

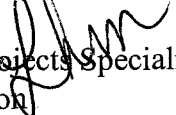
ORIGINAL



0000057607

MEMORANDUM

TO: Docket Control Administrator
Docket Control Center

FROM: Lori H. Miller 
Programs & Projects Specialist II
Utilities Division

DATE: August 4, 2006

RE: QWEST CORPORATION (DOCKET NOS. T-01051B-03-0454 AND T-00000D-00-0672 – DECISION NO. 68604) – COMPLIANCE FILING

Qwest Corporation has filed their tariffs in compliance to Decision No. 68604 with the Compliance Section on April 24, 2006. Staff has reviewed the filing and has provided Docket Control a copy of the tariffs for public inspection as well as to be available in eDocket.

Should you have any questions concerning the above, please contact me at your earliest convenience.

/lhm

Arizona Corporation Commission
DOCKETED
AUG -4 2006

DOCKETED BY	NR
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AZ CORP COMMISSION
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Executive Director

ARIZONA CORPORATION COMMISSION

August 4, 2006

Mr. Reed Peterson
Staff Advocate – Public Policy
Qwest Services Corporation
20 East Thomas Road, Floor 16
Phoenix, Arizona 85012

RE: QWEST CORPORATION
DOCKET NOS. T-01051B-03-0454 AND T-00000D-00-0672
DECISION NO. 68604

Dear Mr. Peterson:

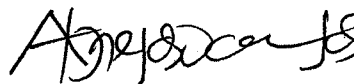
We have received your compliance filing dated April 24, 2006, which accompanied re-issuance of several sections of your Price Cap Tariffs.

We are accepting these tariffs as in compliance to the above referenced Decision, effective May 1, 2006, based on the assertion that those portions of the filing that represent a "re-issuance" will not increase any rate or charge, cause the withdrawal of service, nor conflict with any schedule or rule.

Staff will keep a set of the existing tariff pages for an indefinite period and will periodically cross reference any future filings against the existing tariffs as a further check to ensure that no substantive changes have been made by the re-issuance. If any substantive changes are discovered by Staff, we will consider the existing tariff to be controlling.

If you have any questions or need further information, please do not hesitate to contact me at (602) 542-0745.

Sincerely,

for 
Ernest G. Johnson
Director
Utilities Division

EGJ:lhbm

cc: Lori H. Miller, Programs & Projects Specialist II
Docket Control Center
Legal Division

**COMPETITIVE
EXCHANGE AND
NETWORK SERVICES**

**Qwest Corporation
Price Cap Tariff No. 2
Arizona**

**TITLE PAGE
Release 1**

Issued: 4-24-06

Effective: 5-1-06
Per Decision No. 68604

ORIGINAL

TERMS, CONDITIONS, RATES AND CHARGES

Applying to the provision of competitive and flexibly priced intrastate

EXCHANGE AND NETWORK SERVICES

within the operating territory of

Qwest Corporation

in the State of

ARIZONA

as provided herein

Effective May 1, 2006, this Tariff No. 2 cancels and replaces the Qwest Corporation Competitive Exchange and Network Services Price Cap Tariff that became effective August 29, 2001, and all the subsequent revisions.

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PREFACE
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Issued: 4-24-06

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The products and services included in this Competitive Price Cap Tariff No. 2 are of two regulatory types, as set out in the Renewed Price Cap Plan and the Settlement Agreement, effective March 23, 2006, by order of the Arizona Corporation Commission under Decision No. 68604. Throughout this Tariff, products and services fall into either the Limited Pricing Flexibility Retail Services type or the Flexibly-Priced Competitive Services type, which are respectively referred to in the Settlement Agreement portion of the Order as Basket 2 or Basket 3 Services.

Limited Pricing Flexibility Retail Services, or Basket 2 Services, are listed in Appendix A-2 of Attachment A of the Settlement Agreement. **Basket 2 Services are identified in this Tariff by footnote.** Individual price increases for Basket 2 Services may not exceed 25 percent in any 12 month period, with a total cap on additional revenues of \$15 million for the term of the Plan, and are subject to additional rules delineated in the Settlement Agreement and its Attachment A.

Flexibly-Priced Competitive Services, or Basket 3 Services, are identified in Appendix A-3 of Attachment A of the Settlement Agreement. **Any products or services not specifically identified by footnote in this Tariff as Basket 2 Services are Basket 3 Services.** Basket 3 Services have a specified limit of \$30 million on the amount of additional revenue from price increases, plus the remainder of the \$15 million not used for Basket 2, over the life of the Renewed Price Cap Plan. Additional rules governing Basket 3 Services are in the Settlement Agreement and its Attachment A.

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1. APPLICATION AND REFERENCE

1.1 APPLICATION OF THIS DOCUMENT

This document contains the terms, conditions, rates and charges applicable to intraLATA intrastate Competitive Exchange and Network Services provided by Qwest Corporation, hereinafter referred to as the Company, in the State of Arizona.

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1.4 DOCUMENT FORMAT

1.4.1 LOCATION OF MATERIAL

- A. Section 1 provides the following for all of the sections in this document:
- Subject Index - an alphabetical listing to find the desired section.
 - Table of Contents - A numerical listing to find the desired section and page.
- B. Each individual section in this document provides a Subject Index for the material located within that section.
- C. Obsolete Service Offerings

Obsolete service offerings are identified in the document by adding 100 to the current section number, i.e., obsolete items from Section 9, Central Office Services, would be found in Section 109, Obsolete Central Office Services. This section is then filed behind Section 9.

1.4.2 OUTLINE STRUCTURE

This document uses nine levels of indentations referred to as Tariff Information Management (TIM) Codes, as outlined below:

LEVEL	APPLICATION	EXAMPLE
1	Section Heading	1. APPLICATION AND REFERENCE
2	Sub Heading	1.4 DOCUMENT FORMAT
3	Sub Heading	1.4.1 LOCATION OF MATERIAL
4	Sub Heading/Text	A. Text
5	Sub Heading/Text	1. Text
6	Sub Heading/Text	a. Text
7	Sub Heading/Text	(1) Text
8	Sub Heading/Text	(a) Text
9	Footnotes	[1] Text

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1.4 DOCUMENT FORMAT (Cont'd)

1.4.3 RATE TABLES

Within rate tables, four types of entries are allowed:

- Rate Amount

The rate amount indicates the dollar value associated with the service.

- A dash "-"

The dash indicates that there is no rate for the service or that a rate amount is not applicable under the specific column header.

- A footnote designator "[1]"

The footnote designator indicates that further information is contained in a footnote.

- ICB

The acronym "ICB" indicates that the product/service is rated on an individual case basis.

1.4.4 USOC COLUMN

Within USOC columns, two types of entries are allowed:

- USOC

The three- or five-character code for the product or service.

- N/A

The "N/A" indicates that there is no applicable USOC.

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1.5 EXPLANATION OF CHANGE SYMBOLS

SYMBOL	EXPLANATION
(C)	To signify changed regulation, term or condition
(D)	To signify discontinued material
(I)	To signify rate increase
(M)	To signify material moved from or to another part of the document with no change, unless there is another change symbol present
(N)	To signify new material
(R)	To signify rate reduction
(T)	To signify a change in text but no change in rate, regulation, term or condition

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1.6 EXPLANATION OF ABBREVIATIONS

ARS	- Automatic Route Selection
CCMS	- Customized Call Management Services
CMS	- Centrex Management System
CO	- Central Office
CO-ACS	- Central Office - Automatic Call Distributor
Cont'd	- Continued
<i>DID</i>	- Direct-Inward-Dialing Service
DISA	- Direct Inward System Access
FX	- Foreign Exchange
MTS	- Message Telecommunications Service
NAR	- Network Access Register
NPA	- Number Plan Area
PBX	- Private Branch Exchange
RSP	- Rate Stability Plan
SLS	- ScoopLine Service
SMDR	- Station Message Detail Recording
TDRS	- Traffic Data Report Service
TIM	- Tariff Information Management (Code)
UCD	- Uniform Call Distributor
USOC	- Uniform Service Order Code
WATS	- Wide Area Telecommunications Service

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1.7 TRADEMARKS, SERVICE MARKS AND TRADE NAMES

Marks are identified in text throughout this document in all caps and italics, e.g., *CENTRON* Service.

MARK	OWNER
CENTREX PRIME®	Qwest Communications International Inc.
CENTRON®	Qwest Communications International Inc.
COMPLETE COVERAGE™	Qwest Communications International Inc.
CONSULTLINE®	Qwest Communications International Inc.
DID®	Qwest Communications International Inc.
INTRACALL®	Qwest Communications International Inc.
LINE-BACKER SM	Qwest Communications International Inc.
SIMPLE VALUE SM	Qwest Communications International Inc.
SUPER SAVINGS	Qwest Communications International Inc.
SWITCHNET 56®	Qwest Communications International Inc.
UNISTAR®	Qwest Communications International Inc.
U S WEST®	Qwest Communications International Inc.

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2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

SUBJECT

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DECISION #: 68604

COMPETITIVE
EXCHANGE AND
NETWORK SERVICES

Qwest Corporation
Price Cap Tariff No. 2
Arizona

ORIGINAL

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2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.1 GENERAL

Section 2, General Regulations - Conditions of Offering, of the Exchange and Network Services Price Cap Tariff, is made a part of this document by reference.

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3. SERVICE CHARGES

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3. SERVICE CHARGES

3.1 MISCELLANEOUS NONRECURRING CHARGES

3.1.9 EXPRESS CHANGE CHARGES

A. Description

CENTRON Custom, *Centrex* Plus customers may have changes to their service completed within a one-hour time frame or on an overnight basis. These changes include feature changes (move, add, delete and/or change features), system changes, moves and rearrangements of telephone numbers, and moves and changes to lines within a system.

B. Definitions

Standard Express Change

Change completed overnight.

Priority Express Change

Change completed within a one-hour period from the time the request is received by the Company.

Service Establishment Charge

One-time charge applicable to non-*CENTRON*/*Centrex* Plus Management System customers for initial express change request.

C. Terms and Conditions

1. All express changes are processed by the Company.
2. Adding or disconnecting telephone numbers can not be done on an express change basis.
3. The Company will process changes on an express basis where technically feasible. If, due to technical limitations, certain features/lines are not able to be changed on an express basis, the regular procedures and charges for processing a change request will apply.
4. Customers may request the same change be applied to multiple lines simultaneously. The Company will process up to 100 express feature changes, 80 express line changes, 20 priority feature changes and 4 priority line changes per day, per customer.

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3. SERVICE CHARGES

3.1 MISCELLANEOUS NONRECURRING CHARGES

3.1.9 EXPRESS CHANGE CHARGES

C. Terms and Conditions (Cont'd)

5. Customers may add optional features only in blocks of 10. There is no limit to the number of standard features that can be added using the express process, other than that stipulated above.
6. Customers must have a minimum of 20 station lines in their system in order to qualify for express charges.

D. Rates and Charges

1. Customers may request multiple changes on the same line. Charges are assessed per line, per request, regardless of the number of changes made per line. ("Per request" is defined here as each time the customer contacts the Company.)
2. Features added using the express process will be assessed the same monthly recurring rates as if they were added through the conventional service order process and will be reflected on the customer's bill as such.
3. The following charges are in addition to all other charges applicable to the associated service, except as specified herein. Nonrecurring charges found elsewhere for moving or changing features or moving or changing lines within the customer's system do not apply when express changes are made.

	USOC	NONRECURRING CHARGE MAXIMUM	CURRENT
• Service Establishment Charge, Initial request	XPTXX	\$300.00	\$150.00
• Standard Express Change, per line, per request	XPTOX	12.00	6.00
• Priority Express Change, per line, per request	XPT1X	24.00	12.00

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3. SERVICE CHARGES

3.1 MISCELLANEOUS NONRECURRING CHARGES (Cont'd)

3.1.10 EXPEDITED ORDER CHARGE

Individual Case ISDN Service and Uniform Access Solution (UAS) Service customers may request a service date that is prior to the standard interval service date as set forth in the Qwest Corporation Service Interval Guide (SIG). If the Company agrees to provide the service on an expedited basis, an Expedite Charge will apply as set forth in the Competitive Private Line Transport Services Price Cap Tariff. The customer will be notified of the Expedite Charge prior to the order being issued.

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5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE

5.2.2 LOW USE OPTION SERVICE[1]

A. Description

1. Residential service for which message unit charges are based on the number of local calls placed. The Low Use Option includes an individual exchange access line with touch-tone capabilities. Services other than those associated with this offering will not be allowed.
2. Calls to directory assistance, 911, ScoopLine (SLS) and telephone repair service are not subject to message unit charges.

B. Rates and Charges

1. Low Use Option Service

	USOC	NONRECURRING CHARGE MAXIMUM	CURRENT
• Residence			
- Each additional individual line	AFN	\$55.00	\$27.50

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Residence			
- Each additional individual line	AFN	\$25.50	\$8.50

2. The following message unit charge applies for calls placed within exchanges in the same local calling area.

	CHARGE FOR EACH MESSAGE MAXIMUM	CURRENT
• Residence	\$0.60	\$0.20

[1] A Basket 2 Service. See Preface Page 1, preceding.

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5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE (Cont'd)

5.2.4 FLAT RATE SERVICE[1]

This service entitles customers to an unlimited number of calls within the local calling area. Incremental charges, as shown in 5.1.6.A. of the Exchange and Network Services Price Cap Tariff, apply to service outside the exchange base rate area.

A. Rates and Charges

1. The nonrecurring charge associated with the provision of flat rate service applies:
 - To install each access line;
 - For connecting an access line when changing a grade of service from PBX service.
2. Residence Flat Rate Service

	USOC	NONRECURRING CHARGE MAXIMUM	CURRENT
• Additional individual line, each	AFH	\$55.00	\$27.50

3. Business Flat Rate Service

• Additional individual line, each	AFK	85.00	42.50
------------------------------------	-----	-------	-------

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
--	------	----------------------------	----------------------------

2. Residence Flat Rate Service

• Additional individual line, each	AFH	\$30.00	\$10.00
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3. Business Flat Rate Service

• Additional individual line, each	AFK	91.20	30.40
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[1] A Basket 2 Service. See Preface Page 1, preceding.

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5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE (Cont'd)

5.2.5 LOCAL SERVICE OPTIONS

A. Public Response Calling Service (PRCS)[1]

1. Description

Public Response Calling Service, also known as Choke Network, provides facilities for call-in programs, including but not limited to radio, television, or internet promotional activities that result in mass calling by the general public to a telephone number.

2. Terms and Conditions

- a. Public Response Calling Service is offered to customers where the conditions listed below exist. The services offered are subject to the availability of the existing network facilities. The Company may revise or withdraw the service at any time with appropriate notice.
- b. In order to maintain the safety, continuity, and reliability of telephone service to the general public and 911 Service, those customers who solicit large volumes of incoming calls resulting in any of the conditions listed below, will be required to subscribe to PRCS, or modify or discontinue the call-in activity. Existing customers found to be using a business service inappropriately, generating large volumes of incoming calls that may adversely affect the service of other customers, may also be required to purchase PRCS.
 - The number of incoming calls being directed to a specified telephone number exceeds 200 in a given hour of time,
 - More than 15 percent of the calls to the specified telephone number reach a busy signal in any given hour,
 - The number of busy signals to a specific telephone number exceeds 1,000 per week.
- c. PRCS may not hunt or Call Forward-Busy to a non-PRCS line.
- d. Customers may not utilize *MARKET EXPANSION LINE* Service as a PRCS telephone number.
- e. PRCS is available only with incoming calling. Outgoing calling is not provided as a feature of this service. Callers to the PRCS telephone number from outside the local calling area will incur the appropriate toll charges.
- f. Central Office prefixes for PRCS will be specified by the Company.

[1] A Basket 2 Service. See Preface Page 1, preceding.

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5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE

5.2.5 LOCAL SERVICE OPTIONS

A.[1]2. (Cont'd)

- g. Terms, conditions, rates and charges described elsewhere in the Company's tariffs, apply as appropriate.
- h. The telephone number assigned to PRCS may be listed in the Company directory and Directory Assistance records of the exchange from which the associated PRCS lines are furnished. Additional listings as specified in 5.7.1, following, may also be purchased.

3. Rates and Charges

- a. Where unusual quantities of facilities are needed to meet a customer's service requirements and such facilities are considered by the Company to be beyond the normal scope of the service then special construction charges based on cost may apply in addition to the charges below.
- b. Where applicable, incremental charges specified elsewhere, apply.
- c. The Service Establishment Charge applies when PRCS is established.

	USOC	NONRECURRING CHARGE MAXIMUM	CURRENT
• Service Establishment Charge	NRC83	\$200.00	\$100.00
• PRCS, incoming only	1MN	[2]	[2]
• Traffic Load Protector	GE6	-	-

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Service Establishment Charge	NRC83	-	-
• PRCS, incoming only	1MN	[2]	[2]
• Traffic Load Protector	GE6	\$450.00	\$150.00

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[1] A Basket 2 Service. See Preface Page 1, preceding.

[2] Rates and charges for a 1FB specified in 5.2.4 of the Exchange and Network Services Price Cap Tariff or other business services specified elsewhere apply.

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5.2 LOCAL EXCHANGE SERVICE

5.2.5 LOCAL SERVICE OPTIONS (Cont'd)

B. *STAND-BY* Line Service

1. Description

STAND-BY Line Service is an additional line service which allows business customers to expand access to their business and expand the capacity to make outgoing calls on an as needed basis. This service is designed for customers that experience periodic peaks and valleys in calling volumes to and from their business.

2. Terms and Conditions

- a. *STAND-BY* Line Service is available to business customers.
- b. *STAND-BY* Line Service cannot be used as the primary business line. Customers must have flat business individual line or trunk service at the location for which they are ordering *STAND-BY* Line Service.
- c. *STAND-BY* Line Service provides an additional line which measures both incoming and outgoing calls on a per minute of use basis. The incoming and outgoing call capability is always active.
- d. Terms, conditions, rates and charges as described elsewhere in the Company's tariffs, apply as appropriate.
- e. A directory listing will not be provided with *STAND-BY* Line Service.
- f. The nonrecurring charge will not apply to customers who change from *STAND-BY* Line Service to an individual business line.
- g. *STAND-BY* Line Service may be temporarily suspended only when the main service with which it is associated is suspended. *STAND-BY* Line Service will remain at the full rate while the customer's local exchange service is on full suspension.

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5.2 LOCAL EXCHANGE SERVICE

5.2.5 LOCAL SERVICE OPTIONS

B. *STAND-BY* Line Service (Cont'd)

3. *STAND-BY* Line Service will be provided at the following rates and charges:

	USOC	NONRECURRING CHARGE MAXIMUM	CURRENT
• Per line	A2Y,1TM	\$85.00	\$42.50

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Per line	A2Y,1TM	\$51.00	\$17.00

4. Usage Charge

	PER MINUTE OF USE[1] MAXIMUM	CURRENT
• Incoming and outgoing	\$0.15	\$0.05

5. Nonrecurring Change Charge

The following nonrecurring charge for changes applies:

- To each line when changing from flat rate to *STAND-BY* Line at customer's request unless otherwise specified.

	NONRECURRING CHARGE MAXIMUM	CURRENT
• Per activity, per CO access line changes	\$55.00	\$27.50

[1] Applies to connections of one minute or any fraction thereof.

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5.2 LOCAL EXCHANGE SERVICE (Cont'd)

5.2.8 HOME BUSINESS LINE (HBL) SERVICE

A. Description

HOME BUSINESS LINE (HBL) is a flat rated business voice service which includes the functionality of Custom Ringing and both business and residence listings. Custom Ringing and business and residence listings are integrated components of HBL service. Customers subscribing to this service access the network via a flat business line.

B. Terms and Conditions

1. HBL service is offered for small business customers and is only available to businesses operating in a residence location as described in 5.2.A.3. It is not available to businesses operating in commercial business locations.
2. HBL is offered as a business class of service that gives subscribing customers the opportunity to enhance their telephone service to a business class of service allowing for a business listing without losing their residence number or residence listing. This service offering, which includes one Custom Ringing option, allows the customer to know whether an incoming call is business or personal.
3. HBL service also includes a primary business listing and a residence listing. The business listing will appear on Directory Assistance and in the white and yellow page directories. The residence listing will appear on Directory Assistance and in the white pages. This allows the home based business to maintain its residence identity. Additional listings may be purchased at rates and charges and under terms and conditions specified in 5.7.1, following.
4. To change class of service from residence individual exchange access line to HBL service, the nonrecurring charge specified in 5.2.A.4. of the Exchange and Network Services Price Cap Tariff, applies.
5. Additional features to HBL service may be purchased at business rates and charges and under terms and conditions specified in other sections of the tariff or specified elsewhere.

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5.2 LOCAL EXCHANGE SERVICE

5.2.8 HOME BUSINESS LINE (HBL) SERVICE (Cont'd)

C. Rates and Charges

	USOC	NONRECURRING CHARGE MAXIMUM	CURRENT
• HOME BUSINESS LINE, each	BHS	\$85.00	\$42.50
	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• HOME BUSINESS LINE, each	BHS	\$108.09	\$36.03

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5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE (Cont'd)

5.2.10 TENANT SOLUTIONS

A. High Rise Office Buildings, Shopping Malls and Office Parks

1. Description

Tenant Solutions is a full service offering for tenants of designated multi-tenant high rise office buildings, shopping malls, and office parks. Tenants will be able to choose from a menu of services and receive discounts or waivers of monthly rates and/or nonrecurring charges.

2. Products and Services

Menu of Services includes:

- Flat Rated Exchange Access Lines
- Trunks
- *STAND-BY LINE* Service
- MARKET EXPANSION LINE Service
- Premium Listings; includes all but listed name
- Customized Call Management Services (CCMS)[1]
- Caller Identification-Name and Number and Caller Identification Number only
- Call Forwarding features as follows:
 - Call Forwarding Busy Line (Expanded)
 - Call Forwarding Busy Line (External)
 - Call Forwarding Busy Line (Programmable)
 - Call Forwarding Don't Answer
 - Call Forwarding Don't Answer (Expanded)
 - Call Forwarding Don't Answer (Programmable)
 - Call Forwarding Busy Line/Don't Answer (Expanded)
 - Call Forwarding Busy Line (External)/Don't Answer
- *DIGICOM I* Service[2]
- *DIGICOM II* Service[2]
- Tenant Calling Connection
- Single Line ISDN Service

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[1] Description and rates found in elsewhere in this Tariff.

[2] Description and rates found in the Competitive Private Line Transport Services Price Cap Tariff.

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5.2 LOCAL EXCHANGE SERVICE

5.2.10 TENANT SOLUTIONS

A.2. (Cont'd)

- Primary Rate Service (PRS) ISDN
- Digital Switched Services
- Frame Relay Service[1]
- Uniform Access Solution Service

3. Terms and Conditions

- a. Tenant Solutions will be offered in designated multi-tenant office buildings, shopping malls, and office parks in which the owner/manager agrees via contractual agreement to endorse the Company as the preferred telecommunications provider.
- b. At the end of the contract period if the contract is terminated, the rates will revert to regular rates. Existing 30 day waivers will be honored.
- c. The property owner shall not preclude the tenant from selecting another service provider as a condition of the agreement.
- d. The Company will provide tenants equal notice of the termination of the agreement as provided to the building or mall owner.

4. Rates and Charges

- a. Tenant Solutions customers (subscribing to Flat Rated Lines, *STAND-BY LINE*, Trunks, *DIGICOM I or II*), will receive discounts or waivers of monthly rates and/or nonrecurring charges when subscribing to features and products as follows:
 - Waiver of nonrecurring charges and 30 days of service free per line with tenants choice of:
 - CCMS or
 - Caller Identification-Name and Number or Caller Identification-Number only
 - Waiver of nonrecurring charges and 30 days of service free per line:
 - Call Forwarding Busy Line/Don't Answer features as detailed in B., preceding

[1] Description and Rates found in the Competitive Advanced Communications Services Price Cap Tariff.

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5.2 LOCAL EXCHANGE SERVICE

5.2.10 TENANT SOLUTIONS

A.4.a. (Cont'd)

- Waiver of nonrecurring charges:
 - MARKET EXPANSION LINE
- 50% discount off the nonrecurring charge:
 - Subscribing to 3 lines or more (any combination):
 - Flat Rated
 - STAND-BY LINE
 - Trunks
 - DIGICOM I or II
 - Single Line ISDN Service
 - Premium Listings as detailed in A.2., preceding
 - Single Line ISDN Service
 - Primary Rate Service (PRS) ISDN
- Waiver of two months recurring charge:
 - Frame Relay Service (minimum 2 year contract)
- Waiver of one month recurring charge
 - Digital Switched Services (minimum 3 year contract)
 - Facility and Common Equipment
 - Advanced Trunks
 - Uniform Access Solution Service (minimum 3 year contract)
 - DS1 Facility with Common Equipment
 - Network Connection per DS1 Facility
- Waiver of two months recurring charges
 - Digital Switched Services (minimum 5 year contract)
 - Facility and Common Equipment
 - Advanced Trunks
 - Uniform Access Solution Service (minimum 5 year contract)
 - DS1 Facility with Common Equipment
 - Network Connection per DS1 Facility

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5.2 LOCAL EXCHANGE SERVICE

5.2.10 TENANT SOLUTIONS

A.4. (Cont'd)

- b. Customers of Tenant Solutions who make changes, additions or moves of menu services within the same location or building/mall, will receive waivers, etc., as shown preceding.

B. Multi-Tenant Residential Properties Offer

1. Description

- a. The Multi-Tenant Residential Properties offer is an offering to residents of apartment complexes, where the owner/manager has terminated their preferred provider agreement with a telecommunications provider other than Qwest, and now subscribes to service from Qwest.
- b. In accordance with the terms of the Multi-Tenant Residential Properties Offer Qwest may waive charges to residence customers of such apartment complexes.

2. Terms and Conditions

- a. The Multi-Tenant Residential Properties Offer is available to residents of properties where the owner/manager has a preferred provider agreement with Qwest.
- b. The Qwest preferred provider agreement may be established when owners/managers are terminating their current agreement with their current telecommunications provider.
- c. Multi-Tenant Residential Properties must have a minimum of 200 living units per apartment complex. Apartment complexes with less than 200 living units per building will qualify as long as the owner/manager has at least one complex with 200 living units under agreement with Qwest.
- d. The property owner shall not preclude the tenant from selecting another service provider as a condition of the agreement.

3. Rates and Charges

- a. Nonrecurring charges will be waived for those services the residents subscribed to at the time the owner/manager switched from another telecommunications provider to Qwest.

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5.2 LOCAL EXCHANGE SERVICE (Cont'd)

5.2.11 COMPETITIVE RESPONSE

A. Residence Customer Incentive Program

1. Description

The Customer Incentive Program is an offering for potential new residence local exchange customers and to existing residence customers to induce the retention or continuation of existing services by those customers.

2. Terms and Conditions

- a. This competitive response offering may be offered to potential new Qwest residence local exchange customers. In addition, the Company may provide a retention benefit to any existing residence customer who has retained a service for some period of time.
- b. For potential new residence customers, the Company may provide an incentive offer no more often than once in any two year period. In retention situations, the Company may provide an incentive no more often than once in any two year period with respect to any particular service or feature.
- c. To qualify for these offers, residence customers are required to have a satisfactory credit rating with the Company in accordance with 2.3.3 of the Exchange and Network Services Price Cap Tariff.
- d. The recipients of the customer incentive offer and the amount of the customer incentive offer shall be in the sole discretion of the Company, but the value of the retention benefit may not exceed the sum of 3.a., following.
- e. The Company shall determine the particular details, including but not limited to periods and duration, class of customers, services, amounts, and geographic area, so long as each such offer to a particular residence customer is not inconsistent with the provisions of this Tariff and the amount does not exceed the maximum amount set forth in 3.a., following. The Company may prohibit use of this program in conjunction with another offer being marketed by the Company and/or a Company affiliate.

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5.2 LOCAL EXCHANGE SERVICE

5.2.11 COMPETITIVE RESPONSE

A.2. (Cont'd)

f. Offers may differ based on reasonable criteria, including the following criteria or combinations of criteria below:

- (1) The sales channel through which the products are sold.
- (2) A specific geographic area.
- (3) Existing customers who request to have one or more products disconnected.
- (4) Customers who identify a better competitive offer are available to them. Qwest representatives may present to these customers multiple offers up to the maximum value under this Tariff.
- (5) Such other facts, criteria, and circumstances as the Company believes is a reasonable basis upon which to distinguish among groups of customers.

g. The Company reserves the right to discontinue this offer.

3. Rates and Charges

a. Customers may be offered one of the following, or the equivalent monetary value, on selected products as determined by the Company:

- (1) A waiver of an amount up to 100% of the current residence nonrecurring charge(s), or
- (2) A waiver of up to three months of the recurring rates, or
- (3) A waiver of an amount up to 100% of the current residence nonrecurring charge(s) and up to three months of the recurring rate(s), or
- (4) A benefit or consideration offered or provided that is not associated with a service or product offered by the Company such as CPE, merchandise, or discounts on merchandise offered by others, gift certificates, gift cards, or otherwise, in the discretion of the Company. In determining the value of non-cash offers or benefits, the actual cost incurred by the Company, not to exceed the sum of 3.a.(3) above, shall be used.

b. The waiver(s) will appear in the form of a credit(s) on the customer's bill. The waiver may be one-time, or spread over a period of up to 12 months in a fashion determined by the Company.

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5.2 LOCAL EXCHANGE SERVICE

5.2.11 COMPETITIVE RESPONSE

A.3. (Cont'd)

- c. Waiver amounts are calculated on the first month's nonrecurring charge(s) and monthly rate(s). The total waived amount will not exceed the value of the total nonrecurring charge(s) plus three months service of the monthly rate(s).
- d. In all cases, resellers who use the Customer Incentive Program shall be provided the maximum monetary equivalent of the program as allowed by this Tariff and can distribute that value to their end user customers in any manner that they choose. Further, resellers are not required to match the Company's program offers or timing in order to take advantage of the program, and no further wholesale discount is provided to the maximum monetary equivalent. Resellers shall be provided monetary equivalents and they shall not be provided merchandise, coupon offers, or the like.

B. Business Customer Incentive Program

1. Description

The Customer Incentive Program is an offering for potential new business local exchange customers and to existing business customers to induce the retention or continuation of existing services by those customers.

2. Terms and Conditions

- a. This competitive response offering may be offered to potential new Qwest business local exchange customers. In addition, the Company may provide a retention benefit to any existing business customer who has retained a service for some period of time.
- b. For potential new business customers, the Company may provide an incentive offer no more often than once in any two year period. In retention situations, the Company may provide an incentive no more often than once in any two year period with respect to any particular service or feature.
- c. To qualify for these offers, business customers are required to have a satisfactory credit rating with the Company in accordance with 2.3.3 of the Exchange and Network Services Price Cap Tariff.

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5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE

5.2.11 COMPETITIVE RESPONSE (Cont'd)

B.2. (Cont'd)

- d. For potential new business customers, the Company will condition its offers upon a business customer remaining with the Company for a minimum of one year. Any minimum period of time shall be identified to the business customer as part of the offer. In such cases, if the customer terminates service early, they will be billed all of the nonrecurring charge(s) and monthly rate(s) waived under this program.
- e. The recipients of the customer incentive offer and the amount of the customer incentive offer shall be in the sole discretion of the Company, but the value of the retention benefit may not exceed the sum of 3.a., following.
- f. The Company shall determine the particular details, including but not limited to periods and duration, class of customers, services, amounts, and geographic area, so long as each such offer to a particular business customer is not inconsistent with the provisions of this Tariff and the amount does not exceed the maximum amount set forth in 3.a., following. The Company may prohibit use of this program in conjunction with another offer being marketed by the Company and/or a Company affiliate.
- g. Offers may differ based on reasonable criteria, including the following criteria or combinations of criteria below:
 - (1) The sales channel through which the products are sold.
 - (2) A specific geographic area.
 - (3) Existing customers who request to have one or more products disconnected.
 - (4) Customers who identify a better competitive offer are available to them. Qwest representatives may present to these customers multiple offers up to the maximum value under this Tariff.
 - (5) Such other facts, criteria, and circumstances as the Company believes is a reasonable basis upon which to distinguish among groups of customers.
- h. The Company reserves the right to discontinue this offer.

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5.2 LOCAL EXCHANGE SERVICE

5.2.11 COMPETITIVE RESPONSE

B. Business Customer Incentive Program (Cont'd)

3. Rates and Charges

a. Customers may be offered one of the following, or the equivalent monetary value, on selected products as determined by the Company:

- (1) A waiver of an amount up to 100% of the current business nonrecurring charge(s), or
- (2) A waiver of up to three months of the recurring rate(s), or
- (3) A waiver of an amount up to 100% of the current business nonrecurring charge(s) and up to three months of the recurring rate(s), or
- (4) A benefit or consideration offered or provided that is not associated with a service or product offered by the Company such as CPE, merchandise, or discounts on merchandise offered by others, gift certificates, gift cards, or otherwise, in the discretion of the Company. In determining the value of non-cash offers or benefits, the actual cost incurred by the Company, not to exceed the sum of 3.a.(3), above, shall be used.

b. The waiver(s) will appear in the form of a credit(s) on the customer's bill. The waiver may be one-time, or spread over a period of up to 12 months in a fashion determined by the Company.

c. Waiver amounts are calculated on the first month's nonrecurring charge(s) and monthly rate(s). The total waived amount will not exceed the value of the total nonrecurring charge(s) plus three months service of the monthly rate(s).

d. In all cases, resellers who use the Customer Incentive Program shall be provided the maximum monetary equivalent of the program as allowed by this Tariff and can distribute that value to their end user customers in any manner that they choose. Further, resellers are not required to match the Company's program offers or timing in order to take advantage of the program, and no further wholesale discount is provided to the maximum monetary equivalent. Resellers shall be provided monetary equivalents and they shall not be provided merchandise, coupon offers, or the like.

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5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE (Cont'd)

5.2.13 BUSINESS LINE VOLUME PURCHASE PLAN

A. Description

1. The Business Line Volume Purchase Plan is available to business customers subscribing to 50 or more lines in conjunction with basic business access lines. A customer may have up to a maximum of 3,000 participating lines across the Qwest region. Business customers subscribing to the plan are also entitled to hunting.
2. The Business Line Volume Purchase Plan may be offered to existing business customers who receive a competitive offer or have expressed a possible interest in obtaining service from another telecommunications provider.
3. The Business Line Volume Purchase Plan defines qualifying lines as the following:
 - Flat Rate Business Lines (1FB) with Hunting
 - *QWEST CHOICE* Business
 - *QWEST CHOICE* Business Plus
 - Add-A-Line

B. Terms and Conditions

1. Customers subscribing to the Business Line Volume Purchase Plan are required to pay the monthly rates for service. All terms and conditions for qualifying products and services as specified elsewhere apply, and are subject to a minimum billing period of one month.
2. All access lines must be associated with the same customer. The Company may withdraw this offering to customers at any time with appropriate notice.
3. Intercept Service will be provided on the main listed directory number.
4. The Business Line Volume Purchase Plan is not available on Public Communication Service.

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5.2 LOCAL EXCHANGE SERVICE

5.2.13 BUSINESS LINE VOLUME PURCHASE PLAN

B. Terms and Conditions (Cont'd)

5. The discount level for the Business Line Volume Purchase Plan is based on volume and a contract term of 2 years or 3 years.
6. Additional lines may be added, but will not affect the monthly discount level.
7. If Qwest terminates the Service(s) for Cause, or if a customer terminates the Services(s) in whole without Cause before the expiration date, the Customer will pay termination charges calculated at 25% of the remaining value based on the minimum line requirement for the discount tier times the fixed amount of \$60.00 over the remaining Term.

Annually, if an account falls below the minimum line requirement for the discount tier, a shortfall penalty of \$60.00 per line will be assessed.

A termination charge will be waived if the Customer places an order to discontinue the service and replaces the line(s) within the Qwest region or purchases similar Qwest services equal to or greater than the current value of the commitment.

8. The customer may move the physical location of all or part of the lines in the Business Line Volume Purchase Plan to another location within the Qwest region, or move within the following Qwest products, provided the new lines are provided to the customer by the Company:
 - Flat Rate Business Lines (1FB) with Hunting
 - *QWEST CHOICE* Business
 - *QWEST CHOICE* Business Plus
 - Add-A-Line

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5.2 LOCAL EXCHANGE SERVICE

5.2.13 BUSINESS LINE VOLUME PURCHASE PLAN (Cont'd)

C. Rates and Charges

1. Where applicable, incremental charges as specified in 5.1 of the Exchange and Network Services Price Cap Tariff, apply and will not be discounted.
2. Existing customers will not incur nonrecurring charges when switching basic business line service to the Business Line Volume Purchase Plan.
3. Normal nonrecurring charges associated with the line apply where Business lines are provided in association with the installation of new business individual line flat rate service or, the move of a business individual line flat rate service from one location to another.
4. Qualifying lines may be aggregated across Qwest's 14 state region to determine the discount level. The Business Line Volume Purchase Plan will be provided at the following Stabilized Line discounts:
 - a. Flat Rate Business Service (1FB)[1]

	MONTHLY DISCOUNTS	
	2 YEAR	3 YEAR
• Number of lines		
- 50 - 499	20%	22%
- 500 - 999	22%	24%
- 1000 - 3000	24%	26%

[1] The monthly discount level applies to the rates for the Business Individual Flat Rate Line as found in the Exchange and Network Services Price Cap Tariff or the Additional Flat Rate Line as specified in 5.2.4.B., preceding. ~~Hunting may be~~ provided at no additional charge.

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5.2 LOCAL EXCHANGE SERVICE

5.2.13 BUSINESS LINE VOLUME PURCHASE PLAN

4. (Cont'd)

b. *QWEST CHOICE* Business

	MONTHLY DISCOUNTS	
	2 YEAR	3 YEAR
• Number of lines		
- 50 - 499	25%	27%
- 500 - 999	27%	29%
- 1000 - 3000	29%	31%

c. *QWEST CHOICE* Business Plus

	MONTHLY DISCOUNTS	
	2 YEAR	3 YEAR
• Number of lines		
- 50 - 499	35%	37%
- 500 - 999	37%	39%
- 1000 - 3000	39%	41%

d. Add-A-Line

	MONTHLY DISCOUNTS	
	2 YEAR	3 YEAR
• Number of lines		
- 50 - 499	5%	7%
- 500 - 999	7%	9%
- 1000 - 3000	9%	11%

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5. EXCHANGE SERVICES

5.3 PRIVATE BRANCH EXCHANGE (PBX) TRUNKS

A. General

1. PBX Service is not provided on a one-way basis. Therefore, in-only or out-only trunks must be used in combinations which provide for two-way service for the PBX system.
2. Where PBX trunks are provided outside of the base rate area, a zone or locality rate area increment equal to the increment for individual line business service will apply.
3. Nonrecurring Change Charge

The following nonrecurring change charge applies, at the customer's request, unless otherwise specified, for all miscellaneous changes or rearrangements of PBX trunks:

	NONRECURRING CHARGE MAXIMUM	CURRENT
--	--------------------------------	---------

- | | | |
|-----------------|---------|---------|
| • Per PBX trunk | \$65.00 | \$32.50 |
|-----------------|---------|---------|

4. Because calls cannot be received on out-only trunks, the Company will arrange with customers using these trunks to redirect incoming calls to a trunk which can receive calls or to make necessary custom local area signaling data base changes.
5. Loop Diversity and/or Avoidance defined in the Competitive Private Line Transport Services Price Cap Tariff are available with business trunks.
 - a. Customers subscribing to Loop Diversity must also have additional facilities for the diverse route.
 - b. Customers subscribing to Avoidance may be required to pay Foreign Central Office charges, as defined in Section 5 of the Competitive Private Line Transport Services Price Cap Tariff.

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5.3 PRIVATE BRANCH EXCHANGE (PBX) TRUNKS (Cont'd)

5.3.3 FLAT RATE TRUNKS[1]

- A. Two-way, four-wire trunk with E&M signaling, *DID* Service and hunting is not available to Joint User Service customers.
- B. The Business Trunk rates do not apply when a customer subscribes to a Rate Stabilized Plan as specified in E., following. This Rate Stabilized Plan will not include Flat Rate Resale Access trunks as found in 5.10, following or two-way, four-wire trunks with E&M signaling, *DID* Service and hunting.
- C. The following nonrecurring charge applies per trunk to install and to connect a trunk when changing a grade of service to PBX Service.

	USOC	NONRECURRING CHARGE MAXIMUM	CURRENT
Business			
• 2-Way	TFB	\$112.00	\$ 56.00
• 2-Way, 4-wire with E&M signaling, <i>DID</i> and hunting[2]	THHCX	132.00	66.00
• 1-Way out	TFU	112.00	56.00
• 1-Way in	TFN	112.00	56.00
• 1-Way in, with hunting for <i>DID</i> [2]	TDD	132.00	66.00
• TTT-LD terminal	TTT	254.00	127.00

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• 2-Way	TFB	\$115.53	\$38.51
• 2-Way, 4-wire with E&M signaling, <i>DID</i> and hunting[2]	THHCX	220.53	73.51
• 1-Way out	TFU	115.53	38.51
• 1-Way in	TFN	115.53	38.51
• 1-Way in, with hunting for <i>DID</i> [2]	TDD	127.53	42.51
• TTT-LD terminal	TTT	51.48	17.16

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[1] A Basket 2 Service. See Preface Page 1, preceding.

[2] Requires a *DID* trunk circuit termination. See 5.3.4, following, for terms, conditions, rates and charges.

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5.3 PRIVATE BRANCH EXCHANGE (PBX) TRUNKS

5.3.3 FLAT RATE TRUNKS[1] (Cont'd)

D. Nonrecurring Change Charge

See 5.3.A.3., preceding, for the nonrecurring change charge.

E. Rate Stabilized Flat PBX Trunk

1. Description

Rate Stabilized Flat PBX Trunk is an optional plan offered for flat PBX trunk customers only. The rate levels are determined by two elements: the total number of PBX trunks at a single customer location and the period of the Rate Stability Plan (RSP) as agreed to by the customer and the Company.

2. Terms and Conditions

- a. A customer subscribing to the RSP agrees to a specified rate, based upon the number of customer trunks at a given location and a specified rate stability period.
- b. Terms, conditions, rates and charges as specified elsewhere in this Tariff will apply as appropriate.
- c. The RSP will be offered subject to the availability of existing facilities.
- d. The minimum stabilized period for this plan is 12 months.
- e. The RSP rates and charges will be guaranteed against Company initiated changes during the length of the RSP. This RSP provides discount rate stability for the analog transport loop portion of service only.
- f. The customer must subscribe to at least 20 trunks at a primary or secondary location in order to qualify for rate stabilization.

[1] A Basket 2 Service. See Preface Page 1, preceding.

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5.3 PRIVATE BRANCH EXCHANGE (PBX) TRUNKS

5.3.3 FLAT RATE TRUNKS[1]

E.2. (Cont'd)

- g. Termination charges may apply if the customer violates the terms and conditions of the RSP or the RSP is terminated for cause by the Company. The Termination Liability/Waiver Policy is set forth in 2.2.14.D. of the Exchange and Network Services Price Cap Tariff.
- A customer will be considered to have violated the terms and conditions of the RSP if the customer cancels service during the term of the RSP or reduces the number of trunks at the customer location to a level 20% below that in service at the rate stability initiation.
 - The RSP may be terminated for "cause" if the Company provides the customer with 30 days written notice specifying the cause for termination and the customer does not comply with the requirements specified in the notice within the 30 day period. "Cause" constitutes any customer material breach of the terms of the RSP including, but not limited to, failure to timely pay applicable charges (see Section 2 of the Exchange and Network Services Price Cap Tariff).
- h. Additional trunks purchased during the rate stability period can be incorporated into the terms of the existing RSP without renegotiating the RSP. If a lower rate is applicable due to the additional number of trunks, the larger discount will be applied once the trunks are in service, until the conclusion of the RSP.
- i. If a customer's business is moved during the RSP period, the RSP may remain in effect as long as the new location is served by the Company and the minimum number of PBX trunks is maintained.

[1] A Basket 2 Service. See Preface Page 1, preceding.

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5.3 PRIVATE BRANCH EXCHANGE (PBX) TRUNKS

5.3.3 FLAT RATE TRUNKS[1]

E.2. (Cont'd)

- j. In the event a customer's business is sold, the Rate Stability Plan may be transferred to the new owner, if the following conditions are met:
- The Company is notified in advance of the sale and a "Change of Responsibility" form is issued.
 - The new customer assumes the liabilities and terms of the existing Plan which are in effect at the time of transfer.
 - Existing facilities remain in place.
 - A "Change of Responsibility" agreement is signed by both parties and notarized.
 - The transfer of responsibility is accepted by the Company.
- k. The appropriate rates and charges found in Section 2 of the Exchange and Network Services Price Cap Tariff would apply for service transferred from one customer to another.
- l. Once the RSP period ends, the customer may negotiate a new RSP or continue service under the standard applicable rates in effect at that time.

3. Rates and Charges

- a. Rates will be applied on a "stairstep" scale. This means a separate rate will be applied to a customer's first 1-20 trunks; a lower rate will be applied to the same customer's next 21-50 trunks; and a lower rate applied to 51 trunks and over.
- b. Each customer will be required to sign a contractual agreement for the furnishing of services on a rate stabilized basis.

[1] A Basket 2 Service. See Preface Page 1, preceding.

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5.3 PRIVATE BRANCH EXCHANGE (PBX) TRUNKS

5.3.3 FLAT RATE TRUNKS[1]

E.3. (Cont'd)

c. Rate Stabilized Flat PBX Trunks

USOC

- (1) Rate stabilized flat PBX trunk,
2-Way, 1-Way in, each

TF4CX, TF41X

	NONRECURRING CHARGE	
	MAXIMUM	CURRENT
1 - 20 Trunks	\$112.00	\$56.00
21 - 50 Trunks	112.00	56.00
51 Trunks and over[2]		
1 Qtr mile from CO	112.00	56.00
2 Qtr miles from CO	112.00	56.00
3 Qtr miles from CO	112.00	56.00
4 Qtr miles from CO	112.00	56.00
5 Qtr miles from CO	112.00	56.00
6 Qtr miles from CO	112.00	56.00
7 Qtr miles from CO	112.00	56.00
8 Qtr miles from CO	112.00	56.00
9 Qtr miles from CO	112.00	56.00
10 Qtr miles from CO	112.00	56.00
11 Qtr miles from CO	112.00	56.00
12 Qtr miles from CO	112.00	56.00
13 Qtr miles from CO	112.00	56.00
14 Qtr miles from CO	112.00	56.00
15 Qtr miles from CO	112.00	56.00
16 Qtr miles from CO	112.00	56.00
17 Qtr miles from CO	112.00	56.00
18 Qtr miles from CO	112.00	56.00
19 Qtr miles from CO	112.00	56.00
20 Qtr miles from CO[3]	112.00	56.00

[1] A Basket 2 Service. See Preface Page 1, preceding.

[2] Local service increments are not applicable for distance-sensitive Rate Stabilized Flat PBX Trunks.

[3] All rate stabilized trunks beyond this increment will be priced on an individual case basis.

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5.3 PRIVATE BRANCH EXCHANGE (PBX) TRUNKS

5.3.3 FLAT RATE TRUNKS[1]

E.3.c.(1) (Cont'd)

	12 TO 35 MONTHS	
	MAXIMUM	CURRENT
1 - 20 Trunks	\$115.53	\$38.51
21 - 50 Trunks	110.49	36.83
51 Trunks and over[2]		
1 Qtr mile from CO	99.48	33.16
2 Qtr miles from CO	100.62	33.54
3 Qtr miles from CO	101.79	33.93
4 Qtr miles from CO	102.93	34.31
5 Qtr miles from CO	104.07	34.69
6 Qtr miles from CO	106.35	35.45
7 Qtr miles from CO	108.66	36.22
8 Qtr miles from CO	109.80	36.60
9 Qtr miles from CO	112.08	37.36
10 Qtr miles from CO	116.67	38.89
11 Qtr miles from CO	117.81	39.27
12 Qtr miles from CO	124.70	41.57
13 Qtr miles from CO	129.27	43.09
14 Qtr miles from CO	131.58	43.86
15 Qtr miles from CO	135.00	45.00
16 Qtr miles from CO	140.73	46.91
17 Qtr miles from CO	143.04	47.68
18 Qtr miles from CO	144.18	48.06
19 Qtr miles from CO	146.46	48.82
20 Qtr miles from CO[3]	153.36	51.12

[1] A Basket 2 Service. See Preface Page 1, preceding.

[2] Local service increments are not applicable for distance-sensitive Rate Stabilized Flat PBX Trunks.

[3] All rate stabilized trunks beyond this increment will be priced on an individual case basis.

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5.3 PRIVATE BRANCH EXCHANGE (PBX) TRUNKS

5.3.3 FLAT RATE TRUNKS[1]

E.3.c.(1) (Cont'd)

		36 TO 59 MONTHS	
		MAXIMUM	CURRENT
1 - 20 Trunks		\$113.01	\$37.67
21 - 50 Trunks		107.94	35.98
51 Trunks and over[2]			
1 Qtr mile from CO		97.20	32.40
2 Qtr miles from CO		98.34	32.78
3 Qtr miles from CO		99.48	33.16
4 Qtr miles from CO		100.62	33.54
5 Qtr miles from CO		101.79	33.93
6 Qtr miles from CO		102.93	34.31
7 Qtr miles from CO		105.21	35.07
8 Qtr miles from CO		106.35	35.45
9 Qtr miles from CO		108.66	36.22
10 Qtr miles from CO		112.08	37.36
11 Qtr miles from CO		113.25	37.75
12 Qtr miles from CO		118.98	39.66
13 Qtr miles from CO		122.40	40.80
14 Qtr miles from CO		124.71	41.57
15 Qtr miles from CO		126.99	42.33
16 Qtr miles from CO		131.58	43.86
17 Qtr miles from CO		133.86	44.62
18 Qtr miles from CO		135.00	45.00
19 Qtr miles from CO		136.17	45.39
20 Qtr miles from CO[3]		141.90	47.30

[1] A Basket 2 Service. See Preface Page 1, preceding.

[2] Local service increments are not applicable for distance-sensitive Rate Stabilized Flat PBX Trunks.

[3] All rate stabilized trunks beyond this increment will be priced on an individual case basis.

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5.3 PRIVATE BRANCH EXCHANGE (PBX) TRUNKS

5.3.3 FLAT RATE TRUNKS[1]

E.3.c.(1) (Cont'd)

		60 TO 84 MONTHS	
		MAXIMUM	CURRENT
1 - 20 Trunks		\$110.49	\$36.83
21 - 50 Trunks		105.42	35.14
51 Trunks and over[2]			
1 Qtr mile from CO		96.06	32.02
2 Qtr miles from CO		97.20	32.40
3 Qtr miles from CO		98.34	32.78
4 Qtr miles from CO		99.48	33.16
5 Qtr miles from CO		100.62	33.54
6 Qtr miles from CO		101.79	33.93
7 Qtr miles from CO		102.93	34.31
8 Qtr miles from CO		104.07	34.69
9 Qtr miles from CO		106.35	35.45
10 Qtr miles from CO		109.80	36.60
11 Qtr miles from CO		110.94	36.98
12 Qtr miles from CO		115.53	38.51
13 Qtr miles from CO		118.98	39.66
14 Qtr miles from CO		121.26	40.42
15 Qtr miles from CO		122.40	40.80
16 Qtr miles from CO		126.99	42.33
17 Qtr miles from CO		129.27	43.09
18 Qtr miles from CO		130.44	43.48
19 Qtr miles from CO		131.58	43.86
20 Qtr miles from CO[3]		137.31	45.77

[1] A Basket 2 Service. See Preface Page 1, preceding.

[2] Local service increments are not applicable for distance-sensitive Rate Stabilized Flat PBX Trunks.

[3] All rate stabilized trunks beyond this increment will be priced on an individual case basis.

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5.3 PRIVATE BRANCH EXCHANGE (PBX) TRUNKS

5.3.3 FLAT RATE TRUNKS[1]

E.3.c. (Cont'd)

USOC

- (2) Rate stabilized flat PBX trunk,
1-Way out, each

TF4OX

	NONRECURRING CHARGE	
	MAXIMUM	CURRENT
1 - 20 Trunks	\$112.00	\$56.00
21 - 50 Trunks	112.00	56.00
51 Trunks and over[2]		
1 Qtr mile from CO	112.00	56.00
2 Qtr miles from CO	112.00	56.00
3 Qtr miles from CO	112.00	56.00
4 Qtr miles from CO	112.00	56.00
5 Qtr miles from CO	112.00	56.00
6 Qtr miles from CO	112.00	56.00
7 Qtr miles from CO	112.00	56.00
8 Qtr miles from CO	112.00	56.00
9 Qtr miles from CO	112.00	56.00
10 Qtr miles from CO	112.00	56.00
11 Qtr miles from CO	112.00	56.00
12 Qtr miles from CO	112.00	56.00
13 Qtr miles from CO	112.00	56.00
14 Qtr miles from CO	112.00	56.00
15 Qtr miles from CO	112.00	56.00
16 Qtr miles from CO	112.00	56.00
17 Qtr miles from CO	112.00	56.00
18 Qtr miles from CO	112.00	56.00
19 Qtr miles from CO	112.00	56.00
20 Qtr miles from CO[3]	112.00	56.00

[1] A Basket 2 Service. See Preface Page 1, preceding.

[2] Local service increments are not applicable for distance-sensitive Rate Stabilized Flat PBX Trunks.

[3] All rate stabilized trunks beyond this increment will be priced on an individual case basis.

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5.3.3 FLAT RATE TRUNKS[1]

E.3.c.(2) (Cont'd)

	12 TO 35 MONTHS	
	MAXIMUM	CURRENT
1 - 20 Trunks	\$115.53	\$38.51
21 - 50 Trunks	110.49	36.83
51 Trunks and over[2]		
1 Qtr mile from CO	99.48	33.16
2 Qtr miles from CO	100.62	33.54
3 Qtr miles from CO	101.79	33.93
4 Qtr miles from CO	102.93	34.31
5 Qtr miles from CO	104.07	34.69
6 Qtr miles from CO	106.35	35.45
7 Qtr miles from CO	108.66	36.22
8 Qtr miles from CO	109.80	36.60
9 Qtr miles from CO	112.08	37.36
10 Qtr miles from CO	116.67	38.89
11 Qtr miles from CO	117.81	39.27
12 Qtr miles from CO	124.70	41.57
13 Qtr miles from CO	129.27	43.09
14 Qtr miles from CO	131.58	43.86
15 Qtr miles from CO	135.00	45.00
16 Qtr miles from CO	140.73	46.91
17 Qtr miles from CO	143.04	47.68
18 Qtr miles from CO	144.18	48.06
19 Qtr miles from CO	146.46	48.82
20 Qtr miles from CO[3]	153.36	51.12

[1] A Basket 2 Service. See Preface Page 1, preceding.

[2] Local service increments are not applicable for distance-sensitive Rate Stabilized Flat PBX Trunks.

[3] All rate stabilized trunks beyond this increment will be priced on an individual case basis.

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5.3 PRIVATE BRANCH EXCHANGE (PBX) TRUNKS

5.3.3 FLAT RATE TRUNKS[1]

E.3.c.(2) (Cont'd)

		36 TO 59 MONTHS	
		MAXIMUM	CURRENT
1 - 20 Trunks		\$113.01	\$37.67
21 - 50 Trunks		107.94	35.98
51 Trunks and over[2]			
1 Qtr mile from CO		97.20	32.40
2 Qtr miles from CO		98.34	32.78
3 Qtr miles from CO		99.48	33.16
4 Qtr miles from CO		100.62	33.54
5 Qtr miles from CO		101.79	33.93
6 Qtr miles from CO		102.93	34.31
7 Qtr miles from CO		105.21	35.07
8 Qtr miles from CO		106.35	35.45
9 Qtr miles from CO		108.66	36.22
10 Qtr miles from CO		112.08	37.36
11 Qtr miles from CO		113.25	37.75
12 Qtr miles from CO		118.98	39.66
13 Qtr miles from CO		122.40	40.80
14 Qtr miles from CO		124.71	41.57
15 Qtr miles from CO		126.99	42.33
16 Qtr miles from CO		131.58	43.86
17 Qtr miles from CO		133.86	44.62
18 Qtr miles from CO		135.00	45.00
19 Qtr miles from CO		136.17	45.39
20 Qtr miles from CO[3]		141.90	47.30

[1] A Basket 2 Service. See Preface Page 1, preceding.

[2] Local service increments are not applicable for distance-sensitive Rate Stabilized Flat PBX Trunks.

[3] All rate stabilized trunks beyond this increment will be priced on an individual case basis.

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5. EXCHANGE SERVICES

5.3 PRIVATE BRANCH EXCHANGE (PBX) TRUNKS

5.3.3 FLAT RATE TRUNKS[1]

E.3.c.(2) (Cont'd)

60 TO 84 MONTHS		
	MAXIMUM	CURRENT
1 - 20 Trunks	\$110.49	\$36.83
21 - 50 Trunks	105.42	35.14
51 Trunks and over[2]		
1 Qtr mile from CO	96.06	32.02
2 Qtr miles from CO	97.20	32.40
3 Qtr miles from CO	98.34	32.78
4 Qtr miles from CO	99.48	33.16
5 Qtr miles from CO	100.62	33.54
6 Qtr miles from CO	101.79	33.93
7 Qtr miles from CO	102.93	34.31
8 Qtr miles from CO	104.07	34.69
9 Qtr miles from CO	106.35	35.45
10 Qtr miles from CO	109.80	36.60
11 Qtr miles from CO	110.94	36.98
12 Qtr miles from CO	115.53	38.51
13 Qtr miles from CO	118.98	39.66
14 Qtr miles from CO	121.26	40.42
15 Qtr miles from CO	122.40	40.80
16 Qtr miles from CO	126.99	42.33
17 Qtr miles from CO	129.27	43.09
18 Qtr miles from CO	130.44	43.48
19 Qtr miles from CO	131.58	43.86
20 Qtr miles from CO[3]	137.31	45.77

[1] A Basket 2 Service. See Preface Page 1, preceding.

[2] Local service increments are not applicable for distance-sensitive Rate Stabilized Flat PBX Trunks.

[3] All rate stabilized trunks beyond this increment will be priced on an individual case basis.

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5.3 PRIVATE BRANCH EXCHANGE (PBX) TRUNKS

5.3.3 FLAT RATE TRUNKS[1]

E.3.c. (Cont'd)

USOC

- (3) Rate stabilized flat PBX trunk,
1-Way in with hunting for *DID*, each[2]

TKK1X

	NONRECURRING CHARGE	
	MAXIMUM	CURRENT
1 - 20 Trunks	\$132.00	\$66.00
21 - 50 Trunks	132.00	66.00
51 Trunks and over[3]		
1 Qtr mile from CO	132.00	66.00
2 Qtr miles from CO	132.00	66.00
3 Qtr miles from CO	132.00	66.00
4 Qtr miles from CO	132.00	66.00
5 Qtr miles from CO	132.00	66.00
6 Qtr miles from CO	132.00	66.00
7 Qtr miles from CO	132.00	66.00
8 Qtr miles from CO	132.00	66.00
9 Qtr miles from CO	132.00	66.00
10 Qtr miles from CO	132.00	66.00
11 Qtr miles from CO	132.00	66.00
12 Qtr miles from CO	132.00	66.00
13 Qtr miles from CO	132.00	66.00
14 Qtr miles from CO	132.00	66.00
15 Qtr miles from CO	132.00	66.00
16 Qtr miles from CO	132.00	66.00
17 Qtr miles from CO	132.00	66.00
18 Qtr miles from CO	132.00	66.00
19 Qtr miles from CO	132.00	66.00
20 Qtr miles from CO[4]	132.00	66.00

[1] A Basket 2 Service. See Preface Page 1, preceding.

[2] Requires a *DID* trunk circuit termination. See 5.3.4, following, for terms, conditions, rates and charges.

[3] Local service increments are not applicable for distance-sensitive Rate Stabilized Flat PBX Trunks.

[4] All rate stabilized trunks beyond this increment will be priced on an individual case basis.

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5.3 PRIVATE BRANCH EXCHANGE (PBX) TRUNKS

5.3.3 FLAT RATE TRUNKS[1]

E.3.c.(3)[2] (Cont'd)

		12 TO 35 MONTHS	
		MAXIMUM	CURRENT
1 - 20 Trunks		\$127.53	\$42.51
21 - 50 Trunks		122.49	40.83
51 Trunks and over[3]			
1 Qtr mile from CO		111.48	37.16
2 Qtr miles from CO		112.62	37.54
3 Qtr miles from CO		113.79	37.93
4 Qtr miles from CO		114.93	38.31
5 Qtr miles from CO		116.07	38.69
6 Qtr miles from CO		118.35	39.45
7 Qtr miles from CO		120.66	40.22
8 Qtr miles from CO		121.80	40.60
9 Qtr miles from CO		124.08	41.36
10 Qtr miles from CO		128.67	42.89
11 Qtr miles from CO		129.81	43.27
12 Qtr miles from CO		136.71	45.57
13 Qtr miles from CO		141.27	47.09
14 Qtr miles from CO		143.58	47.86
15 Qtr miles from CO		147.00	49.00
16 Qtr miles from CO		152.73	50.91
17 Qtr miles from CO		155.04	51.68
18 Qtr miles from CO		156.18	52.06
19 Qtr miles from CO		158.46	52.82
20 Qtr miles from CO[4]		165.36	55.12

[1] A Basket 2 Service. See Preface Page 1, preceding.

[2] Requires a *DID* trunk circuit termination. See 5.3.4, following, for terms, conditions, rates and charges.

[3] Local service increments are not applicable for distance-sensitive Rate Stabilized Flat PBX Trunks.

[4] All rate stabilized trunks beyond this increment will be priced on an individual case basis.

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5.3 PRIVATE BRANCH EXCHANGE (PBX) TRUNKS

5.3.3 FLAT RATE TRUNKS[1]

E.3.c.(3)[2] (Cont'd)

	36 TO 59 MONTHS	
	MAXIMUM	CURRENT
1 - 20 Trunks	\$125.01	\$41.67
21 - 50 Trunks	119.94	39.98
51 Trunks and over[3]		
1 Qtr mile from CO	109.20	36.40
2 Qtr miles from CO	110.34	36.78
3 Qtr miles from CO	111.48	37.16
4 Qtr miles from CO	112.62	37.54
5 Qtr miles from CO	113.79	37.93
6 Qtr miles from CO	114.93	38.31
7 Qtr miles from CO	117.21	39.07
8 Qtr miles from CO	118.35	39.45
9 Qtr miles from CO	120.66	40.22
10 Qtr miles from CO	124.08	41.36
11 Qtr miles from CO	125.25	41.75
12 Qtr miles from CO	130.98	43.66
13 Qtr miles from CO	134.40	44.80
14 Qtr miles from CO	136.71	45.57
15 Qtr miles from CO	138.99	46.33
16 Qtr miles from CO	143.58	47.86
17 Qtr miles from CO	145.86	48.62
18 Qtr miles from CO	147.00	49.00
19 Qtr miles from CO	148.17	49.39
20 Qtr miles from CO[4]	153.90	51.30

[1] A Basket 2 Service. See Preface Page 1, preceding.

[2] Requires a *DID* trunk circuit termination. See 5.3.4, following, for terms, conditions, rates and charges.

[3] Local service increments are not applicable for distance-sensitive Rate Stabilized Flat PBX Trunks.

[4] All rate stabilized trunks beyond this increment will be priced on an individual case basis.

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5.3 PRIVATE BRANCH EXCHANGE (PBX) TRUNKS

5.3.3 FLAT RATE TRUNKS[1]

E.3.c.(3)[2] (Cont'd)

	60 TO 84 MONTHS	
	MAXIMUM	CURRENT
1 - 20 Trunks	\$122.49	\$40.83
21 - 50 Trunks	117.42	39.14
51 Trunks and over[3]		
1 Qtr mile from CO	108.06	36.02
2 Qtr miles from CO	109.20	36.40
3 Qtr miles from CO	110.34	36.78
4 Qtr miles from CO	111.48	37.16
5 Qtr miles from CO	112.62	37.54
6 Qtr miles from CO	113.79	37.93
7 Qtr miles from CO	114.93	38.31
8 Qtr miles from CO	116.07	38.69
9 Qtr miles from CO	118.35	39.45
10 Qtr miles from CO	121.80	40.60
11 Qtr miles from CO	122.94	40.98
12 Qtr miles from CO	127.53	42.51
13 Qtr miles from CO	130.98	43.66
14 Qtr miles from CO	133.26	44.42
15 Qtr miles from CO	134.40	44.80
16 Qtr miles from CO	138.99	46.33
17 Qtr miles from CO	141.27	47.09
18 Qtr miles from CO	142.44	47.48
19 Qtr miles from CO	143.58	47.86
20 Qtr miles from CO[4]	149.31	49.77

[1] A Basket 2 Service. See Preface Page 1, preceding.

[2] Requires a *DID* trunk circuit termination. See 5.3.4, following, for terms, conditions, rates and charges.

[3] Local service increments are not applicable for distance-sensitive Rate Stabilized Flat PBX Trunks.

[4] All rate stabilized trunks beyond this increment will be priced on an individual case basis.

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5.3 PRIVATE BRANCH EXCHANGE (PBX) TRUNKS (Cont'd)

5.3.4 DIRECT-INWARD-DIALING (DID) SERVICE[1]

A. Description

Direct-Inward-Dialing (DID) Service is a special trunking arrangement which permits incoming calls from the exchange network to reach a specific PBX station directly without an attendant's assistance.

B. Terms and Conditions

1. This feature may be provided, in addition to regular, FCO or FX trunk rates and charges, where CO facilities are available and the PBX system or customer-provided switching equipment capabilities permit.
2. One primary directory listing in the main directory of the serving CO is provided for each PBX system. An additional listing of each DID number may be provided subject to the terms, conditions, rates and charges as specified in 5.7.1, following.
3. The provision of this feature requires that the customer subscribe to a sufficient number of trunk facilities to adequately handle the volume of incoming calls.
4. DID Service is available to new and existing customers from non ESS offices if the office is equipped for DID Service and has sufficient DID capacity available.
5. Upon request a power failure channel may be provided subject to the terms, conditions, rates and charges specified in the Competitive Private Line Transport Services Price Cap Tariff.
6. Central office intercept may be provided on an individual case basis through a special assembly.

[1] A Basket 2 Service. See Preface Page 1, preceding.

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5. EXCHANGE SERVICES

5.3 PRIVATE BRANCH EXCHANGE (PBX) TRUNKS

5.3.4 DIRECT-INWARD-DIALING (DID) SERVICE[1]

B. Terms and Conditions (Cont'd)

7. Sequential numbers may be assigned if blocks of numbers are available and at the discretion of the Company. Rates and charges associated with sequential numbers are specified in C., following.

A *DID* sequential number block is a group of twenty telephone numbers in numeric order. The last digit of the first number within the block is a zero, and the last number within the number block must include an odd number in the sixth digit and a nine in the last digit.

8. *DID* Service is offered with switching vehicles served by trunk service. Answer Supervision is required from the customer's switching vehicle.

[1] A Basket 2 Service. See Preface Page 1, preceding.

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5.3 PRIVATE BRANCH EXCHANGE (PBX) TRUNKS

5.3.4 DIRECT-INWARD-DIALING (DID) SERVICE[1] (Cont'd)

C. Rates and Charges

1. DID Service

	USOC	NONRECURRING CHARGE MAXIMUM	CURRENT
• Each in-only analog trunk circuit termination[2]	NDT	\$114.00	\$57.00
• Each in-only digital trunk circuit termination[3]	ND1	114.00	57.00
• Each 2-way digital trunk circuit termination with answer supervision[3]	ND2	114.00	57.00
• Each 2-way, 4-wire analog trunk circuit termination[4]	NAY	114.00	57.00
2. DID Telephone Numbers			
• Nonsequential telephone number, each	NHN	2.00	1.00
• DID block of twenty sequential telephone numbers, per block	NGS	40.00	20.00

[1] A Basket 2 Service. See Preface Page 1, preceding.

[2] In addition, a PBX trunk is required.

[3] In addition, a digital trunk or B-channel is required.

[4] In addition, a THHCX PBX trunk, specified in 5.3.3, preceding, is required.

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5.3 PRIVATE BRANCH EXCHANGE (PBX) TRUNKS
5.3.4 DIRECT-INWARD-DIALING (DID) SERVICE[1]
C.1. (Cont'd)

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Each in-only analog trunk circuit termination[2]	NDT	\$135.00	\$45.00
• Each in-only digital trunk circuit termination[3]	ND1	135.00	45.00
• Each 2-way digital trunk circuit termination with answer supervision[3]	ND2	135.00	45.00
• Each 2-way, 4-wire analog trunk circuit termination[4]	NAY	135.00	45.00
2. DID Telephone Numbers			
• Nonsequential telephone number, each	NHN	0.45	0.15
• DID block of twenty sequential telephone numbers, per block	NGS	9.00	3.00

[1] A Basket 2 Service. See Preface Page 1, preceding.

[2] In addition, a PBX trunk is required.

[3] In addition, a digital trunk or B-channel is required.

[4] In addition, a THHCX PBX trunk, specified in 5.3.3, preceding, is required.

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5.3 PRIVATE BRANCH EXCHANGE (PBX) TRUNKS
5.3.4 DIRECT-INWARD-DIALING (DID) SERVICE[1]
C.2. (Cont'd)

	USOC	NONRECURRING CHARGE MAXIMUM	CURRENT
c. Reserving Telephone Numbers			
• Nonsequential number, per number[2]	NHNRN	—	—
• Sequential number block, per block[2]	NGQ	—	—
		MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
	USOC		
• Nonsequential number, per number[2]	NHNRN	\$0.45	\$0.15
• Sequential number block, per block[2]	NGQ	9.00	3.00
d. Customer requests for (a) specific number(s) either within a sequential number block or any nonsequential number will be assessed the Custom Number rates and charges, specified in 5.7.7, following, when the request is not due to customer equipment technical limitations. The rates and charges will also not be applicable when the customer requests a sequential number block consecutive to a current sequential number block. Only one (1) custom number charge will be applied per sequential number block.			

[1] A Basket 2 Service. See Preface Page 1, preceding.

[1] Rates apply only if the customer does not currently subscribe to DID Service. Customers currently subscribing to DID Service will be charged the NHN or NGS rates and charges as appropriate.

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5.3 PRIVATE BRANCH EXCHANGE (PBX) TRUNKS
5.3.4 DIRECT-INWARD-DIALING (DID) SERVICE[1]
C. Rates and Charges (Cont'd)

3. Change Charges

The following charges are applied to rerouting of telephone numbers to another trunk or trunk group or when changing the number of digits outpulsed to the PBX or to change DTMF signaling to DP or vice versa or to building an additional route index that points to the customer's trunk group resulting in full use of DID numbers to work with a PBX.

	USOC	NONRECURRING CHARGE	
		MAXIMUM	CURRENT
• Rerouting of telephone numbers, per number	N/A	[2]	[2]
• Changing number of digits outpulsed, per change	REAGM	\$ 100.00	\$ 50.00
• Changing signaling, per change	REAGN	100.00	50.00
• Digit Manipulation, per route index	PT3DM	2,000.00	1,000.00

[1] A Basket 2 Service. See Preface Page 1, preceding.

[2] Same nonrecurring charge as specified for initial installation of *DID* telephone numbers.

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5.3 PRIVATE BRANCH EXCHANGE (PBX) TRUNKS

5.3.4 DIRECT-INWARD-DIALING (DID) SERVICE[1] (Cont'd)

D. Optional Features

1. Expanded Answer for 1A/1E ESS Central Offices

a. Description

Expanded Answer enables customers with Call Forwarding - Don't Answer or Call Forwarding - Busy Line/Don't Answer to forward their unanswered calls to a *DID* station number in 1A/1E ESS central offices. This feature includes common equipment and Call Completion Software Positions.

b. Terms and Conditions

- (1) Expanded Answer is furnished only in 1A/1E ESS central offices where adequate and suitable facilities are available. Central offices will be equipped with this feature at the discretion of the Company.
- (2) The Expanded Answer common equipment includes two Call Completion Software Positions (CCSP). Additional CCSPs may be required if the volume of calls attempting to complete to the *DID* station number exceeds the processing limitations of the software.
- (3) Both the *DID* station number and the number equipped with the Call Forward - Don't Answer or Call Forward - Busy Line/Don't Answer feature must be in the same central office.

[1] A Basket 2 Service. See Preface Page 1, preceding.

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5.3 PRIVATE BRANCH EXCHANGE (PBX) TRUNKS
5.3.4 DIRECT-INWARD-DIALING (DID) SERVICE[1]
D.1. (Cont'd)

c. Rates and Charges

	USOC	NONRECURRING CHARGE MAXIMUM	CURRENT
(1) Expanded Answer			
• Common equipment, including first two CCSPs	FT3CX	\$290.00	\$145.00
• Each DID station number equipped	FT5	—	—
- Initial installation charge	FT5	4.00	2.00
- Subsequent installation charge	OPPSL	4.00	2.00
• Additional CCSPs			
- Third CCSP	FT3A1	—	—
- Fourth CCSP	FT3A2	—	—
- Fifth CCSP	FT3A3	—	—
- Sixth CCSP	FT3A4	—	—
- Seventh CCSP	FT3A5	—	—
- Eight CCSP	FT3A6	—	—
- Ninth CCSP	FT3A7	—	—
- Tenth CCSP	FT3A8	—	—
• Addition or removal[2] of CCSP subsequent to initial installation of common equipment, per order	PT3CT	160.00	80.00

[1] A Basket 2 Service. See Preface Page 1, preceding.

[2] Only applies if Expanded Answer remains in service.

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5.3 PRIVATE BRANCH EXCHANGE (PBX) TRUNKS

5.3.4 DIRECT-INWARD-DIALING (DID) SERVICE[1]

D.1.c. (Cont'd)

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
(1) Expanded Answer			
• Common equipment, including first two CCSPs	FT3CX	\$57.00	\$ 19.00
• Each DID station number equipped	FT5	0.15	0.05
- Initial installation charge	FT5	—	—
- Subsequent installation charge	OPPSL	—	—
• Additional CCSPs			
- Third CCSP	FT3A1	124.50	41.50
- Fourth CCSP	FT3A2	180.00	60.00
- Fifth CCSP	FT3A3	220.50	73.50
- Sixth CCSP	FT3A4	253.50	84.50
- Seventh CCSP	FT3A5	276.00	92.00
- Eight CCSP	FT3A6	310.50	103.50
- Ninth CCSP	FT3A7	334.50	111.50
- Tenth CCSP	FT3A8	358.50	119.50
• Addition or removal[2] of CCSP subsequent to initial installation of common equipment, per order	PT3CT	—	—

[1] A Basket 2 Service. See Preface Page 1, preceding.

[2] Only applies if Expanded Answer remains in service.

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5.3 PRIVATE BRANCH EXCHANGE (PBX) TRUNKS

5.3.4 DIRECT-INWARD-DIALING (DID) SERVICE[1]

D. Optional Features (Cont'd)

2. DID Trunk Queuing

a. Description

DID Trunk Queuing is an arrangement whereby incoming calls that are placed to station lines within a *DID* system can be held in queue if all trunks between the central office switch and the customer's PBX are busy. Calls in queue will be held in their order of arrival until a trunk becomes available. Calls in queue are served on a first-in first-out basis. Calls held in queue will hear ringing until answered.

b. Optional Features

Delay Announcement

This option allows for incoming calls held in queue to hear a recorded announcement after a predetermined amount of time. The announcement can be accessed a maximum of four times and the customer has the option of providing their own announcement or a standardized Company announcement. Depending upon the customer's choice, ringing, silence or music will be returned after each announcement.

Music on Queue

This option allows for customer-provided music to be played to callers held in queue after a recorded announcement has been accessed. This option can only be provided with Delay Announcement.

[1] A Basket 2 Service. See Preface Page 1, preceding.

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5.3 PRIVATE BRANCH EXCHANGE (PBX) TRUNKS

5.3.4 DIRECT-INWARD-DIALING (DID) SERVICE[1]

D.2. (Cont'd)

c. Terms and Conditions

- (1) *DID* Trunk Queuing and its associated options will only be provided where adequate and suitable CO facilities exists.
- (2) The provision of this feature requires that the customer subscribe to a sufficient number of facilities to adequately handle the volume of incoming calls.
- (3) The customer must purchase one queue slot for each call the customer wants to hold in queue. For example, a customer wanting to hold two calls in queue when all trunks are busy, must have two queue slots in the queue group.
- (4) The customer must specify the length of time a call is held in queue before going to delay announcement. The customer must also specify the number of announcements (maximum of four) and the amount of time between announcements. Changes to these values may only be made through the issuance of a service order.

[1] A Basket 2 Service. See Preface Page 1, preceding.

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5. EXCHANGE SERVICES

5.3 PRIVATE BRANCH EXCHANGE (PBX) TRUNKS
5.3.4 DIRECT-INWARD-DIALING (DID) SERVICE[1]
D.2. (Cont'd)

d. Rates and Charges

	USOC	NONRECURRING CHARGE MAXIMUM	CURRENT
• Queuing			
- Per DID Station number equipped	UQQ, URQ	\$ 5.00	\$ 2.50
- Per queue group	UQQPG, URQPG	350.00	175.00
- Per queue slot in group	UQQPQ, URQPQ	-	-
- Change in quantity of queue slots in queue group, per group	REAE9	200.00	100.00
• Delay Announcement	N/A	[2]	[2]
• Music On Queue	N/A	[3]	[3]

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[1] A Basket 2 Service. See Preface Page 1, preceding.

[2] Apply rates and charges as specified in 9.4.4, following, for Delay Announcement.

[3] Apply rates and charges as specified in 9.4.4, following, for Music On Queue.

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5. EXCHANGE SERVICES

5.3 PRIVATE BRANCH EXCHANGE (PBX) TRUNKS
5.3.4 DIRECT-INWARD-DIALING (DID) SERVICE[1]
D.2.d. (Cont'd)

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Queuing			
- Per DID Station number equipped	UQQ, URQ	\$ 0.75	\$ 0.25
- Per queue group	UQQPG, URQPG	-	-
- Per queue slot in group	UQQPQ, URQPQ	45.00	15.00
- Change in quantity of queue slots in queue group, per group	REAE9	-	-
• Delay Announcement	N/A	[2]	[2]
• Music On Queue	N/A	[3]	[3]

[1] A Basket 2 Service. See Preface Page 1, preceding.

[2] Apply rates and charges as specified in 9.4.4, following, for Delay Announcement.

[3] Apply rates and charges as specified in 9.4.4, following, for Music On Queue.

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5. EXCHANGE SERVICES

5.3 PRIVATE BRANCH EXCHANGE (PBX) TRUNKS

5.3.4 DIRECT-INWARD-DIALING (DID) SERVICE[1]

D. Optional Features (Cont'd)

3. DID Two-way Call Transfer

a. Description

DID Two-way Call Transfer allows the user of a 2-way trunk with DID to transfer any incoming call to another line or trunk outside of the system and then to leave the connection without disconnecting the call.

b. Rates and Charges

	USOC	NONRECURRING CHARGE	
		MAXIMUM	CURRENT
• DID Two-way Call Transfer, each 2-way trunk equipped	3CW	[2]	[2]
	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• DID Two-way Call Transfer, each 2-way trunk equipped	3CW	\$39.00	\$13.00

4. CALL PLANNER

a. Description

A forwarding feature designed for business customers to enable their employees, who work away from the office, to receive their business calls directly at a remote location. The service is uniquely designed to work with DID Service. The employee may remotely forward their business calls from any location, and may forward the calls based upon time of day and/or day of week.

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[1] A Basket 2 Service. See Preface Page 1, preceding.

[2] Same nonrecurring charge as specified in 5.4.3, following, for business Custom Calling Services.

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5. EXCHANGE SERVICES

5.3 PRIVATE BRANCH EXCHANGE (PBX) TRUNKS
5.3.4 DIRECT-INWARD-DIALING (DID) SERVICE[1]
D.4. (Cont'd)

b. Terms and Conditions

- (1) *CALL PLANNER* is available to customers who subscribe to PBX trunks which terminate on a *DID* number. The *CALL PLANNER DID* number cannot be the main billing telephone number or a directory listed number.
- (2) Each customer system will be equipped with a number of PBX trunks equipped with *DID* based on a standard Poisson Capacity Table. This table provides the number of trunks for the number of lines in a system. These trunks provide a standard level of usage for the customer system.
- (3) The Company reserves the right to invoke a throttling process that could block calls in order to protect extraordinary traffic loads on the network, in the event that call loads could be hazardous to the network.
- (4) Recognizing the potential for misuse associated with *CALL PLANNER*, the Company will attempt to verify that requests for this service are being made by the subscriber of record, not unauthorized parties.
- (5) The following are restrictions to forwarding destinations for *CALL PLANNER*:
 - No International numbers - only United States NPAs allowed.
 - No 700, 800, 900, 950 or 976.
 - No N11 or 555-1212.
 - No operator assisted calls (0-, 0+, 00-, 00+, 01+, 10XXX+0, 10XXX+00, 10XXX+0+, 10XXX+01+).
 - No speed dial codes or customized dialing plans.
 - No third-number billed calls.
 - A limit of four destination changes per hour.

c. Rates and Charges

	USOC	NONRECURRING CHARGE	
		MAXIMUM	CURRENT
• <i>CALL PLANNER</i> - Per <i>DID</i> number	WH2	\$30.00	\$15.00
	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• <i>CALL PLANNER</i> - Per <i>DID</i> number	WH2	\$23.85	\$7.95

[1] A Basket 2 Service. See Preface Page 1, preceding.

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5. EXCHANGE SERVICES

5.3 PRIVATE BRANCH EXCHANGE (PBX) TRUNKS
5.3.4 DIRECT-INWARD-DIALING (DID) SERVICE[1] (Cont'd)

E. Commercial Mobile Radio Service (CMRS) Providers

Per FCC Order 00-194 effective June 21, 2000, the Company will not bill recurring charges for the use of numbers by CMRS Providers.

1. Number Activation

	USOC	NONRECURRING CHARGE MAXIMUM	CURRENT
• Charge for activating numbers			
- Nonsequential telephone number, each	NHN	\$ 7.68	\$ 3.84
- Per block of 20 numbers	NGS	60.96	30.48
- Per block of 100 numbers	RC6BX	38.88	19.44

2. Numbers

• Charge for reserving numbers			
- Per block of 20 sequential numbers	NGQ	-	-
- Per block of 100 sequential numbers	NOJA1	-	-

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Charge for activating numbers			
- Nonsequential telephone number, each	NHN	-	-
- Per block of 20 numbers	NGS	-	-
- Per block of 100 numbers	RC6BX	-	-

2. Numbers

• Charge for reserving numbers			
- Per block of 20 sequential numbers	NGQ	-	-
- Per block of 100 sequential numbers	NOJA1	-	-

[1] A Basket 2 Service. See Preface Page 1, preceding.

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5. EXCHANGE SERVICES

5.3 PRIVATE BRANCH EXCHANGE (PBX) TRUNKS
5.3.4 DIRECT-INWARD-DIALING (DID) SERVICE[1]
E.2. (Cont'd)

	USOC	NONRECURRING CHARGE MAXIMUM	CURRENT
• Nonsequential number reservation, per number	NHNRN	—	—
• Rerouting of number, per number	N/A	[2]	[2]
• Changed number of digits outpulsed	REAGM	\$100.00	\$50.00
• Changed signaling, per change	REAGN	100.00	50.00

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Nonsequential number reservation, per number	NHNRN	—	—
• Rerouting of number, per number	N/A	—	—
• Changed number of digits outpulsed	REAGM	—	—
• Changed signaling, per change	REAGN	—	—

[1] A Basket 2 Service. See Preface Page 1, preceding.

[2] Same nonrecurring charge as USOC's NHN or NGS.

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5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES

5.4.2 TOUCH-TONE CALLING SERVICE[1]

A. Description

Touch-Tone Calling Service is a distinctive type of telephone service using audible voice frequency tones to actuate the CO equipment.

B. Terms and Conditions

1. Touch-Tone Calling Service is furnished only in CO areas where Touch-Tone CO equipment is available. COs will be equipped for touch-tone operation at the discretion of the Company and in accordance with regular engineering practices.
2. Touch-Tone Service will be provided in connection with all classes of service.
3. If any lines in a multiline telephone system are equipped for Touch-Tone Service, then all lines should be equipped for Touch-Tone Service.

C. Rates and Charges

USOCs associated with Touch-Tone Service are as follows:

	USOC	NONRECURRING CHARGE MAXIMUM	CURRENT
• Residence, per line	TTR	—	—
• Business, per line	TTB	—	—
• Trunks	TJB	—	—

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Residence, per line	TTR	—	—
• Business, per line	TTB	—	—
• Trunks	TJB	—	—

[1] A Basket 2 Service. See Preface Page 1, preceding.

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5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES (Cont'd)

5.4.3 CUSTOM CALLING SERVICES[1]

A. Description

Custom Calling Services include one or more of the following features:

Abbreviated Access

Allows a customer to place a call to a predetermined telephone number by dialing an abbreviated code. Two arrangements are available, namely, Abbreviated Access, one-digit or Abbreviated Access, two-digit.

The customer shares a speed call list with their Abbreviated Access provider and the provider controls the speed call list and informs clients of the digit(s) to dial to reach the predetermined telephone number.

Call Curfew

Allows the customer the ability to block incoming and outgoing calls. The feature can be turned on and off manually or automatically by pre-set schedules which have been defined by the customer.

When the feature is activated, incoming calls will be blocked and the calling party will hear an announcement that the customer is unavailable. For outgoing calls, the customer will hear a fast busy and the call will not be completed. When the feature is not activated, normal call processing will occur.

Call Forwarding - Busy Line

- Expanded Forwarding

Allows a customer to have incoming calls forwarded to another predetermined number in a different central office switch if the called number is busy.

- External Forwarding

Allows a customer to have incoming calls forwarded to another predetermined number outside the customer's system but within the same central office switch if the called number is busy.

- Overflow Forwarding

Allows a customer to have incoming calls forwarded to another predetermined number within the same central office switch if the called number is busy.

[1] A Basket 2 Service. See Preface Page 1, preceding.

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5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES

5.4.3 CUSTOM CALLING SERVICES[1]

A. Description (Cont'd)

Call Forwarding - Busy Line/Don't Answer

- Expanded Forwarding

Allows a customer to have incoming calls forwarded to another predetermined number in a different central office switch if the called number is busy or if the customer does not answer after a preset number of ringing cycles.

- External Forwarding

Allows a customer to have incoming calls forwarded to another predetermined number outside the customer's system but within the same central office switch if the called number is busy or to any number within the same central office switch if the called number does not answer (where available).

- Overflow Forwarding

Allows a customer to have incoming calls forwarded to another predetermined number within the same central office switch if the called number is busy or does not answer.

Call Forwarding - Busy Line (Programmable)

Allows a customer to have incoming calls forwarded to another number when the called number is busy. The customer can activate and deactivate the forwarding feature by dialing a code as well as establish or change the number to which calls will be forwarded.

Call Forwarding - Don't Answer

Allows a customer to have incoming calls forwarded to another number within the same central office switch if the customer does not answer after a preset number of ringing cycles.

- Expanded Forwarding

Allows a customer to have incoming calls forwarded to another predetermined number in a different central office switch if the customer does not answer after a preset number of ringing cycles.

[1] A Basket 2 Service. See Preface Page 1, preceding.

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5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES

5.4.3 CUSTOM CALLING SERVICES[1]

A. Description (Cont'd)

Call Forwarding - Don't Answer (Programmable)

Allows a customer to have incoming calls forwarded to another number if the customer does not answer after a preset number of ringing cycles. The customer can activate and deactivate the forwarding feature by dialing a code as well as establish or change the number to which calls will be forwarded.

Call Forwarding-Variable

Enables the customer to forward incoming calls to another number by dialing a code, plus the number to receive the call. Call Forwarding-Variable for PBX and Horizon customers will only work on one trunk at a time. The feature will also remove that trunk from rotary hunting service during its use.

An option is also available that allows a customer to activate the feature without completing a call to the forward-to number.

Call Rejection

Enables a customer to reject call attempts from up to 15 numbers of calling parties by dialing a code and the telephone numbers of calls to be rejected. Any call attempts to the customer from these numbers will be prevented from terminating to the customer and will instead be connected to an announcement informing the caller that the call is not presently being accepted by the called party. A customer may also reject future calls from the most recent call received by dialing a code after completing the call.

Call Trace

Allows a called party to initiate an automatic trace of the last call received. Call Trace is available on a usage basis only. After receiving the call which is to be traced, the customer dials a code and the traced telephone number is automatically sent to the Company for action. The customer originating the trace will not receive the traced telephone number. The results of the trace will be furnished only to legally constituted law enforcement agencies or authorities upon proper request by them.

[1] A Basket 2 Service. See Preface Page 1, preceding.

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5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES 5.4.3 CUSTOM CALLING SERVICES[1]

A. Description (Cont'd)

Call Transfer

Enables a customer to transfer an incoming call to a third party or add a third party to an existing call, forming a three party connection, and then to leave the connection without disconnecting the call.

Call Waiting

When a customer is talking on the telephone, a short spurt of tone signals that a call is waiting. The tone is heard only by the Call Waiting customer, while the incoming caller hears a regular ringing signal. Flashing the switchhook holds the first call while the second is answered. The customer can alternate between calls by flashing the switchhook.

Where facilities and equipment permit, customers who have a line equipped with Call Waiting and Call Forwarding Don't Answer and/or Call Forwarding Busy Line, will be provided a feature so that Call Forwarding Don't Answer and/or Call Forwarding Busy Line forwards an incoming call to the number designated by the customer when the incoming call is not answered in response to the Call Waiting tone.

A customer with Caller Identification may also receive name and/or number information on a call that is waiting (USOC: N2W). The customer must have the appropriate CPE.

A customer who subscribes to Call Waiting may enhance their service to separately identify local and long distance calls. Different tones will distinguish the two types of calls, whether at the initial ring cycle or in the call waiting mode. There is no additional charge for this Long Distance Alert feature enhancement, nor will the Company charge to add this feature.

A customer who subscribes to Call Waiting may also enhance their service by adding Talking Call Waiting to their line. Talking Call Waiting is an enhancement that provides an audible announcement of the incoming caller's name. The audible announcement consists of the regular Call Waiting tone followed immediately by the calling party's name.

[1] A Basket 2 Service. See Preface Page 1, preceding.

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5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES

5.4.3 CUSTOM CALLING SERVICES[1]

A. Description (Cont'd)

CALLER ID WITH PRIVACY +

Includes the Caller Identification - Name and Number functionality and, in addition, provides the customer with the ability to screen private and unidentified calls that are placed to their number.

Callers placing a call from a private or blocked telephone number to a *CALLER ID WITH PRIVACY +* customer will hear a series of prompts asking them to unblock their line or record their name for delivery to the called party. Callers placing a call from an unidentified number will be asked to record their name for identification purposes and to hold the line.

When the calling party records their name, the service will call the *CALLER ID WITH PRIVACY +* customer and the Caller ID unit will display "PRIVACY +" which identifies that the call is from the *CALLER ID WITH PRIVACY +* service. The customer will also hear a distinctive ring unless they subscribe to Custom Ringing. If the customer answers the call from the *CALLER ID WITH PRIVACY +* service, they will hear the recorded name and may then choose between three options for handling the incoming call. They may accept the original call, they may choose not to accept the original call, or, if they subscribe to Voice Messaging, they can direct the original call to their mailbox.

[1] A Basket 2 Service. See Preface Page 1, preceding.

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5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES

5.4.3 CUSTOM CALLING SERVICES[1]

A. Description (Cont'd)

Caller Identification - Name and Number

Allows for the automatic delivery of a calling party's name and telephone number (including nonpublished and nonlisted telephone numbers) to the called customer, which gives the called customer an opportunity to decide whether to answer the call immediately or not. The name and number are displayed on customer-provided equipment.

The name displayed shall be the name associated with the calling telephone number as shown on the Company's records. The Company, in its discretion, may abbreviate or limit that name for display purposes. The Company does not assure name accuracy.

Caller Identification customers who do not wish to receive blocked calls can activate Anonymous Call Rejection (USOC: AYK) by pressing *77 (1177 on rotary phones). The code to deactivate is *87 (1187 on rotary phones). While the feature is activated, incoming blocked calls are routed to an announcement in the central office. Anonymous Call Rejection is automatically available to residence subscribers of Caller Identification and to business subscribers where technically feasible.

Caller Identification - Number

Allows for the automatic delivery of a calling party's telephone number (including nonpublished and nonlisted telephone numbers) to the called customer, which gives the called customer an opportunity to decide whether to answer the call immediately or not. The number is displayed on customer-provided equipment.

Caller Identification customers who do not wish to receive blocked calls can activate Anonymous Call Rejection (USOC: AYK) by pressing *77 (1177 on rotary phones). The code to deactivate is *87 (1187 on rotary phones). While the feature is activated, incoming blocked calls are routed to an announcement in the central office. Anonymous Call Rejection is automatically available to residence subscribers of Caller Identification and to business subscribers where technically feasible.

[1] A Basket 2 Service. See Preface Page 1, preceding.

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5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES

5.4.3 CUSTOM CALLING SERVICES[1]

A. Description (Cont'd)

Continuous Redial

Allows a customer to dial a code that will cause the feature to automatically redial the last number the customer dialed. If the called number is busy, the feature will redial the called number for a limited period of time. A distinctive ring alerts the customer when the called number becomes available. This service is available on a usage or subscription basis.

Dial Call Waiting

Allows a customer with a line equipped with the feature to direct a Call Waiting tone or a Distinctive Alert signal to a line equipped with Distinctive Alert. The feature is activated by dialing a preset access code and the telephone number of the line to which the signal is directed.

Dial Lock

Allows a customer the ability to manage their outbound calls (local, local long distance, and toll) by selectively blocking different types of calls placed from their line. This service will allow blocking to: all non-emergency local calls; long distance calls; international calls; operator assisted; toll free; information services; and directory assistance calls. The customer will select the types of calls they wish to have blocked. Customers may override the blocking at anytime through a personalized assigned PIN code.

Directed Call Pick Up

Allows a customer to answer a call, during the ringing cycle, that is directed to another line by dialing a preset access code and the telephone number of the line to be answered. Both the originating line and the line to be answered must be equipped with the feature.

Directed Call Pick Up with Barge-In

Allows a customer to answer a call directed to another line which has been answered or is ringing by dialing a preset access code and the telephone number of the line to be answered. Both the originating line and the line to be answered must be equipped with the feature.

[1] A Basket 2 Service. See Preface Page 1, preceding.

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5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES 5.4.3 CUSTOM CALLING SERVICES[1] A. Description (Cont'd)

Distinctive Alert

Allows a customer to receive an audible Call Waiting tone or Distinctive Ringing signal from a line equipped with Dial Call Waiting. If the called line is idle, a Distinctive Ringing signal will be heard. If the called line is busy, the called line receives a Call Waiting tone.

Do Not Disturb

Allows a customer to prevent the ringing of their telephone. When the feature is activated, callers hear a customer selected greeting indicating that the customer is not available. If the customer has messaging service the caller may stay on the line and leave a message.

Easy Access

Allows a customer to place a call to a predetermined telephone number by dialing an abbreviated two-digit code. The dialing code is *98.

Hot Line

Allows a customer to establish a switched connection to a predetermined number when the customer's telephone goes off-hook. No dialing is required and the call is processed automatically to the predetermined telephone number.

Last Call Return

Allows a customer to dial a code that will cause the feature to automatically redial the number of the last incoming call to that line, whether the call was answered or not. The customer does not have to know the number of the calling party. If the calling party's number is blocked, by the calling party, the service will not return the call. If the called number is busy, the feature will redial the called number for a limited period of time. A tone alerts the customer when the called line is available. This service is available on a usage or subscription basis.

Last Call Return customers who do not wish to receive blocked calls can activate Anonymous Call Rejection (USOC: AYK) by pressing *77 (1177 on rotary phones). The code to deactivate is *87 (1187 on rotary phones). While the feature is activated, incoming blocked calls are routed to an announcement in the central office. Anonymous Call Rejection is automatically available to residence customers of Last Call Return and to business customers where technically feasible; and to monthly (subscription) customers only.

[1] A Basket 2 Service. See Preface Page 1, preceding.

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5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES

5.4.3 CUSTOM CALLING SERVICES[1]

A. Description (Cont'd)

I-CALLED

I-CALLED allows for callers who encounter a "ring no answer" condition to record their name and telephone number for future delivery to the called party. The service provides a voice prompt for the caller to enter a touch-tone command. Once callers record their name and number, *I-CALLED* will attempt to deliver the information to the called party by calling the called party periodically for a predetermined number of days, or until the called party answers, whichever comes first. When the called party answers the *I-CALLED* call, the recorded information will be played through twice to ensure the called party hears the information. The called party will also have the opportunity to replay the message if needed. This service is billed to the calling party on a per use basis.

NO SOLICITATION

Allows a customer to deter sales and telemarketing calls received by the customer. This is accomplished via a recorded message which informs the caller that the customer does not accept telephone solicitations, and asks solicitors to hang up and to place the called party on the solicitors "do-not-call" list. *NO SOLICITATION* automatically screens calls between the hours of 8:00 A.M. until 9:00 P.M. daily and it may be disabled by the customer at any time, if desired. A caller may press one, or stay on the line to complete the call connection. Subscribers to this feature have the option of establishing a "Privileged Caller List" (PCL) consisting of up to 25 numbers. A caller whose number appears on the PCL will bypass the recorded message.

Priority Call

Allows a customer to assign a maximum of 15 callers' telephone numbers to a special list. The customer will hear a distinctive ring at his/her location when calls are received from callers' telephone numbers on that list.

Remote Access Forwarding (Call Following)

A function which allows all incoming calls to be forwarded to another telephone number. It allows the customer to remotely change the termination of their incoming calls. From any tone signaling telephone, the customer can activate, deactivate, or change the destination number. This service is marketed to residential customers under the name of Call Following.

[1] A Basket 2 Service. See Preface Page 1, preceding.

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5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES

5.4.3 CUSTOM CALLING SERVICES[1]

A. Description (Cont'd)

SECURITY SCREEN

Provides the customer with the ability to screen private and unidentified calls that are placed to their number. A customer who subscribes to *SECURITY SCREEN* must also subscribe to Caller Identification – Name and Number.

Callers placing a call from a private or blocked telephone number to a *SECURITY SCREEN* customer will hear a series of prompts asking them to unblock their line or enter a telephone number for delivery to the called party. Callers placing a call from an unidentified number will be asked to enter a telephone number for identification purposes. The *SECURITY SCREEN* customer will hear a distinctive ring if the calling party input the data passed unless they subscribe to Custom Ringing Service.

Unidentified callers will hear a message indicating that the person they are calling does not accept unidentified calls. The calling party will be told to hang up if they are a solicitor. All other callers will be asked to input the telephone number they are calling from. Once the calling party unblocks their line or enters a telephone number, they will be connected directly to the *SECURITY SCREEN* customer. The Caller ID unit will display one of the following:

- If the call is private or unavailable and the caller enters a ten-digit number from within the Company's territory that is the same as the calling number, the display will carry the telephone number and the caller's name with an (*).
- If the call is private or unavailable and the caller enters a private ten-digit number that is different from the calling number, the display will show *SECURITY SCREEN* and the number the caller input.
- If the call is private or unavailable and the caller enters a ten-digit number outside of the Company's territory, the display will read *SECURITY SCREEN* and the number the caller input.
- If the call is private or unavailable and the caller inputs one to nine digits (e.g. 2345), the display will read *SECURITY SCREEN* and the number the caller input backfilled with zeros (000-000-2345).

A caller who chooses not to unblock their line or enter a number will be advised that their call could not be completed and the call will be terminated.

[1] A Basket 2 Service. See Preface Page 1, preceding.

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5.4 PREMIUM EXCHANGE SERVICES

5.4.3 CUSTOM CALLING SERVICES[1]

A. Description (Cont'd)

Scheduled Forwarding

A function which allows all incoming calls to be forwarded to another telephone number. It allows a customer to remotely change the termination of their incoming calls and base the termination upon a time schedule. From any tone signaling telephone, the customer can activate, deactivate, or change the times, days and destination numbers.

Selective Call Forwarding

Allows a customer to specify a special list of a maximum of 15 telephone numbers. Incoming calls placed to the customer from telephone numbers on that list will automatically be forwarded to a predefined telephone number. All other calls will be handled normally.

Selective Call Waiting

Includes the Call Waiting or Call Waiting Identification functionality and, in addition, allows the customer to establish and modify a list of telephone numbers that trigger the Call Waiting tone when the customer's line is in use. Calls from telephone numbers not on the list, or calls from unidentified callers will either hear busy tone when the customer's line is busy or if the customer subscribes to Voice Mail service, the call will be routed to the customer's mailbox.

Speed Calling

Enables the customer to call a preselected group of telephone numbers by dialing 1 or 2 digits rather than the actual number. Speed Calling is available with an 8 or 30 telephone number capacity. Speed Calling will be provided to PBX and Horizon customers only on the basis that all trunks must be equipped with speed calling and have a common numbering plan.

Three-Way Calling

Enables a customer to add a third customer on an established local or long distance connection without operator assistance. The third customer may be called by the customer initiating the Three-Way Calling on either a local or long-distance basis.

[1] A Basket 2 Service. See Preface Page 1, preceding.

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5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES

5.4.3 CUSTOM CALLING SERVICES[1]

A. Description (Cont'd)

QWEST Receptionist

Allows the customer to control the disposition of incoming calls while in an off-hook condition via a visual display unit.

Additionally, it allows for the automatic delivery of a calling party's name and/or telephone number (including nonpublished and nonlisted telephone numbers) to the called customer, which gives the called customer an opportunity to decide whether to answer the call immediately or not. The name and number are displayed on customer provided equipment.

The name displayed shall be the name associated with the calling telephone number as shown on the Company's records. The Company, in its discretion, may abbreviate or limit that name for display purposes. The Company does not assure name accuracy, and it shall not be liable to any party for errors, omissions or mistakes. The Company's sole and only obligation shall be to reasonably correct errors in names when notified in writing of such errors.

Customers who do not wish to receive blocked calls can activate Anonymous Call Rejection (USOC: AYK) by pressing *77 (1177 on rotary phones). The code to deactivate is *87 (1187 on rotary phones). While the feature is activated, incoming blocked calls are routed to an announcement in the central office. Anonymous Call Rejection is automatically available to residence customers of Caller Identification and to business customers where technically feasible.

Warm Line

Allows a customer to establish a switched connection to a predetermined number if the customer does not dial a number within a specified length of time after going off-hook. When the customer's telephone goes off-hook and dialing begins within a specified time delay period, the call will proceed normally as dialed. If dialing has not started before the end of the predefined time delay period, a predetermined stored number is automatically dialed by the central office switching equipment.

[1] A Basket 2 Service. See Preface Page 1, preceding.

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5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES

5.4.3 CUSTOM CALLING SERVICES[1]

A. Description (Cont'd)

Wireless Extension

A wireline forwarding service that works with a customer's wireless service. When a call is placed to the wireline number, it is automatically forwarded to a designated wireless number if the handset is turned on. If the wireless handset is turned off or is busy, the call rings at the wireline number and is not forwarded. In addition, any call coming from the designated wireless number to the wireline number will not be forwarded back to the wireless number. If the Wireless Extension customer has Voice Mail Service and the wireless handset is on, and the wireless handset is busy or the call is not answered, the customer can choose to have calls forwarded to either the mailbox or the wireline number

B. Terms and Conditions

1. Custom Calling Services are furnished only in CO areas where adequate and suitable facilities are available. COs will be equipped for Custom Calling Services at the discretion of the Company and in accordance with regular engineering practices.

[1] A Basket 2 Service. See Preface Page 1, preceding.

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5.4 PREMIUM EXCHANGE SERVICES

5.4.3 CUSTOM CALLING SERVICES[1]

B. Terms and Conditions (Cont'd)

2. The services will be provided only in connection with individual access line service. Custom Calling Services are not available in connection with Smart Public Access Line Service. Call Forwarding-Variable and Speed Calling may also be provided with PBX trunks where compatible with the equipment configurations at the customer's premises.
3. Where Custom Calling Services are provided in connection with Combination Access Line Service, all access lines must be equipped with the same Custom Calling features. The appropriate rate will apply per access line equipped. Custom Calling features are not available with Combination Access Line Service Arrangements No. 2 and No. 3.
4. At the time of a number change for Company reasons, existing business and residence lines may be equipped for one or more Custom Calling features without a nonrecurring charge.
5. Flat, Measured, or the Low Use Option Services equipped for Call Forwarding Features are assessed regular long distance message charges for each call forwarded on a long distance basis. Measured Rate Service equipped for Call Forwarding features are assessed usage charges for each call forwarded on a local basis.
6. Due to technical limitations, customers who subscribe to Abbreviated Access, one-digit may not purchase an additional Abbreviated Access, one-digit or Speed Calling, 8-number and customers who subscribe to Abbreviated Access, two-digit may not purchase an additional Abbreviated Access, two-digit or Speed Calling, 30-number.
7. Control of the number assignment on the shared speed call list associated with Abbreviated Access resides with the provider. The provider must have an access line in the same central office as their client for the purpose of controlling the speed call list. The access line will be restricted from dialing any toll calls billable to the end user.

[1] A Basket 2 Service. See Preface Page 1, preceding.

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5.4 PREMIUM EXCHANGE SERVICES

5.4.3 CUSTOM CALLING SERVICES[1]

B. Terms and Conditions (Cont'd)

8. Due to technical limitations, customers who subscribe to Call Transfer and Speed Calling 8-number capacity will only have 6-number capacity available for their use.
9. Where technology permits, the predetermined number associated with Warm Line Service is controlled by the customer and may be changed by dialing an access code and the new number. In other instances, the connection to the predetermined number cannot be changed except through the issuance of a service order.
10. With Warm Line Service, the timing delay period before automatic dialing begins is specified at the time the service is ordered and cannot be changed except through the issuance of a service order.
11. Once automatic dialing begins on lines equipped with Warm Line Service, calls to other numbers cannot be made. For example, dialing of 911 or other emergency numbers must begin before the delay periods ends.
12. The connection to the predetermined number associated with Hot Line Service cannot be changed except through the issuance of a service order.
13. A line equipped with Hot Line Service is totally dedicated to operate in the manner outlined herein. There is no ability to operate the line in any other manner. For example, calls to 911 or other emergency numbers cannot be placed from a line equipped with Hot Line Service.
14. A line equipped with Hot Line Service can be used for incoming calls, but cannot initiate outgoing calls except to the predetermined number.

[1] A Basket 2 Service. See Preface Page 1, preceding.

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5.4 PREMIUM EXCHANGE SERVICES

5.4.3 CUSTOM CALLING SERVICES[1]

B. Terms and Conditions (Cont'd)

15. Operator Verification and Interrupt will not function on lines equipped with any of the Call Forwarding features.
16. Due to technical limitations, the calling number and the called number must be in the same central office switch for the following features: Directed Call Pick Up, Directed Call Pick Up with Barge-In, Distinctive Alert and Dial Call Waiting.
17. A telephone number must be assigned to lines equipped with Directed Call Pick Up, Directed Call Pick Up with Barge-In, Distinctive Alert and Dial Call Waiting.
18. A tone signaling telephone is required to use Do Not Disturb and its options.
19. Last Call Return, Continuous Redial and Three-Way Calling are available on a subscription or usage basis. The usage basis pricing options will be available where facilities permit. For any month, the total usage billing will not exceed \$6.00 for each service, per line. Customers may request the removal of these services at any time, at no charge.
20. Some of the features may be subscribed to separately or in a combination of several on the same line in a package rate.

[1] A Basket 2 Service. See Preface Page 1, preceding.

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5.4 PREMIUM EXCHANGE SERVICES

5.4.3 CUSTOM CALLING SERVICES[1]

B. Terms and Conditions (Cont'd)

21. Call Manager Connection is a package of services available to business customers. The services in this package are defined by the Company but the customer does have the choice of including, at no additional charge, Call Waiting or the Call Waiting feature which meets their needs, e.g. Call Waiting ID or QWEST Receptionist. The package includes:

- Call Rejection
- Call Forwarding-Variable
- Caller Identification-Name and Number
- Continuous Redial
- Priority Call
- Three-Way Calling

22. A 60 Day Product Guarantee allows customers who are new subscribers of Remote Access Forwarding and Scheduled Forwarding, who are not completely satisfied with the product, to receive credit for all monies billed for the product. The customer must notify the Company of their dissatisfaction and request disconnection of the product within 60 days of the installation of the product.

23. Recognizing the potential for misuse associated with Remote Access Forwarding and Scheduled Forwarding, the Company will attempt to verify that requests for this service are being made by the subscriber of record, not unauthorized parties.

The following are restrictions to forwarding destinations for Remote Access Forwarding and Scheduled Forwarding:

- No International numbers - only United States NPAs allowed.
- No 700, 800, 900, 950 or 976.
- No N11 or 555-1212.
- No operator assisted calls (0-, 0+, 00-, 00+, 01+, 10XXX+0, 10XXX+00, 10XXX+0+, 10XXX+01+).
- No speed dial codes or customized dialing plans.
- No third-number billed calls.
- A limit of four destination changes per hour.

[1] A Basket 2 Service. See Preface Page 1, preceding.

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5.4 PREMIUM EXCHANGE SERVICES

5.4.3 CUSTOM CALLING SERVICES[1]

B. Terms and Conditions (Cont'd)

24. *I-CALLED* service has blocking capabilities. Customers may block originating and/or terminating *I-CALLED* calls. If a customer places an *I-CALLED* call to a blocked number, there will be no charge.

25. *I-CALLED* is not available on the following types of originating services:

- Centrex type services;
- Public Telephone service;
- PBX trunks;
- Cellular;
- Operator assisted.

26. *I-CALLED* is not available on calls to special access numbers, including but not limited to: 800, 888, 900, 976 and N11.

27. *I-CALLED* is limited to certain technologies. In addition, in order for the service to work, the calling party and the called party must either be served from the same central office or served from central offices which are linked by facilities that can send the recorded name and telephone number. *I-CALLED* will only work on intraLATA calls.

C. Rates and Charges

1. Except as specifically provided herein, Custom Calling Services are subject to the terms, conditions, rates and charges applicable to other types of customer service and are in addition to the basic rates and charges for the service with which it is associated.

[1] A Basket 2 Service. See Preface Page 1, preceding.

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5.4 PREMIUM EXCHANGE SERVICES

5.4.3 CUSTOM CALLING SERVICES[1]

C.1. (Cont'd)

a. Custom Calling Services, each line

BUSINESS	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Abbreviated Access, one-digit			
- Each shared speed call list	EV5	\$58.50	\$19.50
- Each line arranged	EV4	0.75	0.25
• Abbreviated Access, two-digit			
- Each shared speed call list	EV9	88.50	29.50
- Each line arranged	EV8	0.75	0.25
• Call Forwarding			
- Busy Line (expanded)	FBJ	7.50	2.50
- Busy Line (external)	EVB	7.50	2.50
- Busy Line (overflow)	EVO	12.00	4.00
- Busy Line/Don't Answer (expanded)	FVJ	15.00	5.00
- Busy Line (external)/Don't Answer	EVF	15.00	5.00
- Busy Line (overflow)/Don't Answer	EVK	22.50	7.50
- Busy Line (programmable)	ERB	22.50	7.50
- Don't Answer	EVD	10.50	3.50
- Don't Answer (expanded)	FDJ	10.50	3.50
- Don't Answer (programmable)	ERD	12.00	4.00
- Variable	ESM	12.90	4.30
- No call completion option	FOQ	-	-

[1] A Basket 2 Service. See Preface Page 1, preceding.

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5.4 PREMIUM EXCHANGE SERVICES

5.4.3 CUSTOM CALLING SERVICES[1]

C.1.a. (Cont'd)

BUSINESS	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Call Manager Connection	NLUBQ	\$58.35	\$19.45
- with Call Waiting	NLUBR	58.35	19.45
- with Call Waiting ID	NLUBT	58.35	19.45
- with U S WEST Receptionist	NLUBS	58.35	19.45
• Call Rejection	NSY	12.00	4.00
• Call Transfer	EO3	16.50	5.50
• Call Waiting	ESX	21.00	7.00
• CALLER ID WITH PRIVACY +	N6S	31.35	10.45
• Caller Identification - Name and Number	NNK	22.35	7.45
• Caller Identification - Number	NSD	22.35	7.45
• Continuous Redial	NSS	9.00	3.00
• Dial Call Waiting	WDD	5.70	1.90
• Dial Lock	OC4	10.35	3.45
• Directed Call Pick Up	PUN	2.25	0.75
• Directed Call Pick Up with Barge-In	PUQ	2.25	0.75
• Distinctive Alert	DHA	2.25	0.75
• Do Not Disturb	D7T	10.35	3.45
• Easy Access	SQAVX	2.19	0.73
• SECURITY SCREEN	RV1	8.10	2.70

[1] A Basket 2 Service. See Preface Page 1, preceding.

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5.4 PREMIUM EXCHANGE SERVICES
5.4.3 CUSTOM CALLING SERVICES[1]
C.1.a. (Cont'd)

BUSINESS	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Hot Line	HLA	\$ 5.25	\$1.75
• Last Call Return	NSQ	7.50	2.50
• NO SOLICITATION	SB5	19.35	6.45
• Priority Call	NSK	9.00	3.00
• Remote Access Forwarding	AFD	21.75	7.25
• Scheduled Forwarding	ATF	24.75	8.25
• Selective Call Forwarding	NCE	9.00	3.00
• Selective Call Waiting	S7W, S7Y	22.50	7.50
• Speed Calling, 8-number capacity	E8C	7.50	2.50
• Speed Calling, 30-number capacity	E3D	12.00	4.00

[1] A Basket 2 Service. See Preface Page 1, preceding.

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5.4 PREMIUM EXCHANGE SERVICES

5.4.3 CUSTOM CALLING SERVICES[1]

C.1.a. (Cont'd)

BUSINESS	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Talking Call Waiting[2]	TW1	\$ 10.35	\$ 3.45
• Three-Way Calling	ESC	10.50	3.50
• <i>US WEST</i> Receptionist			
- with Name & Number	EWY2X	43.65	14.45
- with Number only	EWY2O	43.65	14.45
- with CALLER ID WITH PRIVACY +	EWY29	52.35	17.45
• Warm Line	WLS	6.75	2.25
• Wireless Extension	HME	13.35	4.45

[1] A Basket 2 Service. See Preface Page 1, preceding.

[2] The rate for Talking Call Waiting is in addition to the rate for Call Waiting.

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5.4 PREMIUM EXCHANGE SERVICES
5.4.3 CUSTOM CALLING SERVICES[1]
C.1.a. (Cont'd)

BUSINESS	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Call Waiting, Call Forwarding- Variable on the same line	ES7	\$28.50	\$ 9.50
• Call Waiting, Three-Way Calling on the same line	ER9	27.00	9.00
• Speed Calling, 8-number and 30- number capacity on the same line	EZL	16.50	5.50
• Call Waiting, Speed Calling, 8- number capacity on the same line	ES6	24.00	8.00
• Call Waiting, Speed Calling, 30- number capacity on the same line	ESW	27.00	9.00
• Call Waiting, Speed Calling, 8- number and 30-number capacity on the same line	EZN	34.50	11.50
• Call Waiting, Call Forwarding- Variable, Three-Way Calling on the same line	ETC	37.50	12.50
• Call Waiting, Call Forwarding- Variable, Speed Calling, 8-number capacity on the same line	ESA	39.00	13.00
• Call Waiting, Call Forwarding- Variable, Speed Calling, 30-number capacity on the same line	ESG	39.00	13.00
• Call Waiting, Call Forwarding- Variable, Speed Calling, 8-number and 30-number capacity on the same line	EZQ	46.50	15.50

[1] A Basket 2 Service. See Preface Page 1, preceding.

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5.4 PREMIUM EXCHANGE SERVICES

5.4.3 CUSTOM CALLING SERVICES[1]

C.1.a. (Cont'd)

BUSINESS	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Call Waiting, Three-Way Calling, Speed Calling, 8-number capacity on the same line	ET8	\$33.00	\$11.00
• Call Waiting, Three-Way Calling, Speed Calling, 30-number capacity on the same line	ET3	34.50	11.50
• Call Waiting, Three-Way Calling, Speed Calling, 8-number and 30- number capacity on the same line	EZR	43.50	14.50
• Call Waiting, Call Forwarding- Variable, Three-Way Calling, Speed Calling, 8-number capacity on the same line	ES3	45.00	15.00
• Call Waiting, Call Forwarding- Variable, Three-Way Calling, Speed Calling, 30-number capacity on the same line	ES5	49.50	16.50
• Call Waiting, Call Forwarding- Variable, Three-Way Calling, Speed Calling, 8-number and 30-number capacity on the same line	EZT	55.50	18.50
• Call Forwarding-Variable, Three- Way Calling on the same line	ER5	21.00	7.00
• Call Forwarding-Variable, Speed Calling, 8-number capacity on the same line	ER3	18.00	6.00

[1] A Basket 2 Service. See Preface Page 1, preceding.

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5.4 PREMIUM EXCHANGE SERVICES

5.4.3 CUSTOM CALLING SERVICES[1]

C.1.a. (Cont'd)

BUSINESS	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Call Forwarding-Variable, Speed Calling, 30-number capacity on the same line	ER4	\$21.00	\$ 7.00
• Call Forwarding-Variable, Speed Calling, 8-number and 30-number capacity on the same line	EZO	28.50	9.50
• Call Forwarding-Variable, Three-Way Calling, Speed Calling, 8-number capacity on the same line	ESR	30.30	10.10
• Call Forwarding-Variable, Three-Way Calling, Speed Calling, 30-number capacity on the same line	ESB	31.50	10.50
• Call Forwarding-Variable, Three-Way Calling, Speed Calling, 8-number and 30-number capacity on the same line	EZS	37.50	12.50
• Three-Way Calling, Speed Calling, 8-number capacity on the same line	ER6	15.00	5.00
• Three-Way Calling, Speed Calling, 30-number capacity on the same line	ER7	19.50	6.50
• Three-Way Calling, Speed Calling, 8-number and 30-number capacity on the same line	EZP	25.50	8.50

[1] A Basket 2 Service. See Preface Page 1, preceding.

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5.4 PREMIUM EXCHANGE SERVICES

5.4.3 CUSTOM CALLING SERVICES[1]

C.1.a. (Cont'd)

RESIDENCE	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Abbreviated Access, one-digit			
- Each shared speed call list	EV5	-	-
- Each line arranged	EV4	\$ 0.75	\$0.25
• Abbreviated Access, two-digit			
- Each shared speed call list	EV9	-	-
- Each line arranged	EV8	0.75	0.25
• Call Curfew	RCU	10.35	3.45
• Call Forwarding			
- Busy Line	EVO	0.90	0.30
- Busy Line (expanded)	FBJ	0.90	0.30
- Busy Line (programmable)	ERB	4.80	1.60
- Busy Line/Don't Answer	EVK	2.55	0.85
- Busy Line/Don't Answer (expanded)	FVJ	2.55	0.85
- Don't Answer	EVD	1.95	0.65
- Don't Answer (expanded)	FDJ	1.95	0.65
- Don't Answer (programmable)	ERD	6.30	2.10
- Variable	ESM	7.50	2.75 (I)
- No call completion option	FOQ	-	-
• Call Rejection	NSY	12.00	4.00
• Call Transfer	EO3	16.50	5.50
• Call Waiting	ESX, N2W	7.50	3.00 (I)

[1] A Basket 2 Service. See Preface Page 1, preceding.

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5.4 PREMIUM EXCHANGE SERVICES
5.4.3 CUSTOM CALLING SERVICES[1]
C.1.a. (Cont'd)

RESIDENCE	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• <i>CALLER ID WITH PRIVACY</i> + - Discounted[2]	N6S -	\$28.35 8.10	\$9.45 2.70
• Caller Identification - Name and Number	NNK	15.00	5.85 (I)
• Caller Identification - Number	NSD	15.00	5.85 (I)
• Continuous Redial	NSS	6.75	2.25
• Dial Call Waiting	WDD	5.70	1.90
• Dial Lock	OC4	10.35	3.45
• Directed Call Pick Up	PUN	2.25	0.75
• Directed Call Pick Up with Barge-In	PUQ	2.25	0.75

[1] A Basket 2 Service. See Preface Page 1, preceding.

[2] Discounted rate applies when this feature is added as part of *CUSTOMCHOICE*.

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5.4.3 CUSTOM CALLING SERVICES[1]
C.1.a. (Cont'd)

RESIDENCE	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Distinctive Alert	DHA	\$ 2.25	\$0.75
• Do Not Disturb	D7T	10.35	3.45
• Hot Line	HLA	5.25	1.75
• Last Call Return	NSQ	8.10	2.70
• <i>NO SOLICITATION</i>	SB5	19.35	6.45
• Priority Call	NSK	6.75	2.25
• Remote Access Forwarding (Call Following)	AFM	10.35	3.45
• Scheduled Forwarding	ATF	13.35	4.45
• Easy Access	SQAVX	2.19	0.73
• <i>SECURITY SCREEN</i>	RV1	8.10	2.70

[1] A Basket 2 Service. See Preface Page 1, preceding.

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5.4 PREMIUM EXCHANGE SERVICES
5.4.3 CUSTOM CALLING SERVICES[1]
C.1.a. (Cont'd)

RESIDENCE	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Selective Call Forwarding	NCE	\$ 6.75	\$ 2.25
• Selective Call Waiting	S7W, S7Y	9.00	3.00
• Speed Calling, 8-number capacity	E8C	5.25	1.75
• Speed Calling, 30-number capacity	E3D	7.50	2.50
• Talking Call Waiting[2]	TW1	7.35	2.45
• Three-Way Calling	ESC	7.50	2.50
• U S WEST Receptionist			
- with Name & Number	EWY2X	22.50	7.50
- with Number only	EWY2O	22.50	7.50
- with CALLER ID WITH PRIVACY +	EWY29	35.85	11.95
• Warm Line	WLS	6.75	2.25
• Wireless Extension	HME	13.35	4.45
- Discounted[3]	-	10.35	3.45

[1] A Basket 2 Service. See Preface Page 1, preceding.

[2] The rate for Talking Call Waiting is in addition to the rate for Call Waiting.

[3] Discounted rate applies when this feature is added as a part of CUSTOMCHOICE.

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5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES

5.4.3 CUSTOM CALLING SERVICES[1]

C.1. (Cont'd)

b. Custom Calling Services, per occurrence

	CHARGE	
	MAXIMUM	CURRENT
• Call Trace, per activation		
- Business	\$6.00	\$2.00
- Residence	6.00	2.00
• Usage Basis Continuous Redial, per activation[2]		
- Business	2.25	0.75
- Residence	2.25	0.75
• Usage Basis Last Call Return, per activation[2]		
- Business	2.25	0.75
- Residence	2.25	0.75
• Usage Basis Three-Way Calling, per activation[2]		
- Business	2.25	0.75
- Residence	2.25	0.75
• Usage Basis <i>I-CALLED</i> , per activation		
- Business	2.85	0.95
- Residence	2.85	0.95

[1] A Basket 2 Service. See Preface Page 1, preceding.

[2] Monthly rate does not apply to customers using the service on a per activation basis.

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5.4 PREMIUM EXCHANGE SERVICES (Cont'd)

5.4.4 MARKET EXPANSION LINE (MEL) SERVICE

A. Description

When a customer activates MEL on the customer's service, all incoming calls are automatically routed to another customer-selected telephone number in the local calling area or a distant exchange.

B. Terms and Conditions

1. MEL Service is furnished only where adequate and suitable facilities are available. COs will be equipped for MEL Service at the discretion of the Company.
2. MEL Service is provided on the condition that the customer subscribe to sufficient MEL features and facilities to adequately handle calls to the MEL customer without interfering with or impairing any services offered by the Company. If, in the opinion of the Company, additional MEL features at the call forwarding location or facilities at the terminating telephone are needed, the customer will be required to subscribe for such additional MEL features and facilities.
3. MEL Service is not offered when terminating on a PAL.
4. The Company cannot provide the customer with the telephone number of the originating call.
5. The Company provides one free directory listing in the exchange where the MEL CO is located; however, at the customer's request, the listing may be omitted at no charge. Additional listings may be provided at rates and charges for business additional listings.

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5.4 PREMIUM EXCHANGE SERVICES

5.4.4 MARKET EXPANSION LINE (MEL) SERVICE

B.5. (Cont'd)

For customers located in Area Code 520 who are experiencing problems with incoming call completion due to the Area Code 602/520 split, the monthly rate and nonrecurring charge for a Foreign Listing (USOCs: FAL,CLT,RLT) are waived for customers in Area Code 520 who subscribe to MEL Service, as specified in B.7.c., following. Applicable monthly rate and nonrecurring charge will resume according to the following schedule:

EXCHANGE

CHARGES WILL RESUME ON

Tucson

July 1, 1997

Yuma, Flagstaff, Prescott

December 31, 1996

Remaining Area Code 520 exchanges

April 22, 1996

6. Directory assistance charges, or allowances, are not applicable to MEL services since this is an inward only calling arrangement.
7. The charges applicable to remotely forwarded calls shall be comprised of two separate elements; (a) a charge for that portion of the call from the calling telephone to the called number, and (b) a charge for that portion of the call from the called telephone to the remotely call forwarded terminating telephone. The respective charge for each such portion shall be as follows:
 - a. Between the calling telephone and the called (MEL) location.

The calling party is responsible for the payment of these charges with the exception of those calls which are placed collect and accepted by the MEL customer.

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5.4.4 MARKET EXPANSION LINE (MEL) SERVICE

B.7. (Cont'd)

- b. From the called telephone (MEL) location to the terminating telephone.
- The appropriate dial, station-to-station charge as specified in Section 6 following, MTS or the interstate LDMTS, or
 - The applicable charges for this portion of an intraexchange remotely forwarded call as specified in C.3., following.

These charges will apply to all calls answered at the terminating telephone, including person-to-person and collect calls, even though such calls might not be accepted at the answering location. The MEL customer is responsible for the payment of these charges.

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5.4 PREMIUM EXCHANGE SERVICES

5.4.4 MARKET EXPANSION LINE (MEL) SERVICE (Cont'd)

C. Rates and Charges

1. The appropriate nonrecurring charge specified in this Section will apply for the installation of MEL Service. Subsequent to the initial establishment of MEL Service, the appropriate nonrecurring charge will also apply to add or change one or more of the MEL numbers, to change a call forwarding telephone number and to restore service for Company initiated termination of service.
2. The following rates and charges are added to all rates and charges for associated services:

	USOC	NONRECURRING CHARGE	
		MAXIMUM	CURRENT
• Measured MEL			
- Each line arranged	RCF	\$60.00	\$30.00
- Each additional line arranged	RCA	60.00	30.00
	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Measured MEL			
- Each line arranged	RCF	\$40.35	\$16.00 (I)
- Each additional line arranged	RCA	40.35	16.00 (I)
		CHARGE FOR EACH CALL	
		MAXIMUM	CURRENT
• Per Call Charge		\$0.321	\$0.107

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[1] Available only to customers located in Area Code 520 who are experiencing problems with incoming call completion due to the Area Code 602/520 split. See B.7.c., preceding.

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5.4 PREMIUM EXCHANGE SERVICES

5.4.4 MARKET EXPANSION LINE (MEL) SERVICE

C.1. (Cont'd)

	USOC	NONRECURRING CHARGE	
		MAXIMUM	CURRENT
• Flat MEL (for residence customers only)[1] - Each line arranged	RDEXS	—	—
• MEL with No Charge (for business customers only)[1] - Each line arranged	RFFXS	—	—
	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Flat MEL (for residence customers only)[1] - Each line arranged	RDEXS	\$40.35	\$16.00 (I)
• MEL with No Charge (for business customers only)[1] - Each line arranged	RFFXS	—	—

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[1] Available only to customers located in Area Code 520 who are experiencing problems with incoming call completion due to the Area Code 602/520 split. See B.7.c., preceding.

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5.4 PREMIUM EXCHANGE SERVICES (Cont'd)

5.4.5 BASIC EXCHANGE ENHANCEMENT[1]

A. Description

Amplified Voice Grade Circuit

This grade of service provides a circuit with no more than a 4 decibel (d.B.) loss (measured at 1004 Hz.) from the local central office to the customer's network interface. This service provides the customer a high quality transmission line and signaling for use on all local switched service.

B. Terms and Conditions

1. Amplified Voice Grade Circuit is furnished only in central office areas where adequate and suitable facilities are available. Central offices will be equipped for Amplified Voice Grade Circuit at the discretion of the Company and in accordance with regular engineering practices.
2. The services will be provided only in connection with individual access line, individual flat rate resale access line, or individual trunk service. Amplified Voice Grade Circuit is not available in connection with Smart Public Access Line Service, Multi-party Service, FX, FCO and WATS.
3. When a customer subscribes to Amplified Voice Grade Circuit all access lines in a hunt group or trunk group must be equipped with this service.

C. Rates and Charges

Except as specifically provided herein, Amplified Voice Grade Circuit is subject to the terms, conditions, rates and charges applicable to other types of customer service and are in addition to the basic rates and charges for the service with which it is associated.

	USOC	NONRECURRING CHARGE	
		MAXIMUM	CURRENT
• Amplified Voice Grade Circuit, per access line, flat rate Resale access line, or trunk	VGA	\$151.00	\$75.50
	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Amplified Voice Grade Circuit, per access line, flat rate Resale access line, or trunk	VGA	\$25.20	\$8.40

[1] A Basket 2 Service. See Preface Page 1, preceding.

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5.4 PREMIUM EXCHANGE SERVICES (Cont'd)

5.4.7 INTRACALL SERVICE

A. Description

The *INTRACALL* Service allows an individual access line, non-complex residence or business customer to use the line as an intercom system. This feature is activated when the customer dials their own number from any station on the line, receives a busy signal and hangs up. Upon hanging up, all stations on the line will ring. Two or more stations may speak over the intercom line.

B. Terms and Conditions

1. If the customer has Call Waiting, the feature will be deactivated for the duration of the intercom call.
2. If the customer has Call Forwarding, and the feature is activated, all *INTRACALL* calls will also be forwarded.
3. This service is furnished only in CO areas where adequate and suitable facilities are available.
4. *INTRACALL* Service is not offered with Hunting Service or Combination Service arrangements 2 and 3.

C. Rates and Charges

These rates are in addition to the basic rates for the service with which it is associated.

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• <i>INTRACALL</i> Service			
- Business, per line	E1N	\$4.50	\$1.50
- Residence, per line	E1N	6.00	2.00

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5.4 PREMIUM EXCHANGE SERVICES (Cont'd)

5.4.8 OPEN SWITCH INTERVAL PROTECTION (OSIP)[1]

A. Description

When transferring or extending a call, a momentary open is generated on the line and may result in false disconnection of the call. Open Switch Interval Protection (OSIP) provides constant supervision on the customer's line by adding a signal distributor and signal distributor applique during central office switching until the call connection is completed.

B. Terms and Conditions

This service is furnished only in central office areas where facilities permit as determined by the Company.

C. Rates and Charges

These charges are in addition to the rates and charges for the service with which it is associated.

	USOC	NONRECURRING CHARGE	
		MAXIMUM	CURRENT
• Open Switching Interval Protection (OSIP), per line equipped	53W	\$96.00	\$48.00
	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Open Switching Interval Protection (OSIP), per line equipped	53W	\$12.00	\$4.00

[1] A Basket 2 Service. See Preface Page 1, preceding.

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5.4 PREMIUM EXCHANGE SERVICES (Cont'd)

5.4.9 CALLER IDENTIFICATION - BULK[1]

A. Description

Caller Identification-Bulk (BCLID) allows a *CENTRON*, Centrex, Multiline Hunt Group (MLHG) or Private Branch Exchange (PBX) customer to receive call-related information on calls that are received from outside the *CENTRON*, Centrex, MLHG or PBX.

The following call-related information is transmitted per incoming call:

- The calling and called directory numbers (DN).
- The time of day the call was placed.
- The busy/idle status of the called DN.
- The calling line type (individual or group).

The Call Data input/output Central Office Facility provides the central office facilities necessary to transmit Call Data information over the Private Line Channel.

B. Terms and Conditions

1. A Voice Grade 36 (or equivalent) data channel is required between the customer's serving central office switch and the customer's premises for the transmission of the call-related data.
2. The customer shall be responsible for the provision of compatible customer premises equipment (CPE) which will receive, translate, display and/or store the transmitted data. The installation, repair and technical capability of that equipment to function in conjunction with the service specified herein is the responsibility of the customer.
3. PBX customers subscribing to this feature must be assigned to a multiline hunt group or subscribe to *DID* Service as described elsewhere.
4. For incoming calls from callers served by PBXs, only the main number of the PBX will be transmitted.

[1] A Basket 2 Service. See Preface Page 1, preceding.

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5.4 PREMIUM EXCHANGE SERVICES

5.4.9 CALLER IDENTIFICATION - BULK[1]

B. Terms and Conditions (Cont'd)

5. For incoming calls from callers in a multiline hunt group, only the main number of the hunt group will be transmitted.
6. Caller Identification-Bulk will be provided where technically and/or economically feasible and where sufficient demand exists to warrant the provision of the service.

C. Rates and Charges

1. This service is subject to the terms, conditions, rates and charges applicable to other exchange services and is in addition to the rates and charges for the service with which it is associated.
2. Nonrecurring charges as specified in 3.1.5 of the Exchange and Network Services Price Cap Tariff, apply in addition to the nonrecurring charges specified herein.
3. The nonrecurring charge specified herein shall be applicable to change the service.
4. Caller Identification-Bulk will be provided at the following rates and charges:[2]

	USOC	NONRECURRING CHARGE	
		MAXIMUM	CURRENT
• Call Data Input/Output Central Office Facility, each	FCX	\$800.00	\$400.00
• Per MLHG, PBX Trunk Group or CENTRON/Centrex system terminating in Call Data Input/Output Central Office Facility	NSE++	100.00	50.00
• Call Data - incoming, each line or trunk arranged within group	CGL	10.00	5.00

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[1] A Basket 2 Service. See Preface Page 1, preceding.

[2] In addition, a Voice Grade 36 channel is required as specified in the Competitive Private Line Transport Services Price Cap Tariff.

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5.4 PREMIUM EXCHANGE SERVICES

5.4.9 CALLER IDENTIFICATION - BULK[1]

C.4.[2] (Cont'd)

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Call Data Input/Output Central Office Facility, each	FCX	\$1,350.00	\$450.00
• Per MLHG, PBX Trunk Group or CENTRON/Centrex system terminating in Call Data Input/Output Central Office Facility	NSE++	150.00	50.00
• Call Data - incoming, each line or trunk arranged within group	CGL	15.00	5.00

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[1] A Basket 2 Service. See Preface Page 1, preceding.

[2] In addition, a Voice Grade 36 channel is required as specified in the Competitive Private Line Transport Services Price Cap Tariff.

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5.4 PREMIUM EXCHANGE SERVICES (Cont'd)

5.4.10 CUSTOM RINGING SERVICE[1]

A. Description

Custom Ringing Service (Custom Ringing) is a central office based service which provides up to three distinctive ringing codes on incoming calls, using one individual access line. The distinctive ringing codes are achieved by assigning up to three additional telephone numbers to the access line.

B. Terms and Conditions

1. Custom Ringing Service is provided with individual exchange access lines and may be unavailable with some services due to technical limitations.
2. Custom Ringing numbers are subject to a minimum service period of one month.
3. Custom Ringing will be billed to the primary access line number. Itemized billing is not available on Custom Ringing numbers.

[1] A Basket 2 Service. See Preface Page 1, preceding.

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5.4 PREMIUM EXCHANGE SERVICES

5.4.10 CUSTOM RINGING SERVICE[1]

B. Terms and Conditions (Cont'd)

4. Intercept Service terms, conditions and charges, as specified in 5.8.4, following, apply to Custom Ringing on a per number basis. In addition, the following, terms and conditions will apply:
 - When the access line number remains in service, Custom Ringing numbers can be individually intercepted.
 - When the access line number is intercepted, all Custom Ringing numbers must be intercepted. Exception: If another access line is installed at the premises, Custom Ringing numbers can either remain in service or be individually intercepted.
5. When the customer's access line is equipped with Call Waiting, and the line is busy, incoming calls will generate a distinctive Call Waiting tone at no additional charge.
6. When the customer's access line is equipped with Call Forwarding-Variable, the customer can choose one of the following options:
 - To have Call Forwarding-Variable only on the access line number, or
 - To have all Custom Ringing Service numbers forwarded with the access line number.

This choice is made, or changed, at the time the customer places an order with the Company. Call Forwarding-Variable rates apply only to the access line number. Distinctive ringing will not be heard at the forwarded location.

[1] A Basket 2 Service. See Preface Page 1, preceding.

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5.4 PREMIUM EXCHANGE SERVICES

5.4.10 CUSTOM RINGING SERVICE[1] (Cont'd)

C. Rates and Charges

1. This service is subject to the terms, conditions, rates and charges applicable to other exchange services and is in addition to the basic rates and charges for the service with which it is associated.

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
a. Custom Ringing			
• Residence			
- First additional number	RGG1+	\$ 7.50	\$2.50
- Second additional number	RGG2+	7.50	2.50
- Third additional number	RGG3+	7.50	2.50
• Business			
- First additional number	RGG1+	20.85	6.95
- Second additional number	RGG2+	14.25	4.75
- Third additional number	RGG3+	14.25	4.75

[1] A Basket 2 Service. See Preface Page 1, preceding.

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5.4 PREMIUM EXCHANGE SERVICES

5.4.10 CUSTOM RINGING SERVICE[1]

C.1. (Cont'd)

NONRECURRING CHARGE
MAXIMUM CURRENT

d. Nonrecurring Change Charges

• Residence

- Change telephone number	[2]	[2]
- Change Custom Ringing Service number to access line number	[3]	[3]

• Business

- Change telephone number	[2]	[2]
- Change Custom Ringing Service number to access line number	[3]	[3]

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[1] A Basket 2 Service. See Preface Page 1, preceding.

[2] The nonrecurring charge for changing telephone numbers is as specified in 2.2.7 of the Exchange and Network Services Price Cap Tariff.

[3] The nonrecurring charge is the same as for the installation of a new line.

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5.4 PREMIUM EXCHANGE SERVICES (Cont'd)

5.4.11 HUNTING SERVICE[1]

A. Description

Hunting Service is an optional arrangement available to customers with two or more individual line services. Where facilities permit, such lines will be arranged so that incoming calls to a busy line will overflow to other of the customer's lines not busy. The following types of hunting arrangements are available: series and multiline (basic hunting), circular, and preferential.

B. Rates and Charges

1. The rate for each individual line arranged for Hunting Service is in addition to the regular individual line rate.
2. The following monthly increment is for business or residence Hunting Service.

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Business/Residence			
- Basic hunting, per access line	HTG	\$12.00	\$4.00

[1] A Basket 2 Service. See Preface Page 1, preceding.

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5.4 PREMIUM EXCHANGE SERVICES

5.4.11 HUNTING SERVICE[1] (Cont'd)

C. Optional Features

1. Circular Hunt

a. Description

Circular Hunt is an option of Hunting Service that allows for hunting to start at the dialed number and continues in ascending order to the last number in the hunt group. Hunting then proceeds to the first number of the hunt group and continues through the group until an idle line is reached or the number just preceding the dialed number is reached.

b. Rates and Charges

The rates and charges for Circular Hunt are in addition to the rates and charges for Hunting Service.

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Business/Residence			
- Per hunt group	HCKPG	\$7.50	\$2.50

[1] A Basket 2 Service. See Preface Page 1, preceding.

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5.4 PREMIUM EXCHANGE SERVICES

5.4.11 HUNTING SERVICE[1]

C. Optional Features (Cont'd)

2. Preferential Hunt

a. Description

Preferential Hunt is an option of Hunting Service that enables incoming calls to a specific number within a hunt group to hunt over a unique hunting sequence of lines within the hunting group. The unique hunting sequence is other than that encountered when a caller dials the first telephone number in the hunt group.

b. Rates and Charges

The rates and charges for Preferential Hunt are in addition to the rates and charges for Hunting Service.

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Business, each line arranged	HSHP	\$2.25	\$0.75

[1] A Basket 2 Service. See Preface Page 1, preceding.

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5.4 PREMIUM EXCHANGE SERVICES (Cont'd)

5.4.19 NUMBER FORWARDING[1]

A. Description

Number Forwarding allows a residence customer to have a telephone number identity without having an exchange access line. Calls placed to the telephone number can be forwarded to any other telephone number within the same local calling area.

B. Terms and Conditions

1. The number of incoming calls placed to the telephone number is limited to 5 calls within 5 minutes. Once the threshold has been exceeded, the calling party will hear an announcement indicating that the call cannot be completed at this time.
2. One listing in the white page directories is provided with this service covering the exchange in which the Number Forwarding central office is located.
3. Collect or third-number billing will not be allowed to the Number Forwarding number.
4. Number Forwarding is offered subject to the availability of facilities.
5. Long distance calls may be billed to the Number Forwarding number through the use of a calling card.
6. Number Forwarding customers who establish exchange access line service may reuse the Number Forwarding telephone number if service is established in the same local calling area as the Number Forwarding telephone number.
7. The service is not offered where the terminating telephone is a pay telephone.

[1] A Basket 2 Service. See Preface Page 1, preceding.

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5.4 PREMIUM EXCHANGE SERVICES

5.4.19 NUMBER FORWARDING[1] (Cont'd)

C. Rates and Charges

1. The appropriate nonrecurring charge specified in this section will apply for the installation of Number Forwarding. Subsequent to the initial establishment of service, the appropriate nonrecurring charge will also apply to change the Number Forwarding number, and to change the number to which the calls are forwarded.
2. The rates and charges are as follows:

	USOC	NONRECURRING CHARGE MAXIMUM	CURRENT
• Per Number Forwarding number			
- Residence	VTL	\$20.00	\$10.00
	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Per Number Forwarding number			
- Residence	VTL	\$20.85	\$6.95

[1] A Basket 2 Service. See Preface Page 1, preceding.

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5. EXCHANGE SERVICES

5.7 DIRECTORY SERVICES

5.7.1 LISTING SERVICES[1]

A. Description

The alphabetical directory is a list of names of customers, joint users, and others for whom directory listings are provided. Alphabetical listings include information which is essential to the identification of the listed party and facilitates the use of the directory. The Company reserves the right to refuse to publish listings which, in the judgment of the Company, are considered inappropriate.

B. Terms and Conditions

1. Dual name listings may be provided for two customers subscribing to residence service who may or may not share the same surname but who share the same service and reside at the same address, or for women whose husbands are deceased, and persons known by more than one name. Dual name listings are defined as listings which contain the names or initials of two persons or listings which identify one person who may be known or referred to by two names. Appropriate rates and charges are applicable to changes associated with dual name listings.
2. The Company, in accepting listings as prescribed by applicants or customers, will not assume responsibility for the result of the publication of such listings in its directories, nor will the Company be a party to controversies arising between customers or others as a result of such publication.
3. The Company has the right to limit the length of any listing in the directory by the use of abbreviations when, in its judgment, the clearness of the listing or the identification of the customer is not impaired thereby.
4. Listings are regularly provided in connection with most classes of exchange service.

[1] A Basket 2 Service. See Preface Page 1, preceding.

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5.7 DIRECTORY SERVICES

5.7.1 LISTING SERVICES[1] (Cont'd)

C. Additional Listings

1. Regular Additional Listings

- a. Residence and Business Additional Listings may be the listings of:

Individual names of those entitled to the use of the customer's service under the provisions of Section 2 of the Exchange and Network Services Price Cap Tariff. For businesses, these listings could include, but are not limited to, Departments, Divisions, Tradenames, etc.

- b. Residence Additional Listings may be the listings of:

Individual names of those entitled to the use of the customer's service under the provisions of 2.2.1.C. of the Exchange and Network Services Price Cap Tariff. A dual name listing (as specified in B.1., preceding) may be provided wherein the second name in the Primary Listing will appear first in the Additional Listing with the Additional Listing alphabetized accordingly in the directory.

- c. Additional Listings and Joint User Services:

Where the listing appears in the current directory, charges to the end of the directory period will apply except that the charges will cease at the time:

- The contract for the main service is terminated.
 - The listed party or joint user becomes a customer to a class of exchange service.
 - The listed party or joint user dies, or moves to a new location at which the customer's service with which the listed party or joint user is listed is not available.
- d. Additional listings for Call Distribution Systems (including those needed for splits) will be provided for at business additional listing rates.

2. Special Types of Additional Listings

Special types of additional listings such as Alternate, Alpha and Informational, Duplicate and Reference Listings, Foreign Listings, Listings of Amateur Radio Stations, or Listings of Resort Cottages take the same business or residence classification as the service with which such listings are furnished.

[1] A Basket 2 Service. See Preface Page 1, preceding.

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5.7.1 LISTING SERVICES[1] (Cont'd)

D. Nonpublished Service[2]

1. Description

- a. The telephone numbers of Nonpublished Service are not listed under the current subscriber's name in the telephone directory or in the information records available to the general public.
- b. Nonpublished information may be released to emergency service providers, to customers who subscribe to Company offerings which require the information to provide service and/or bill their clients, or, to telephone customers who are billed for calls placed to or from nonpublished numbers and to entities which collect for the billed services. Nonpublished names and/or telephone numbers may also be delivered to customers on a call-by-call basis.

2. Terms and Conditions

- a. Incoming calls to Nonpublished Service will be completed only when the calling party places the call by telephone number. The Company will adhere to this condition notwithstanding any claim made by the calling party.
- b. No liability for damages arising from publishing the telephone number of Nonpublished Service in the telephone directory or disclosing the telephone number to any person shall attach to the Company. Where such number is published in the telephone directory, the Company's liability shall be limited to a refund of any monthly charges assessed by the Company for the Nonpublished Service.
- c. The customer indemnifies and saves the Company harmless against any and all claims for damages caused or claimed to have been caused, directly or indirectly, by refusing to disclose a nonpublished telephone number upon request or by the publication of the number of a Nonpublished Service in the telephone directory or disclosing of such number to any person.

[1] A Basket 2 Service. See Preface Page 1, preceding.

[2] See the Exchange and Network Services Price Cap Tariff for Residence Nonpublished Service.

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5.7.1 LISTING SERVICES[1]

D.2. (Cont'd)

- d. The monthly rate for Nonpublished Service does not apply to:
- PAL Telephone Service.
 - FX Service where the customer is also furnished regularly listed exchange service from the normal exchange.
 - Service in addition to the regularly listed service for the same customer at the same location, e.g., additional lines in a rotary group.
- e. Due to the limited supply of vacant telephone numbers, there may be situations where a number appears in the current directory under a prior subscriber's name.
- f. The Company may disclose a nonpublished number to its authorized collection agents in order to collect amounts owed to the Company.

E. Nonlisted Service[2]

1. Description

At the request of the customer, any one or all of the customer's Primary Listings, Additional Listings or other listings associated with the same or different CO line or trunk normally published in the alphabetical directory will be omitted from the directory but listed in the information records available to the general public.

2. Terms and Conditions

The customer indemnifies and saves the Company harmless against any and all claims for damages caused or claimed to have been caused directly or indirectly by the publication of a listing which the customer has requested be omitted from the telephone directory or the disclosing of such a listing to any person. Where such a listing is published in the telephone directory, the Company's liability shall be limited to a refund of any monthly charges assessed by the Company for the particular Nonlisted Service.

[1] A Basket 2 Service. See Preface Page 1, preceding.

[2] See the Exchange and Network Services Price Cap Tariff for Residence Nonlisted Service.

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5.7.1 LISTING SERVICES[1] (Cont'd)

F. Wide Area Telecommunications Service (WATS) Listings

1. An 800 Service customer may contract for a directory listing for each directory in which an inward access line is requested to be listed.
2. One free directory listing will be provided for 800 *SERVICELINE* Option. Additional directory listings will be provided at applicable additional listing rates shown herein.
3. Directory listings are not furnished for Outward WATS.

G. Telephone Answering Service (TAS) Bureau Listings

1. Terms and Conditions

- a. The TAS bureau may subscribe for a business listing on its administrative service or a business listing on its *DID* Service for those patrons of the bureau who do not maintain a place of business in the exchange and who do not have a requirement for service of their own. Such listings will not be provided when the purpose of the listing and the use of the TAS bureau's administrative service by a patron will result in the resale of the service. This condition is not intended to prohibit a bona fide Joint User Service.
- b. TAS bureau listings must bear the same telephone number as the Primary Listing or the telephone number of a nonconsecutive CO line or rotary line group. Such listings will be permitted on the first number only of a rotary number group of a *DID* telephone number.
- c. The TAS bureau subscribing for secretarial bureau listings may not permit the use of the administrative telephone service by the patrons.
- d. A customer to exchange service may wish to have a TAS bureau answer calls at certain hours or on certain days or if no answer is received on a call to the customer's listed number without having service terminated in the TAS bureau's answering equipment. In these cases the rates, terms and conditions for an Alternate Listing will apply.

[1] A Basket 2 Service. See Preface Page 1, preceding.

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5.7.1 LISTING SERVICES[1] (Cont'd)

H. Mobile Radio Patron Directory Listings

1. Terms and Conditions

a. The Radio Common Carrier (RCC) may request directory listings for its mobile radio patrons in the Company's directory in accordance with the following provisions:

- (1) The Company will accept requests for listings only from the RCC, and such listings will be billed only to the RCC.
- (2) Listings for mobile radio service and mobile unit numbers will be accepted by the Company for mobile customers only.
- (3) There is no initial contract period where the listing does not appear in the Company directory. Where listings appear in the directory the initial contract period is coextensive with the directory period except the contract may be terminated where: (1) the contract for the connecting circuit is terminated; or (2) the listed patron terminates service with the RCC.

b. Manual Connection

The RCC may subscribe for a Mobile Radio Service Listing (L96) on its connecting circuit number for those patrons who require such listings. The RCC may also subscribe for a Mobile Unit Number Listing (LMS), in addition to the Mobile Radio Service Listing, indicating the mobile unit number.

The Mobile Radio Service Listing must bear the same telephone number as the RCC's connecting circuit, but may show the address of the patron or the address of the connecting circuit, as requested.

[1] A Basket 2 Service. See Preface Page 1, preceding.

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5.7.1 LISTING SERVICES[1]

H.1. (Cont'd)

c. Dial Connection

(1) Outpulsing Arrangement

The RCC may subscribe for a Mobile Unit Number Listing (LMS) for those patrons who require such listings. This listing must be the telephone number assigned by the RCC to the patron.

(2) End-to-End Arrangement

The RCC may subscribe for a Mobile Radio Service Listing (L96) on its connecting circuit number of those patrons who require such listings. The RCC may also subscribe for a Mobile Unit Number Listing (LMS), in addition to the Mobile Radio Service Listing, indicating the mobile unit number.

The Mobile Radio Service Listing must bear the same telephone number as the RCC's connecting circuit, but may show the address of the patron or the address of the connecting circuit, as requested.

(3) Line-Per-Terminal Arrangement

The RCC may request a Mobile Unit Number Listing (LMS) for those patrons who require such listings. This listing must be the telephone number assigned by the RCC to the patron. One listing, termed the primary listing, is provided without charge in the directory of the primary serving exchange.

[1] A Basket 2 Service. See Preface Page 1, preceding.

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5.7 DIRECTORY SERVICES

5.7.1 LISTING SERVICES[1] (Cont'd)

I. Client Main Listing (CML)

1. Description

Customers-of-record who resell/share Basic Local Exchange Service may obtain main listings in the alphabetical section of the telephone directory for their patrons and/or clients.

2. Terms and Conditions

- a. The customer-of-record is responsible for the negotiation of the listing.
- b. The charge for CML will be billed to the customer-of-record.
- c. Additional listings or miscellaneous listings for Resale/Sharing Service are furnished subject to the terms, conditions, rates and charges specified in this section.

J. "No Solicitation" Listing

1. Description

A "No Solicitation" listing, available to residence customers, contains a symbol which is displayed in the alphabetical white page directory that will alert callers that the listed customer does not wish to receive telephone calls or mail designed for solicitation purposes. The "No Solicitation" symbol cannot, however, guarantee that a customer will not receive solicitation calls or mail.

2. Terms and Conditions

- a. The "No Solicitation" symbol will appear in the telephone directory before the customer's listed telephone number and will be defined in the Customer Guide pages of the directory.
- b. The "No Solicitation" symbol will not appear on Directory Assistance records. A "No Solicitation" listing will be marked on lists made available to directory publishers and the listing will be excluded from lists sold for solicitation purposes.

[1] A Basket 2 Service. See Preface Page 1, preceding.

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5.7.1 LISTING SERVICES[1]

J.2. (Cont'd)

- c. A "No Solicitation" listing is available to residence customers prior to the close of the alphabetical white page directory. A monthly rate will apply at the time service is established. Where the listing appears in the current directory, monthly rates to the end of that directory period will be charged, except that charges will cease at the time the contract for the main service is terminated.
- d. Customers who subscribe to the "No Solicitation" listing release, indemnify and hold harmless the Company from any and all loss, claims, demands, suits or other action or any liability, whether suffered, made, instituted or asserted by the customers or by any other persons, causes or claimed to have been caused directly or indirectly by this offering.

K. Residence Internet Listings

- E-Mail Address Listing

Identifies the customer's electronic mail (E-Mail) address used to send and receive mail on a computer. An example of a standard E-Mail address is: userid@qwest.com.

- Uniform Resource Locator (URL) Address Listing

Identifies the customer's URL address used to identify resources on the Internet's World Wide Web. An example of a standard URL is: <http://www.qwest.com>.

- E-Mail/URL Address Listing Package

Discounted monthly rate for E-Mail Address Listing and URL Address Listing on the same account.

L. Rates and Charges

1. The monthly rate for nonlisted listings applies separately for each listing which normally would be published in the alphabetical directory but which, at the customer's request, is furnished on a nonlisted basis.
2. Additional listings may be provided to public agencies at no charge where, in the opinion of the Company, directory service to the public will be improved.

[1] A Basket 2 Service. See Preface Page 1, preceding.

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5.7.1 LISTING SERVICES[1]

L. Rates and Charges (Cont'd)

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Additional Listings, each			
- Business[2,3]	CLT,CLH	\$7.50	\$2.50
- Residence[2,3]	RLT,CLH	3.75	1.25
• Alpha Listing, each			
- Business	RNCAF	7.50	2.50
- Residence	RNCAF	3.75	1.25
• Client Main Listing, each			
- Business	LBS	7.50	2.50
- Residence	LRS	3.75	1.25
• E-Mail Address Listing, each			
- Residence	EM6	3.75	1.25
• URL Address Listing, each			
- Residence	NL1	3.75	1.25
• Listing Packages			
E-Mail/URL AddressListing, each			
- Residence	L9GEU	6.75	2.25
• Foreign Listings, each			
- Business[2,3]	FAL,CLH	-	[4]
- Residence[2,3]	FAL,CLH	-	[4]
• Informational Listings, each			
- Residence	XLL	\$3.75	\$1.25

[1] A Basket 2 Service. See Preface Page 1, preceding.

[2] For customers located in Area Code 520 who are experiencing problems with incoming call completion due to the Area Code 602/520 split, the monthly rate and nonrecurring charge for a Foreign Listing (USOCs: FAL,CLT,RLT) will be waived for customers in Area Code 520 who subscribe to MARKET EXPANSION LINE Service, as specified in 5.4.4.B.7.c., preceding.

[3] USOC CLH applies to listings for wireless numbers.

[4] The (FAL) in this State takes the appropriate (CLT or RLT) rate as shown above. Should the (FAL) be in another State, then that State's (CLT or RLT) rate will apply.

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5.7.1 LISTING SERVICES[1]

L. Rates and Charges (Cont'd)

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Each Listing changed to Nonpublished Service - Business[2]	NPU	\$4.65	\$1.55
• Each Listing changed to Nonlisted Service - Business[2]	NLT	3.60	1.20
• WATS Listings, each - Business	SZS	7.50	2.50
• Telephone Answering Service Bureau Patron Line Listing, each	9FK	18.60	6.20
• Mobile Radio Listing, each	L96	[3]	[3]
• Mobile Unit Number Listing, each	LMS	[3]	[3]
• "No Solicitation" Listing - Residence	NSW	0.75	0.25

[1] A Basket 2 Service. See Preface Page 1, preceding.

[2] See the Exchange and Network Services Price Cap Tariff for Residence Nonpublished and Nonlisted Service.

[3] Same rates and charges as (CLT).

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5. EXCHANGE SERVICES

5.7 DIRECTORY SERVICES (Cont'd)

5.7.7 CUSTOM NUMBER SERVICE[1]

A. Description

1. This service is applicable to customer requests for specific telephone number assignments when a customer requests a specific number(s) and that number(s) is available, the Company may assign the number to the customer.
2. Custom Number Service rates and charges are not applicable to the following services:
 - 800 Service
 - 976 Service
 - DID Number Blocks

B. Terms and Conditions

1. The Company will offer up to five numbers for customers to choose from at no charge. If the customer requests further or more specific number choices and accepts a number offered, the charge specified in C., following, will apply. Custom Number nonrecurring charges will not apply when the customer requests assignment of the same number within one year of termination.
2. The Company reserves and retains the right:
 - a. To discontinue, change or reassign telephone numbers in any exchange area whenever it deems it necessary or appropriate in the conduct of its business in accordance with the rules and regulations of the Company. If this should occur within a one year period following assignment, the Custom Number Service nonrecurring charges will be refunded to the customer.

[1] A Basket 2 Service. See Preface Page 1, preceding.

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5.7 DIRECTORY SERVICES

5.7.7 CUSTOM NUMBER SERVICE[1]

B.2. (Cont'd)

- b. To reject any request for personalized numbers for any reason, including, but not limited to, numbers that may, in the Company's opinion, be offensive to good taste, limited by central office capacity or by relocation of a central office.
- c. Of ownership of all telephone numbers and prohibits the reassignment or resale of a telephone number by any customer.
3. The Company shall in no event be liable to any customer for direct, indirect or consequential damages caused by a failure of service, or inadvertent assignment of a requested number to another customer whether prior to or after establishment of service. In no event shall the Company be liable to any person, firm or corporation for any amount greater than such person, firm or corporation has actually paid to the Company for the Custom Number Service.
4. Telephone number requests for a specific telephone number are granted providing the requested telephone number is available, e.g., not assigned to a current customer, ready to be assigned and no equipment limitations exist. Requests for a specific telephone number will be honored on a first-come, first-served basis.

C. Charges

	USOC	NONRECURRING CHARGE	
		MAXIMUM	CURRENT
• Each number requested and provided			
- Residence	RNCSP	\$150.00	\$ 75.00
- Business	RNCSP	500.00	250.00

[1] A Basket 2 Service. See Preface Page 1, preceding.

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5. EXCHANGE SERVICES

5.8 OPERATOR SERVICES

5.8.4 INTERCEPT SERVICES[1]

A. Description

Basic Intercept Service

Basic Intercept Service includes all intercept recordings that do not provide the new number information.

New Number Referral Service

New Number Referral Service includes all intercept recordings that provide the new number information.

Split Referral Intercept Service

Split Referral Intercept Service provides for calls to the disconnected number to be routed to the Operator who will challenge the incoming call and provide the new number information dependent on the callers response.

B. Terms and Conditions

1. Intercept services apply to temporary or permanently disconnected numbers, including vacation suspension service and telephone number changes.
2. Intercept services are offered for periods up to three months for residential customers and up to 12 months for business customers.
3. Intercept services are subject to the availability of the disconnected number and the availability of CO facilities.
4. The minimum billing period for Split Referral is three months.
5. The Company will be held harmless from any claims which may arise out of the Company's provision of Intercept Services.

[1] A Basket 2 Service. See Preface Page 1, preceding.

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5.8 OPERATOR SERVICES

5.8.4 INTERCEPT SERVICES[1] (Cont'd)

C. Rates and Charges

The following nonrecurring charges apply to Intercept Service on a per line basis dependent upon the number of months provided.

1. Basic Intercept Service is provided at no charge.
2. New Number Referral Service is provided at no charge.
3. Split Referral Intercept Service

	USOC	NONRECURRING CHARGE	
		MAXIMUM	CURRENT
• Business Rates			
- Three months	S1W3X	\$250.00	\$125.00
- Six months	S1WSX	490.00	245.00
- Nine months	S1W9X	730.00	365.00
- Twelve months	S1WTX	980.00	490.00
• Residence Rates			
- Three months	S1W3X	80.00	40.00

[1] A Basket 2 Service. See Preface Page 1, preceding.

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5. EXCHANGE SERVICES

5.9 PACKAGED SERVICES

5.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

A. *QWEST CHOICE* Business

1. Description

QWEST CHOICE Business is a package of features available to business customers in conjunction with an individual flat rate or additional flat rate access line. Business customers subscribing to the package are entitled to choose three services/features from the following list in their package.

a. Standard Features

- Caller ID Family
 - Anonymous Call Rejection
 - Caller ID - Name and Number
- Call Forwarding Family
 - Call Forwarding Busy Line
 - Call Forwarding Busy Line/Don't Answer
 - Call Forwarding Don't Answer
 - Call Forwarding Variable
 - Remote Access Forwarding
- Call Transfer
- Call Waiting Family
 - Call Waiting
 - Call Waiting ID
 - Selective Call Waiting
 - Long Distance Alert
- Custom Ringing
- Dial Lock
- Directory Assistance (6 calls above allowance)
- Easy Access
- Last Call Return
- Message Waiting Indication – Audible or Audible/Visual
- Series Hunting
- Three-Way Calling
- *UNISTAR* Service
- Voice Messaging Service

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5.9 PACKAGED SERVICES

5.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

A.1. (Cont'd)

- b. In addition to choosing three services or features from the list in 5.9.1.A.1.a., preceding, a customer may also select one or more additional services or features from the list in 5.9.1.A.1.a., preceding, at rates and charges specified elsewhere. Directory Assistance and Voice Messaging cannot be selected as additional services or features.
- c. A customer may select up to two optional Add-A-Line packages per location, for every *QWEST CHOICE* Business package. For each Add-A-Line package the customer may select one feature listed below:
 - Series Hunting or,
 - Call Forwarding Busy or,
 - Call Forwarding Don't Answer or
 - Call Forwarding Busy/Don't Answer.
- d. A customer may also select one or more additional services or features for use with the Add-a-line package at rates and charges specified elsewhere.

2. Terms and Conditions

- a. All terms and conditions specified elsewhere for the respective services/features requested as part of this package shall apply.
- b. A customer choosing Caller ID - Name and Number will automatically be provided with Anonymous Call Rejection.

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5.9 PACKAGED SERVICES

5.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

A.2. (Cont'd)

- c. A customer may choose one or more compatible features in the Call Forwarding Family as one of their selections.
- d. A customer may choose Call Waiting, Call Waiting ID or Selective Call Waiting from the Call Waiting Family as one of their selections. They may add Long Distance Alert as part of that selection.
- e. A customer who chooses Qwest Voice Messaging Service will also be provided with Call Forwarding Busy Line/Don't Answer, Easy Access and Message Waiting Indication as part of their Voice Messaging Service selection. A customer who wishes to use another provider's Voice Messaging Service will be provided with Call Forwarding Busy Line/Don't Answer, Easy Access and Message Waiting Indication and it will not be counted as one of their three selections of features/services.
- f. All services or features selected in the package can only be provided where technically available and compatible with other features the customer may choose to order.
- g. Customers selecting Directory Assistance may make six calls above the allowance to Qwest 411 service.

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5. EXCHANGE SERVICES

5.9 PACKAGED SERVICES

5.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

A. *QWEST CHOICE* Business (Cont'd)

3. Rates and Charges

- a. The monthly rates that follow include the rates specified in 5.2.4 of the Exchange and Network Services Price Cap Tariff or 5.2.4, preceding, for business individual or additional line flat rate service. Where applicable, incremental charges specified in 5.1 of the Exchange and Network Services Price Cap Tariff, apply.
- b. Existing *QWEST CHOICE* Business customers cannot take advantage of promotions for *QWEST CHOICE* Business or any of the services/features specified in 5.9.1.A.1.a., preceding, unless specifically allowed by the terms and conditions of the promotion.
- c. Normal nonrecurring charges associated with the line as specified in 5.2.4, preceding, apply where *QWEST CHOICE* Business or Add-A-Line is provided in association with the installation of a new business individual or additional flat rate line or the move of a business individual or additional flat rate line from one location to another.
- d. Services or features specified in 5.9.1.A.1.a., preceding may be added to or changed in the *QWEST CHOICE* Business package without a nonrecurring charge.
- e. Recurring rates and nonrecurring charges specified elsewhere apply to add or change any feature or service not specified 5.9.1.A.1.a., preceding.
- f. Recurring rates and nonrecurring charges specified elsewhere apply to add any feature or service to the Add-A-Line not specified 5.9.1.A.1.c., preceding.
- g. Any mandated charges or special surcharges, e.g., 911, TDD, EUCL, Telephone Assistance Plan, will apply to Add-A-Line under the same terms as a flat rate business line.
- h. *QWEST CHOICE* Business will be provided at the following rate:

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Per individual or additional flat rate business line	PGOQL	[1]	\$39.99
• Add-A-Line	PGOQN	[1]	25.00

[1] The maximum rate shall be no higher than the sum of the highest rate(s) for the a-la-carte services/features available in the package.

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5.9 PACKAGED SERVICES

5.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

A. *QWEST CHOICE* Business (Cont'd)

4. Term Discount Pricing

- a. A discount of 15% will be applied to the monthly rates specified in 5.9.1.A.3.h., preceding, when a customer agrees to subscribe to one or more packages for a period of 24 months and maintains four or more of the qualifying lines and/or packages listed below. The 15% discount will apply to any combination of the packages, *QWEST CHOICE* Business, *QWEST CHOICE* Business Plus or Add-A-Line.
- b. Qualifying lines and/or packages include the following:
 - Flat Rate Business Lines (1FB)
 - *QWEST CHOICE* Business
 - *QWEST CHOICE* Business Plus
 - *QWEST CHOICE* Business Add-A-Line
 - Obsolete *QWEST CHOICE* Business[1]
 - Obsolete *QWEST CHOICE* Two-line Business (counts as 2 lines)[1]
 - Obsolete Business *CUSTOMCHOICE*[1]
 - Obsolete *QWEST BUSINESS LINE PLUS*[1]
 - Obsolete *UTILITY LINE*[1]
- c. The discount will appear as a credit(s) on the customer's bill. No partial month's credit(s) can be provided.
- d. All qualifying lines and/or packages meeting the four lines and/or packages minimum requirement must be at the same location, for the same customer, on the same billing number.

[1] Obsolete Packages described in Section 105.

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5. EXCHANGE SERVICES

5.9 PACKAGED SERVICES

5.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

A.4. (Cont'd)

- e. Any qualifying package added after establishment of the initial discount period will be entitled to the discount only for the remaining months of the initial period. For example, a customer who adds a package in month seven of the initial period will only be entitled to the discount for the remaining 17 months of the initial discount period for the additional package.
- f. Customers who opt out of the term pricing prior to the expiration of the 24 months will forfeit any discount provided from the start of the discount period to the date the customer opts out of term pricing. In the event the customer opts out of the arrangement, the forfeited discounts will appear as debits on the customer's bill.
- g. Customers may initiate a renewal of the term pricing at the conclusion of the initial 24 month term period.
- h. Customers may switch between *QWEST CHOICE* Business, *QWEST CHOICE* Business Plus or Add-A-Line and not impact the initial term period. The discount will then apply to the rate of the appropriate package for the remainder of the term period.

[1] Obsolete Packages described in Section 105.

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5. EXCHANGE SERVICES

5.9 PACKAGED SERVICES

5.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE (Cont'd)

B. *QWEST CHOICE* Business Plus

1. Description

QWEST CHOICE Business Plus is a package of features available to business customers in conjunction with an individual flat rate or additional flat rate access line. Business customers subscribing to the package are entitled to unlimited use of the services/features specified below:

a. Standard Features

- Caller ID Family
 - Anonymous Call Rejection
 - Caller ID - Name and Number
- Call Forwarding Family
 - Call Forwarding Busy Line
 - Call Forwarding Busy Line/Don't Answer
 - Call Forwarding Don't Answer
 - Call Forwarding Variable
 - Remote Access Forwarding
- Call Transfer
- Call Waiting Family
 - Call Waiting
 - Call Waiting ID
 - Selective Call Waiting
 - Long Distance Alert
- Custom Ringing
- Dial Lock
- Directory Assistance (6 calls above allowance)
- Easy Access
- Last Call Return
- Message Waiting Indication – Audible or Audible/Visual
- Series Hunting
- Three-Way Calling
- *UNISTAR* Service
- Voice Messaging Service

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5. EXCHANGE SERVICES

5.9 PACKAGED SERVICES

5.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

B.1. (Cont'd)

- b. In addition to choosing services or features from the list in 5.9.1.B.1.a., preceding, a customer may also select services or features at rates and charges specified elsewhere. Directory Assistance cannot be selected as an additional service or feature.
- c. A customer may select up to two optional Add-A-Line packages per location, for every *QWEST CHOICE* Business Plus package. For each Add-A-Line package the customer may select one feature listed below:
 - Series Hunting or,
 - Call Forwarding Busy or,
 - Call Forwarding Don't Answer or
 - Call Forwarding Busy/Don't Answer.
- d. A customer may also select one or more additional services or features for use with the Add-a-line package at rates and charges specified elsewhere.

2. Terms and Conditions

- a. All terms and conditions specified elsewhere for the respective services/features requested as part of this package shall apply.
- b. A customer choosing Caller ID - Name and Number will automatically be provided with Anonymous Call Rejection.

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5. EXCHANGE SERVICES

5.9 PACKAGED SERVICES

5.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

B.2. (Cont'd)

- c. A customer may choose one or more compatible features in the Call Forwarding Family as one of their selections.
- d. A customer may choose Call Waiting, Call Waiting ID or Selective Call Waiting from the Call Waiting Family as one of their selections. They may add Long Distance Alert as part of that selection.
- e. A customer who chooses Qwest Voice Messaging Service will also be provided with Call Forwarding Busy Line/Don't Answer, Easy Access and Message Waiting Indication as part of their Voice Messaging Service selection. A customer who wishes to use another provider's Voice Messaging Service will be provided with Call Forwarding Busy Line/Don't Answer, Easy Access and Message Waiting Indication and it will not be counted as one of their five selections of features/services.
- f. All services or features selected in the package can only be provided where technically available and compatible with other features the customer may choose to order.
- g. Customers selecting Directory Assistance may make six calls above the allowance to Qwest 411 service.

3. Rates and Charges

- a. The monthly rates that follow include the rates specified in 5.2.4 of the Exchange and Network Services Price Cap Tariff or 5.2.4, preceding, for business individual or additional line flat rate service. Where applicable, incremental charges specified in 5.1 of the Exchange and Network Services Price Cap Tariff, apply.

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5. EXCHANGE SERVICES

5.9 PACKAGED SERVICES

5.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

B.3. (Cont'd)

- b. Existing *QWEST CHOICE* Business Plus customers cannot take advantage of promotions for *QWEST CHOICE* Business Plus or Add-A-Line or any of the services/features specified in 5.9.1.B.1., preceding, unless specifically allowed by the terms and conditions of the promotion.
- c. Normal nonrecurring charges associated with the line as specified in 5.2.4, preceding, apply where *QWEST CHOICE* Business Plus or Add-A-Line is provided in association with the installation of a new business individual or additional flat rate line or the move of a business individual or additional flat rate line from one location to another.
- d. Services or features specified in 5.9.1.B.1.a., preceding, may be added to or changed in the package without a nonrecurring charge.
- e. Recurring rates and nonrecurring charges specified elsewhere apply to add or change any feature or service not specified 5.9.1.B.1.a., preceding, when added to the *QWEST CHOICE* Business Plus service.
- f. Recurring rates and nonrecurring charges specified elsewhere apply to add any feature or service to the Add-A-Line not specified 5.9.1.B.1.c., preceding.
- g. Any mandated charges or special surcharges, e.g., 911, TDD, EUCL, Telephone Assistance Plan, will apply to Add-A-Line under the same terms as a flat rate business line.
- g. *QWEST CHOICE* Business Plus will be provided at the following rate:

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Per individual or additional flat rate business line	PGOQM	[1]	\$49.99
• Add-A-Line	PGOQN	[1]	25.00

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[1] The maximum rate shall be no higher than the sum of the highest rate(s) for the a-la-carte services/features available in the package.

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5. EXCHANGE SERVICES

5.9 PACKAGED SERVICES

5.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

B. *QWEST CHOICE* Business Plus (Cont'd)

4. Term Discount Pricing

- a. A discount of 15% will be applied to the monthly rates specified in 5.9.1.B.3.g., preceding, when a customer agrees to subscribe to one or more packages for a period of 24 months and maintains four or more of the qualifying lines and/or packages listed below. The 15% discount will apply to any combination of the packages, *QWEST CHOICE* Business, *QWEST CHOICE* Business Plus or Add-A-Line.
- b. Qualifying lines and/or packages include the following:
 - Flat Rate Business Lines (1FB)
 - *QWEST CHOICE* Business
 - *QWEST CHOICE* Business Plus
 - *QWEST CHOICE* Business Add-A-Line
 - Obsolete *QWEST CHOICE* Business[1]
 - Obsolete *QWEST CHOICE* Two-line Business (counts as 2 lines)[1]
 - Obsolete Business *CUSTOMCHOICE*[1]
 - Obsolete *QWEST BUSINESS LINE PLUS*[1]
 - Obsolete *UTILITY LINE*[1]
- c. The discount will appear as a credit(s) on the customer's bill. No partial month's credit(s) can be provided.
- d. All qualifying lines and/or packages meeting the four lines and/or packages minimum requirement must be at the same location, for the same customer, on the same billing number.

[1] Obsolete Packages described in Section 105.

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5. EXCHANGE SERVICES

5.9 PACKAGED SERVICES

5.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

B.4. (Cont'd)

- e. Any qualifying package added after establishment of the initial discount period will be entitled to the discount only for the remaining months of the initial period. For example, a customer who adds a package in month seven of the initial period will only be entitled to the discount for the remaining 17 months of the initial discount period for the additional package.
- f. Customers who opt out of the term pricing prior to the expiration of the 24 months will forfeit any discount provided from the start of the discount period to the date the customer opts out of term pricing. In the event the customer opts out of the arrangement, the forfeited discounts will appear as debits on the customer's bill.
- g. Customers may initiate a renewal of the term pricing at the conclusion of the initial 24 month term period.
- h. Customers may switch between *QWEST CHOICE* Business, *QWEST CHOICE* Business Plus or Add-A-Line and not impact the initial term period. The discount will then apply to the rate of the appropriate package for the remainder of the term period.

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5. EXCHANGE SERVICES

5.9 PACKAGED SERVICES

5.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE (Cont'd)

C. *QWEST CHOICE* Home

1. Description

QWEST CHOICE Home is a package of features available to residential customers in conjunction with an individual flat rate or additional flat rate access line. Residence customers are entitled to choose three services/features from the following list in their package.

a. Standard Features

- Caller ID Family
 - Anonymous Call Rejection
 - Caller ID – Name and Number
 - *SECURITY SCREEN*
- Call Forwarding Busy Line/Don't Answer
- Call Forwarding Family
 - Call Following
 - Call Forwarding Variable
 - Selective Call Forwarding
- Call Rejection
- Call Waiting Family
 - Call Waiting
 - Call Waiting ID
 - Selective Call Waiting
 - Long Distance Alert
 - Talking Call Waiting
- Custom Ringing (first Custom Ringing number only)
- Directory Assistance (6 calls above allowance)
- Easy Access
- Last Call Return
- *LINE-BACKER*
- Message Waiting Indication – Audible or Audible/Visual
- *QWEST* Receptionist – Name and Number
- Three-Way Calling
- Voice Messaging Service

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5. EXCHANGE SERVICES

5.9 PACKAGED SERVICES

5.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

C.1. (Cont'd)

- b. In addition to choosing three services or features from the list in 5.9.1.C.1., preceding, a customer may select additional services or features at rates and charges specified elsewhere. Directory Assistance cannot be selected as an additional service or feature.

2. Terms and Conditions

- a. All terms and conditions specified elsewhere for the respective services/features requested as part of this package shall apply.
- b. A customer may choose one or more of the features in the Caller ID Family as one of their selections. A customer choosing Security Screen must also choose Caller ID - Name and Number.
- c. A customer may choose Call Waiting, Call Waiting ID or Selective Call Waiting from the Call Waiting Family as one of their selections. They may also add Talking Call Waiting and/or Long Distance Alert as part of that selection.
- d. A customer choosing Caller ID - Name and Number will automatically be provided with Anonymous Call Rejection.
- e. A customer who chooses Qwest Voice Messaging Service will also be provided with Call Forwarding Busy Line/Don't Answer, Easy Access and Message Waiting Indication as part of their Voice Messaging Service selection. A customer who wishes to use another provider's Voice Messaging Service will be provided with Call Forwarding Busy/Don't Answer, Easy Access and Message Waiting Indication and it will not be counted as one of their three selections of features/services.
- f. QWEST Receptionist counts as two of a customer's feature selections, Call Waiting and Caller ID.
- g. All services or features selected in the package can only be provided where technically available and compatible with other features the customer may choose to order.

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5. EXCHANGE SERVICES

5.9 PACKAGED SERVICES

5.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

C. QWEST CHOICE Home (Cont'd)

3. Rates and Charges

- a. The monthly rates, following, must be and may only be applied in addition to the rates specified in 5.2.4 of the Exchange and Network Services Price Cap Tariff or 5.2.4, preceding, for residence individual or additional line flat rate service. Where applicable, incremental charges specified in 5.1 of the Exchange and Network Services Price Cap Tariff, apply.
- b. Existing QWEST CHOICE Home customers cannot take advantage of promotions for QWEST CHOICE Home or any of the service/feature specified in 5.9.1.C.1., preceding, unless specifically allowed by the terms and conditions of the promotion.
- c. Normal nonrecurring charges associated with the line apply where QWEST CHOICE Home is provided in association with the installation of a new residence individual or additional flat rate line or the move of a residence individual or additional flat rate line.
- d. Services or features specified in 5.9.1.C.1., preceding, may be added or changed without a nonrecurring charge.
- e. Recurring rates and nonrecurring charges specified elsewhere apply to add or change any feature or service not specified 5.9.1.C.1., preceding.
- f. QWEST CHOICE Home will be provided at the following rates:

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Per individual flat rate residence line with three features	PGO1H	[1]	\$12.81
• Per additional flat rate residence line with three features	PGO1H	[1]	15.99

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[1] The maximum rate shall be no higher than the sum of the highest rate(s) for the a-la-carte services/features available in the package.

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5. EXCHANGE SERVICES

5.9 PACKAGED SERVICES

5.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE (Cont'd)

D. *QWEST CHOICE* Two-line Home

1. Description

QWEST CHOICE Two-line Home is a package of features available to residential customers in conjunction with an individual flat rate and additional flat rate access line. Residence customers are entitled to choose three services/features from the following list in their package.

a. Standard Features

- Caller ID Family
 - Anonymous Call Rejection
 - Caller ID – Name and Number
 - *SECURITY SCREEN*
- Call Forwarding Busy Line/Don't Answer
- Call Forwarding Family
 - Call Following
 - Call Forwarding Variable
 - Selective Call Forwarding
- Call Rejection
- Call Waiting Family
 - Call Waiting
 - Call Waiting ID
 - Selective Call Waiting
 - Long Distance Alert
 - Talking Call Waiting
- Custom Ringing (first Custom Ringing number only)
- Directory Assistance (6 calls above allowance)
- Easy Access
- Last Call Return
- *LINEBACKER*
- Message Waiting Indication – Audible or Audible/Visual
- *QWEST* Receptionist – Name and Number
- Three-Way Calling
- Voice Messaging Service

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5. EXCHANGE SERVICES

5.9 PACKAGED SERVICES

5.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

D.1. (Cont'd)

- b. In addition to choosing three services or features from the list in 5.9.1.D.1., preceding, a customer may select additional services or features at rates and charges specified elsewhere. Directory Assistance cannot be selected as an additional service or feature.

2. Terms and Conditions

- a. All terms and conditions specified elsewhere for the respective services/features requested as part of this package shall apply.
- b. A customer may choose one or more of the features in the Caller ID Family as one of their selections. A customer choosing Security Screen must also choose Caller ID - Name and Number.
- c. A customer may choose Call Waiting, Call Waiting ID or Selective Call Waiting from the Call Waiting Family as one of their selections. They may also add Talking Call Waiting and/or Long Distance Alert as part of that selection.
- d. A customer choosing Caller ID - Name and Number will automatically be provided with Anonymous Call Rejection.
- e. A customer who chooses Qwest Voice Messaging Service will also be provided with Call Forwarding Busy Line/Don't Answer, Easy Access and Message Waiting Indication as part of their Voice Messaging Service selection. A customer who wishes to use another provider's Voice Messaging Service will be provided with Call Forwarding Busy/Don't Answer, Easy Access and Message Waiting Indication and it will not be counted as one of their three selections of features/services.
- f. *QWEST* Receptionist counts as two of a customer's feature selections, Call Waiting and Caller ID.
- g. All services or features selected in the package can only be provided where technically available and compatible with other features the customer may choose to order.
- h. The three features selected in the package must be provided on the same line. Customers may subscribe to other features or services on the individual or additional line at the appropriate rates. Customers wishing to have *QWEST CHOICE* Home on both lines must subscribe to *QWEST CHOICE* Home on both lines at the rates specified in 5.9.1.C., preceding.

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5. EXCHANGE SERVICES

5.9 PACKAGED SERVICES

5.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

D. *QWEST CHOICE* Two-line Home (Cont'd)

3. Rates and Charges

- a. The monthly rates, following, must be and may only be applied in addition to the rates specified in 5.2.4 of the Exchange and Network Services Price Cap Tariff and 5.2.4, preceding, for residence individual and additional line flat rate service. Where applicable, incremental charges specified in 5.1 of the Exchange and Network Services Price Cap Tariff, apply.
- b. Existing *QWEST CHOICE* Two-line Home customers cannot take advantage of promotions for *QWEST CHOICE* Two-line Home or any of the service/feature specified in 5.9.1.D.1., preceding, unless specifically allowed by the terms and conditions of the promotion.
- c. Normal nonrecurring charges associated with the lines as specified in 5.2.4, preceding, apply where *QWEST CHOICE* Two-line Home is provided in association with the installation of a new residence individual and additional flat rate line or the move of a residence individual and additional flat rate line.
- d. Services or features specified in 5.9.1.D.1., preceding, may be added or changed without a nonrecurring charge.
- e. Recurring rates and nonrecurring charges specified elsewhere apply to add or change any feature or service not specified 5.9.1.D.1., preceding.
- f. *QWEST CHOICE* Two-line Home will be provided at the following rates:

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Per individual and additional flat rate residence line with three features	PGO2H	[1]	\$12.81

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[1] The maximum rate shall be no higher than the sum of the highest rate(s) for the a-la-carte services/features available in the package.

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5. EXCHANGE SERVICES

5.9 PACKAGED SERVICES

5.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE (Cont'd)

E. *QWEST CHOICE* Home Plus

1. Description

QWEST CHOICE Home Plus is a package of features available to residential customers in conjunction with an individual flat rate or additional flat rate access line. Residence customers subscribing to the package are entitled to unlimited use of the services/features specified below:

a. Standard Features

- Caller ID Family
 - Anonymous Call Rejection
 - Caller ID – Name and Number
 - *SECURITY SCREEN*
- Call Forwarding Busy Line/Don't Answer
- Call Forwarding Family
 - Call Following
 - Call Forwarding Variable
 - Selective Call Forwarding
- Call Rejection
- Call Waiting Family
 - Call Waiting
 - Call Waiting ID
 - Selective Call Waiting
 - Long Distance Alert
 - Talking Call Waiting
- Custom Ringing (first Custom Ringing number only)
- Directory Assistance (6 calls above allowance)
- Easy Access
- Last Call Return
- *LINE-BACKER*
- Message Waiting Indication – Audible or Audible/Visual
- *QWEST* Receptionist – Name and Number
- Three-Way Calling
- Voice Messaging Service

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5. EXCHANGE SERVICES

5.9 PACKAGED SERVICES

5.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

E.1. (Cont'd)

- b. In addition to choosing services or features from the list in 5.9.1.E.1., preceding, a customer may select additional services or features at rates and charges specified elsewhere. Directory Assistance cannot be selected as an additional service or feature outside of the *QWEST CHOICE* Home Plus package.

2. Terms and Conditions

- a. All terms and conditions specified elsewhere for the respective services/features requested as part of this package shall apply.
- b. A customer may choose one or more of the features in the Caller ID Family as one of their selections. A customer choosing Security Screen must also choose Caller ID - Name and Number.
- c. A customer may choose Call Waiting, Call Waiting ID or Selective Call Waiting from the Call Waiting Family as one of their selections. They may also add Talking Call Waiting and/or Long Distance Alert as part of that selection.
- d. A customer choosing Caller ID - Name and Number will automatically be provided with Anonymous Call Rejection.
- e. A customer who chooses Qwest Voice Messaging Service will also be provided with Call Forwarding Busy Line/Don't Answer, Easy Access and Message Waiting Indication as part of their Voice Messaging Service selection. A customer who wishes to use another provider's Voice Messaging Service will be provided with Call Forwarding Busy/Don't Answer, Easy Access and Message Waiting Indication and it will not be counted as one of their ten selections of features/services.
- f. All services or features selected in the package can only be provided where technically available and compatible with other features the customer may choose to order.

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5. EXCHANGE SERVICES

5.9 PACKAGED SERVICES

5.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

E. *QWEST CHOICE* Home Plus (Cont'd)

3. Rates and Charges

- a. The monthly rates, following, must be and may only be applied in addition to the rates specified in 5.2.4 of the Exchange and Network Services Price Cap Tariff or 5.2.4, preceding, for residence individual or additional line flat rate service. Where applicable, incremental charges specified in 5.1 of the Exchange and Network Services Price Cap Tariff, apply.
- b. Existing *QWEST CHOICE* Home Plus customers cannot take advantage of promotions for *QWEST CHOICE* Home Plus or any of the service/feature specified in 5.9.1.E.1., preceding, unless specifically allowed by the terms and conditions of the promotion.
- c. Normal nonrecurring charges associated with the line apply where *QWEST CHOICE* Home Plus is provided in association with the installation of a new residence individual or additional flat rate line or the move of a residence individual or additional flat rate line.
- d. Services or features specified in 5.9.1.E.1., preceding, may be added or changed without a nonrecurring charge.
- e. Recurring rates and nonrecurring charges specified elsewhere apply to add or change any feature or service not specified 5.9.1.E.1., preceding.
- f. *QWEST CHOICE* Home Plus will be provided at the following rates:

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Per individual flat rate residence line	PGO1P	[1]	\$19.81
• Per additional flat rate residence line	PGO1P	[1]	22.99

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[1] The maximum rate shall be no higher than the sum of the highest rate(s) for the a-la-carte services/features available in the package.

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5. EXCHANGE SERVICES

5.9 PACKAGED SERVICES

5.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE (Cont'd)

F. *QWEST CHOICE* Two-line Home Plus

1. Description

QWEST CHOICE Two-line Home Plus is a package of features available to residential customers in conjunction with an individual flat rate and additional flat rate access line. Residence customers subscribing to the package are entitled to unlimited use of the standard services/features specified below:

a. Standard Features

- Caller ID Family
 - Anonymous Call Rejection
 - Caller ID – Name and Number
 - *SECURITY SCREEN*
- Call Forwarding Busy Line/Don't Answer
- Call Forwarding Family
 - Call Following
 - Call Forwarding Variable
 - Selective Call Forwarding
- Call Rejection
- Call Waiting Family
 - Call Waiting
 - Call Waiting ID
 - Selective Call Waiting
 - Long Distance Alert
 - Talking Call Waiting
- Custom Ringing (first Custom Ringing number only)
- Directory Assistance (6 calls above allowance)
- Easy Access
- Last Call Return
- *LINEBACKER*
- Message Waiting Indication – Audible or Audible/Visual
- *QWEST* Receptionist – Name and Number
- Three-Way Calling
- Voice Messaging Service

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5. EXCHANGE SERVICES

5.9 PACKAGED SERVICES

5.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

F.1. (Cont'd)

- b. In addition to choosing services or features from the list in 5.9.1.F.1., preceding, a customer may select additional services or features at rates and charges specified elsewhere. Directory Assistance cannot be selected as an additional service or feature outside of the *QWEST CHOICE* Two-line Home Plus package.

2. Terms and Conditions

- a. All terms and conditions specified elsewhere for the respective services/features requested as part of this package shall apply.
- b. A customer may choose one or more of the features in the Caller ID Family as one of their selections. A customer choosing Security Screen must also choose Caller ID - Name and Number.
- c. A customer may choose Call Waiting, Call Waiting ID or Selective Call Waiting from the Call Waiting Family as one of their selections. They may also add Talking Call Waiting and/or Long Distance Alert as part of that selection.
- d. A customer choosing Caller ID - Name and Number will automatically be provided with Anonymous Call Rejection.

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5. EXCHANGE SERVICES

5.9 PACKAGED SERVICES

5.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

F.2. (Cont'd)

- e. A customer who chooses Qwest Voice Messaging Service will also be provided with Call Forwarding Busy Line/Don't Answer, Easy Access and Message Waiting Indication as part of their Voice Messaging Service selection. A customer who wishes to use another provider's Voice Messaging Service will be provided with Call Forwarding Busy/Don't Answer, Easy Access and Message Waiting Indication and it will not be counted as one of their ten selections of features/services.
- f. All services or features selected in the package can only be provided where technically available and compatible with other features the customer may choose to order.
- g. The features selected as part of the package must be provided on the same line. Customers may subscribe to other features or services on the individual or additional line at the appropriate rates. Customers wishing to have *QWEST CHOICE* Home Plus on both lines must subscribe to *QWEST CHOICE* Home Plus on both lines at the rates specified in 5.9.1.E., preceding.

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5. EXCHANGE SERVICES

5.9 PACKAGED SERVICES

5.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

F. *QWEST CHOICE* Two-line Home Plus (Cont'd)

3. Rates and Charges

- a. The monthly rates following must be and may only be applied in addition to the rates specified in 5.2.4, preceding, for residence individual flat rate and additional flat rate line service. Where applicable, incremental charges specified in 5.1 of the Exchange and Network Services Price Cap, apply.
- b. Existing *QWEST CHOICE* Two-line Home Plus customers cannot take advantage of promotions for *QWEST CHOICE* Two-line Home Plus or any of the service/feature specified in 5.9.1.F.1., preceding, unless specifically allowed by the terms and conditions of the promotion.
- c. Normal nonrecurring charges associated with the lines as specified in 5.2.4, preceding, apply where *QWEST CHOICE* Two-line Home Plus is provided in association with the installation of a new residence individual and additional flat rate line or the move of a residence individual and additional flat rate line.
- d. Services or features specified in 5.9.1.F.1., preceding, may be added or changed without a nonrecurring charge.
- e. Recurring rates and nonrecurring charges specified elsewhere apply to add or change any feature or service not specified 5.9.1.F.1., preceding.
- f. *QWEST CHOICE* Two-line Home Plus will be provided at the following rates:

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Per individual and additional flat rate residence line	PGO2P	[1]	\$19.81

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[1] The maximum rate shall be no higher than the sum of the highest rate(s) for the a-la-carte services/features available in the package.

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5. EXCHANGE SERVICES

5.10 RESALE/SHARING OF COMPANY SERVICES[1]

A. General

1. Customers engaged in the Resale/Sharing of Exchange Services furnished by the Company shall be subject to the terms and conditions specified in this section.
2. Access to the network furnished to the customer-of-record is limited to the following Type and Classes of Service.
 - Business measured PBX trunks.
 - Business measured access lines.
 - Flat rate resale access lines.
3. Flat and measured services will not be furnished on the same premises. A PAL Service can be a different type than the non-PAL Service on the same premises as long as the PAL Service is not used to supplement the non-PAL Service.
4. Access lines provided in a Resale Service Area may be arranged for Hunting Service at rates and charges as specified in Section 5.
5. The customer-of-record must notify the Company in writing of his/her intent to resell/share Company services. In addition, the customer-of-record must provide the Company with a legal description and any other documents, such as a map, to delineate the Resale/Sharing Service Area. When the Resale/Sharing Service Area is a building, all of the building must be included.

[1] A Basket 2 Service. See Preface Page 1, preceding.

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5. EXCHANGE SERVICES

5.10 RESALE/SHARING OF COMPANY SERVICES[1]

A. General (Cont'd)

6. The Company will provide service to the customer-of-record under the following conditions:
 - a. The Company retains the right to directly serve individual customers inside the Resale/Sharing Service Area upon request from such customers.
 - b. The Company will be provided access or rights-of-way to directly serve individual customers in the Resale/Sharing Service Area.
 - c. The customer-of-record must be prepared to provide the facilities which the Company requires initially and/or subsequently to directly serve individual customers who have requested any telecommunications service from the Company in the Resale/Shared Service Area. The Company shall select the least cost (to the Company) option of the following:
 - (1) Wire or cable provided to the Company in risers, raceways or other supporting structures provided at no cost by the building owner or customer-of-record; or
 - (2) Lease from the building owner or customer-of-record wire or cable facilities that would normally be provided by the Company and that are in place and not being utilized at a one-time charge of 15 cents per pair route foot, applicable for the entire period of use of such wire or cable pairs; or
 - d. In addition, the individual customer has the right to furnish its own wire or cable facilities.
 - e. All such facilities must comply with Part 68 of the F.C.C. (47 C.F.R. Part 68) and the National Electrical Code, as may be amended from time to time.
 - f. The Company will not provide service to a customer-of-record who assesses a surcharge to any individual customer who requests to be served directly by the Company.

[1] A Basket 2 Service. See Preface Page 1, preceding.

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5. EXCHANGE SERVICES

5.10 RESALE/SHARING OF COMPANY SERVICES[1]

A. General (Cont'd)

7. In a high rise building, or buildings in a campus arrangement, the customer-of-record is required to provide conduit and/or supporting structures from the cable entrance to the building to the network interface.
8. The customer-of-record and/or individual customer is responsible for the provision of all wiring (facilities) on the customer-of-record's and/or individual customer's side of the Network Interface. Such wiring facilities which are connected to the Company's facilities must be installed in accordance with Part 68 of the F.C.C. (47 C.F.R. Part 68) and the National Electrical Code, as may be amended from time to time.
9. The Company will not be responsible for transmission quality beyond the point of interconnection with the customer-of-record or customer provided facilities.
10. The customer-of-record and/or an individual customer may arrange for Company installation and/or maintenance of their facilities.
11. The Company is not responsible for the allocation of usage or charges for resale/shared services. The customer-of-record is responsible for allocating the charges for resale/shared services.
12. Applications for service as well as requests for additions, rearrangements or discontinuances of service will be accepted only from the customer-of-record or from the customer-of-record's legally authorized and designated agent where that authorization has been confirmed in writing.

[1] A Basket 2 Service. See Preface Page 1, preceding.

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5. EXCHANGE SERVICES

5.10 RESALE/SHARING OF COMPANY SERVICES[1]

A. General (Cont'd)

13. Whenever customer notification is required, the Company will not be responsible to give notice other than to the customer-of-record or his/her authorized agent.
14. All charges will be billed to the customer-of-record only. In addition, the customer-of-record must provide a deposit or other acceptable security prior to the provision of service.
15. Customers-of-record may provide their services only to those located within their Resale/Sharing Service Area.
16. If the Resale/Sharing Service Area encompasses public rights of way and/or public thoroughfares, use of Company facilities shall be at rates which will cover the Company's costs. If the parties are unable to reach an agreement on a contract for such use, the customer-of-record may obtain its own authority to use the public rights of way and/or thoroughfares. This Tariff does not provide the basis for such authority.
17. In the event provisions shown elsewhere in this Tariff are in conflict with the terms of this section, the terms of 5.10 shall control. When a customer-of-record does not exist in the Resale/Sharing Service Area, this Tariff will not apply.

[1] A Basket 2 Service. See Preface Page 1, preceding.

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5. EXCHANGE SERVICES

5.10 RESALE/SHARING OF COMPANY SERVICES[1] (Cont'd)

B. Definitions

Customer-of-Record

The customer-of-record shall be a person or entity who is responsible for the administration of the telecommunications service of the Resale/Shared Service Area or a person or entity who is responsible for the administration of the telecommunications by virtue of ownership, lease, management agreement or the like.

The customer-of-record is the person or legal representative responsible for:

- Placing application for service,
- Requesting additions, rearrangements, maintenance or discontinuances of service,
- Payment in full of charges incurred such as toll, directory assistance, etc.

Individual Customer

As used in this section, refers to a customer located within a Resale/Shared Service Area served directly by the Company at the customer's request.

Resale of Service

Reselling of Company exchange telecommunications service to others within a Resale/Shared Service Area.

Resale/Shared Service Area

A building or geographic area within which local exchange telecommunications service is resold or shared between a customer-of-record and other telephone users.

Shared Service

The shared use with others of Company exchange telecommunications service.

[1] A Basket 2 Service. See Preface Page 1, preceding.

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5. EXCHANGE SERVICES

5.10 RESALE/SHARING OF COMPANY SERVICES[1] (Cont'd)

C. Rates and Charges

1. The Flat and Measured Rate Sharing Access Line is available for use in shared use locations on PBXs, key systems, multifunction systems and individual line instruments.
2. The following rates and charges apply.

	USOC	NONRECURRING CHARGE	
		MAXIMUM	CURRENT
• Measured Rate Service Line (MR2)			
- Each[2,3]	LMB	\$ 85.00	\$42.50
- Each additional[2,3]	ALM	85.00	42.50
• Measured Trunks (RD2XX)			
- Two-way, each[2]	TV1	112.00	56.00
- One-way in only, each[2]	TV4	112.00	56.00
- One-way out only, each[2]	TVW	112.00	56.00
- One-way in only with hunting, for <i>DID</i> , each[2,4]	TDV	112.00	56.00
• Flat Rate Resale Access Trunk (KFTXX)			
- 2-way, each	FA6CX	112.00	56.00
- In only, each	FA61X	112.00	56.00
- Out only, each	FA6OX	112.00	56.00
- One-way in only with hunting, for <i>DID</i> , each[4]	TDD	112.00	56.00

[1] A Basket 2 Service. See Preface Page 1, preceding.

[2] Usage charges from 5.2.1 of the Exchange and Network Services Price Cap Tariff, also apply.

[3] Hunting Service monthly rate specified in 5.4.11, preceding, will apply when LMBs are arranged for hunting.

[4] Requires a *DID* trunk circuit termination. See 5.3.4, preceding, for terms, conditions, rates and charges.

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5. EXCHANGE SERVICES

5.10 RESALE/SHARING OF COMPANY SERVICES[1] (Cont'd)
C.2. (Cont'd)

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Measured Rate Service Line (MR2)			
- Each[2,3]	LMB	\$46.05	\$15.35
- Each additional[2,3]	ALM	46.05	15.35
• Measured Trunks (RD2XX)			
- Two-way, each[2]	TV1	51.48	17.16
- One-way in only, each[2]	TV4	51.48	17.16
- One-way out only, each[2]	TVW	51.48	17.16
- One-way in only with hunting, for DID, each[2,4]	TDV	63.48	21.16
• Flat Rate Resale Access Trunk (KFTXX)			
- 2-way, each	FA6CX	197.13	65.71
- In only, each	FA61X	197.13	65.71
- Out only, each	FA6OX	197.13	65.71
- One-way in only with hunting, for DID, each[4]	TDD	209.13	69.71

3. Nonrecurring Change Charges

See 5.2.A.4.b. of the Exchange and Network Services Price Cap Tariff and 5.3.A.3., preceding, for applicable nonrecurring charges.

[1] A Basket 2 Service. See Preface Page 1, preceding.

[2] Usage charges from 5.2.1 of the Exchange and Network Services Price Cap Tariff, also apply.

[3] Hunting Service monthly rate specified in 5.4.11, preceding, will apply when LMBs are arranged for hunting.

[4] Requires a DID trunk circuit termination. See 5.3.4, preceding, for terms, conditions, rates and charges.

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6. MESSAGE TELECOMMUNICATION SERVICE

6.1 GENERAL

6.1.1 APPLICATION

- A. Message Telecommunication Service (MTS) applies to all MTS calls made between two or more rate centers within the same LATA in this State. The rate centers are specific geographic locations from which airline mileage measurements are determined.
- B. MTS provides telecommunication beyond the local calling area. MTS charges cover the service furnished between the calling and called stations.
- C. MTS is available to and from customers of a Miscellaneous Common Carrier with arrangement for interchange of telephone traffic. This service is furnished through interconnecting equipment and local connecting facilities provided by the Company.
- D. The rates between the applicable rate center and the rate center of the Miscellaneous Common Carrier are the rates set forth in these Guidelines for two-point service. The rate center of the Miscellaneous Common Carrier is the rate center of the Company's serving exchange. An additional charge which the Miscellaneous Common Carrier bills to and collects from its customer is applicable to the remainder of the haul as set forth in the Miscellaneous Common Carrier's tariff on file with the Arizona Corporation Commission.
- E. The telecommunications network is designed, maintained, and operated to originate and terminate calls between station lines furnished by the Company. However, connections of facilities, equipment and/or communications systems provided by others may be made to the telecommunication network. The Company is not responsible for the through transmission of signals or quality of transmission on such connections. When such connections are made at premises where the customer doesn't originate or terminate calls, the Company may require exchange service to be provided from a CO(s) different from the CO(s) designated by the Company to serve that premises.

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6. MESSAGE TELECOMMUNICATION SERVICE

6.1 GENERAL (Cont'd)

6.1.2 TERMS AND CONDITIONS

A. Scope

1. MTS is that of furnishing facilities for telecommunications between station lines in different local service areas of the same LATA in accordance with the terms, conditions and system of charges specified in these Guidelines.
2. The Company does not undertake to transmit messages but furnishes the use of its facilities to its customers for communications.
3. Service is furnished subject to the availability of the service components required. The Company will:
 - Determine which of those components shall be used, and
 - Make modifications to those components at its option.

B. Priority of Services

1. The installation and restoration of service shall be in accordance with the rules for Telecommunications Service Priority (TSP) as set forth in Section 4 of the Competitive Private Line Transport Services Price Cap Tariff.
2. Subject to compliance with the above mentioned rules, when a shortage of facilities exists either for temporary or protracted periods, MTS will be established before all other services. However, the duration of MTS calls may be limited when facility shortages are caused by emergency conditions.

C. Liability

1. In view of the fact that the customer has exclusive control of communications over the facilities furnished by the Company, and of the other uses for which facilities may be furnished by the Company, and because of unavoidability of errors incident to the services and to the use of such facilities of the Company, the services and facilities furnished by the Company are subject to the terms, conditions and limitations specified in 2., 3. and 4., following.
2. The liability of the Company for damages arising out of mistakes, omissions, interruptions, delays, errors or defects in transmission, or failures or defects in facilities furnished by the Company, occurring in the course of furnishing service or other facilities and not caused by the negligence of the customer, or of the Company in failing to maintain proper standards of maintenance and operation and to exercise reasonable supervision shall in no event exceed an amount equivalent to the proportionate charge to the customer for the period of service during which such mistake, omission, interruption, delay or error or defect in transmission, or failure or defect in facilities occurs.

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6. MESSAGE TELECOMMUNICATION SERVICE

6.1 GENERAL

6.1.2 TERMS AND CONDITIONS

C. Liability (Cont'd)

3. The customer indemnifies and saves the Company harmless against claims for libel, slander, or infringement of copyright from the material transmitted over its facilities; against claims for infringement of patents arising from combining with, or using in connection with, facilities of the Company, apparatus and systems of the customer; and against all other claims arising out of any act or omission of the customer in connection with facilities provided by the Company.
4. When the lines of other telephone companies or of Intercity Carriers are used in establishing connections to points not reached by the Company's lines, the Company is not liable for any act or omission of the other company or carriers.

D. Use

1. Use of Service

The service is provided for use by the customer and may be used by others, when so authorized by the customer, providing that such use shall be subject to the provisions of this Tariff.

2. Abuse and Fraudulent Use

The service is furnished subject to the condition that there will be no abuse or fraudulent use of the service. Abuse or fraudulent use of service includes:

- a. The use of service or facilities of the Company to transmit a message or to locate a person or otherwise to give or obtain information, without payment of the charge applicable for service;
- b. The obtaining, or attempting to obtain, or assisting another to obtain or to attempt to obtain MTS, by rearranging, tampering with, or making connection with any facilities of the Company, or by any trick, scheme, false representation, or false credit device, or by or through any other fraudulent means or device whatsoever, with intent to avoid the payment, in whole or in part, of the regular charges for such service;
- c. The use of service or facilities of the Company for a call or calls, anonymous or otherwise, if in a manner reasonably to be expected to frighten, abuse, torment, or harass another;

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6. MESSAGE TELECOMMUNICATION SERVICE

6.1 GENERAL

6.1.2 TERMS AND CONDITIONS

D.2. (Cont'd)

- d. The use of profane or obscene language;
- e. The use of the service in such a manner as to interfere unreasonably with the use of the service by one or more other customers.

3. Unlawful Purposes

The service is furnished subject to the condition that it will not be used for an unlawful purpose.

E. Obligation of the Customer

- 1. The calling party shall establish his identity in the course of any communication as often as may be necessary.
- 2. The calling party shall be solely responsible for establishing the identity of the person or persons with whom connection is made at the called station or stations.

F. Termination of Service for Cause

Upon nonpayment of any sum due the Company, or upon a violation of any of the conditions governing the furnishing of service, the Company may, by notice in writing to the customer, without incurring any liability, forthwith discontinue the furnishing of said service.

- G. The Company will pay the nonrecurring Primary Interexchange Carrier (PIC) change charge of \$5.00 for any end user or any Payphone Service Provider who selects Qwest Corporation as their intraLATA toll carrier.

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6. MESSAGE TELECOMMUNICATION SERVICE

6.2 STANDARD SERVICE OFFERINGS

6.2.1 TWO-POINT MESSAGE TELECOMMUNICATION SERVICE

A. Class of Calls

Charges apply according to the class of call the calling person selects as defined below.

1. Dial Station-to-Station

Applies when the calling person dials the desired telephone number without the assistance of an operator and the call is billed to the calling number. This includes calls forwarded by call forwarding equipment. Dial Station-to-Station also applies when the operator:

- Records the calling telephone for areas without recording equipment.
- Reaches the called telephone number because of trouble on the network or because dial completion is not available.
- Places a call for a calling person who is identified as being disabled and is unable to dial the call because of that disability.
- Reestablishes a dialed call when there is a service fault that interrupts a call after the called person has been reached.
- Records a special identification number, issued by the Company for its billing purposes to students who reside in dormitories of colleges or universities equipped for School Centrex Service, for a call placed from a dormitory station.

2. Payphone - Dial Station-to-Station

Applies to MTS cash calls placed from pay telephones, utilizing Smart Public Access Line (PAL), when station-to-station calls are dialed and paid by the calling person with no assistance from the operator.

3. Customer-Dialed Calling Card (Mechanized)

Applies to Station-to-Station calls where equipment is available and the calling person dials zero, the telephone number desired, and the calling card or special billing number without the assistance of an operator. This also applies to calls placed from PALs.

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6. MESSAGE TELECOMMUNICATION SERVICE

6.2 STANDARD SERVICE OFFERINGS

6.2.1 TWO-POINT MESSAGE TELECOMMUNICATION SERVICE

A. Class of Calls (Cont'd)

4. Customer-Dialed Calling Card (Operator-Assisted)

Applies to Station-to-Station calls where equipment is available and the calling person dials zero, the telephone number desired and operator assistance is limited to the operator entering the calling card. This also applies to calls placed from PALs.

5. Operator-Assisted Station-to-Station

Applies when calls are completed with the assistance of an operator. Examples of these calls include collect, billed to another telephone number, connect to directory assistance, and sent paid, except in 1., 3., and 4., preceding and 6., following. This also applies to calls placed from PALs.

6. Operator-Assisted Station-to-Station Inmate

Applies to all non-sent paid collect calls originating from correctional facilities.

7. Operator-Assisted Person-to-Person

Applies when a calling person names the particular party to be reached by an operator. This also applies to calls placed from PALs. The party may be a person, station, department or office reached through a PBX attendant. Person-to-person also applies when the calling person cannot speak to the intended person or station but agrees to speak to someone else or requests an operator to make arrangements with a person to receive a call at a specified time.

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6. MESSAGE TELECOMMUNICATION SERVICE

6.2 STANDARD SERVICE OFFERINGS

6.2.1 TWO-POINT MESSAGE TELECOMMUNICATION SERVICE

A. Class of Calls (Cont'd)

8. Charges

a. Payphone Surcharge

Applies to all Qwest carried non coin calls (ie. Billed to a third party, calling card, or collect) placed from pay telephones. This charge is in addition to all other applicable charges.

b. The following charges are in addition to the MTS rates in F.2., following.

	CHARGE	
	MAXIMUM	CURRENT
• Customer-Dialed Calling Card (Mechanized)	\$ 6.00	\$2.00
• Customer-Dialed Calling Card (Operator-Assisted)	9.00	3.00
• Operator-Assisted Station-to-Station (Inmate)	4.35	1.45
• Operator-Assisted Station-to-Station (Partially Assisted)	6.90	2.30
• Operator-Assisted Station-to-Station (Fully Assisted)	11.40	3.80
• Operator-Assisted Person-to-Person (Partially Assisted)	13.50	4.50
• Operator-Assisted Person-to-Person (Fully Assisted)	18.00	6.00
• Payphone Surcharge	1.50	0.50

The intraLATA operator-assisted charge will apply when a customer requests a time and charges quote for an intraLATA toll call.

B. Timing of Calls

1. On dial station-to-station, customer-dialed calling card station-to-station and operator-handled station-to-station, the timing of a call begins when the calling and called stations are connected.
2. On person-to-person calls, the timing of a call begins when the calling party is connected to a specified person, station or an agreed upon alternate.
3. Chargeable time ends when the connection is terminated at any point.

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6. MESSAGE TELECOMMUNICATION SERVICE

6.2 STANDARD SERVICE OFFERINGS

6.2.1 TWO-POINT MESSAGE TELECOMMUNICATION SERVICE

B. Timing of Calls (Cont'd)

4. When exchange telephone service used for MTS is directly connected (i.e., not connected through a multiline terminating system) at a customer's premises to a communications system, chargeable time for all classes of calls begins when a call from the telecommunications network terminates in or passes through the first multiline terminating system or terminal equipment on that communications system. It is the customer's responsibility to furnish appropriate answer supervision to the point of connection with the exchange telephone service so that chargeable time may begin.

5. Per Minute Rates

The per minute rates shown in the rate table in F.2., following, are for a connection of one minute or any fraction thereof.

6. The timing of a call does not include time lost because of service faults or defects that are reported to the Company.
7. For residence, business and miscellaneous MTS calls, the time of day at the calling person's rate center determines whether the day or evening/night/weekend rates apply.
8. Payphone - Dial Station-to-Station rates are quoted in terms of initial and additional periods. The initial period of the call is for four minutes or any fraction thereof. The additional period of the call is for each minute or any fraction thereof.

C. Collection of Charges

1. Charges for residence, business and miscellaneous MTS calls are billed to the calling person, except where the calls are billed to:
 - The called party as a collect call and the charge is accepted by the called party.
 - A third telephone number, unless restricted from accepting this call type.
 - An authorized calling card or special billing number.
2. Charges for Payphone-Dial Station-to-Station calls are charged to the calling party on a sent-paid basis.

D. Payment Arrangements

The customer is responsible for payment of all charges for service furnished, due on receipt of the bill.

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6. MESSAGE TELECOMMUNICATION SERVICE

6.2 STANDARD SERVICE OFFERINGS

6.2.1 TWO-POINT MESSAGE TELECOMMUNICATION SERVICE (Cont'd)

E. Hearing or Speech Impaired Persons Discount

A 50% rate reduction will apply to all direct dialed long distance calls, within the same LATA in the state of Arizona, that originate from a teletypewriter or similar device from a residential line of a certified hearing or speech impaired customer or his or her immediate family.

F. Charge Determination

1. The charge for residence, business or miscellaneous MTS is determined by the:

- Time of day and day of week
- Duration of call
- Class of call

2. MTS charges apply to calls placed to ScoopLine (SLS) on an MTS basis, in addition to the SLS call charges. The schedule is as follows:

- RESIDENCE - Applies to customer-dialed station-to-station calls

DAY RATE PER MINUTE		EVENING/NIGHT/WEEKEND RATE PER MINUTE	
MAXIMUM	CURRENT	MAXIMUM	CURRENT
\$0.72	\$0.30 (I)	\$0.45	\$0.30 (I)

- BUSINESS - Applies to customer-dialed station-to-station calls

DAY RATE PER MINUTE		EVENING/NIGHT/WEEKEND RATE PER MINUTE	
MAXIMUM	CURRENT	MAXIMUM	CURRENT
\$0.78	\$0.32 (I)	\$0.78	\$0.32 (I)

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6. MESSAGE TELECOMMUNICATION SERVICE

6.2 STANDARD SERVICE OFFERINGS

6.2.1 TWO-POINT MESSAGE TELECOMMUNICATION SERVICE

F.2. (Cont'd)

- MISCELLANEOUS - Applies to operator-assisted calls (including mechanized calling card) and all alternately billed calls including calls placed from Public Access Lines. This charge also applies where billing capabilities do not exist to separately identify residence and business customer-dialed station-to-station calls.

DAY RATE PER MINUTE		EVENING/NIGHT/WEEKEND RATE PER MINUTE	
MAXIMUM	CURRENT	MAXIMUM	CURRENT
\$0.75	\$0.25	\$0.75	\$0.25

The Company may reduce the rates on the following four routes by discounting the rates shown, preceding, for the appropriate time of day and class of call, upon concurrent notice to the Arizona Corporation Commission.

ROUTE BETWEEN

Phoenix Metro Area and Flagstaff
Phoenix Metro Area and Prescott
Phoenix Metro Area and Yuma
Tucson Metro Area and Sierra Vista

3. Payphone - Dial Station-to-Station Rate Schedule

	RATE PERIOD			
	INITIAL (4 MINUTES)		ADDITIONAL (1 MINUTE)	
	MAXIMUM	CURRENT	MAXIMUM	CURRENT
• Per call	\$3.00	\$1.00	\$0.75	\$0.25

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6. MESSAGE TELECOMMUNICATION SERVICE

6.2 STANDARD SERVICE OFFERINGS

6.2.1 TWO-POINT MESSAGE TELECOMMUNICATION SERVICE

F. Charge Determination (Cont'd)

4. The following table indicates the appropriate times for the day and evening/night/weekend rate periods to be used for rating residence, business and miscellaneous MTS calls.

	MON	TUE	WED	THU	FRI	SAT	SUN
8:00 AM to 5:00 PM[1]	Day Rate Period Full Rate						
5:00 PM to 8:00 AM[1]	Evening/Night/Weekend Rate Period						

- a. The total amount of the call will be rounded to the nearest cent if the computed rate of the call results in a fractional charge.
- b. The evening/night/weekend rate applies to the holidays listed below unless a lower rate applies:
- New Year's Day January 1
 - Independence Day July 4
 - Labor Day -
 - Thanksgiving Day -
 - Christmas Day December 25
- c. For MTS calls in 2., preceding, when a message begins in one rate period and ends in another, the initial period rate is the rate in effect at the time the connection is established. The rate for each additional period is the rate in effect at the beginning of each additional period.

[1] To, but not including.

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6. MESSAGE TELECOMMUNICATION SERVICE

6.2 STANDARD SERVICE OFFERINGS

6.2.1 TWO - POINT MESSAGE TELECOMMUNICATION SERVICE (Cont'd)

G. Reward Program

1. Description

Customers enrolling in the *QWEST* Reward Program (the Program) will earn points to be redeemed toward Company services or offers made with joint partners. The Program is designed to encourage and reward customers for using the Company's services.

Points are accumulated from MTS usage and from enrollment and use of Company designated services. MTS usage is based on direct dialed, collect, third number billed, person-to-person and/or calling card calls billed to the customer's account.

2. Terms and Conditions

a. Points will not be awarded for the following:

- Taxes
- METROPAC Service
- Contracted MTS plans such as
Guaranteed Rate Calling Connection

b. Eligibility is limited to those customers whose name appears on the Company's statement.

c. To be eligible for the Program, a customer must presubscribe to Company MTS service and maintain their account in good standing.

d. MTS services included in this Program are above cost, including the cost of the rewards.

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6. MESSAGE TELECOMMUNICATION SERVICE

6.2 STANDARD SERVICE OFFERINGS

6.2.1 TWO - POINT MESSAGE TELECOMMUNICATION SERVICE

G.2. (Cont'd)

- e. Customers receive points for Company services used during the bill periods in which they are enrolled.
- f. Points earned on separate accounts may not be combined.
- g. Rewards are redeemable only on products and services specified by the Company and cannot be redeemed for cash.
- h. If a customer disconnects their service and does not immediately reconnect, or if they presubscribe to another intraLATA toll carrier, all points less than full award value are subject to forfeit at the Company's option.
- i. The Company is not liable for correspondence, requests, or rewards delayed or lost in the mail.
- j. For the customer's protection, all checks for the Company's services will be issued payable to the Company and the addressee and delivered to the address appearing on the customer's bill statement.
- k. Rewards must be used in accordance with the terms and conditions specified on the check the customer receives.

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6. MESSAGE TELECOMMUNICATION SERVICE

6.2 STANDARD SERVICE OFFERINGS (Cont'd)

6.2.3 1-800 CALLING SERVICE

A. Description

1-800 Calling Service provides the customer access to an interactive voice response platform via a 1-800 number. The customer will be able to select one or more features. Two pricing options are available.

B. Terms and Conditions

1. This Service can be used to select one or more of the following features and one billing option.

Alternately Billed IntraLATA Calling

Billing Option 1 allows the customer to use the 1-800 number to place alternately billed intraLATA calls at a special rate that is not sensitive to distance, time of day, or day of week. Operator service charges specified in C., following, apply.

Billing Option 2 allows the customer to use the 1-800 number to place alternately billed intraLATA calls at special rates that are not sensitive to distance, time of day, or day of week. Billing Option 2 differs from Billing Option 1 in that the customer elects a higher per minute rate, in lieu of paying an operator service charge for non-operator assisted calls.

Speed Dial

This option allows the customer to use the 1-800 number to make mechanized calling card calls to up to eight frequently called numbers by entering the appropriate speed dial number.

Directory Assistance

This option allows the customer to use the 1-800 number to place mechanized calling card calls to access directory assistance for obtaining telephone numbers in the same LATA from which the calling party is calling.

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6. MESSAGE TELECOMMUNICATION SERVICE

6.2 STANDARD SERVICE OFFERINGS

6.2.3 1-800 CALLING SERVICE

B. Terms and Conditions (Cont'd)

2. Operator Service Charges

Charges for the following services may apply in addition to the 1-800 number MTS, local or optional feature charge, as specified in C., following. These charges apply according to the type of call the customer places and the pricing option they choose.

Mechanized Station-to-Station

Applies when the customer chooses Option 1 and dials the 1-800 number to place an entirely mechanized calling card call which requires no operator assistance. This also applies to calls placed from PALs.

Operator Assisted

• Partially-Assisted Station-to-Station

Applies when the customer dials the 1-800 number, the terminating number and calls are completed with the assistance of an operator. Examples of these calls include collect, billed to another telephone number, and operator-assisted calling card. This also applies to calls placed from PALs.

• Fully-Assisted Station-to-Station

Applies when the customer dials the 1-800 number and elects to have the operator place the entire call for them. This also applies to calls placed from PALs.

• Operator-Assisted Person-to-Person

Applies when the customer dials the 1-800 number and names the particular party to be reached by an operator. This also applies to calls placed from PALs. The party may be a person, station, department or office reached through a PBX attendant.

Person-to-Person also applies when the calling party cannot speak to the intended person or station but agrees to speak to someone else or requests an operator to make arrangements with a person to receive a call at a specified time.

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6. MESSAGE TELECOMMUNICATION SERVICE

6.2 STANDARD SERVICE OFFERINGS

6.2.3 1-800 CALLING SERVICE

B. Terms and Conditions (Cont'd)

3. The 1-800 number MTS rates are for a connection of one minute or any fraction thereof. The initial period of the call is billed at the full minute rate and each additional period is billed in 30 second increments.
4. Customers may use the 1-800 number for local calls at the flat rate specified in C. If operator assistance is required, the partially-assisted, fully-assisted or person-to-person service charge applies, in addition to the local message charge.
5. Directory Assistance charges, specified in 6.2.4, following, do not apply to customers obtaining Directory Assistance through 1-800 Calling Service.
6. The class of calls in 6.2.1, preceding, do not apply to calls placed using 1-800 Calling Service.
7. Payphone Surcharge

The Payphone Surcharge applies to all calls placed from pay telephones. This charge is in addition to all other applicable 1-800 Calling Service charges.

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6. MESSAGE TELECOMMUNICATION SERVICE

6.2 STANDARD SERVICE OFFERINGS

6.2.3 1-800 CALLING SERVICE (Cont'd)

C. Charges

1. MTS Charge

	RATE PERIOD			
	INITIAL (60 SECONDS)		ADDITIONAL (30 SECONDS)	
	MAXIMUM	CURRENT	MAXIMUM	CURRENT
• Option 1, per call[1]	\$0.60	\$0.20	\$0.30	\$0.10
• Option 2, per call				
- Mechanized Station-to-Station call				
- Business	0.75	0.25	0.475	0.125
- Residence	0.90	0.30	0.450	0.150
- Operator Assisted call	[2]	[2]	[2]	[2]

2. Local Message Charge[3]

	CHARGE	
	MAXIMUM	CURRENT
• Per call	\$1.50	\$0.50

[1] The mechanized service charge also applies. If operator assistance is required, appropriate operator service charges apply in lieu of the mechanized service charge.

[2] Option 1 charges apply.

[3] If operator assistance is required, the appropriate operator service charge applies, in addition to the local message charge.

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6. MESSAGE TELECOMMUNICATION SERVICE

6.2 STANDARD SERVICE OFFERINGS

6.2.3 1-800 CALLING SERVICE

C. Charges (Cont'd)

3. Optional Features

	CHARGE MAXIMUM	CURRENT
--	-------------------	---------

- | | | |
|-------------------------------------|--------|--------|
| • Directory Assistance, per call[1] | \$0.95 | \$0.95 |
| • Speed Dial | [2] | [2] |

4. Operator Service Charges

- | | | |
|---|------|------|
| • Mechanized Station-to-Station | | |
| - Option 1 | 2.40 | 0.80 |
| - Option 2 | - | - |
| • Operator Assisted | | |
| - Partially-Assisted Station-to-Station | 3.75 | 1.25 |
| - Fully-Assisted Station-to-Station | 6.75 | 2.25 |
| - Operator-Assisted Person-to-Person | 9.00 | 3.00 |

5. Pay Telephone Charge

- | | | |
|-------------------------|------|------|
| • Per completed call[3] | 0.78 | 0.26 |
|-------------------------|------|------|

[1] The mechanized service charge also applies.

[2] The applicable MTS or local 1-800 Calling Service charges apply.

[3] This charge is in addition to all other applicable charges listed for 1-800 Calling Service.

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6. MESSAGE TELECOMMUNICATION SERVICE

6.2 STANDARD SERVICE OFFERINGS (Cont'd)

6.2.4 DIRECTORY ASSISTANCE SERVICE

A. Directory Assistance

1. General

- a. The Company furnishes Directory Assistance Service whereby customers may request assistance in determining telephone numbers.
- b. The charges set forth, following, apply when customers of the Company request assistance in determining telephone numbers of:
 - A person who is located in the same local service area, or
 - A person who is not located in the same local service area but who is located within the state for which the Company furnishes Centralized Directory Assistance Service.
- c. If a customer abuses or fraudulently uses Directory Assistance service, the appropriate Directory Assistance charges may be assessed on that customer's telephone account.
- d. A caller may request a maximum of two telephone numbers for each call to Directory Assistance.
- e. Call completion is provided without additional charge for calls within the LATA. However, intraLATA long distance or local message charges apply if applicable. Call completion is provided from Public Access Lines on an alternately billed basis and where facilities permit. Appropriate service charges listed in 6.2.1, preceding, apply in addition to the Directory Assistance Service charge.
- f. Directory Assistance Service charges do not apply to requests originating from telephone services the Company has determined are used on a continuing basis by person(s) certified incapable of using a published telephone directory. A nonrecurring charge does not apply to establish or remove Directory Assistance Service exemption.

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6. MESSAGE TELECOMMUNICATION SERVICE

6.2 STANDARD SERVICE OFFERINGS

6.2.4 DIRECTORY ASSISTANCE SERVICE

A. Directory Assistance (Cont'd)

2. Allowances

- a. A customer is allowed one directly dialed Directory Assistance call per month at no charge for each central office line or trunk, excluding PALs.
- b. Centrex customers receive one directly dialed Directory Assistance call per month at no charge for each eight Centrex main station lines or fraction thereof if the total number of stations is not divisible by eight.
- c. For School Centrex service, the Centrex allowance applies for administrative main station lines. The regular central office line allowance applies to each dormitory station line or special student billing number.
- d. The call allowance is not transferable between separate accounts of the same customer.

3. Charges

- a. In locations, including Public Access Lines, where the customer has the capability to direct dial Directory Assistance but chooses to place the call as a mechanized or operator-assisted customer-dialed calling card call or operator-assisted station-to-station call, the appropriate charge, specified in 6.2.1, preceding, applies in addition to the Directory Assistance charge.

	CHARGE	
	MAXIMUM	CURRENT
• Each call dialed directly by customer[1]	\$1.15	\$1.15
• Each call placed from Public Access Lines[2]		
- Direct Dial	0.60	0.60
- Alternately Billed	1.15	1.15

[1] Effective 04-01-2001, the maximum charge of each call dialed directly by the customer into Directory Assistance will be \$1.15.

[2] See 6.2.1, preceding, for additional charge applications.

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6. MESSAGE TELECOMMUNICATION SERVICE

6.2 STANDARD SERVICE OFFERINGS

6.2.4 DIRECTORY ASSISTANCE SERVICE

A.3. (Cont'd)

- b. The service is furnished subject to the condition that there will be no abuse or fraudulent use of the service. Abuse or fraudulent use of the service includes the obtaining, or attempting to obtain, or assisting another to obtain or to attempt to obtain Directory Assistance service, by rearranging, tampering, with, or making connection with any facilities of the Company, or by any trick, scheme, false representation, or false credit device, or by or through any other fraudulent means or device whatsoever, with attempt to avoid payment, in whole or in part, of the regular charge for such service. In addition to any other action authorized by this Tariff, the Company may, in such cases of abuse or fraudulent use, assess appropriate Directory Assistance charges on the customer's regular telephone account.

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6. MESSAGE TELECOMMUNICATION SERVICE

6.2 STANDARD SERVICE OFFERINGS

6.2.4 DIRECTORY ASSISTANCE SERVICE (Cont'd)

B. National Directory Assistance Service

1. Description

National Directory Assistance Service is provided to customers of the Company for the purpose of requesting telephone numbers of individuals or businesses who are located outside the customer's local Directory Assistance service area.

2. Terms and Conditions

- a. There are no call allowances or exemptions for National Directory Assistance customers.
- b. If a customer dials Directory Assistance for the purpose of obtaining a National Directory Assistance listing and also asks for a listing within their local Directory Assistance service area, the charge in 3., following, applies.
- c. A maximum of two requested telephone numbers are allowed per call.
- d. This service may be alternately billed. Appropriate service charges listed in 6.2.1, preceding, apply, in addition to the National Directory Assistance charge.

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6. MESSAGE TELECOMMUNICATION SERVICE

6.2 STANDARD SERVICE OFFERINGS

6.2.4 DIRECTORY ASSISTANCE SERVICE

B. National Directory Assistance Service (Cont'd)

3. Charges

- a. Charges apply to each call placed to National Directory Assistance from a payphone.
- b. In locations, including payphones, where the customer has the capability to direct dial National Directory Assistance but places a call to the National Directory Assistance service attendant via an operator, the operator handled service charges listed in 6.2.1, preceding, apply in addition to the following Directory Assistance Charge.

	CHARGE	
	MAXIMUM	CURRENT

- | | | |
|---|--------|--------|
| • Each call dialed directly by customer | \$1.15 | \$1.15 |
|---|--------|--------|

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6. MESSAGE TELECOMMUNICATION SERVICE

6.2 STANDARD SERVICE OFFERINGS (Cont'd)

6.2.8 OPERATOR VERIFICATION/INTERRUPT SERVICE

A. Description

Customers may obtain assistance in determining if a called line is in use (herein called verification) or in interrupting a communication in progress due to an urgent or emergency situation (herein called interrupt) by calling the "0" operator.

B. Terms and Conditions

1. Verification

A charge applies each time the operator verifies a called line.

2. Interrupt

A charge applies each time an operator interrupts a communication that is in progress on the called line.

3. Verification and Interrupt Service is furnished where and to the extent that facilities permit.

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6. MESSAGE TELECOMMUNICATION SERVICE

6.2 STANDARD SERVICE OFFERINGS

6.2.8 OPERATOR VERIFICATION/INTERRUPT SERVICE

B. Terms and Conditions (Cont'd)

4. The customer shall indemnify and save the Company harmless against all claims that may arise from either party to the interrupted call or any person.
5. If an operator both verifies the condition of the line and interrupts communication on the same request, the interrupt charge only applies.
6. The charge for interrupt applies whenever the operator interrupts the communication even though one or the other parties interrupted refuses to terminate the communication in progress.
7. Charges for Verify/Interrupt Service may be billed to a calling card. Charges may not be billed on a collect basis.
8. The charges for Verify/Interrupt Service are in addition to any applicable rates, i.e., operator assistance charges or calling card message charges. Time-of-day discounts or unused Directory Assistance or Message Rate Service allowance will not be applied against these charges.
9. If, as a result of interrupt the line is cleared, and, at the calling party's request, the operator completes the call, the applicable operator assistance charges, and/or calling card message charges apply in addition to the interrupt charges.
10. The verify charge will not apply if the number verified is not in use and the operator completes the call. See 6.2.1, preceding, for applicable operator assistance charges.
11. No verification or interrupt charge will apply if the requesting customer identifies that the call is from an authorized Public Emergency Agency. An authorized Public Emergency Agency is defined as a government agency which is operated by the Federal, State or local government and has the capability and legal authority to provide prompt aid to the public in emergency situations.

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6. MESSAGE TELECOMMUNICATION SERVICE

6.2 STANDARD SERVICE OFFERINGS

6.2.8 OPERATOR VERIFICATION/INTERRUPT SERVICE

B. Terms and Conditions (Cont'd)

12. No charge will apply when the operator encounters a trouble condition or has reason to believe a trouble condition exists.
13. Requests which originate from stations equipped with *CUSTOMNET* Service will be completed and billed subject to applicable screening restrictions in addition to the regulations specified herein.
14. Verification and Interrupt Service is available only on an alternately billed basis (e.g. billed to a credit card) for Basic PALs, and alternately billed or coin deposit for Smart PALs.
15. Person-to-person service is not offered.

C. Charges

	CHARGE	
	MAXIMUM	CURRENT
• Verification, per request	\$ 9.00	\$3.00
• Interrupt, per request	18.00	6.00

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6. MESSAGE TELECOMMUNICATION SERVICE

6.2 STANDARD SERVICE OFFERINGS (Cont'd)

6.2.9 SPECIAL HOUR DISCOUNT

A. General

1. Special hour discount is for selected hours on selected days as determined by the Company.
2. Special hour discount applies only to intercity/intraLATA long distance message telecommunications dial station-to-station service between points within the same LATA in this State.
3. Special hour discount will not apply to METROPAC customers for calls within their calling area.

B. Rates

The rate for dial station-to-station calls originated during the selected hours will be determined by the Company. This rate will apply only if it is less than the regular rate for a dial station-to-station call.

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6. MESSAGE TELECOMMUNICATION SERVICE

6.3 OPTIONAL SERVICE OFFERINGS

6.3.17 GUARANTEED RATE CALLING CONNECTION

A. Description

Guaranteed Rate Calling Connection provides a volume discount on MTS based on a minimum number of hours of MTS service per month.

B. Terms and Conditions

1. Terms, conditions, rates and charges for services described elsewhere in this Tariff are in addition to the Guaranteed Rate Calling Connection.
2. The rates for Guaranteed Rate Calling Connection are determined on an individual case basis.
3. The minimum service period is 12 months.

C. Rates and Charges

Rates and charges shall be above the direct marginal costs for the service. Based on the number of contract hours of MTS service per month, customers may receive up to a 72% discount over the established MTS rates.

Rates and charges shall be above the direct marginal costs for the service. Customers with a minimum of 75 hours of MTS service per month may receive up to a 50% discount of the non-discounted MTS rates shown in this Tariff. Customers with a minimum of 1,000 hours per month may receive up to a 72% discount of the non-discounted MTS rates. Upon entering into a Contract Agreement, customers will receive the discounts as described above.

	USOC	RATE
• Guaranteed Rate Calling Connection	OLH1X	ICB

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6. MESSAGE TELECOMMUNICATION SERVICE

6.3 OPTIONAL SERVICE OFFERINGS (Cont'd)

6.3.18 CALLING CONNECTION PLANS

A. Description

MTS Calling Connection Plans (hereafter referred to as the Plans) are optional toll calling discount plans. The Plans are defined below.

Association Calling Connection

Association Calling Connection Plan is available to business associations and their members (e.g. Chamber of Commerce) located within the state. These customers are charged a special non-distance sensitive rate as specified in C., following. Customers also receive a discount based on the volume of monthly MTS usage billed to their account. The discount applies to the customer's total amount of intraLATA toll billed each month, per account. In addition, customers receive a discount on the calling card service charge as specified in C., following. The association receives an additional discount as indicated in C., following, on their account and on each member's account.

This Plan is only available to associations with:

- A list of active members, paying dues;
- An existing newsletter or other method of regularly scheduled communication with its members;
- A signed Service Agreement which commits the association to promote this Plan to their members.

SUPER SAVINGS Calling Plan

Plan customers will be charged a special rate, specified in C., following, for their intrastate/intraLATA dial station-to-station long distance calls, as described in 6.2.1, preceding. The Plan is available to residence and business service customers. Customers must have single, or multiple, residential or business lines at single customer premises, billed on one retail bill to one billing telephone number.

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6. MESSAGE TELECOMMUNICATION SERVICE

6.3 OPTIONAL SERVICE OFFERINGS

6.3.18 CALLING CONNECTION PLANS (Cont'd)

B. Terms and Conditions

1. These Plans are not available with the following:
 - Directory Assistance Service
 - Information Delivery Service sponsor charges
 - Operator Verification/Interrupt Service
 - Other Company Optional Calling Plans
 - Toll Only Accounts
 - Handicapped Persons Discount
2. When the customer initially subscribes to or disconnects this service, if a partial month is billed, the customer's minutes and/or monthly rate will be prorated.
3. These Plans are available on an account level basis, where one or more lines are billed to the same account.
4. Where the customer has one account which includes multiple lines, the Plans are applied to total usage of combined lines.
5. These Plans apply to all intraLATA dial station-to-station, calling card, operator-handled and pay telephone originated calls (where the call is billed to the customer's telephone number) unless specified otherwise.

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6. MESSAGE TELECOMMUNICATION SERVICE

6.3 OPTIONAL SERVICE OFFERINGS

6.3.18 CALLING CONNECTION PLANS

B. Terms and Conditions (Cont'd)

6. These Plans are available (where billing capabilities exist) to all business, residence and PAL accounts with the restrictions and limitations set forth in other provisions of this Tariff.
7. The rates and charges for this service are in addition to the rates and charges for the local exchange service with which it is associated.
8. The minimum service period is one month.
9. Nonrecurring charges do not apply.
10. These Plans do not apply to intraLATA calls placed in another state and billed back to the account.
11. These Plans will be temporarily discontinued when the customer places their basic exchange service on full suspension. These Plans will be reinstated at no charge when the customer's basic exchange service is removed from suspension.
12. Unless otherwise specified herein, all operator service charges apply.
13. These Plans are available only in Independent Company territories where billing capabilities exist.

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6. MESSAGE TELECOMMUNICATION SERVICE

6.3 OPTIONAL SERVICE OFFERINGS
6.3.18 CALLING CONNECTION PLANS (Cont'd)

C. Rates

Association Calling Connection

Customers will receive a 30% discount on the customer-dialed calling card charge, in accordance with 6.2.1, preceding.

USOC	DISCOUNT	VOLUME DISCOUNT	
		MONTHLY PLAN USAGE	ADDITIONAL DISCOUNT
OVM2A	2%	\$ 50.00 - \$99.99	10%
		100.00 and over	20%

The following table is used to apply rates for calls subscribed to under this Plan. The time periods for day and evening/night/weekend are the same as found in 6.2.1, preceding.

	INITIAL (30 SECONDS)		ADDITIONAL (6 SECONDS)	
	MAXIMUM	CURRENT	MAXIMUM	CURRENT
• All days and hours	\$0.15	\$0.050	\$0.030	\$0.010

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6. MESSAGE TELECOMMUNICATION SERVICE

6.3 OPTIONAL SERVICE OFFERINGS

6.3.18 CALLING CONNECTION PLANS

C. Rates (Cont'd)

SUPER SAVINGS Calling Plan

	USOC	NONRECURRING CHARGE[1]	
		MAXIMUM	CURRENT
• Business	OLGFX	—	—
• Residence	OLGVX	\$6.00	\$3.00

	USOC	INITIAL (30 SEC.)		RATE PERIOD ADD'L (6 SEC.)		INITIAL OR ADD'L MIN[2]	
		MAX.	CUR.	MAX.	CUR.	MAX.	CUR.
• Business	OLGFX	\$0.135	\$0.075 (I)	\$0.027	\$0.015 (I)	—	—
• Residence	OLGVX	—	—	—	—	\$0.30	\$0.15 (I)

[1] The nonrecurring charge does not apply to existing residential customers who subscribe to *CUSTOMCHOICE* or *SELECTPAK* packages found in 105.9.1, preceding.

[2] Partial minutes are treated as full minutes for billing purposes.

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Qwest Corporation
Price Cap Tariff No. 2
Arizona
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7. WIDE AREA TELECOMMUNICATIONS SERVICE

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7. WIDE AREA TELECOMMUNICATIONS SERVICE

7.1 OUTWARD WATS, 800 SERVICE AND 800 *SERVICELINE* OPTION

A. Description

1. Wide Area Telecommunications Service (WATS) provides for dial-type communications between a WATS termination and exchanges within the same LATA, within the State and in accordance with the regulations and schedules of charges specified in this Tariff.
2. A WATS access line is a line from the Company CO to the Company-provided network interface on or near the customer's premises and is provided for the purpose of completing WATS calls. Each such line will be arranged at the customer's option for either Outward WATS or 800 Service but not for both.
3. WATS is provided as either Outward WATS, 800 Service or 800 *SERVICELINE* Option.
 - a. The Outward WATS customer is furnished a WATS access line arranged for outward calling only. Outward WATS provides for directly dialed calls from a WATS termination by way of the WATS access line and the public switched network to exchanges within the same LATA in the State. Usage is bulk billed as set forth in 7.1.1, following.
 - b. The 800 Service customer is furnished a WATS access line arranged for inward calling only. 800 Service provides for dial-type calling to a WATS termination by way of the WATS access line and the public switched network from exchanges within the same LATA in the State. 800 Service allows customers to receive and pay for incoming long distance calls by use of a telephone number which begins with the special service area code, 8XX (i.e., 800, 822, 833, 844, 855, 866, 877 or 888, as available). Usage is bulk billed as set forth in 7.1.2, following.
 - c. The 800 *SERVICELINE* Option customer is furnished an 8XX number (i.e., 800, 822, 833, 844, 855, 866, 877 or 888, as available) to be associated with an individual line or trunk. 800 *SERVICELINE* Option is an option served over an exchange access facility and is not an access line. One 8XX number may be assigned to each existing or newly provided exchange telephone number which allows for the completion of 8XX calls in addition to all other usage normally handled on this termination. Message detail (calling number/calling location, where possible, and duration of calls) is included unless otherwise requested by the customer. Billing is based on a specified rate per hour as set forth in 7.1.3, following. Volume discounts may apply.

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7.1 OUTWARD WATS, 800 SERVICE AND 800 *SERVICELINE* OPTION

A. Description (Cont'd)

4. WATS is furnished only if the necessary service components are available. If unusual costs are involved to make facilities available, the customer may have to pay additional charges.
5. Intrastate Outward WATS and/or 800 Service may be provided jointly by the Company and the Interexchange Carrier on a shared basis. A shared WATS access line is where the Company provides the WATS access line, transports the intraLATA traffic and bills both the WATS access line and intraLATA usage to the end user as set forth in this Tariff. The Interexchange Carrier transports the interLATA traffic and bills interLATA usage to the end user at the IC's applicable WATS usage rates. The Interexchange Carrier shall order Switched Access Service under the terms and conditions of the Company's Access Service Tariff.
6. Intrastate 800 *SERVICELINE* Option may be provided jointly by the Company and the Interexchange Carrier on a complementary basis. A complementary service is where the Company provides the 8XX number to be associated with an individual line or trunk, transports the intraLATA traffic and bills both the 8XX number and intraLATA usage to the end user as set forth in this Tariff. The interLATA traffic is transported and billed by the Interexchange Carrier as set forth in 5., preceding.
7. A dual jurisdiction WATS access line is a facility used for the provision of interstate and intrastate WATS and is provided subject to the terms and conditions of the Company's Interstate Access Service Tariff F.C.C. No. 1. Any intrastate intraLATA traffic retained and transported by the Company will be billed to the end user at the usage rates set forth in this Tariff. The interLATA traffic is transported and billed by the Interexchange Carrier as set forth in 5., preceding.
8. Interstate interLATA Outward WATS and/or 800 Service will be provided by the Interexchange Carrier.
9. IntraLATA only 800 Service will not be provided by the Company.
10. IntraLATA only Outward WATS and/or 800 *SERVICELINE* Option will be provided by the Company.
11. Wire Center -- a specified geographical location in an exchange from which charges for WATS extensions are determined.
12. Service Terminating Arrangement -- Company-provided equipment which terminates WATS access lines and facilitates design, isolation, and testing of WATS service. Protective connecting arrangements include the service terminating arrangement.

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7.1 OUTWARD WATS, 800 SERVICE AND 800 SERVICELINE OPTION (Cont'd)

B. WATS Terminations

1. The term "Station" as used in connection with WATS:
 - a. Denotes the network control signaling unit and any other equipment which is arranged for WATS and provided at a customer's premises in accordance with this Tariff or,
 - b. Denotes the point, at a customer's premises, at which customer-provided terminal equipment or communications system is connected to Company facilities furnished for WATS or,
 - c. Denotes the point of connection of WATS to switching equipment when such switching equipment is located in a Company CO or,
 - d. Denotes the point of connection of Outward WATS to an Interexchange Carrier channel (utilizing WATS CO connecting facilities) at a Company WATS serving CO.
2. The term "Main Station" denotes the first WATS station furnished for use with a WATS access line. The term "Extension Station" denotes any other WATS station furnished for use with the same WATS access line.
3. At the option of the customer, a WATS access line may be connected to: (i) a standard telephone, (ii) an attendant's position or switching equipment of: a PBX or CO dial switched system, a Common Control Switching Arrangement, (iii) a key telephone system, or (iv) an Interexchange Carrier channel utilizing a WATS CO connecting facility.
4. When connections are made to customer or Interexchange Carrier-provided communications systems at a premises where the customer does not originate or terminate communications, the Company may require that WATS be furnished from a Company WATS CO(s) different than the CO(s) designated by the Company to serve that premises. Under such circumstances, rates and charges equal to access line extension charges apply between the WATS CO that would serve the customer's premises and the WATS CO from which service is actually provided.

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7.1 OUTWARD WATS, 800 SERVICE AND 800 SERVICELINE OPTION (Cont'd)

C. Limitations of Service

1. WATS calls must be dialed and completed without the assistance of a Company operator except when facilities or conditions do not allow customer dial completion or when an interrupted call is reestablished by a Company operator.
2. The Company does not undertake to transmit messages but furnishes the use of its facilities to its customers for communications.
3. The design, maintenance and operation of WATS envisions that communications will originate or terminate at a WATS station for the purpose of communicating with stations in the specified service areas. Connections of communications system provided by the customer or Interexchange Carrier to WATS may be made. However, the Company will not be responsible for the through transmission of signals or for the quality of transmission on such connections.

4. Connection to Other Services

Connection of WATS to other services is permitted on a switched basis only. No permanent connection between WATS and other services may be established.

5. Priority of Service

- a. The installation and restoration of service shall be in accordance with the rules for Telecommunications Service Priority (TSP) as set forth in Section 4 of the Competitive Private Line Transport Services Price Cap Tariff.
- b. Subject to compliance with the above mentioned rules, when a shortage of facilities exists either for temporary or protracted periods, MTS will be established before all other services. However, the duration of MTS calls may be limited with facility shortages are caused by emergency Conditions.

6. Company Liability

- a. In view of the fact that the customer has exclusive control of communications over the facilities furnished by the Company, and of the other uses for which facilities may be furnished by the Company, and because of unavailability of errors incident to the services and to the use of such facilities of the Company, the services and facilities furnished by the Company are subject to the terms, conditions and limitations herein specified.

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7.1 OUTWARD WATS, 800 SERVICE AND 800 SERVICELINE OPTION

C.6. (Cont'd)

- b. The liability of the Company for damages arising out of mistakes, omissions, interruptions, delays, errors or defects in transmission, or failure or defects in facilities furnished by the Company, occurring in the course of furnishing service or other facilities and not caused by the negligence of the customer, or of the Company in failing to maintain proper standards of maintenance and operation and to exercise reasonable supervision shall in no event exceed an amount equivalent to the proportionate charge to the customer for the period of service during which such mistake, omission, interruption, delay, error, defect in transmission, or failure or defect in facilities occurs.
 - c. The Company shall be indemnified and saved harmless by the customer or customers against claims for libel, slander, or the infringement of copyright arising directly or indirectly from the material transmitted over the facilities or the use thereof; against claims for infringement of patents arising from combining with, or using in connection with, facilities furnished by the Company, apparatus and systems of the customer; and against all other claims arising out of any act or omission of the customer in connection with the facilities provided by the Company.
 - d. When the lines of other telephone companies are used in establishing connections to points not reached by the Company's lines, the Company is not liable for any act or omission of the other company or companies.
 - e. The Company does not guarantee nor make any warranty with respect to equipment provided by it for use in an explosive atmosphere. The customer shall indemnify and hold the Company harmless from any and all loss, claims, demands, suits, or other action, or any liability whatsoever, whether suffered, made, instituted or asserted by customer or by any other party or person, for any personal injury to or death of any person or persons, and for any loss, damage or destruction of any property, whether owned by the customer or others, caused or claimed to have been caused directly or indirectly by the installation, operation, failure to operate, maintenance, removal, presence, condition, location or use of said equipment so provided.
- (1) The Company may require each customer to sign an agreement for the furnishing of such equipment as a condition precedent to the furnishing of such equipment.

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7.1 OUTWARD WATS, 800 SERVICE AND 800 *SERVICELINE* OPTION

C.6.e. (Cont'd)

- (2) The customer shall furnish, install and maintain sealed conduit with explosion-proof fittings between this equipment and points outside the hazardous area where connection may be made with regular facilities of the Company. The customer may be required to install and maintain this equipment within the hazardous area if, in the opinion of the Company, injury or damage to Company employees or property might result from installation or maintenance by the Company.

7. Transmission Quality

Satisfactory transmission cannot be assured when the WATS access line is connected to other Company services or to customer-provided equipment or services.

8. Completion of 800 Service or 800 *SERVICELINE* Option Messages

800 Service or 800 *SERVICELINE* Option is furnished upon condition that the customer obtain adequate facilities to permit the use of this service without interfering with this service or impairing it or without injurious effects upon it or any other service rendered by the Company. The Company, without incurring any liability, may terminate or refuse to furnish 800 Service or 800 *SERVICELINE* Option to any customer who fails to comply with said conditions, provided that, in case of a termination of service, at least five days have elapsed following written notification to the customer by mail or in person of the Company's intention to terminate the service for such cause.

9. Use of Service

WATS may be used by the customer or others authorized by the customer. Orders involving installation, rearrangement, billing or discontinuance of service will be accepted by the Company only from the customer.

10. Abuse or Fraudulent Use

The service is furnished subject to the condition that there will be no abuse or fraudulent use of the service. Abuse or fraudulent use of service includes:

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7.1 OUTWARD WATS, 800 SERVICE AND 800 *SERVICELINE* OPTION

C.10. (Cont'd)

- a. The placing or acceptance of a WATS call by a WATS customer, the customer's agent, employee or representative, in response to an uncompleted MTS call, which was not completed in order to transmit or receive intelligence without the payment of the application message toll charge;
- b. The obtaining, or attempting to obtain, or assisting another to obtain or to attempt to obtain, WATS by rearranging, tampering with, or making connection with any facilities of the Company, or by any trick, scheme, false representation, or false credit device, or by or through any other fraudulent means or device whatsoever, with intent to avoid the payment, in whole or in part, of the regular rates and/or charges for such service;
- c. The use of service or facilities of the Company for a call or calls, anonymous or otherwise, if in a manner reasonably to be expected to frighten, abuse, torment, or harass another;
- d. The use of profane or obscene language;
- e. The use of the service in such a manner as to interfere unreasonably with the use of the service by one or more other customers.

D. Application of Monthly Rates and Usage

1. General

WATS usage charges are for payment for the service between the WATS termination and another location.

2. Service Group

- a. Service Group, as used in connection with Outward WATS, denotes one access line or two or more access lines appearing in the same multiline terminating system at the same customer premises.
- b. Service Group, as used in connection with 800 Service, denotes the access lines arranged in CO equipment furnished by the Company as part of a given hunting arrangement. (The term "hunting arrangement" denotes a grouping of 800 Service access lines at the same customer premises arranged for the completion of a given call or arranged for overflow to or from another access line or group of access lines.)

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7.1 OUTWARD WATS, 800 SERVICE AND 800 SERVICELINE OPTION

D. Application of Monthly Rates and Usage (Cont'd)

3. Chargeable Time

- a. Chargeable time begins when connection is established between a station associated with the WATS termination and the calling or called station.
- b. Chargeable time ends when the calling station "hangs up" thereby releasing the network connection. If the called station "hangs up" but the calling station does not, chargeable time ends when the network connection is released by automatic timing equipment in the telecommunications network.
- c. When 800 Service or 800 SERVICELINE Option is directly connected (i.e., not connected through a multiline terminating system) at a customer's premises to a communications system, chargeable time begins when the call terminates in or passes through the first multiline terminating system or terminal equipment on that communications system. It is the customer's responsibility to furnish appropriate answer supervision to the point of connection with the 800 Service or 800 SERVICELINE Option so that the chargeable time may begin.
- d. All calls completed in one billing period through 800 SERVICELINE Option will be billed a minimum of 30 seconds per call.

4. Minimum Service Period

The minimum service period for WATS is one day.

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D. Application of Monthly Rates and Usage (Cont'd)

5. Payment of Charges

- a. The customer is responsible for payment of all charges for service furnished the customer. Nonrecurring charges are payable upon establishment of service. All other charges from time to time in force and effect are payable monthly in advance, except hourly usage charges, which are payable upon rendition of a bill by the Company.
- b. Charges of less than a cent will be rounded to the nearest cent.

6. Fractional Periods

- a. The charge for a fractional part of a month will be a proportionate part of the monthly rate based on the actual number of days the service is provided.
- b. For the purpose of administering this regulation with respect to the determination of the charge for a fractional part of a month, every month is considered to have 30 days.

7. Directory Listings

- a. Directory listings for 800 Service will be provided at rates applicable for business additional listings. (See 5.7.1, preceding.)
- b. One free directory listing will be provided for 800 SERVICELINE Option. Additional directory listings will be provided at applicable additional listing rates. (See 5.7.1, preceding.)
- c. Directory listings are not furnished with Outward WATS.

8. Minimum Average Time Requirement (MATR) for Outward WATS

Usage is subject to an average of one minute per completed call in each rate period for each billing period. This means that if the average duration per call in any rate period during each billing cycle is less than one minute, billing will be based on an average duration of one minute per call.

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7.1 OUTWARD WATS, 800 SERVICE AND 800 SERVICELINE OPTION

D. Application of Monthly Rates and Usage (Cont'd)

9. Method of Determining Rates for Outward WATS

- a. Determine the total number of calls for the service group.
- b. Determine the equivalent hours used by applying the minimum average time requirement of 60 seconds (1 call = 1 minute).
- c. Determine the total actual hours used for the service group.
- d. Determine the chargeable hours which is the greater of b. or c., preceding, rounded to the nearest tenth (one decimal place).
- e. Determine the number of access lines in service during the month. Access lines in service for a fraction of a month are based on the number of days in service divided by 30 days. The result is rounded to the nearest hundredth, two decimal places.
- f. Determine the average use per line in the service group by dividing the chargeable hour in d., preceding, by the number of access lines in e., preceding.
- g. Determine the usage charge per line by multiplying the hourly rate in the appropriate taper(s) by the number of hours used in each taper and totaling these charges.
- h. Determine the total usage charge in the service group by multiplying the usage charge per access line in g., preceding, by the number of access lines in e., preceding.

10. Minimum Average Time Requirement (MATR) for 800 Service

Usage is subject to an average of 30 seconds per completed call in each rate period for each billing period. This means that if the average duration per call in any rate period during each billing cycle is less than 30 seconds, billing will be based on an average duration of 30 seconds per call.

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7.1 OUTWARD WATS, 800 SERVICE AND 800 SERVICELINE OPTION

D. Application of Monthly Rates and Usage (Cont'd)

11. Method of Determining Rates for 800 Service

- a. Determine the total number of calls for the service group.
- b. Determine the equivalent hours used by applying the minimum average time requirement of 30 seconds (1 call = 30 seconds or 1/2 minute).
- c. Determine the total actual hours used for the service group.
- d. Determine the chargeable hours which is the greater of b. or c., preceding, rounded to the nearest tenth (one decimal place).
- e. Determine the number of access lines in service during the month. Access lines in service for a fraction of a month are based on the number of days in service divided by 30 days. The result is rounded to the nearest hundredth, two decimal places.
- f. Determine the average use per line in the service group by dividing the chargeable hour in d., preceding, by the number of access lines in e., preceding.
- g. Determine the usage charge per line by multiplying the hourly rate in the appropriate taper(s) by the number of hours used in each taper and totaling these charges.
- h. Determine the total usage charge in the service group by multiplying the usage charge per access line in g., preceding, by the number of access lines in e., preceding.

12. Outward WATS, 800 Service and 800 SERVICELINE Option Discount

The basic Outward WATS, 800 Service and 800 SERVICELINE Option rates as shown following, are maximums. These basic rates are subject to periodic discounts of up to 50% upon 14 days notice to the Arizona Corporation Commission. Customers will be notified of any reduction in an established discount not less than 14 days prior to the reduction being implemented.

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7. WIDE AREA TELECOMMUNICATIONS SERVICE

7.1 OUTWARD WATS, 800 SERVICE AND 800 *SERVICELINE* OPTION (Cont'd)

E. Allowance for Interruptions

Allowances for interruptions apply to each WATS access line as set forth following:

1. When the WATS access line is interrupted for a period of less than 2 hours after the trouble is reported to the Company, no credit applies.
2. When the WATS access line is interrupted for a period of 2 hours to 24 hours after the trouble is reported to the Company, the following credit applies.

	CREDIT ALLOWANCE MAXIMUM	CURRENT
--	-----------------------------	---------

- | | | |
|-------------|---------|---------|
| • Allowance | \$33.00 | \$11.00 |
|-------------|---------|---------|

3. When the WATS access line is interrupted for a period or more than 24 hours after the trouble is reported to the Company, a credit applies for each 24 hour period or any fraction thereof.

	CREDIT ALLOWANCE MAXIMUM	CURRENT
--	-----------------------------	---------

- | | | |
|-------------|---------|---------|
| • Allowance | \$33.00 | \$11.00 |
|-------------|---------|---------|

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7.1 OUTWARD WATS, 800 SERVICE AND 800 SERVICELINE OPTION

E. Allowance for Interruptions (Cont'd)

4. The credit in 2. and 3., preceding, includes all credits to be applied for an interruption.
5. None of the prior credit allowances will be made for:
 - Non-completion of WATS messages due to busy network conditions, or
 - Interruption of service due to customer-provided equipment or systems, or
 - Interruption of service due to the negligence of the customer, or
 - Interruption of service during any period in which the Company is not afforded access to the premises at which the WATS access line is terminated, or
 - Interruption of service during any period when the customer has released the WATS access line to the Company for maintenance purposes, or implementation of a customer order for a change in service arrangement.
6. Message telecommunications service furnished at a customer's request, when WATS is interrupted, is charged at the message telecommunications rates.
7. When 800 Serviceline Option is interrupted, the credit allowance is the same for the service with which it is associated.

F. Payphone Surcharge

The Payphone Surcharge applies to all calls placed from pay telephones. This charge is in addition to all other applicable 800 Serviceline rates and charges.

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7. WIDE AREA TELECOMMUNICATIONS SERVICE

7.1 OUTWARD WATS, 800 SERVICE AND 800 *SERVICELINE* OPTION (Cont'd)

7.1.1 OUTWARD WATS

A. Rates and Charges

1. Shared Outward WATS Access Line

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Each, AT&T	WAX++	\$105.00	\$35.00
• Each, Interexchange Carrier (IC) other than AT&T, Company bills interLATA usage on behalf of IC	WOB++	105.00	35.00
• Each, Interexchange Carrier bills own interLATA usage	WO2	105.00	35.00
		NONRECURRING CHARGE MAXIMUM	CURRENT
• Install or connect new		\$220.00	\$110.00
• Change of Interexchange Carrier		10.00	5.00
• All other changes		55.00	27.50

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7.1 OUTWARD WATS, 800 SERVICE AND 800 *SERVICELINE* OPTION

7.1.1 OUTWARD WATS

A. Rates and Charges (Cont'd)

2. IntraLATA Only Outward WATS Access Line

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Each	WOA++	\$105.00	\$35.00

	NONRECURRING CHARGE MAXIMUM	CURRENT
• Install or connect new	\$220.00	\$110.00
• Change from intraLATA only to Shared or Shared to intraLATA only	10.00	5.00
• All other changes	55.00	27.50

3. The hourly rates apply to the average use for each rate period, rounded to the nearest tenth of an hour, for each access line within a service group.

	RATE MAXIMUM	CURRENT
• Usage rate per access line, per hour		
- First 5 hours	\$40.50	\$13.50
- Next 10 hours	39.75	13.25
- Next 25 hours	36.72	12.24
- Over 40 hours	30.24	10.08

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7.1 OUTWARD WATS, 800 SERVICE AND 800 *SERVICELINE* OPTION (Cont'd)

7.1.2 800 SERVICE

A. Rates and Charges

1. Shared 800 Service Access Line

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Each, AT&T	8L9++	\$72.00	\$24.00
• Each, Interexchange Carrier (IC) other than AT&T, Company bills interLATA usage on behalf of IC	8Q9++	72.00	24.00
• Each, Interexchange Carrier bills own interLATA usage	8J9++	72.00	24.00

	NONRECURRING CHARGE MAXIMUM	CURRENT
• Install or connect new	\$220.00	\$110.00
• Change of Interexchange Carrier	30.00	15.00
• All other changes	55.00	27.50

2. The hourly rates apply to the average use for each rate period, rounded to the nearest tenth of an hour, for each access line within a service group.

	RATE MAXIMUM	CURRENT
• Usage rate per access line, per hour		
- First 10 hours	\$42.00	\$14.00
- Next 15 hours	37.50	12.50
- Next 15 hours	34.50	11.50
- Over 40 hours	30.00	10.00

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7.1 OUTWARD WATS, 800 SERVICE AND 800 SERVICELINE OPTION (Cont'd)

7.1.3 800 SERVICELINE OPTION

A. Rates and Charges

1. 800 Serviceline Option Number

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Each	WFA++	\$15.00	\$5.00
• With suppression of message detail, each	WFS1X	15.00	5.00
		NONRECURRING CHARGE MAXIMUM	CURRENT
• Changes		\$30.00	\$15.00

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7.1 OUTWARD WATS, 800 SERVICE AND 800 SERVICELINE OPTION

7.1.3 800 SERVICELINE OPTION

A. Rates and Charges (Cont'd)

2. Fractional hours will be rounded to the nearest tenth of an hour.

	RATE	
	MAXIMUM	CURRENT
• Hourly rate	\$18.00	\$6.00

3. Volume Discounts

All usage in excess of \$60.00 will be discounted by the following percentages.

AMOUNT	DISCOUNT
0 thru \$60.00	0%
\$60.01 thru \$200.00	10%
\$200.01 thru \$500.00	12%
\$500.01 thru \$1,000.00	15%
Over \$1,000.00	20%

4. Payphone Surcharge

	CHARGE	
	MAXIMUM	CURRENT
• Per completed call[1]	\$1.50	\$0.50

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[1] This charge is in addition to all other applicable 800 Serviceline rates and charges.

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7. WIDE AREA TELECOMMUNICATIONS SERVICE

7.1 OUTWARD WATS, 800 SERVICE AND 800 *SERVICELINE* OPTION (Cont'd)

7.1.4 ANCILLARY WATS SERVICE

A. Monthly Rates for Access Line Extensions

1. Access line extensions are provided only within the same LATA in this State.
2. The minimum service period for an access line extension is one day.
3. Where customer-provided terminal equipment or customer-provided communications systems involve connection to a channel, such channel connection is subject to the provisions of Section 8 of the Exchange and Network Services Price Cap Tariff.
4. When a WATS access line has more than one termination, one is designated as the access line main station. All other terminations of the same access line are designated as access line extensions.

USOC

- Access Line Extensions[1]
 - First extension
 - Each additional extension

NX3
EWW

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[1] Rates and charges for Exchange Service Extension Service as specified in the Competitive Private Line Transport Services Price Cap Tariff apply.

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7. WIDE AREA TELECOMMUNICATIONS SERVICE

7.1 OUTWARD WATS, 800 SERVICE AND 800 *SERVICELINE* OPTION (Cont'd)

7.1.5 LARGE USER DISCOUNT - OUTWARD WATS, 800 SERVICE AND 800
SERVICELINE OPTION

A. Description

The Large User Discount provides a volume discount on Outward WATS, 800 Service and/or 800 *SERVICELINE* Option based on a minimum number of hours of the service per month.

B. Terms and Conditions

1. Terms, conditions, rates and charges for services described elsewhere in this Tariff are in addition to the Large User Discount provisions.
2. The rates for Large User Discount are determined on an individual case basis (ICB).
3. The minimum service period is 12 months.

C. Rates and Charges

Rates and charges will be above the direct marginal costs for the service. Customers with a minimum of 200 hours of WATS service per month may receive up to a 50% discount of the non-discounted WATS rates shown in this Tariff. Customers with a minimum of 1000 hours per month will receive up to a 60% discount of the non-discounted WATS rates. Upon entering into a Contract Agreement, customers will receive the discounts as described above.

RATE

- Large User Discount - Outward WATS, 800 Service
and/or 800 *SERVICELINE* Option

ICB

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9. CENTRAL OFFICE SERVICES

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9. CENTRAL OFFICE SERVICES

9.1 DIAL SWITCHING SYSTEMS

9.1.7 CUSTOMIZED CALL MANAGEMENT SERVICES/CENTRON I SERVICE

A. Description

1. Customized Call Management Services (CCMS)/CENTRON I Service is composed of standard and optional features furnished from a Stored Program Controlled central office. CENTRON I is available to individual line residence customers and CCMS is available to individual line business customers wishing to combine one or more exchange access lines into a group.
2. CCMS/CENTRON I Service is available to individual line business and residence customers where technically feasible. CCMS/CENTRON I Service may be incompatible with some services due to technical limitations.
3. A customer may choose to combine access lines terminating at different locations into a single CCMS/CENTRON I package. All access lines terminating in CCMS/CENTRON I Service, however, must be served by the same central office.
4. Flat Rate Service and Message or Measured Rate Service access lines may not be mixed in the same CCMS/CENTRON I package.
5. The combination of residence and business access lines is allowed. When a CCMS/CENTRON I system contains both residence and business access lines, only one residence access line is permitted. In addition, no Hunting or Call Forwarding-Busy Line features will be permitted between the business and residence access lines.
6. The quality of transmission for calls utilizing CCMS/CENTRON I Call Forwarding or CCMS/CENTRON I Conferencing may vary depending on the distance and routing involved. The Company makes no representation as to the quality of the transmission on such calls.
7. CCMS/CENTRON I Service standard and optional features cannot be used in combination with the following Custom Calling services: Call Waiting, Call Forwarding-Variable, Three-Way Calling, Speed Calling-8 and Speed Calling-30.

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9. CENTRAL OFFICE SERVICES

9.1 DIAL SWITCHING SYSTEMS

9.1.7 CUSTOMIZED CALL MANAGEMENT SERVICES/CENTRON I SERVICE

A. Description (Cont'd)

8. CCMS/CENTRON I Service is allowed only with touch-tone equipped access lines.
9. Where Message or Measured Service exchange access lines terminate in CCMS/CENTRON I Service, message charges are not applied to calls completed utilizing the Intercom feature.
10. 800 Service circuits terminating on a CCMS/CENTRON I Service can be furnished with CCMS/CENTRON I Service standard and optional features, excluding the intercom feature.

B. Standard Features

Call Hold/CONSULTLINE

A user of CCMS/CENTRON I Service can place any established call on hold by dialing a control code. This frees the line to originate another call or use the call pickup feature. Call Hold is the service offering for residence customers; CONSULTLINE is the service offering for business customers.

Conferencing

The user of CCMS/CENTRON I Service can hold an in-progress call and complete a second call while maintaining privacy from the first call. In addition, the user may choose to add on the previously held call into a three-way conference.

Touch-Tone

Touch-Tone Calling Service is a distinctive type of telephone service using audible voice frequency tones to actuate the CO equipment, and is provided as a part of the standard package. Regular touch-tone charges do not apply.

User Transfer

The user of CCMS/CENTRON I Service can transfer any established call to another line within or outside the package.

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9.1 DIAL SWITCHING SYSTEMS

9.1.7 CUSTOMIZED CALL MANAGEMENT SERVICES/CENTRON I SERVICE
(Cont'd)

C. Optional Features

Alternate Answering - (Call Forwarding-Busy Line)[1] (Business Only)

This feature automatically transfers incoming calls that encounter a busy condition to an alternate designated line.

Alternate Answering - (Call forwarding-Don't Answer)[1] (Business Only)

This feature automatically transfers incoming calls that encounter a don't answer condition after a preselected number of rings (from 1 to 7) to an alternate designated line.

Call Forwarding - Variable

This feature allows the CCMS/CENTRON I user to program automatic transfer of all calls made to the called line to a different line, within or outside the CCMS/CENTRON I group.

Call Pickup Group

This feature enables a user of CCMS/CENTRON I Service to answer a call which has been directed to another line in the package.

Call Rejection (Business Only)

This feature enables a business customer to reject call attempts from up to 15 numbers of calling parties by dialing a code and the telephone numbers of calls to be rejected. Any call attempts to the customer from these numbers will be prevented from terminating to the customer and will instead be connected to an announcement informing the caller that the call is not presently being accepted by the called party. A customer may also reject future calls from the most recent call received by dialing a code after completing the call.

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- [1] When it is determined that a subscriber to Alternate Answering is forwarding calls to a residence line from a business line to the extent that the primary use of the residence line is substantially of a business nature, the residence line will be reclassified as a business service and business rates will apply.

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9.1 DIAL SWITCHING SYSTEMS

9.1.7 CUSTOMIZED CALL MANAGEMENT SERVICES/CENTRON I SERVICE

C. Optional Features (Cont'd)

Call Waiting

This feature provides a tone alert to a CCMS/CENTRON I Service user who is on an existing call that another call is waiting.

Continuous Redial (Business Only)

This feature allows a business customer to dial a code that will cause the feature to automatically redial the last number the customer dialed. If the called number is busy, the feature will redial the called number for a limited period of time. A tone alerts the customer when the called number becomes available.

Convenience Dialing

This feature allows a CCMS/CENTRON I user to abbreviate dialing patterns for frequently called and emergency numbers. By dialing an access code of 1 or 2 digits, a CCMS/CENTRON I customer can dial up to 6 or 30 preprogrammed numbers. All lines in a package may share the same 30-number list or the 30-number list may be available to an individual line only. The 6-number list is available only on an individual line basis. Convenience Dialing-6 can only be combined with Intercom-30 on the same line and Convenience Dialing-30 can only be combined with Intercom-6.

Priority Call (Business Only)

This feature allows a business customer to assign a maximum of 15 callers' telephone numbers to a special list. The customer will hear a distinctive ring at their location, when calls are received from callers' telephone numbers on that list.

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9.1 DIAL SWITCHING SYSTEMS

9.1.7 CUSTOMIZED CALL MANAGEMENT SERVICES/CENTRONI SERVICE

C. Optional Features (Cont'd)

Programmable Call Forwarding-Busy Line (Business only)

This feature allows a CCMS customer to have incoming calls forwarded to another number when the called number is busy. The CCMS customer can activate and deactivate the forwarding feature by dialing a code. The CCMS customer can also establish or change the number to which calls will be forwarded.

Programmable Call Forwarding-Don't Answer (Business only)

This feature allows a CCMS customer to have incoming calls forwarded to another number if the customer does not answer after a preset number of ringing cycles. The CCMS customer can activate and deactivate the forwarding feature by dialing a code and can establish or change the number to which calls will be forwarded.

Selective Call Forwarding (Business Only)

This feature allows a business customer to specify a special list of a maximum of 15 telephone numbers. Incoming calls placed to the customer from telephone numbers on that list will automatically be forwarded to a predefined telephone number. All other calls will be handled normally.

Six-Way Conferencing - (Business only)

This feature permits the CCMS customer to establish a conference call with up to 6 conferees, including the originator. Conferees may be inside or outside the CCMS system. This feature is available where technically feasible.

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9.1 DIAL SWITCHING SYSTEMS

9.1.7 CUSTOMIZED CALL MANAGEMENT SERVICES/CENTRON I SERVICE
(Cont'd)

D. Rates and Charges - General

1. One nonrecurring charge applies per line, per customer request to:
 - a. Establish Standard Feature Package.
 - b. Establish optional feature(s) and miscellaneous line terminating arrangements unless adding at the time the Standard Feature Package is established.
 - c. Change optional feature(s) in an existing arrangement.

NONRECURRING CHARGE
MAXIMUM CURRENT

• Per line	\$26.00	\$13.00
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2. The nonrecurring charge will not apply:
 - a. To discontinue all optional features.
 - b. To discontinue one or more features when the remaining features stay the same.

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9.1.7 CUSTOMIZED CALL MANAGEMENT SERVICES/CENTRON I SERVICE

D. Rates and Charges - General (Cont'd)

3. The following USOCs are for CCMS/CENTRON I Service only and are in addition to the USOCs for access lines and other services or equipment with which they are associated.

	USOC	MAXIMUM MONTHLY RATE		CURRENT MONTHLY RATE	
		BUS.	RES.	BUS.	RES.
a. Standard Feature Package, per line	MVP11	\$22.50	\$18.75	\$10.50 (I)	\$9.25 (I)
b. Optional Features					
• Alternate Answering- (Call Forwarding- Busy Line) (Business Only), per line	MVPBL	24.00	[1]	8.00	[1]
• Alternate Answering- (Call Forwarding Don't answer) (Business Only), per line	MVPDA	12.00	[1]	4.00	[1]
• Call Forwarding - Variable, per line	MVPCF	14.40	9.00	4.80	3.00
• Call Pickup Group, per line	MVPCU	9.00	1.95	3.00	0.65
• Call Rejection, per line	MVPSR	13.50	-	4.50	-
• Call Waiting, per line	MVPCW	22.50	15.00	7.50	5.00
• Continuous Redial, per line	MVPAC	10.50	-	3.50	-

[1] Not available.

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D.3.b. (Cont'd)

	USOC	MAXIMUM MONTHLY RATE		CURRENT MONTHLY RATE	
		BUS.	RES.	BUS.	RES.
• Convenience Dialing - 6# List, per list, each	MBWCD	\$ 9.00	\$ 6.00	\$3.00	\$2.00
• Convenience Dialing - 30# List, per list, each	MVPCD	13.50	10.50	4.50	3.50
• Priority Call, per line	MVPDW	10.50	—	3.50	—
• Programmable Call Forwarding - Busy Line, per line	MVPCB	24.00	—	8.00	—
• Programmable Call Forwarding - Don't Answer, per line	MVPCA	13.50	—	4.50	—
• Selective Call Forwarding, per line	MVPSF	10.50	—	3.50	—
• Six-Way Conferencing, per line	MVP6C	18.75	—	6.25	—
c. Miscellaneous Line Terminating Arrangements[1]					
• 800 Service Circuit, each termination to main station line	WTK	7.50	3.75	2.50	1.25

[1] In the event an incoming 800 Service call is transferred to a remote location, transmission performance cannot be guaranteed.

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9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.10 OPTIONAL SERVICE FEATURES

A. Description

1. The following optional service features are provided for Central Office Services which are furnished from Stored Program Control central offices, and are subject to the availability of facilities and generic feature programs. Each feature has a description followed by the appropriate USOCs.
2. The provision of such facilities and programs will be determined by the Company based upon regular engineering practices and economic considerations.
3. Provisions of special arrangements and engineering required to make a feature(s) compatible with the customer's system will be based on cost plus contribution.
4. Optional Services Features
 - Automatic Callback
 - Call Forwarding Busy Line
 - Call Forwarding Don't Answer
 - Call Forwarding Busy Line and Don't Answer
 - Call Forwarding - Variable
 - Call Forwarding via Private Facilities
 - Call Hold
 - Call Pick-Up
 - Call Waiting - All Calls
 - Call Waiting - Dial Originating
 - Call Waiting - Originating
 - Call Waiting - Terminating
 - CENTRON Management System
 - Code Calling
 - Conference Calling
 - Customer Changeable Speed Calling
 - Customer Traffic Recording Feature

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9.1 DIAL SWITCHING SYSTEMS

9.1.10 OPTIONAL SERVICE FEATURES

A.4. (Cont'd)

- Delay Announcement
- Dial Access to Dictation Equipment
- Distinctive Ringing/Distinctive Call Waiting Tone
- Flexible Route Selection (FRS)
- Group Use Intercommunication Service
- Hot Line
- Line Class Code Screening
- Make Busy Arrangements
- Message Desk Service
- Most Economical Routing
- Multiple Position Hunt
- Number Plan Screening
- Open Switching Interval Protection (OSIP)
- Outgoing Trunk Queueing on WATS
- Preferential Hunting
- Queueing
- Remote Access
- Station Message Detail Recording to Premises (SMDR-P)
- Uniform Call Distribution

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9. CENTRAL OFFICE SERVICES

9.1 DIAL SWITCHING SYSTEMS

9.1.10 OPTIONAL SERVICE FEATURES (Cont'd)

B. Rates and Charges - General

1. Nonrecurring Charge - Optional Service Features

Nonrecurring charges apply per USOC (unless specified otherwise), per customer request to establish or change one or more optional features as follows:

	NONRECURRING CHARGE	
	MAXIMUM	CURRENT
• Established with the initial installation of the system access line	\$ 1.30	\$0.65
• Established subsequent to the initial installation of the access line	13.00	6.50
• Feature change when other nonrecurring charges do not apply	13.00	6.50

a. The nonrecurring charge will not apply to:

- Discontinue all optional features; or
- Discontinue one or more optional feature(s) when the remaining feature(s) stay the same.

2. Service Establishment - Optional Service Features

- a. A Service Establishment Charge applies per system for the following Optional Service Features.

		SERVICE ESTABLISHMENT CHARGE	
	USOC	MAXIMUM	CURRENT
• Automatic Callback	ACY	\$ 474.00	\$ 237.00
• Call Forwarding via Private Facilities	EAY	1,222.00	611.00
• Distinctive Ringing/Distinctive Call Waiting Tone	DRR	166.00	83.00
• Outgoing Trunk Queueing on WATS	OTQ	176.00	88.00
• Customer Traffic Recording Feature	N/A	11,375.00	5,687.50

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9. CENTRAL OFFICE SERVICES

9.1 DIAL SWITCHING SYSTEMS

9.1.10 OPTIONAL SERVICE FEATURES (Cont'd)

C. Feature Description

1. Automatic Callback

This feature enables a calling party encountering a busy station within the system to dial an activation code and be automatically called back when the called station becomes idle.

	USOC	NONRECURRING CHARGE MAXIMUM	CURRENT
• Common equipment, per system[1]	ACY	\$13.00	\$6.50
• Per main station line	SAK	13.00	6.50

	USOC	INSTALLATION CHARGE MAXIMUM	CURRENT
• Common equipment, per system[1]	ACY	\$130.00	\$65.00
• Per main station line	SAK	2.70	1.35

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Common equipment, per system[1]	ACY	\$8.85	\$2.95
• Per main station line	SAK	3.30	1.10

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[1] Service Establishment Charge specified in B.2., preceding, also applies.

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9.1.10 OPTIONAL SERVICE FEATURES

C. Feature Description (Cont'd)

2. Call Forwarding Busy Line

This feature is available, where facilities permit. It automatically routes direct-in-dialed calls to a preselected station within the *CENTRON* group when the called station is busy.

	USOC	NONRECURRING CHARGE MAXIMUM	CURRENT
• Per system	N/A	—	—
• Per main station line	E6GUR	\$13.00	\$6.50

	USOC	INSTALLATION CHARGE MAXIMUM	CURRENT
• Per system	N/A	—	—
• Per main station line	E6GUR	\$294.00	\$147.00

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Per system	N/A	—	—
• Per main station line	E6GUR	\$0.75	\$0.25

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9.1.10 OPTIONAL SERVICE FEATURES

C. Feature Description (Cont'd)

3. Call Forwarding Don't Answer

This feature is available, where facilities permit. It automatically routes direct-in-dialed calls to a preselected station within the *CENTRON* group when the called station does not answer within a prescribed time.

	USOC	NONRECURRING CHARGE MAXIMUM	CURRENT
• Per system	N/A	—	—
• Per main station line	E9GUR	\$13.00	\$6.50

	USOC	INSTALLATION CHARGE MAXIMUM	CURRENT
• Per system	N/A	\$294.00	\$147.00
• Per main station line	E9GUR	—	—

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Per system	N/A	—	—
• Per main station line	E9GUR	\$7.95	\$2.65

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9.1 DIAL SWITCHING SYSTEMS

9.1.10 OPTIONAL SERVICE FEATURES

C. Feature Description (Cont'd)

4. Call Forwarding Busy Line and Don't Answer

This feature provides for forwarding of incoming calls to a preselected station within the *CENTRON* group, when the called station is busy or does not answer after a predetermined number of ringing cycles.

	USOC	NONRECURRING CHARGE MAXIMUM	CURRENT
• Per system	N/A	—	—
• Per main station line	E5E	\$13.00	\$6.50

	USOC	INSTALLATION CHARGE MAXIMUM	CURRENT
• Per system	N/A	\$380.00	\$190.00
• Per main station line	E5E	—	—

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Per system	N/A	—	—
• Per main station line	E5E	\$7.95	\$2.65

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9.1 DIAL SWITCHING SYSTEMS

9.1.10 OPTIONAL SERVICE FEATURES

C. Feature Description (Cont'd)

5. Call Forwarding Variable

When activated by a station user, automatically routes that station's incoming calls to any other station selected. The station selected may be the attendant.

	USOC	NONRECURRING CHARGE MAXIMUM	CURRENT
• Per system	N/A	—	—
• Per main station line or attendant access line	EAT	\$13.00	\$6.50

	USOC	INSTALLATION CHARGE MAXIMUM	CURRENT
• Per system	N/A	\$140.00	\$70.00
• Per main station line or attendant access line	EAT	—	—

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Per system	N/A	—	—
• Per main station line or attendant access line	EAT	\$3.15	\$1.05

6. Call Forwarding via Private Facilities

a. Description

A main station line equipped with the Call Forwarding via Private Facilities feature provides for the automatic routing of incoming calls to a specific private facility which is terminated in that main station line user's system. As used herein, the term "private facility" applies to Enhanced Private Switching Communication System (EPSCS), Electronic Tandem Switching (ETS), Wide Area Telephone Service (WATS), Foreign Exchange (FX), and Voice Grade Circuits arranged for senderized operation, and the local and toll message network.

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9. CENTRAL OFFICE SERVICES

9.1 DIAL SWITCHING SYSTEMS

9.1.10 OPTIONAL SERVICE FEATURES

C.6. (Cont'd)

b. Terms and Conditions

Incoming local and toll message network and INWATS calls to main station lines arranged for Call Forwarding via Private Facilities routing are subject to the appropriate charges for such calls and a common recorded announcement is furnished to inform the caller that the call is being forwarded.

Calls forwarded to the local and toll message network and WATS are subject to the appropriate charges for such calls.

	USOC	NONRECURRING CHARGE	
		MAXIMUM	CURRENT
• Common equipment, per system[1]	EAY	\$13.00	\$6.50
• Per main station line	EAP	13.00	6.50
	USOC	INSTALLATION CHARGE	
		MAXIMUM	CURRENT
• Common equipment, per system[1]	EAY	\$130.00	\$65.00
• Per main station line	EAP	5.50	2.75
	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Common equipment, per system[1]	EAY	\$309.75	\$103.25
• Per main station line	EAP	17.25	5.75

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[1] Service Establishment Charge specified in B.2., preceding, also applies.

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9.1 DIAL SWITCHING SYSTEMS

9.1.10 OPTIONAL SERVICE FEATURES

C. Feature Description (Cont'd)

7. Call Hold

Allows a station user to hold any call in progress, by dialing a code, thus freeing the line for the purpose of originating another call.

The optional service feature of Call Hold is common to each telephone in a basic multiline hunt group and the rates and charges specified for that feature apply to each telephone in the group.

	USOC	NONRECURRING CHARGE MAXIMUM	CURRENT
• Per system	N/A	—	—
• Per main station line or each line in a multiline hunt group arranged	EAB	\$13.00	\$6.50

	USOC	INSTALLATION CHARGE MAXIMUM	CURRENT
• Per system	N/A	\$225.00	\$112.50
• Per main station line or each line in a multiline hunt group arranged	EAB	—	—

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Per system	N/A	—	—
• Per main station line or each line in a multiline hunt group arranged	EAB	\$2.25	\$0.75

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C. Feature Description (Cont'd)

8. Call Pick-Up

Enables a station user to answer calls directed to other specified stations by dialing a special code. Those specified stations, known as a pick-up group, should generally be close enough together so that the ring of any station within the group can be heard by any other station in the group.

	USOC	NONRECURRING CHARGE MAXIMUM	CURRENT
• Per system	N/A	—	—
• Per pick-up group	E3N	\$13.00	\$6.50
• Per main station line arranged	E3P	13.00	6.50
• Per main station line/barge-in	DMA	13.00	6.50
• Per main station line/non barge-in	E6D	13.00	6.50

	USOC	INSTALLATION CHARGE MAXIMUM	CURRENT
• Per system	N/A	\$122.00	\$61.00
• Per pick-up group	E3N	122.00	61.00
• Per main station line arranged	E3P	—	—
• Per main station line/barge-in	DMA	—	—
• Per main station line/non barge-in	E6D	—	—

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Per system	N/A	—	—
• Per pick-up group	E3N	\$0.75	\$0.25
• Per main station line arranged	E3P	1.05	0.35
• Per main station line/barge-in	DMA	0.75	0.25
• Per main station line/non barge-in	E6D	0.30	0.10

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C. Feature Description (Cont'd)

9. Call Waiting - All Calls

This feature allows a user to be alerted that a call is waiting by applying a burst of tone when the user is busy on another call. The user may elect to answer the call by flashing the switchhook or by hanging up and being rung back.

	USOC	NONRECURRING CHARGE MAXIMUM	CURRENT
• Per system	N/A	—	—
• Per main station line arranged	E6N	\$13.00	\$6.50

	USOC	INSTALLATION CHARGE MAXIMUM	CURRENT
• Per system	N/A	\$118.00	\$59.00
• Per main station line arranged	E6N	—	—

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Per system	N/A	—	—
• Per main station line arranged	E6N	\$6.60	\$2.20

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C. Feature Description (Cont'd)

10. Call Waiting - Dial Originating

This feature provides the ability for the originating station to invoke call waiting service on selected calls by dialing the dial call waiting access code followed by the extension number of the station to be call waited.

	USOC	NONRECURRING CHARGE MAXIMUM	CURRENT
• Per system	N/A	—	—
• Per main station line arranged	E6C	\$13.00	\$6.50

	USOC	INSTALLATION CHARGE MAXIMUM	CURRENT
• Per system	N/A	\$118.00	\$59.00
• Per main station line arranged	E6C	—	—

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Per system	N/A	—	—
• Per main station line arranged	E6C	\$0.75	\$0.25

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C. Feature Description (Cont'd)

11. Call Waiting - Originating

This feature allows a calling station with the feature to direct a call waiting tone toward a busy called station within the same group. The busy called station can retrieve the calling station by hanging up and being rung back or by depressing the switchhook momentarily to place the existing call on hold, and answering the waiting call.

	USOC	NONRECURRING CHARGE MAXIMUM	CURRENT
• Per system	N/A	—	—
• Per main station line arranged	ESZ	\$13.00	\$6.50

	USOC	INSTALLATION CHARGE MAXIMUM	CURRENT
• Per system	N/A	\$61.00	\$30.50
• Per main station line arranged	ESZ	—	—

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Per system	N/A	—	—
• Per main station line arranged	ESZ	\$3.30	\$1.10

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C. Feature Description (Cont'd)

12. Call Waiting-Terminating

This feature differs from Call Waiting-All Calls only in the types of calls the station user can have call waited.

The optional service feature of Call Waiting-Terminating will only be provided where all lines on a system, which are so equipped, are arranged for either incoming calls only or incoming and intercommunication calls. Call Waiting-Terminating and the basic service feature of Call Forwarding-Busy Line are not provided on the same line.

	USOC	NONRECURRING CHARGE MAXIMUM	CURRENT
• Per system	N/A	—	—
• Per main station line arranged	ESX	\$13.00	\$6.50

	USOC	INSTALLATION CHARGE MAXIMUM	CURRENT
• Per system	N/A	\$61.00	\$30.50
• Per main station line arranged	ESX	—	—

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Per system	N/A	—	—
• Per main station line arranged	ESX	\$3.60	\$1.20

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C. Feature Description (Cont'd)

13. CENTRON Management System (CMS)

a. Description

CMS is a computer software program that provides the customer access to their data base for the purpose of general data base inquiry, move, add, delete and change features. In addition CMS enables the customer to move and change station lines and generate Basic Management Reports.

b. Feature List

(1) Standard Features

Inquiry

The ability to access a data base to review the status of station lines and features on the customer's system.

Move, Add, Delete and Change

The ability to perform station number changes and to move, add, delete or change most features on the system from customer-provided equipment located on the customer's premises.

Basic Management Reports

The ability to design and create management reports regarding the customer's system. These reports vary by switch type and may change with software updates.

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C.13.b. (Cont'd)

(2) Optional Features

Custom Reports

Customers can request customized report formats to be created for various aspects of their system. Once created, the custom report is stored in the customer's data base and can be recalled at any time.

Priority Service

Allows customers to request "priority changes" which are then processed in the serving central office as soon as possible. Customers are limited to the number of priority requests that can be processed in one day.

Bulk Change

Allows customers to request the same change to be applied to multiple lines simultaneously. Customers may be limited to the number of changes in any single bulk change request in a single day.

Network Manipulation

Allows customers to manage certain Network features such as Automatic Route Selection, Time-of-Day Routing.

System Partitioning

The Company, upon the customer's request, can partition the CMS data base into separate sections representing different customer departments. Each partition can be arranged to be accessible only to certain users designated by the customer.

Packet Control Capability

Gives customers the ability to manage their packet control features. Customers that subscribe to Packet Control Capability can verify current and pending packet options, add, delete or change packet options and run reports regarding packet assignments.

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C.13. (Cont'd)

c. Terms and Conditions

- (1) *CENTRON* Management System (CMS) will be offered to all customers under the following guidelines:
 - All month-to-month customers regardless of station line size will be provided CMS as an optional feature at rates and charges following.
 - All new contracted customers will be provided CMS as a standard feature. Service Establishment Charges found in rates and charges following will apply.
- (2) The Company will furnish and maintain CMS software for use by the customer and will be offered only where facilities permit.
- (3) The customer must obtain and maintain a compatible computer terminal for use with CMS. The computer terminal will not be furnished by the Company. A business exchange access line or *CENTRON* main station line is also required, which are in addition to the rates and charges for CMS.
- (4) CMS is available for access by the customer 22 hours a day, 7 days a week, from the CMS data base. The Company reserves all rights to take the CMS computer down for maintenance or software updates as required. When possible, this will be done during off-peak hours and customers will be warned in advance. Move, Add, Delete and Change requests are processed once a day unless the customer subscribes to Priority Service.
- (5) The Company will process change requests, which have accumulated in the CMS throughout the day during off-peak load hours, overnight or at a customer specified future date. All normal and emergency central office functions have priority over customer requested changes. The Company assumes no responsibility for change requests delayed by such Company functions.

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C.13.c. (Cont'd)

- (6) The Company will provide the customer a list of features able to be managed by CMS at the time of initial installation based upon the serving CO technology. The Company reserves the right to upgrade or change CMS at anytime. Any additional customer training or documentation requirements resulting from such changes will be supplied at no charge.
- (7) The Company establishes parameters on the number of station lines that can be equipped with a feature, depending upon the quantity of features purchased. Information will be provided through CMS as to what these parameters are. The customer may add, move, delete or change features through CMS within such parameters. Additions beyond the parameters of CMS will not be processed.
- (8) New connects and disconnects of station lines are not permitted through CMS.
- (9) The customer assumes full responsibility for the features managed by CMS. The Company will not maintain a record of which features are on each line, but only a total count of the number of features purchased. For maintenance purposes, the Company will rely on remote access to the customer's CMS data base.
- (10) Since CMS software allows the customer to move and change station numbers within their system, the customer will be responsible for labeling the Network Interface when number changes occur. All maintenance calls to the Company in which the trouble proves to be other than on the Company side of the Network Interface will result in the application of Maintenance of Service Charges, as specified elsewhere.[1]
- (11) The customer is not allowed to move or change station numbers extended outside of the central office serving the customer's system.
- (12) Initial training of the customer in the use of CMS is included at the time of initial installation.

[1] The Maintenance of Service Charge, as specified elsewhere, will not apply to lines equipped with Business UNISTAR Service.

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C.13. (Cont'd)

d. Rates and Charges

- (1) Nonrecurring charges, found elsewhere, do not apply when the customer moves, activates, deactivates, changes features and moves or changes lines through CMS.
- (2) Features managed by CMS must be purchased in incremental blocks of 10 each. The total number of blocks of features purchased will be indicated on the customer's bill. The total number of features purchased must be within the limit established in the CMS.
- (3) Nonrecurring charges, as specified elsewhere, will apply per feature USOC added to the CMS system.
- (4) Features added through CMS carry the same recurring rates, service establishment and system charges as if they were added through the conventional service order process and will be reflected on the customer's bill as such.
- (5) The charge per line for CMS applies to all lines on the customers system, even though some lines may be designated as not changeable.
- (6) When CMS is disconnected, nonrecurring charges, as specified elsewhere, will apply per line for all changes or rearrangements to system features.
- (7) If the customer moves their system from one CO to another, and station line number changes are involved, a subsequent charge to reestablish the CMS data base will apply.

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C.13.d. (Cont'd)

- (8) A System Establishment Charge will apply to the initial Centrex Plus system installed. A discounted System Establishment Charge applies for subsequent associated systems.

	USOC	NONRECURRING CHARGE MAXIMUM	CURRENT
• System Establishment			
- Initial Installation	MB5XX	\$ 2,000.00	\$1,000.00
- Subsequent installation for an associated system	CPVWO	1,000.00	500.00
• Standard Features			
- Inquiry, Move, Add, Delete, Change, Basic Management Reports, per line[1]	MB5XL	-	-
• Optional Features			
- Custom Reports[2]	RCVXX	-	ICB
- Priority Service	GREPX	5,000.00	2,500.00
- Bulk Change	FN6BX	5,000.00	2,500.00
- Network Manipulation	MB8NX	5,000.00	2,500.00
- System Partitioning[2]	PD8XX	-	ICB
- Packet Control Capability, per system	PTGPS	10,000.00	5,000.00

[1] See CMS terms and conditions for rate and charge applications.

[2] Rates and charges will be based on an individual case basis per customer request.

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C.13.d.(8) (Cont'd)

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• System Establishment			
- Initial Installation	MB5XX	—	—
- Subsequent installation for an associated system	CPVWO	—	—
• Standard Features			
- Inquiry, Move, Add, Delete, Change, Basic Management Reports, per line[1]	MB5XL	\$2.25	\$0.75
• Optional Features			
- Custom Reports[2]	RCVXX	—	—
- Priority Service	GREPX	—	—
- Bulk Change	FN6BX	—	—
- Network Manipulation	MB8NX	—	—
- System Partitioning[2]	PD8XX	—	—
- Packet Control Capability, per system	PTGPS	—	—

[1] See CMS terms and conditions for rate and charge applications

[2] Rates and charges will be based on an individual case basis per customer request.

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C. Feature Description (Cont'd)

14. Code Calling

This feature allows attendants and station users to dial an access code and a called party code to activate signaling devices with a coded signal corresponding to the called code. The calling party can then be connected to the called party when the called party dials an answering code from any nonrestricted station.

	USOC	NONRECURRING CHARGE MAXIMUM	CURRENT
• Per System[1,2]	PLC	\$13.00	\$6.50

	USOC	INSTALLATION CHARGE MAXIMUM	CURRENT
• Per System[1,2]	PLC	\$500.00	\$250.00

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Per System[1,2]	PLC	\$420.00	\$140.00

[1] Optional feature circuit USOC LCS in 9.1.13, following, is required in addition to the above rate.

[2] Customer to provide interface and all premises equipment.

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C. Feature Description (Cont'd)

15. Conference Calling

This feature allows a station user to establish conference connections involving up to six conferees without the aid of an attendant.

	USOC	NONRECURRING CHARGE MAXIMUM	CURRENT
• Per System	EAN	\$13.00	\$6.50
	USOC	INSTALLATION CHARGE MAXIMUM	CURRENT
• Per System	EAN	\$280.00	\$140.00
	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Per System	EAN	\$324.00	\$140.00

[1] Optional feature circuit USOC LCS in 9.1.13, following, is required in addition to the above rate.

[2] Customer to provide interface and all premises equipment.

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C. Feature Description (Cont'd)

16. Customer Changeable Speed Calling

This feature allows subscribers to assign speed calling codes to their station lines.

	USOC	NONRECURRING CHARGE MAXIMUM	CURRENT
• Speed call 6, per list	ESHC6	\$13.00	\$6.50
• Speed call 6, per main station line	EST1L	13.00	6.50
• Speed call 30, per list	ESHC3	13.00	6.50
• Speed call 30, per main station line	ESF1L	13.00	6.50

	USOC	INSTALLATION CHARGE MAXIMUM	CURRENT
• Speed call 6, per list	ESHC6	\$108.00	\$54.00
• Speed call 6, per main station line	EST1L	—	—
• Speed call 30, per list	ESHC3	108.00	54.00
• Speed call 30, per main station line	ESF1L	—	—

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Speed call 6, per list	ESHC6	\$0.90	\$0.30
• Speed call 6, per main station line	EST1L	0.30	0.10
• Speed call 30, per list	ESHC3	0.90	0.30
• Speed call 30, per main station line	ESF1L	0.30	0.10

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C. Feature Description (Cont'd)

17. Customer Traffic Recording Feature

a. Description

The Customer Traffic Recording Feature (CTRF) provides CO traffic data on a customer's system. This data will be provided at the customer's premises on an ongoing basis. The completeness and accuracy of the data is not guaranteed. This feature is available only in a 1A ESS CO where facilities permit. If an expedited office parameter run is required, each customer request will be priced on an individual case basis.

b. Terms and Conditions

CTRF collects traffic data associated with a customer's service and transmits this information to the customer's premises over a dedicated facility where it is printed on a type 43 or equivalent receive only printer. A maximum of 22 Customer Traffic Features Groups may be provided per serving CO.

Traffic data is collected on trunk groups, queues or simulated facility groups. The customer can specify the format of the report which includes the groups of facilities to be measured, the column and row labels, and the printout time schedule. The time schedule includes both the days of the week and the hours during the day that the report is to occur. However, reports are restricted to occurring on the hour or on the half-hour.

The CTRF Service includes an optional feature, Non-Usage Trunk Scan (NUTS), which automatically provides a list of individual trunks (except for those in simulated facility groups) which have not been found busy at any time during the preceding 2 hours. The list can include a maximum of 255 trunks per Traffic Feature Group. Included with this option is Locked Up Trunk Scan (LUTS), which automatically provides a list of individual trunks (except for those in simulated facility groups) which have been found busy during the preceding two hours. This list can include a maximum of 255 trunks per Customer Traffic Feature Groups.

The Service Establishment Charge for the common equipment shall be paid in full when the service is established.

The minimum billing period for CTRF (common equipment NFB) is 30 calendar days.

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C.17. (Cont'd)

c. Rates and Charges

Service Establishment Charges specified in B.2., preceding, also apply.

	USOC	NONRECURRING CHARGE MAXIMUM	CURRENT
• Common equipment (including first customer traffic feature group) required to collect and transmit CTRF data, per system[1]	NFB	\$22.00	\$11.00
- Additional customer traffic group, each	NF1	22.00	11.00
- Initial installation	N/A	—	—
- Subsequent installation	N/A	—	—
- Common equipment, per queue	NFS	22.00	11.00
• Common equipment, per trunk groups or simulated facility group, Initial and subsequent installation	NFK	22.00	11.00

[1] In addition, a Voice Grade Circuit is required from the customer's premises to the CO along with a 108 D/E type data set or equivalent and a receive-only device which operates at 110, 300, or 1200 bps.

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C.17.c. (Cont'd)

	USOC	INSTALLATION CHARGE MAXIMUM	CURRENT
• Common equipment (including first customer traffic feature group) required to collect and transmit CTRF data, per system[1]	NFB	\$1,360.00	\$680.00
- Additional customer traffic group, each	NF1	—	—
- Initial installation	N/A	250.00	125.00
- Subsequent installation	N/A	610.00	305.00
- Common equipment, per queue	NFS	270.00	135.00
• Common equipment, per trunk groups or simulated facility group, Initial and subsequent installation	NFK	62.00	31.00

[1] In addition, a Voice Grade Circuit is required from the customer's premises to the CO along with a 108 D/E type data set or equivalent and a ~~receive-only device~~ which operates at 110, 300, or 1200 bps.

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C.17.c. (Cont'd)

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Common equipment (including first customer traffic feature group) required to collect and transmit CTRF data, per system[1]	NFB	\$1,425.00	\$475.00
- Additional customer traffic group, each	NF1	1.20	0.40
- Initial installation	N/A	—	—
- Subsequent installation	N/A	—	—
- Common equipment, per queue	NFS	0.60	0.20
• Common equipment, per trunk groups or simulated facility group, Initial and subsequent installation	NFK	—	—

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[1] In addition, a Voice Grade Circuit is required from the customer's premises to the CO along with a 108 D/E type data set or equivalent and a receive-only device which operates at 110, 300, or 1200 bps.

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C.17.c. (Cont'd)

	USOC	NONRECURRING CHARGE MAXIMUM	CURRENT
• Traffic measurements for CTRF which provide in-coming peg count, outgoing peg count, overflow peg count, traffic usage usage, and maintenance usage for each queue and group of facilities selected			
- One report in any 1 hour, per printed line[1]	NFE	\$ 22.00	\$11.00
- Two reports in any 1 hour, per printed line[1]	NFG	22.00	11.00
• Changes and Rearrangements for CTRF			
- Additions or deletions in the customer's printout format, facility groups measured, or printout time schedule, each occasion	N/A	192.00	96.00

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[1] The rate for USOCs NFE and NFG include 5 measurements per printed line; each report can include a maximum of 49 printed lines per Customer Traffic Feature Group.

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C.17.c. (Cont'd)

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Traffic measurements for CTRF which provide in-coming peg count, outgoing peg count, overflow peg count, traffic usage usage, and maintenance usage for each queue and group of facilities selected			
- One report in any 1 hour, per printed line[1]	NFE	\$12.60	\$4.20
- Two reports in any 1 hour, per printed line[1]	NFG	24.60	8.20
• Changes and Rearrange-ments for CTRF			
- Additions or deletions in the customer's printout format, facility groups measured, or printout time schedule, each occasion	N/A	-	-

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- [1] The rate for USOCs NFE and NFG include 5 measurements per printed line; each report can include a maximum of 49 printed lines per Customer Traffic Feature Group.

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9.1.10 OPTIONAL SERVICE FEATURES

C.17.c. (Cont'd)

	USOC	NONRECURRING CHARGE MAXIMUM	CURRENT
• Optional Feature for CTRF			
- Non-Usage Trunk Scan Locked-up Trunk Scan			
- Common equipment per customer traffic feature group[1]	NFU	\$22.00	\$11.00
- Initial installation	N/A	-	-
- Subsequent installation	N/A	-	-
- One printout each 2 hour interval, per trunk group[1]	NFL	22.00	11.00
- Inhibit capability, per CTRF system[1]	NFM	22.00	11.00

[1] In addition a Low Speed Data channel is required from the customer premises to the CO and one control key at the customer's premises.

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9.1 DIAL SWITCHING SYSTEMS

9.1.10 OPTIONAL SERVICE FEATURES

C.17.c. (Cont'd)

	USOC	INSTALLATION CHARGE MAXIMUM	CURRENT
• Optional Feature for CTRF			
- Non-Usage Trunk Scan Locked-up Trunk Scan			
- Common equipment per customer traffic feature group[1]	NFU	-	-
- Initial installation	N/A	\$140.00	\$ 70.00
- Subsequent installation	N/A	240.00	120.00
- One printout each 2 hour interval, per trunk group[1]	NFL	-	-
- Inhibit capability, per CTRF system[1]	NFM	280.00	140.00

[1] In addition a Low Speed Data channel is required from the customer premises to the CO and one control key at the customer's premises.

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9.1 DIAL SWITCHING SYSTEMS

9.1.10 OPTIONAL SERVICE FEATURES

C.17.c. (Cont'd)

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Optional Feature for CTRF			
- Non-Usage Trunk Scan Locked-up Trunk Scan			
- Common equipment per customer traffic feature group[1]	NFU	\$21.75	\$ 7.25
- Initial installation	N/A	-	-
- Subsequent installation	N/A	-	-
- One printout each 2 hour interval, per trunk group[1]	NFL	27.60	9.20
- Inhibit capability, per CTRF system[1]	NFM	30.90	10.30

[1] In addition a Low Speed Data channel is required from the customer premises to the CO and one control key at the customer's premises.

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C.17. (Cont'd)

b. Terms and Conditions

CTRF collects traffic data associated with a customer's service and transmits this information to the customer's premises over a dedicated facility where it is printed on a type 43 or equivalent receive only printer. A maximum of 22 Customer Traffic Features Groups may be provided per serving CO.

Traffic data is collected on trunk groups, queues or simulated facility groups. The customer can specify the format of the report which includes the groups of facilities to be measured, the column and row labels, and the printout time schedule. The time schedule includes both the days of the week and the hours during the day that the report is to occur. However, reports are restricted to occurring on the hour or on the half-hour.

The CTRF Service includes an optional feature, Non-Usage Trunk Scan (NUTS), which automatically provides a list of individual trunks (except for those in simulated facility groups) which have not been found busy at any time during the preceding 2 hours. The list can include a maximum of 255 trunks per Traffic Feature Group. Included with this option is Locked Up Trunk Scan (LUTS), which automatically provides a list of individual trunks (except for those in simulated facility groups) which have been found busy during the preceding two hours. This list can include a maximum of 255 trunks per Customer Traffic Feature Groups.

The Service Establishment Charge for the common equipment shall be paid in full when the service is established.

The minimum billing period for CTRF (common equipment NFB) is 30 calendar days.

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C.17. (Cont'd)

c. Rates and Charges

Service Establishment Charges specified in B.2. also apply.

	USOC	NONRECURRING CHARGE	
		MAXIMUM	CURRENT
• Common equipment (including first customer traffic feature group) required to collect and transmit CTRF data, per system[1]	NFB	\$22.00	\$11.00
- Additional customer traffic group, each	NF1	22.00	11.00
- Initial installation	N/A	-	-
- Subsequent installation	N/A	-	-
- Common equipment, per queue	NFS	22.00	11.00
• Common equipment, per trunk groups or simulated facility group, Initial and subsequent installation	NFK	22.00	11.00

[1] In addition, a Voice Grade Circuit is required from the customer's premises to the CO along with a 108 D/E type data set or equivalent and a receive-only device which operates at 110, 300, or 1200 bps.

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C.17. (Cont'd)

c. Rates and Charges

Service Establishment Charges specified in B.2. also apply.

	USOC	INSTALLATION CHARGE MAXIMUM	CURRENT
• Common equipment (including first customer traffic feature group) required to collect and transmit CTRF data, per system[1]	NFB	\$1,360.00	\$680.00
- Additional customer traffic group, each	NF1	—	—
- Initial installation	N/A	250.00	125.00
- Subsequent installation	N/A	610.00	305.00
- Common equipment, per queue	NFS	270.00	135.00
• Common equipment, per trunk groups or simulated facility group, Initial and subsequent installation	NFK	62.00	31.00

[1] In addition, a Voice Grade Circuit is required from the customer's premises to the CO along with a 108 D/E type data set or equivalent and a receive-only device which operates at 110, 300, or 1200 bps.

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C.17. (Cont'd)

c. Rates and Charges

Service Establishment Charges specified in B.2. also apply.

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Common equipment (including first customer traffic feature group) required to collect and transmit CTRF data, per system[1]	NFB	\$1,425.00	\$475.00
- Additional customer traffic group, each	NF1	1.20	0.40
- Initial installation	N/A	—	—
- Subsequent installation	N/A	—	—
- Common equipment, per queue	NFS	0.60	0.20
• Common equipment, per trunk groups or simulated facility group, Initial and subsequent installation	NFK	—	—

[1] In addition, a Voice Grade Circuit is required from the customer's premises to the CO along with a 108 D/E type data set or equivalent and a receive-only device which operates at 110, 300, or 1200 bps.

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C.17.c. (Cont'd)

	USOC	NONRECURRING CHARGE MAXIMUM	CURRENT
• Traffic measurements for CTRF which provide in-coming peg count, outgoing peg count, overflow peg count, traffic usage usage, and maintenance usage for each queue and group of facilities selected			
- One report in any 1 hour, per printed line[1]	NFE	\$22.00	\$11.00
- Two reports in any 1 hour, per printed line[1]	NFG	22.00	11.00
• Changes and Rearrange-ments for CTRF			
- Additions or deletions in the customer's printout format, facility groups measured, or printout time schedule, each occasion	N/A	192.00	96.00

[1] The rate for USOCs NFE and NFG include 5 measurements per printed line; each report can include a maximum of 49 printed lines per Customer Traffic Feature Group.

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C.17.c. (Cont'd)

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Traffic measurements for CTRF which provide in-coming peg count, outgoing peg count, overflow peg count, traffic usage usage, and maintenance usage for each queue and group of facilities selected			
- One report in any 1 hour, per printed line[1]	NFE	\$12.60	\$4.20
- Two reports in any 1 hour, per printed line[1]	NFG	24.60	8.20
• Changes and Rearrange-ments for CTRF			
- Additions or deletions in the customer's printout format, facility groups measured, or printout time schedule, each occasion	N/A	-	-

[1] The rate for USOCs NFE and NFG include 5 measurements per printed line; each report can include a maximum of 49 printed lines per Customer Traffic Feature Group.

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C.17.c. (Cont'd)

	USOC	NONRECURRING CHARGE MAXIMUM	CURRENT
• Optional Feature for CTRF			
- Non-Usage Trunk Scan Locked-up Trunk Scan			
- Common equipment per customer traffic feature group[1]	NFU	\$22.00	\$11.00
- Initial installation	N/A	-	-
- Subsequent installation	N/A	-	-
- One printout each 2 hour interval, per trunk group[1]	NFL	22.00	11.00
- Inhibit capability, per CTRF system[1]	NFM	22.00	11.00

[1] In addition a Low Speed Data channel is required from the customer premises to the CO and one control key at the customer's premises.

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C.17.c. (Cont'd)

	USOC	INSTALLATION CHARGE MAXIMUM	CURRENT
• Optional Feature for CTRF			
- Non-Usage Trunk Scan Locked-up Trunk Scan			
- Common equipment per customer traffic feature group[1]	NFU	-	-
- Initial installation	N/A	\$140.00	\$ 70.00
- Subsequent installation	N/A	240.00	120.00
- One printout each 2 hour interval, per trunk group[1]	NFL	-	-
- Inhibit capability, per CTRF system[1]	NFM	280.00	140.00

[1] In addition a Low Speed Data channel is required from the customer premises to the CO and one control key at the customer's premises.

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C.17.c. (Cont'd)

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Optional Feature for CTRF			
- Non-Usage Trunk Scan Locked-up Trunk Scan			
- Common equipment per customer traffic feature group[1]	NFU	\$21.75	\$7.25
- Initial installation	N/A	-	-
- Subsequent installation	N/A	-	-
- One printout each 2 hour interval, per trunk group[1]	NFL	27.60	9.20
- Inhibit capability, per CTRF system[1]	NFM	30.90	10.30

[1] In addition a Low Speed Data channel is required from the customer premises to the CO and one control key at the customer's premises.

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C. Feature Description (Cont'd)

18. Delay Announcement

This feature provides audible announcements on calls directed to attendants to inform the calling party that there will be a delay in answering the call.

	USOC	NONRECURRING CHARGE MAXIMUM	CURRENT
• Per recorded announcement channel	A8GCE	\$13.00	\$6.50
• Per announcement trunk	A8GAT	13.00	6.50
• Per main station line	A8GST	13.00	6.50

	USOC	INSTALLATION CHARGE MAXIMUM	CURRENT
• Per recorded announcement channel	A8GCE	\$122.00	\$ 61.00
• Per announcement trunk	A8GAT	244.00	122.00
• Per main station line	A8GST	20.00	10.00

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C.18. (Cont'd)

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Per recorded announcement channel	A8GCE	\$306.00	\$102.00
• Per announcement trunk	A8GAT	48.00	16.00
• Per main station line	A8GST	10.50	3.50

19. Dial Access to Dictation Equipment

Access to customer-provided dictation equipment. Customer to provide interface and all premises equipment. Optional Feature Circuit USOC LCS in 9.1.13, following, is required in addition to the following rate. May require an Office Data Assembler (ODA) run.

	USOC	NONRECURRING CHARGE MAXIMUM	CURRENT
• Per access code	EDN	\$13.00	\$6.50

	USOC	INSTALLATION CHARGE MAXIMUM	CURRENT
• Per access code	EDN	\$132.00	\$66.00

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Per access code	EDN	\$150.00	\$50.00

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9.1.10 OPTIONAL SERVICE FEATURES

C. Feature Description (Cont'd)

20. Distinctive Ringing/Distinctive Call Waiting Tone

a. Description

This feature enables a station user to determine the source of a call incoming to the station.

b. Terms and Conditions

Distinctive Ringing and Call Waiting Tone are furnished in different classes which permit main station line users to identify the source of calls as follows:

CLASS	CALL SOURCE
A	<ul style="list-style-type: none">• Intercommunication
B	<ul style="list-style-type: none">• Direct inward dialed local and toll• Attendant completed• Voice Grade Circuit
C	<ul style="list-style-type: none">• Dial Call Waiting• Call Waiting-Originating

Distinctive ringing is furnished to indicate the source of calls to idle main station lines. Distinctive tone is furnished to indicate the source of calls to busy main station lines equipped for Call Waiting optional service features.

A distinctive ringing/tone is furnished to each class and is used to identify all call sources within each class.

Class A ringing/tone is not furnished separately and is included at no additional charge to main station lines arranged for Class B ringing/tone. Class C ringing/tone may be furnished separately or in association with Class B ringing/tone.

Class C tone associated with Call Waiting-Originating or Dial Call Waiting will only be provided where all such main station lines in the same customer group are commonly arranged for Class C tone.

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C.20. (Cont'd)

c. Rates and Charges

	USOC	NONRECURRING CHARGE MAXIMUM	CURRENT
• Common Equipment, per system[1]	DRR	\$13.00	\$6.50
• Class B Ringing/ Tone, per main station line	BRT	13.00	6.50
• Class C Tone, Call Waiting-Originating or Dial Call Waiting, per line	ODT	13.00	6.50
	USOC	INSTALLATION CHARGE MAXIMUM	CURRENT
• Common Equipment, per system[1]	DRR	\$262.00	\$131.00
• Class B Ringing/ Tone, per main station line	BRT	5.50	2.75
• Class C Tone, Call Waiting-Originating or Dial Call Waiting, per line	ODT	5.20	2.60
	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Common Equipment, per system[1]	DRR	\$1.20	\$0.40
• Class B Ringing/ Tone, per main station line	BRT	6.00	2.00
• Class C Tone, Call Waiting-Originating or Dial Call Waiting, per line	ODT	0.30	0.10

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[1] Service Establishment Charge specified in B.2., preceding, also applies.

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C. Feature Description (Cont'd)

21. Flexible Route Selection (FRS)

a. Description

FRS is an optional feature, available where facilities permit that allows station users, by dialing a preselected code, to automatically select the preferred route subscribed for by a customer, for network calls. Alternate routing to other facilities subscribed for by the customer, is also provided. This arrangement is available for use with FX, WATS, and MTS Network.

FRS is accessed by dialing a single code (1, 2, or 3 digits) which automatically selects the appropriate route to complete the call. If all facilities in the initial route selected are busy, the call will advance to other routes in the selected pattern. Patterns may consist of up to 4 private routes. If no route is available, the call will route to the selected long distance carrier or overflow tone at the customer's option.

The routing may be based on a number plan area (NPA) or specific CO codes within an NPA as designated by the customer. This is referred to as 6-digit translation.

b. Terms and Conditions

All rates and charges specified for FRS are in addition to the rates and charges for the associated facilities.

Preferred routes and alternate routing patterns will be specified by the customer.

The number of patterns required by a customer is governed by the type and variety of facilities to which the customer subscribes. The maximum number of patterns is 64.

A pattern may have either the selected carrier or overflow tone as a final route. Dial 9 may be used as an access code only if the patterns accessed have the selected carrier as a final route.

A route cannot be used more than once in the same pattern.

The customer is responsible for notifying the Company whenever any additions or changes of routes or patterns are required.

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C.21. (Cont'd)

c. Explanation of Terms

Route

A route is a group of one or more facilities of the same type used to complete 7 or 10 digit calls between the same points, (e.g., 1 FX or 3 WATS Band 1 lines, or 2 WATS Band 5 lines, etc.). A WATS Band 1 and a WATS Band 5 are considered to be 2 routes.

Route Selection

The automatic selection of the preferred route as predetermined by the customer, upon dialing of an access code by the station user.

Pattern

A group of routes arranged to be selected in a sequence specified by the customer.

6-Digit Translation

Provides the screening of a specific group of digits to determine proper call routing. Where the calls are limited to specific CO designations within the NPA, the NPA code and the CO code (the first 6 digits) must be screened. This is referred to as 6 digit translation.

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C.21. (Cont'd)

d. Rates and Charges

	USOC	NONRECURRING CHARGE	
		MAXIMUM	CURRENT
• Flexible Route Selection[1]			
- Common Equipment, per customer group	ABB	\$13.00	\$6.50
• Route Selection Patterns			
- Per Pattern, each[2]	ABK	13.00	6.50
- To overflow tone, per pattern each	ABW	13.00	6.50
- Per 6 digit translator, per NPA	ABM	13.00	6.50

	USOC	INSTALLATION CHARGE	
		MAXIMUM	CURRENT
• Flexible Route Selection[1]			
- Common Equipment, per customer group	ABB	\$1,050.00	\$525.00
• Route Selection Patterns			
- Per Pattern, each[2]	ABK	240.00	120.00
- To overflow tone, per pattern each	ABW	240.00	120.00
- Per 6 digit translator, per NPA	ABM	108.00	54.00

[1] Each WATS Band is treated as a separate route.

[2] Where a toll restricted station line accesses a pattern whose final route is the MTS, overflow to MTS will not occur.

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C.21.d. (Cont'd)

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Flexible Route Selection[1]			
- Common Equipment, per customer group	ABB	\$195.00	\$65.00
• Route Selection Patterns			
- Per Pattern, each[2]	ABK	12.00	4.00
- To overflow tone, per pattern each	ABW	30.00	10.00
- Per 6 digit translator, per NPA	ABM	12.00	4.00

[1] Each WATS Band is treated as a separate route.

[2] Where a toll restricted station line accesses a pattern whose final route is the MTS, overflow to MTS will not occur.

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C. Feature Description (Cont'd)

22. Group Use Intercommunication Service

This option allows for intercom calling between *CENTRON* Systems of different companies served by the same central office.

	USOC	NONRECURRING CHARGE MAXIMUM	CURRENT
• Per system	EGR	\$13.00	\$6.50

	USOC	INSTALLATION CHARGE MAXIMUM	CURRENT
• Per system	EGR	\$614.00	\$307.00

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Per system	EGR	\$30.00	\$10.00

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C. Feature Description (Cont'd)

23. Hot Line

Allows equipped station to automatically place a call to a preassigned number by going off-hook.

	USOC	NONRECURRING CHARGE MAXIMUM	CURRENT
• Per system	N/A	—	—
• Per line equipped	ETV	\$13.00	\$6.50

	USOC	INSTALLATION CHARGE MAXIMUM	CURRENT
• Per system	N/A	\$120.00	\$60.00
• Per line equipped	ETV	—	—

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Per system	N/A	—	—
• Per line equipped	ETV	\$3.00	\$1.00

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9.1.10 OPTIONAL SERVICE FEATURES

C. Feature Description (Cont'd)

24. Line Class Code Screening[1]

Specially designed originating and terminating classes of service.

	USOC	NONRECURRING CHARGE MAXIMUM	CURRENT
• Per additional main station line class of service code	SCR	\$13.00	\$6.50

	USOC	INSTALLATION CHARGE MAXIMUM	CURRENT
• Per additional main station line class of service code	SCR	\$262.00	\$131.00

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Per additional main station line class of service code	SCR	\$1.20	\$0.40

[1] May require an Office Data Assembler (ODA) run.

[2] In addition rates and charges apply as specified in the Competitive Private Line Transport Services Price Cap Tariff for a Low Speed Channel between the serving central office and the customer's premises.

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C. Feature Description (Cont'd)

25. Make Busy Arrangements[2]

Allows for individual lines or groups of lines to be busied out of the hunt group.

	USOC	NONRECURRING CHARGE MAXIMUM	CURRENT
• Group make busy, each group	A9A	\$13.00	\$6.50
• Main station make busy, each	A6G	13.00	6.50

	USOC	INSTALLATION CHARGE MAXIMUM	CURRENT
• Group make busy, each group	A9A	\$308.00	\$154.00
• Main station make busy, each	A6G	308.00	154.00

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Group make busy, each group	A9A	\$12.00	\$4.00
• Main station make busy, each	A6G	12.00	4.00

[1] May require an Office Data Assembler (ODA) run.

[2] In addition rates and charges apply as specified in the Competitive Private Line Transport Services Price Cap Tariff for a Low Speed Channel between the serving central office and the customer's premises.

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C. Feature Description (Cont'd)

26. Message Desk Service

a. Description

Message Desk Service provides the capability of call coverage for stations by a Message Desk Center. The service allows for:

- Forwarding of calls from a station to the Message Desk Center.
- Direct calling to the Message Desk Center.
- Queueing and uniform call distribution of incoming calls to individual message desks at a Message Desk Center.
- Display of call type and direct calling or forwarded party/number identification at the message desk.
- Message entry and retrieval by message desk attendants.
- Audible message waiting indicator capability on customer station line (optional).

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C.26. (Cont'd)

b. Four functional elements are required to provide Message Desk Service:

- Stored program controlled central office where facilities permit.[1]
- Signaling between the CO and the customer premises to provide call information and message waiting indication.[2]
- Customer premises message desk equipment to provide requisite display, control and message entry/retrieval functions.[3]
- Message desk line must be in a multiline hunt group.

c. User Perspective

There are two main users involved in Message Desk Service:

- Service Bureau is the provider of Message Desk Service who processes calls on behalf of the station users. The Service Bureau is a separate entity from the station users.
- End User is where the provider of the Message Desk Service and the station users who forwards calls are exclusively one and the same.

[1] Offered to *CENTRON* customers only.

[2] A Voice Grade Circuit is required.

[3] The customer is responsible for providing compatible premises equipment and compatible 202T type data set.

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C.26. (Cont'd)

d. Explanation of Terms

Message Desk Service

The collection of CO features and customer premises equipment used to provide call coverage for calls which would otherwise go unanswered.

Message Desk Center

The combination of customer premises equipment and personnel that provide the answering and message entry/retrieval function for the Message Desk Service.

Message Desk

Refers to the console or terminal equipment used by message attendants in a common multiline hunt group.

Message Desk Attendant

The person who performs that answering, status update, message entry and retrieval functions at a message desk.

Message Desk Line

The individual line associated with a message desk attendant.

Message Waiting Indication

Special recall dial tone used to alert station users that a message is waiting.

Station User

A client or user of the Message Desk Center, who has calls forwarded to the center for call coverage.

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C.26. (Cont'd)

e. Terms and Conditions

Station users of Message Desk Service may forward calls to the Message Desk Center by using call forwarding don't answer (CFDA), call forwarding busy line (CFBL), or call forwarding variable (CFV) feature activation.[1]

Whenever the station user has a message waiting at the Message Desk Center, the station user has an option to receive a message waiting indicator at the station.

To update personal status information, leave messages for incoming callers, or retrieve messages left by incoming callers, the station user may access remote printouts or terminal displays of the message associated with his/her station.

A Message Desk Center may have one or more message desks. The Message Desk Center provider must have some form of multiline hunt group per message desk. Uniform Call Distribution (UCD) and queueing for individual message desk lines in the Message Desk Center is recommended.[1]

Each message desk attendant in a Message Desk Center should be able to answer calls for any of its clients. An individual message desk should provide the attendant with:

- A display of call information in order to provide customized responses.
- The capability to access, update, and clear messages associated with any station user.

[1] Rates for Message Desk Service do not include these features.

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C.26. (Cont'd)

f. Rates and Charges

	USOC	NONRECURRING CHARGE MAXIMUM	CURRENT
• Common Equipment per Data Link Channel			
- End User	AML	\$13.00	\$6.50
• Message Waiting Indication			
- Initial installation, per line[1]	AWT	13.00	6.50
- Subsequent installation, per line	AWT	13.00	6.50
	USOC	INSTALLATION CHARGE MAXIMUM	CURRENT
• Common Equipment per Data Link Channel			
- End User	AML	\$1,176.00	\$588.00
• Message Waiting Indication			
- Initial installation, per line[1]	AWT	1,176.00	588.00
- Subsequent installation, per line	AWT	1,176.00	588.00
	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Common Equipment per Data Link Channel			
- End User	AML	\$1,140.00	\$380.00
• Message Waiting Indication			
- Initial installation, per line[1]	AWT	9.00	3.00
- Subsequent installation, per line	AWT	9.00	3.00

[1] Establish at the time CENTRON is established.

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C. Feature Description (Cont'd)

27. Most Economical Routing (MER)

a. Description

MER is an optional feature, available where facilities permit that allows station users, by dialing a preselected code per pattern, to automatically select the preferred route subscribed for by a customer, for network calls. This arrangement is available for use with FX, WATS and MTS Network.

MER is accessed by dialing a single code (1, 2, or 3 digits) which automatically selects the appropriate route to complete the call. If all routes in the initial pattern selected are busy, the call will advance to the selected carriers or Busy Tone. Patterns may consist of up to 8 private routes.

Routing may be based on a number plan area (NPA) or specific CO codes within an NPA as designated by the customer. Six-digit translation is not available.

b. Terms and Conditions

MER is offered only from 2B ESS central offices equipped to furnish this feature, where facilities permit.

All rates and charges specified for MER are in addition to the rates and charges for the associated facilities.

Preferred routes and alternate routing patterns will be specified by the customer.

The number of patterns required by a customer is governed by the type and variety of facilities to which the customer subscribes. The maximum number of patterns is 64.

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C.27.b. (Cont'd)

An Office Data Administration (ODA) Run is required on a *CENTRON* Custom customer specific basis. If an ODA Run is required outside of a normally scheduled ODA Run determined by the Company, an expedited ODA Run will be subject to appropriate charges.

A pattern may have either the selected carriers or overflow tone as a final route. Dial 9 may be used as an access code only if the patterns accessed have the MTS Network as a final route.

A route cannot be used more than once in the same pattern.

The customer is responsible for notifying the Company whenever any additions or changes of routes or patterns are required.

c. Explanation of Terms

Route

A route is a group of one or more facilities of the same type used to complete 7 or 10 digit calls between the same points, (e.g., 1 FX or 3 WATS Band 1 lines, or 2 WATS Band 5 lines, etc.). A WATS Band 1 and a WATS Band 5 are considered to be two routes.

Route Selection

The automatic selection of the preferred route as predetermined by the customer, upon dialing of an access code by the station user.

Pattern

A group of routes arranged to be selected in a sequence specified by the customer. Each pattern will have its own unique access code.

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C.27. (Cont'd)

d. Rates and Charges

	USOC	NONRECURRING CHARGE	
		MAXIMUM	CURRENT
• Most Economical Routing (MER)			
- Common equipment, per customer	AEJ	\$13.00	\$6.50
- Per MER Access Code[1]	AEK	13.00	6.50
- Per MER Route[1]	AEM	13.00	6.50
- Per NPA or NNX (No 6-Digit Screening Available)	AEN	13.00	6.50

	USOC	INSTALLATION CHARGE	
		MAXIMUM	CURRENT
- Common equipment, per customer	AEJ	\$1,375.50	\$687.75
- Per MER Access Code[1]	AEK	228.50	114.25
- Per MER Route[1]	AEM	636.00	318.00
- Per NPA or NNX (No 6-Digit Screening Available)	AEN	31.50	15.75

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
- Common equipment, per customer	AEJ	\$33.00	\$11.00
- Per MER Access Code[1]	AEK	16.50	5.50
- Per MER Route[1]	AEM	16.50	5.50
- Per NPA or NNX (No 6-Digit Screening Available)	AEN	16.50	5.50

• Office Data Assembler (ODA)

A charge will apply when a customer request cannot be accommodated by a regularly scheduled ODA run

	USOC	NONRECURRING CHARGE	
		MAXIMUM	CURRENT
- Unscheduled ODA run	AEP	\$10,000.00	\$5,000.00

[1] ODA run required for changes.

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C. Feature Description (Cont'd)

28. Multiple Position Hunt

The multiple position hunt feature is a line arrangement that provides the ability to distribute calls over a group of up to 16 line-loop console positions, each of which can handle up to six types of calls.

	USOC	NONRECURRING CHARGE MAXIMUM	CURRENT
• Per attendant access line	CXH	\$13.00	\$6.50

	USOC	INSTALLATION CHARGE MAXIMUM	CURRENT
• Per attendant access line	CXH	\$45.00	\$22.50

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Per attendant access line	CXH	\$13.50	\$4.50

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C. Feature Description (Cont'd)

29. Number Plan Screening

This screening capability will allow or disallow selected stations from completing calls to customers specified numbering plan area (NPA) and/or central office codes (NNX)

	USOC	NONRECURRING CHARGE MAXIMUM	CURRENT
• Group, each	SCW	\$13.00	\$6.50
• 3-digit translation requirement	SCY	13.00	6.50
• 6-digit translation requirement	SC1	13.00	6.50

	USOC	INSTALLATION CHARGE MAXIMUM	CURRENT
• Group, each	SCW	\$1,410.00	\$705.00
• 3-digit translation requirement	SCY	344.00	172.00
• 6-digit translation requirement	SC1	824.00	412.00

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Group, each	SCW	\$129.00	\$43.00
• 3-digit translation requirement	SCY	3.60	1.20
• 6-digit translation requirement	SC1	3.60	1.20

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C. Feature Description (Cont'd)

30. Open Switching Interval Protection (OSIP)

When transferring or extending a call, a momentary open is generated on the line and may result in false disconnection of the call. Open Switch Interval Protection (OSIP) provides constant supervision of the customer's line by adding a signal distributor and signal distributor applique during CO switching until the call connection is completed.

This feature is furnished only in CO areas where facilities permit as determined by the Company.

	USOC	INSTALLATION CHARGE	
		MAXIMUM	CURRENT
• Per line equipped	53W	\$96.00	\$48.00
	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Per line equipped	53W	\$12.00	\$4.00

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C. Feature Description (Cont'd)

31. Outgoing Trunk Queueing on WATS

This feature provides efficient usage of private facilities by queueing individual station calls and providing a maximum time limit for a call to remain on queue before possible overflow to the direct distance dialing network.

	USOC	NONRECURRING CHARGE MAXIMUM	CURRENT
• Per system[1]	OTQ	\$13.00	\$6.50
• Per queue	OTT	13.00	6.50
• Per queue slot	OTU	13.00	6.50
• Music on queue[2]	OTD	13.00	6.50
• Recorded announcement	OTC	13.00	6.50

	USOC	CHANGE CHARGE MAXIMUM	CURRENT
• Per system[1]	OTQ	\$304.00	\$152.00
• Per queue	OTT	186.00	93.00
• Per queue slot	OTU	—	—
• Music on queue[2]	OTD	206.00	103.00
• Recorded announcement	OTC	38.00	19.00

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[1] Service Establishment Charge specified in B.2., preceding, also applies.

[2] A Voice Grade Circuit is required for this feature. Music is provided by the customer.

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C.31. (Cont'd)

	USOC	INSTALLATION CHARGE MAXIMUM	CURRENT
• Per system[1]	OTQ	\$742.00	\$371.00
• Per queue	OTT	370.00	185.00
• Per queue slot	OTU	—	—
• Music on queue[2]	OTD	410.00	205.00
• Recorded announcement	OTC	122.00	61.00

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Per system[1]	OTQ	\$ 19.80	\$ 6.60
• Per queue	OTT	7.20	2.40
• Per queue slot	OTU	165.00	55.00
• Music on queue[2]	OTD	396.00	132.00
• Recorded announcement	OTC	152.67	50.89

[1] Service Establishment Charge specified in B.2. also applies.

[2] A Voice Grade Circuit is required for this feature. Music is provided by the customer.

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C. Feature Description (Cont'd)

32. Preferential Hunting

This feature is a type of line hunting which permits a prehunt over a subset or preferential group of terminals before hunting through the multiline hunt group.

	USOC	NONRECURRING CHARGE MAXIMUM	CURRENT
• First main station line in group	EH8	\$13.00	\$6.50
• Additional main station lines in group, each	EH9	13.00	6.50

	USOC	INSTALLATION CHARGE MAXIMUM	CURRENT
• First main station line in group	EH8	\$118.00	\$59.00
• Additional main station lines in group, each	EH9	—	—

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• First main station line in group	EH8	\$2.40	\$0.80
• Additional main station lines in group, each	EH9	0.75	0.25

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C. Feature Description (Cont'd)

33. Queueing

Allows calls to be held in order until answered.

	USOC	NONRECURRING CHARGE MAXIMUM	CURRENT
• Hunt group, each	A6T	\$13.00	\$6.50
• Station line arranged for queueing, each	A82	13.00	6.50
• Queueing slot, each	A83RA	13.00	6.50
• Common equipment, per system	A8A	13.00	6.50

	USOC	INSTALLATION CHARGE MAXIMUM	CURRENT
• Hunt group, each	A6T	\$140.00	\$ 70.00
• Station line arranged for queueing, each	A82	62.00	31.00
• Queueing slot, each	A83RA	22.00	11.00
• Common equipment, per system	A8A	656.00	328.00

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Hunt group, each	A6T	\$ 0.30	\$0.10
• Station line arranged for queueing, each	A82	17.40	5.80
• Queueing slot, each	A83RA	0.60	0.20
• Common equipment, per system	A8A	1.50	0.50

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C. Feature Description (Cont'd)

34. Remote Access[1]

Allows a customer user to dial access the system from an outside line and receive access to features and facilities of that system.

	USOC	NONRECURRING CHARGE MAXIMUM	CURRENT
• Per access code	ETY	\$13.00	\$6.50

	USOC	INSTALLATION CHARGE MAXIMUM	CURRENT
• Per access code	ETY	\$200.00	\$100.00

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Per access code	ETY	\$66.90	\$22.30

[1] In the event an incoming call is transferred to a remote location, transmission performance cannot be guaranteed.

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C. Feature Description (Cont'd)

35. Station Message Detail Recording to Premises (SMDR-P)

a. Description

SMDR-P provides customers with the capability of receiving call detail on calls that originate from a customers *CENTRON* system on an hourly or daily basis. Call detail includes: date, time, call duration, station line from which calls originated, dialed digits and carrier selected. SMDR-P call detail will be provided on Toll, WATS, Voice Grade/FX Channels and Directory Assistance calls.

The customer is able to use this SMDR-P call detail for cost allocation, internal usage monitoring and traffic analysis.

b. Terms and Conditions

The terms and conditions specified herein are in addition to the applicable terms and conditions as specified in the Exchange and Network Services Price Cap Tariff.

The Company will furnish SMDR-P where there is available processing capacity as determined by the Company.

The customer must obtain and maintain a compatible modem and call accounting package for use with SMDR-P. A business exchange access line, *CENTRON* main station line or Voice Grade Channel is also required, in addition to the rates and charges for SMDR-P.

SMDR-P is not represented to be a provision of billing detail.

Temporary suspension, either full or partial, of SMDR-P is not permitted.

The Company reserves all rights to take the SMDR-P computer down for maintenance or software updates a maximum of 2 hours per day as required during off peak hours.

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C.35.b. (Cont'd)

Customer training will be provided in the form of a customer user guide and brochures provided at the time of SMDR-P installation.

SMDR-P customers must specify the time of day interval of when they wish to receive their SMDR-P call detail.

The capability to provide call detail on local calls (dial 9) will not be available.

Each customers daily call detail will be stored on tape and archived for a period of 30 days.

c. Rates and Charges

The rates and charges specified for SMDR-P are in addition to the regular rates and charges for the services with which SMDR-P is associated.

The daily delivery of call detail will be standard with SMDR-P. Hourly delivery of call detail will be optional.

Delivery intervals which are longer than 5 days will be priced based upon individual customer requirements, costs and rate levels on a case by case basis for SMDR-P.

	USOC	NONRECURRING CHARGE	
		MAXIMUM	CURRENT
• SMDR-P Installation, per system	1CRSS	\$1,750.00	\$875.00
• Subsequent Installation of SMDR-P, per main station line	1CRSL	1.70	0.85
	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• SMDR-P Installation, per system	1CRSS	—	—
• Subsequent Installation of SMDR-P, per main station line	1CRSL	—	—

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C.35.c. (Cont'd)

	USOC	NONRECURRING CHARGE MAXIMUM	CURRENT
• Standard delivery interval of SMDR-P call detail per main station line, daily	SRDDX	—	—
• Optional delivery interval of SMDR-P call, detail per main station line, hourly	SRDHX	—	—
• SMDR-P call detail sent to the customer at customers request, per request	SR7CX	\$600.00	\$300.00
	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Standard delivery interval of SMDR-P call detail per main station line, daily	SRDDX	\$3.30	\$1.10
• Optional delivery interval of SMDR-P call, detail per main station line, hourly	SRDHX	4.20	1.40
• SMDR-P call detail sent to the customer at customers request, per request	SR7CX	—	—

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C. Feature Description (Cont'd)

36. Uniform Call Distribution[1]

This feature is a type of hunting which provides for an even distribution of incoming calls among the available members of a hunt group.

	USOC	NONRECURRING CHARGE MAXIMUM	CURRENT
• Per hunting group	EH7	\$13.00	\$6.50
• Per main station line in hunting group	A6V	13.00	6.50

	USOC	INSTALLATION CHARGE MAXIMUM	CURRENT
• Per hunting group	EH7	\$140.00	\$70.00
• Per main station line in hunting group	A6V	36.00	18.00

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Per hunting group	EH7	\$0.60	\$0.20
• Per main station line in hunting group	A6V	1.20	0.40

[1] The installation charge is not applicable when this feature is provided at the same time as common equipment.

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9.1.18 CENTREX *PRIME* SERVICE

A. Description

1. Centrex *PRIME* service is a switched business communications service furnishing connections between a central office based switching system and the network interface which serves end user customer terminals. Centrex *PRIME* service is a multi-media platform which delivers integrated Video, Voice, Image and Data services to customers.
2. Centrex *PRIME* service includes analog (basic) or ISDN (digital) station lines which may be provided utilizing various technological designs. The arrangements of these station lines will vary for each customer depending on the number of connections to a location, the desired technology, available technology, operating limitations, e.g. distance from a serving central office. A group of station lines is translated for an individual common block and is provided common access to a predetermined group of system features. Optional features are also available.
3. Customers select Centrex *PRIME* station lines based upon a Basic or ISDN, or Internet Protocol (IP) alternative. The standard set of features provided varies depending on the alternative selected, and the available central office technology. A list of standard features for each alternative and central office technology is available on a separate list provided by the Company.
4. The ISDN alternative consists of three distinct channels per station line: one or two B (Bearer) channels and one D (Delta) channel (2B+D). ISDN is also available in a 2B+S configuration. The ISDN alternative may be provisioned as either Custom[1] or National. The ISDN alternative conforms to internationally developed, published, and recognized standards generated by the International Telecommunications Union (formerly CCITT).
5. The IP alternative consists of the following options: IP Basic, IP ISDN Basic Rate Service (BRS), or IP Electronic Business Set Lines (EBS) (DMS 100 only). The IP alternative allows the use of IP enabled Customer Premises Equipment (CPE) with traditional Centrex Prime station and system features. IP station lines will utilize all the Centrex features and functions of the existing Qwest class five switches combined with IP enabling technology and broadband transport interfacing with an end user data network. This allows Basic, ISDN BRS (voice only) and Electronic Business Set (DMS 100 only) features to be offered utilizing IP endpoints and telephone sets.

[1] Custom ISDN is only available from a 5ESS Central Office.

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9.1 DIAL SWITCHING SYSTEMS

9.1.18 CENTREX *PRIME* SERVICE

A. Description (Cont'd)

5. Centrex *PRIME* standard features are packaged as follows. The station lines include the standard feature package selected by the customer, and applies on a per station basis.

FEATURE	BASIC	CUSTOM ISDN	NATIONAL ISDN
• Primary DN	X	X	X
• Secondary DN	-	X	X
• Multiple Shared Call Appearances of a DN	-	X	X
• Automatic Callback	X	X	X
• Call Drop	-	X	X
• Call Exclusion	-	X	X
• Call Forwarding - Busy Line	X	X	X
• Call Forwarding - Don't Answer	X	X	X
• Call Forwarding - Variable	X	X	X
• Call Hold	X	X	-
• Call Park	X	-	-
• Call Pickup	X	X	X
• Call Transfer	X	X	X
• Call Waiting	X	-	-
• Caller Identification Name and Number	X	-	-
• Calling Identity Delivery on Call Waiting - Number	X	-	-
• Centrex Management System[1]	X	X	X
• Conference Calling			
- 3-Way	X	X	X
- 6-Way	X	X	X
- Meet Me	X	-	-
- Preset	X	-	-
• Data Call Protection	X	-	-
• Direct Dialing/Originating Terminating	X	X	X
• Display	-	X	X

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[1] Although a standard feature, selection of this feature could result in additional Nonrecurring Charges.

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9.1 DIAL SWITCHING SYSTEMS
9.1.18 CENTREX *PRIME* SERVICE
A.5. (Cont'd)

FEATURE	BASIC	CUSTOM ISDN	NATIONAL ISDN
• Distinctive Ringing/ Distinctive Call Waiting Tone	X	-	-
• Directed Call Pickup			
- Barge-in	X	X	X
- Non Barge-in	X	X	X
• Executive Busy Override	X	-	-
• Hunting	X	X	X
• Individual Line Billing	X	X	X
• Intercept	X	X	X
• Inspect	-	X	-
• Incoming Calling Identification	-	X	X
• Intrasystem Calling	X	X	X
• Intercom			
- 1, 2 digit	X	X	X
- Automatic	-	X	X
• Last Number Redial	X	-	-
• Make Set Busy	X	-	-
• Message Waiting Service			
- Attendant Activation	-	X	-
- Audible	X	X	X
- Visual	X	X	X
• Multiple Appearance Directory Number (MADN)	X	-	X
• Network Speed Call	X	-	-
• Night Service (Trunk Answer any Station)	X	X	X
• Outgoing Calling Line ID	-	X	X
• Outgoing Trunk Queuing	X	X	X
• Priority Calling			
- Incoming	-	X	-
• Ringing Option			
- Abbreviated	-	X	X
- Delayed	-	X	X
- Normal	-	X	X

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A.5. (Cont'd)

FEATURE	BASIC	CUSTOM ISDN	NATIONAL ISDN
• Speed Calling	X	X	X
- 1 & 2 digit list	-	X	X
• Standard Config. Group	-	X	X
• Station Message Detail Recording (SMDR)[1]	X	X	X
• Subaddress Reservation	-	X	-
- Origination	-	X	-
- Termination	-	X	-
• Terminal Group	X	X	X
Line Restrictions	-	X	-
• Terminal Management	-	X	-
• Touch-Tone	X	X	X

[1] Although a standard feature, selection of this feature carries additional nonrecurring charges.

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9. CENTRAL OFFICE SERVICES

9.1 DIAL SWITCHING SYSTEMS

9.1.18 CENTREX *PRIME* SERVICE

A. Description (Cont'd)

6. Centrex *PRIME* Optional Service Features

- Account Codes
- Additional Secondary DN
- Additional X.25 Port Options
 - Closed User Group
 - Incoming Calls Barred
 - Additional Logical Channel
 - Outgoing Calls Barred
 - Permanent Virtual Circuit
 - Reverse Charge Acceptance
 - Reverse Charge Option
- Analog Call Appearance
- Attendant Access Line Service
- Authorization Codes
- Automatic Route Selection (ARS)
 - Expensive Route Warning Tone
 - Facility Restriction Level
 - Time of Day Control
- B-Channel Packet Switching
- Call Exclusion - Automatic
- Call Forward Don't Answer/Call Forward Busy Customer Programmable
- Call Forwarding via Private Facilities
- Custom Calling Services
 - Continuous Redial
 - Call Trace
 - Selective Call Forwarding
 - Priority Call
 - Last Call Return
 - Selective Call Rejection
- Digital Facility Interface
- Direct Inward System Access (DISA)

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A.6. (Cont'd)

- Electronic Key Set Option Package[1]
 - Auto Answer Back
 - Automatic Dial
 - Automatic Line
 - Business Set Call Forward Per Key
 - Business Set Inspect Key
 - Call Forward Reason Display
 - Caller Identification - Name
 - Direct Station Selection/Busy Lamp Field
 - Display Called Number
 - Display Calling Number
 - Executive Message Waiting
 - Fast Transfer
 - Group Intercom
 - Group Intercom All Calls
 - Key Short Hunt
 - Last Number Redial Set
 - MADN (Multiple Appearance Directory Number)
 - Message Center
 - Message Waiting Set
 - Music on Hold - Electronic Set
 - Originating/Terminating Line Select
 - Privacy Release
 - Query Time
 - Station Camp-On
- Hot Line (Direct Connect)[2]
- Loudspeaker Paging (Trunk Access)
- Message Waiting Visual
- Music on Hold
- Music on Hold System
- Nonstandard Configuration Group
- Time of Day NCOS (Network Class of Service) Update
- Time of Day Routing
- Trunk Verification From Designated Station
- Uniform Call Distribution
- Uniform Call Distribution Hunt for Circuit Switched Data

[1] Available only from a DMS-100 Central Office. Rates and charges for this option are in addition to the rates and charges for the Basic station lines.

[2] Available on Basic station lines only.

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9.1.18 CENTREX *PRIME* SERVICE (Cont'd)

B. Definitions

Feature Packages

A basic package is provided universally and an Electronic Key Set Option is available in DMS-100 switches. All offices where ISDN is available, will offer a standard National ISDN package. A Custom ISDN package is available in 5ESS switches only. Feature packages and optional features are on a per station basis unless otherwise noted.

Customer Location

For service connection purposes, location is defined as the site where the Company's facilities meet with the customer's facilities.

The term "primary location" means the continuous property of the customer which contains the attendant position or positions and the termination of the station lines associated with the primary listing. The term "secondary location" means each continuous property location which is noncontiguous with the primary location but is served by the same Centrex *PRIME* system as the primary location.

Property is considered continuous where it is all owned or leased by the customer and not separated by property occupied by others. Where a public thoroughfare, river, or railroad rights-of-way intersects or divides the property, it is considered continuous only if the customer provides a connecting passageway or conduit acceptable to the Company for its cables or wires.

System

A Centrex *PRIME* system is made up of one customer group. This customer group supplies the dialing pattern, code access, dialing plan and features to be accessed by the customer's station lines. The customer group supports direct inward dialed calls, originating calls, private network access, voice grade access, and equal access long distance calls via the carrier of the customer's choice.

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9.1 DIAL SWITCHING SYSTEMS

9.1.18 CENTREX *PRIME* SERVICE (Cont'd)

C. Terms and Conditions

1. All terms and conditions for the provision of Centrex *PRIME* service shall be subject to a Service Agreement between the Company and the customer.
2. Centrex *PRIME* Service is available as a business system for resale by certified resellers.
3. The rates and charges for station lines and system features will be developed on an individual case basis and will be specified in a Service Agreement between the Company and the customer.
4. Each customer system with blocked access is equipped with a number of Network Access Registers based on a standard Poisson Capacity Table. This table provides the number of Network Access Registers for the number of analog station lines and digital ISDN channels, Electronic Business Set station lines and all types of IP Centrex station lines in the system. These Network Access Registers provide a standard level of usage for the customer system. This standard usage level is included in the station line rate. If additional Network Access Registers are required beyond the standard level, additional Network Access Registers may be obtained from 109.1.16, preceding.
5. The Unblocked Usage Adder is required in lieu of Network Access Registers at rates and charges as found in 109.1.16, preceding. Should the customer's usage exceed an average of 8 CCS (hundred call seconds) per station line, the customer will be converted to blocked service with the appropriate number of Network Access Registers.
6. End User Common Line charges will be assessed on Network Access.

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C. Terms and Conditions (Cont'd)

7. Centrex *PRIME* Service requires special central office equipment and is not provided in all central offices. The Company may furnish Centrex *PRIME* where there is available facilities and central office equipment, with the proper program updates, as determined by the Company. For the ISDN station lines, service is generally considered "available" for loops of 18 kilofeet or less in length. Loops greater than 18 kilofeet in length must meet extension technology design requirements. Service will be considered available if ISDN compatible pair gain systems or single line loop extension equipment are in place, or planned to serve the area. If the loop is greater than 18 kilofeet in length, the ISDN Loop Extension Charge applies.
8. Centrex *PRIME* ISDN service is established on the switch which is equipped to provide ISDN for the given exchange. This may be the local switch or this may be provided by a remote switch/terminal device located on the customers premises and served by another host central office.
9. If the central office is served by a remote switch/terminal device, the customer group will be located in the host switch for Basic and ISDN services.
10. The name of the ISDN feature package indicates the type of ISDN Service provided to the customer. The Custom ISDN feature package is available in 5ESS ISDN-equipped digital central offices.

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9. CENTRAL OFFICE SERVICES

9.1 DIAL SWITCHING SYSTEMS

9.1.18 CENTREX *PRIME* SERVICE

C. Terms and Conditions (Cont'd)

11. Customer request for temporary suspension, either full or partial, of Centrex *PRIME* Service is not permitted. Seasonal disconnects are not allowed.
12. Where a Centrex/*CENTRON* type service customer elects to convert to Centrex *PRIME* Service, nonrecurring charges do not apply to in-service station lines, terminating arrangements, and optional service features provided that:
 - The customer's system continues to be served by the same switching equipment,
 - There is no interruption of service,
 - There are no moves, changes or additions of such in service station lines, arrangements and features, and
 - There is a like-for-like conversion.
13. The optional feature Message Waiting Visual, offered from a DMS-100 Central Office will only be offered to existing Centrex/*CENTRON*/Centrex Plus customers converting to Centrex *PRIME* Service.
14. Customers will be responsible to furnish all premises wiring, terminal equipment and jacks used with the Centrex *PRIME* Service.
15. The rates and charges specified for Centrex *PRIME* are in addition to the regular rates and charges for the services with which the Centrex *PRIME* is associated, e.g., WATS and Voice Grade circuits.
16. One primary directory listing is furnished without charge for each Centrex *PRIME* system. Directory listings of main station lines may be provided at the regular business additional listing rate as specified in 5.7.1, preceding.
17. Intercept Service will be provided on the main listed directory number for a total system disconnect only.
18. Customers not wishing to change their listed directory number to be part of a total system may keep their existing number(s); however, there would be a Centrex *PRIME* chip-in charge for translating listed directory numbers from outside the Centrex *PRIME* customer group. Centrex *PRIME* Service chip-in occurs when a non-sequential telephone number or block of numbers is added to a new or existing sequential Centrex *PRIME* number arrangement.

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9. CENTRAL OFFICE SERVICES

9.1 DIAL SWITCHING SYSTEMS

9.1.18 CENTREX *PRIME* SERVICE

C. Terms and Conditions (Cont'd)

19. Centrex *PRIME* telephone numbers may be sequential or nonsequential. Sequential numbers may be assigned if blocks of numbers are available and at the discretion of the Company.
20. Customers may reserve additional telephone numbers for future use at the rates specified in 5.3.4, preceding.
21. If a customer terminates the agreement before the established service date, in whole or in part, the customer will pay cancellation charges as defined under the Termination Liability/Waiver Policy as set forth in 2.2.14 of the Exchange and Network Services Price Cap Tariff.

After the service date, if a customer with a fixed-period rate plan removes, in whole or in part, station lines to a level less than 60% of the initial number of Station Lines, a termination charge may apply. The Termination Liability/Waiver Policy is in 2.2.14 of the Exchange and Network Services Price Cap Tariff.

22. The customer may substitute the Centrex *PRIME* Service with another Company service that functionally replaces Centrex *PRIME* Service and provides equivalent or greater feature functionality provided:
 - The parties negotiate for the upgraded service with a service term that is equivalent or greater than the remaining term under the current Rate Stability Plan;
 - The upgraded service is legally, technically, and commercially available; and
 - The customer pays all charges assessed for the upgrade of service including, but not limited to, all non-recoverable costs for equipment and facilities and all nonrecurring charges incurred in the provision of service under this Rate Stability Plan but not yet recovered. In the event that service provided under this Rate Stability Plan is substituted with an upgraded service, the termination charge shall not apply.
23. Nonrecurring charges can be spread over the life of the contract at the present cost of money to the Company. Customer will be required to pay these charges if service is terminated early.

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9. CENTRAL OFFICE SERVICES

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9.1.18 CENTREX *PRIME* SERVICE

C. Terms and Conditions (Cont'd)

24. The customer may move the physical location of all or part of Centrex *PRIME* to another location within the same Company serving area provided the following conditions for the move are met:
- The new Centrex *PRIME* Service is provided to the customer by the Company;
 - The customer advises the Company that the requested Centrex *PRIME* Service replaces the existing Service;
 - The customer's request for the disconnection of the existing Centrex *PRIME* Service and the installation of the new Centrex *PRIME* Service are received by the Company on the same date;
 - The customer requests the Company to install the new Centrex *PRIME* Service on or prior to the disconnection date of the existing Centrex *PRIME* Service;
 - The customer agrees to sign the appropriate agreements and to pay all then monthly rates and nonrecurring charges related to the new Centrex *PRIME* Service.
25. The customer may move Centrex *PRIME* Service to either a new location in the same building or to a different location within the same serving area. When the move is within the same building, the customer shall pay one-half of the nonrecurring charges for the station lines affected. When the move is to a different building, all associated monthly rates and nonrecurring charges will apply, plus any other applicable charges, including but not limited to, construction charges, the transfer of existing equipment. Construction charges will be paid in advance of the move.
26. The customer may add additional Centrex *PRIME* Service at existing or new locations during the term of the agreement under the following conditions:
- The Company commercially offers such additions and necessary facilities are technically available;
 - The rates and charges for additional service at new locations will be the rates and charges specified in the agreement, and which correspond to the terms and conditions of the agreement;
 - The Company and the customer agree that such additions shall be coterminous with the original agreement.
27. Centrex *PRIME* Service is not available on Public Communications Service or multiparty service.

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9. CENTRAL OFFICE SERVICES

9.1 DIAL SWITCHING SYSTEMS

9.1.18 CENTREX *PRIME* SERVICE

C. Terms and Conditions (Cont'd)

28. The quality of transmission for calls utilizing Call Forwarding or Conferencing may vary depending on the distance and routing involved. For an enhanced quality of transmission, data/line conditioning is available at appropriate rates and charges as found in 5.4.5, preceding.
29. Loop Diversity, Avoidance defined in the Competitive Private Line Transport Services Price Cap Tariff is available with Centrex *PRIME* Service.
30. Alternative Access of Basic Centrex *PRIME* Service over the Company's DS1 transport is permitted. In addition to Centrex *PRIME* Alternate Access station line rates, DS1 rates and charges as defined in the Competitive Private Line Transport Services Price Cap Tariff apply.
31. Each customer will be required to sign a contractual agreement for the furnishing of services on a rate stabilized basis.
32. If the customer is provided service from a Centrex *PRIME* Service 'host' central office which is not the customer's normal serving office, the local calling area for the customer's Centrex *PRIME* Service will be that of the designated "host" central office. Changes to calling areas may affect customer telephone numbers.
33. Miscellaneous facility terminations are those lines and trunks which are not a basic part of the Centrex *PRIME* system, e.g., Voice Grade circuits, and WATS, but which require Centrex *PRIME* switching capabilities in order to function with Centrex *PRIME* Service. Each miscellaneous line that is terminated in a Centrex *PRIME* system requires a termination arrangement.
34. Split service common equipment is required when a Centrex *PRIME* customer desires to segregate the Centrex *PRIME* station lines into separate groups, thereby enabling each group to have a different set of system common features.
35. Caller Identification Blocking - Per Call and Caller Identification Blocking - Per Line as defined in 10.7, following, is available with Centrex *PRIME* Service.
36. IP Centrex *PRIME* service will only be offered where technically available. IP Centrex Prime station lines will require the utilization of Qwest broadband transport for the delivery of service to an end user location and requires an end user data network that can meet certain performance specifications.

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9. CENTRAL OFFICE SERVICES

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9.1.18 CENTREX *PRIME* SERVICE (Cont'd)

D. Standard Service Feature - Description

Primary Directory Number (PDN)[1]

Each terminal is assigned one Primary Directory Number. If more than two terminals are attached to an ISDN station line, additional Primary Directory Numbers will be required. The maximum allowable number of Call Appearances (PDN, SDN or shared) will be determined by the CPE and configuration groups selected.

Secondary Directory Number (SDN)

A Secondary Directory number is any directory number, other than the Primary Directory Number, assigned to an ISDN terminal. The standard package includes one SDN. The maximum allowable number of Call Appearances (PDN, SDN or shared) will be determined by the CPE and configuration groups selected.

Multiple Shared Call Appearances of a Directory Number[2]

This feature allows several station sets to share one or more Call Appearances of a particular directory number (PDN or SDN). The originating and terminating events on one station set affects all stations that share Call Appearances for a particular directory number. The shared directory number can have up to eight Call Appearances. Multiple calls can exist on one directory number and more than one station sharing the directory number can have a call active on the shared directory number.

[1] Customers may choose from any of the existing standard configuration groups for their system.

[2] On a DMS-100 Central Office, this feature requires MADN as well

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9.1.18 CENTREX *PRIME* SERVICE

D. Standard Service Feature - Description (Cont'd)

Automatic Callback

Provides an arrangement that permits a line user, when attempting an intercom (i.e., within the customer group) call to a busy line, to be automatically connected to that line when both the called and calling lines are subsequently idle.

Call Drop

This feature allows the user (who is the controller of a call) to drop the last party that was added to a conference call. Also, this feature allows a user to disconnect a 2-party call.

Call Exclusion

Manual Call Exclusion restricts other stations from picking up a call on hold or bridging onto an active call at that station.

Call Forwarding Busy Line[1]

Provides for forwarding of "incoming only" or "all" calls to a preselected telephone number, when the called station is busy.

Call Forwarding Don't Answer[1]

Provides for forwarding of "incoming only" or "all" calls to a preselected telephone number, when the called station does not answer after a predetermined number of ringing cycles.

Call Forwarding-Variable[1]

Allows a user to automatically forward "all" calls to any other number.

Call Hold

Allows a station user to hold any call in progress, by dialing a code.

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[1] These features are also available for circuit-switched data calls at no additional charge.

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9.1.18 CENTREX *PRIME* SERVICE

D. Standard Service Feature - Description (Cont'd)

Call Park[1]

Allows a user to hold or "Park" a call by dialing a code that can be retrieved from any station by dialing another code.

Call Pick-Up

Enables a station user to answer calls directed to other specified stations by dialing a special code.

Call Transfer with Three-Way Calling/Consultation Hold

User can connect a third line to an established connection. A user can depress the switchhook, or ISDN set feature button, and consult in private with a third party and return to the original call by using only one line. A user of a line can transfer any established call to another line within or outside the Centrex *PRIME* System.

Call Waiting

- Dial Originating
 - Provides the ability for the originating station to invoke call waiting tone on selected calls by dialing the dial call waiting access code followed by the extension number of the station to be call waited.
- Originating
 - Allows a calling station to direct a call waiting tone toward a busy called station within the same system.
- Terminating
 - Allows for a Centrex *PRIME* station user who is engaged in a telephone conversation to be alerted via an audible tone that a call is waiting on an "incoming only" or "all" calls basis.
- Cancel Call Waiting
 - Allows a user with Call Waiting Terminating to inhibit the application of Call Waiting Tone for the duration of one call by dialing a code.

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[1] Only available as a standard feature from a DMS-100 Central Office.

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9. CENTRAL OFFICE SERVICES

9.1 DIAL SWITCHING SYSTEMS

9.1.18 CENTREX *PRIME* SERVICE

D. Standard Service Feature - Description (Cont'd)

Caller Identification - Name and Number[1,3]

Provides visual indication of the calling name and number from an outside party, assuming the incoming call has calling party name and number associated with it and the originating caller has not blocked presentation of calling party name and number and compatible calling party is present.

Calling Identity Delivery on Call Waiting - Number[1,2]

Provides calling number delivery following the call waiting tone.

Centrex Management System (CMS)

• Description

CMS is a computer software program that provides the customer access to their data base for the purpose of general data base inquiry, or to move, add, delete and change features. In addition, CMS enables the customer to move and change station lines and generate Basic Management Reports.

CMS is generally available in 1AESS, 5ESS, and DMS100 central offices. CMS is activated on a per Centrex central office basis. When CMS is installed, a customer specific database is created. Each database is assigned a distinct customer identification name (Customer ID). This ID corresponds to the customer's specific Centrex *PRIME* customer group. However, customers may request a single ID for multiple customer groups within the same central office.

[1] Requires CPE that has a display.

[2] Not available from DMS-10, DMS-100 and AXE -10 Central Offices.

[3] See 5.4.3, preceding.

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9.1 DIAL SWITCHING SYSTEMS

9.1.18 CENTREX *PRIME* SERVICE

D. Standard Service Feature - Description (Cont'd)

- Feature List

- Standard Features

Basic Management Reports

The ability to generate management reports regarding the customer's system. These reports vary by switch type and may change with software updates. The report function gathers current data only. CMS does not keep a past history log.

Bulk Change

Allows customers to request the same feature change to be applied to multiple lines simultaneously.

Database Synchronization

The ability to update the CMS database station line information to agree with the information in the switch.

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9. CENTRAL OFFICE SERVICES

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9.1.18 CENTREX *PRIME* SERVICE

D. Standard Service Feature - Description (Cont'd)

Feature Move, Add, and Change

The ability to perform station number changes and to move, add, or change most features on the system from customer-provided equipment located on the customer's premises.

Transactions will either be put in a batch or priority transmission status. A batch transmission constitutes transactions scheduled for the current day or some future date. Priority functionality is described in standard features.

CMS will process batch change requests, which have accumulated throughout the day during off-peak load hours, overnight, or at a customer-specified future date.

Change request transactions can be created for station line numbers, authorization codes, automatic route selection, packet telephone numbers, and telephone number swaps. Depending on the type of change request, CMS will display different screens. CMS customers may manipulate most features and options displayed on a given screen. When the customer submits the changes, a pending record is created and CMS counts this change request as one single transaction. All change request transactions are cumulative; CMS tallies all daily transactions and will not process any transactions that exceed batch or priority parameter limits.

The number of batch change request transactions that a customer can enter per effective date will be determined by the number of Centrex lines per database. Refer to the following table. Up to 60 pairs of telephone numbers can be swapped per day. These changes take place overnight or at some future date as determined by the customer.

NUMBER OF LINES PER DATABASE	NUMBER OF BATCH	NUMBER OF BATCH DBSYNCHS
1 - 2000	100	10
2001 - 4000	110	15
4001 - 6000	120	20
6001 - 8000	130	25
8001 - 10000	140	30
10001+	150	35

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D. Standard Service Feature - Description (Cont'd)

Inquiry

The ability to access a data base to review the status of station lines and features on the customer's system.

Network Manipulation

Dependent on central office switching technology, customers can manage a range of network features:

- 1AESS - can change the Facilities Restriction Level (FRL) on Electronic Tandem Service (ETS) station numbers.
- 5ESS - Automatic Route Selection (ARS) Active Pattern Group modifications, as well as Time of Day Routing, FRL, and Expensive Route Warning Tone.
- DMS100 - Network Class of Service (NCOS) modifications, as well as Time of Day Routing and Expensive Route Warning Tone.

Telephone Number Swaps

The ability to exchange all service option assignments and features from one station line to another.

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D. Standard Service Feature - Description (Cont'd)

Priority Service

Allows customers to request priority transmission of transactions which are then processed in the serving central office. This may be defined as same-day service. The number of priority change transactions a customer may enter per day will be determined by the number of Centrex lines per database. Refer to the following table. Up to 5 pairs of telephone numbers can be swapped per day.

The Company does not guarantee specific time frames for completion of priority transactions.

NUMBER OF LINES PER DATABASE	NUMBER OF BATCH	NUMBER OF BATCH DBSYNCHS
1 - 2000	20	10
2001 - 4000	30	15
4001 - 6000	40	20
6001 - 8000	50	25
8001 - 10000	60	30
10001+	70	35

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D. Standard Service Feature - Description (Cont'd)

- Optional Features

The following optional features carry an additional one-time establishment charge.

Custom Reports

Customers can request Company personnel to create customized report formats for various aspects of their system. Once created, the custom report is stored in the customer's database and can be utilized at any time.

Packet Control Capability

Gives Centrex customers with ISDN, the ability to manage their packet control features. Customers that subscribe to the Packet Control Capability can verify current and pending packet options, add, delete or change packet options and run reports regarding packet assignments.

System Partitioning

The Company, upon the customer's request, can partition the Centrex customer group into separate databases representing different customer groups. Each partition is assigned a distinct customer identification name (Customer ID), and can be arranged to be accessible only to certain users designated by the customer.

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D. Standard Service Feature - Description (Cont'd)

- Terms and Conditions

The Company will furnish and maintain CMS software for use by the customer and will be offered only where facilities permit.

The customer must obtain and maintain a compatible computer terminal for use with CMS. The computer terminal will not be furnished by the Company. A business exchange access line or Centrex *PRIME* station line is also required, which is in addition to the rates and charges for CMS.

CMS is available for access by the customer 23 hours a day, seven days a week. A Company technician will be available Monday-Friday 7:00-5:00 to assist CMS customers with their problems and questions.

The Company reserves all rights to take the CMS computer down for software updates or maintenance as required. When possible, software updates will be done during off-peak hours and customers will be warned in advance. Maintenance routines will be done the third weekend of every month.

The Company does not implicitly warrant CMS from any unforeseen software or hardware problems where an entire customer database is lost. The Company will re-establish the database if lost.

All normal and emergency central office functions have priority over customer requested changes. The Company assumes no responsibility for change requests delayed by such Company functions.

The Company will provide the customer a CMS User Handbook and training at the time of initial installation. The Company reserves the right to upgrade or change CMS at anytime. Any additional customer training or documentation requirements resulting from such changes will be supplied at no charge.

New connects and disconnects of station lines are not permitted through CMS.

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D. Standard Service Feature - Description (Cont'd)

The customer assumes full responsibility for the features managed by CMS. The Company will not maintain a separate record of which features are activated on each station line.

CMS software allows the customer to move and change station numbers within their system, the customer will be responsible for labeling the Network Interface when number changes occur. All maintenance calls to the Company in which the trouble proves to be other than on the Company side of the Network Interface will result in the application of Trouble Isolation Charges, as specified in Section 13, following. The Trouble Isolation Charge will not apply to lines equipped with Business *UNISTAR* Service.

All nonrecurring charges for CMS will be applied on a per customer ID basis. Nonrecurring Charges, found elsewhere, do not apply when the customer moves, activates, deactivates, changes features and moves or changes lines through CMS.

An initial Service Establishment Charge will be applied to the first Customer ID. A subsequent System Establishment Charge will be applied to succeeding Customer ID's providing the customer manages all CMS changes from only one central location.

Features added through CMS carry the same recurring rates, nonrecurring charges and system charges as if they were added through the conventional service order process and will be reflected on the customer's bill as such.

If CMS is disconnected, Nonrecurring Charges, as specified elsewhere, will apply per line for all changes or rearrangements to system features.

If the customer moves their Centrex *PRIME* system from one CO to another, and station line number changes are involved, a subsequent installation charge to reestablish the CMS data base will apply.

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D. Standard Service Feature - Description (Cont'd)

Conference Calling

Allows a station user to establish conference connections without the aid of attendant or operator assistance. 3-Way allows a station in the talking state to add a third party to the call; 6-Way allows a station user to add up to five other parties.

- Meet Me[1]

Up to six participants dial a conference number at a specified time and are connected together via a conference bridge. A confirmation tone sounds as each participant is added to, or dropped off of the call.

- Preset[1]

A participant dials a predetermined seven digit software number and the system automatically dials other preset conferee telephone numbers.

Data Call Protection[1]

Provides a no double connect option to the line, protecting data calls from interruption.

Direct Dialing/Originating Terminating

Allows station users to place or receive calls bypassing the attendant.

Display

Identifies incoming internal (i.e., intrasystem-system) calls by phone number and call type (e.g., internal, external, forwarded). This feature identifies why calls have forwarded from a specific number (e.g., busy, no answer). Requires electronic set equipped with appropriate alphanumeric LCD.

[1] Available only from a DMS-100 Central Office.

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D. Standard Service Feature - Description (Cont'd)

Distinctive Ringing/Distinctive Call Waiting Tone

Enables a station user to determine the source of an incoming call.

Directed Call Pickup

- With Barge-in

Permits a user to dial a code and a station number and pick up a call that has been answered or is ringing at another station.

- Non Barge-in

Permits a user to answer a call that is ringing at another station within the same customer group. Once the call is picked up, this feature will not allow the call to be barged in upon. The call being answered must be in a pickup group.

Executive Busy Override[1]

Allows a station user to gain access to a busy station.

[1] Available only from a DMS-100 and AXE-10 Central Office.

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D. Standard Service Features - Description (Cont'd)

Hunting

- Automatically re-routes incoming circuit-switched voice and/or data calls to other lines when the calls encounter busy lines. Hunting groups provide a software-defined search for an available Call Appearance to which a call can be completed. A hunt group member is defined as a set of Call Appearances at the ISDN station.
- Multiline Hunt Group (MLHG) - provides a sequential hunt over the members in the Multiline Hunt Group. When a Call Appearance is busy, the system sequentially hunts only the members following the member associated with the dialed number.
- Circular Hunting - allows all lines in a multiline hunt group to be tested for busy, regardless of the point of entry into the group. When a call is made to a line in a Multiline Hunt Group, a regular hunt is performed starting at the station associated with the dialed number. It continues to the last station of the Multiline Hunt Group then proceeds to the first station in the group and continues to hunt sequentially through the remaining lines in the group.
- Series Completion - this feature allows calls made to a busy directory number to be routed to another specified directory number. The series completion hunting begins with the originally dialed member of the series completion group and searches for an idle directory number from the list of directory numbers.

Individual Line Billing

Toll calls are billed directly against the line placing the call.

Intercept

Disconnected or unassigned lines can be forwarded to a common announcement.

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D. Standard Service Feature - Description (Cont'd)

Inspect

This feature retrieves and displays call related information about any call appearance that has a call associated with it. This can be an active call, a call on hold or an alerting call. The data that can be displayed includes call appearance identification, called or calling directory number, ISDN call identified call type and called or calling party name.

Incoming Calling Identification[1]

Provides user with visual feedback concerning the calling number from an outside party, assuming they do not have Call Blocking, when the electronic set is equipped with appropriate alphanumeric LCD. Name is not available with ISDN.

Intrasystem Calling

A user can dial other lines on the system on a two digit to five digit basis depending on the number of lines within the system.

Intercom[2]

Provides automatic or one/two-digit privacy and priority access to other group intercom members, providing special ringing. Under the Basic package, Automatic Intercom is not available.

Last Number Redial[3]

This feature is for analog sets, it allows users to redial the last number called. A feature button activates this capability on Electronic Business Sets.

Make Set Busy[3]

Allows directory number appearances and call terminations to be made busy to incoming calls.

[1] Requires CPE that has a display.

[2] Under the basic feature package, only 1-2 digit intercom is available, and only from a DMS-100 Central Office.

[3] Available only from a DMS-100 Central Office. When used in conjunction with Centrex *PRIME*'s basic feature package, an industry standard 2500 series set or Meridian Business Set must be selected.

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D. Standard Service Feature - Description (Cont'd)

Message Waiting Service

- Attendant Activation - message waiting lamp on a user's station set can be activated from another electronic set.[1]
- Audible Waiting Indication - when a user goes off hook a stutter dial tone is provided to indicate a message is waiting.[2]
- Visual Waiting Indication - provides a message waiting indication on an electronic set via a message waiting lamp.[3]

Multiple Appearance Directory Number (MADN)[4]

A directory number assigned to more than one electronic and/or ISDN station set.

Network Speed Call[4]

Allows each station user access to a single list of 1,000 preprogrammed numbers which can be shared by all stations in the system (not customer changeable).

Night Service (Trunk Answer Any Station)

Allows any line in the Night Answer Group to be picked up by any other line of the system.

Outgoing Calling Line Identification[5]

Provides user with visual feedback concerning the called number when the electronic set is equipped with appropriate alphanumeric LCD.

- [1] Available only in the Custom ISDN Feature Package from a 5ESS Central Office.
- [2] Audible Waiting Indication is not available on ISDN lines served from a DMS -100 Central Office.
- [3] Visual indication available with proprietary CPE on Basic.
- [4] Available only from a DMS-100 Central Office.
- [5] Requires CPE that has a display.

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D. Standard Service Feature - Description (Cont'd)

Outgoing Trunk Queuing

Provides efficient usage of private facilities by queuing individual station calls and providing a maximum time limit for a call to remain on queue before possible overflow to the direct distance dialing network.

Priority Calling - Incoming[1]

Allows incoming calls from outside the terminal group to terminate on a Call Appearance reserved for originating and priority terminations only. This feature must be used with the Call Waiting feature.

Ringing Option[2]

- Abbreviated - ringing begins immediately for an incoming call and stops ringing after "N" seconds.
- Delayed - ringing begins only after a delay of "N" seconds
- Normal - ringing begins immediately for an incoming call

Speed Calling (1&2 Digit Lists)

Allows a user to place calls to a list of frequently dialed numbers by dialing a one digit speed calling code for a 6 number list, or a 2 digit speed calling code for a 30 number list.

Standard Configuration Group

The standard system design allows users to select from a variety of predetermined configuration groups to support ISDN terminals.

[1] Available only from a 5ESS Central Office.

[2] On a DMS-100 Central Office, this feature requires MADN as well.

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D. Standard Service Feature - Description (Cont'd)

Station Message Detail Recording (SMDR)

- Description

SMDR provides detail on calls that originate from a Centrex *PRIME* customer group(s). Call detail may include: date, time, call duration, station line from which calls originated, called number and carrier selected. SMDR call detail is provided on originating Toll, Outward WATS, Voice Grade channels, Foreign Exchange Service and Directory Assistance calls. Local call detail also is available, requests will be on an individual case basis only.

A customer may use SMDR call detail for identifying, analyzing, and resolving internal network usage issues. The company does not represent SMDR call detail to be valid for billing purposes.

The type of call detail and the method by which it is obtained is dependent upon the type of SMDR technology deployed in the central office serving the customer. Two methods of receiving SMDR are, SMDR to Premises SMDR-P and SMDR Regional Accounting Office SMDR-RAO.

SMDR-P allows customers to obtain daily call detail on their outgoing chargeable calls. The customer's call detail records are stored by the SMDR-P equipment and delivered directly over an access line to the customer's premises. The detail is collected by a customer provided call detail recorder which is usually a customer's personal computer using call accounting software. Through the use of the call accounting package, customers are able to process the call details and generate management reports.

SMDR-RAO allows customers to receive call detail on a monthly basis via magnetic tape. The tape is offered within four categories: Miscellaneous SMDR, Large User Toll, Directory Assistance and WATS. Customers could receive up to four different tapes for their accumulated call detail. Magnetic tape records are in a standard industry-wide format called Exchange Message Record (EMR). A customer's in-house data processing equipment or outside data processor must be able to read this tape as to physical size as well as format.

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D. Standard Service Feature - Description (Cont'd)

- **Terms and Conditions**

The terms and conditions specified herein are in addition to applicable terms and conditions specified elsewhere.

The customer is responsible for providing the necessary computer hardware and software for processing SMDR data. SMDR data delivered to customers by way of SMDR-P or SMDR-RAO is an electronic listing of call detail.

SMDR content is not represented as an image of a bill and is not a valid challenge to the accuracy of the bill.

Temporary suspension, either full or partial, of SMDR is not permitted.

The Company does not implicitly warrant SMDR from any unforeseen software or hardware problems where call detail records may be lost.

Customers not able to obtain SMDR-P may subscribe to SMDR-RAO.

The customer must obtain and maintain a compatible modem and call accounting package for use with SMDR-P. A business exchange access line, Centrex *PRIME* station line, or Voice Grade Channel is required to provide SMDR.

The standard call data delivery interval for SMDR-P is once daily. Customers must specify the time-of-day interval when they wish to retrieve or have the Company deliver their call detail.

SMDR-P customers wishing delivery of call detail at intervals other than once daily, will be priced on an individual case by case basis.

SMDR-P has two delivery options: modem to modem or File Transfer Protocol (FTP). The customer's data may be forwarded at a customer specified time.

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D. Standard Service Feature - Description (Cont'd)

Call data remains on disk for five calendar days after the initial distribution of data to the customer. During this time, customers may request one resend of previously sent data at no charge. After five days, the call data is transferred to magnetic tape. Each customer's daily call detail will be stored on tape and archived for 30 days. This archived information will be made available for retransmission to the customer. A Nonrecurring Charge will apply for the retrieval of this archived data.

The Company reserves all rights to take SMDR-P down for a four and one half hour period every night to run backups and perform maintenance routines.

For SMDR-RAO the magnetic tape(s) will be sent to the customer once a month based on the Company's bill period date. Customers wishing to receive tapes at intervals other than one a month, will be priced on an individual case by case basis.

SMDR-RAO call data is available only for the previous month. An additional nonrecurring charge will be applied if the customer requests a resend of a previously delivered tape.

All nonrecurring charges for SMDR will be applied on a per customer group basis.

A Service Establishment Charge will be applied when all working and non-working station numbers in the customer's Centrex *PRIME* customer group are loaded into the SMDR database at the time of initial installation of the system.

A retransmission of archived SMDR call detail charge, will be applied if a SMDR-P customer desires a resend of call detail originally transmitted within the previous 30 days.

Requests for SMDR call detail in a manner other than described herein will be considered non-standard and will be priced based upon individual customer requirements, cost and rate levels on a case by case basis. Non-standard provisioning of SMDR may include customer requests for local call detail, or hourly delivery of call data for SMDR-P customers.

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D. Standard Service Feature - Description (Cont'd)

Subaddress Reservation (Call Appearance Reservation)[1]

- This feature restricts the use of a Call Appearance by assigning reservations as follows:
 - Termination Only - any attempt to originate a call on a Call Appearance that is reserved for terminating only services is denied.
 - Origination Only - call attempts on a Call Appearance reserved for origination only can only originate calls.

Terminal Group Line Restrictions[1]

Provides the ability to restrict privileges of station users. Various line restrictions are available such as toll facility and various originating and terminating restrictions.

[1] Available only from a 5ESS Central Office.

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D. Standard Service Feature - Description (Cont'd)

Terminal Management[1]

- This feature operates for the ISDN station. The following capabilities are included:
 - One-Touch - automatically selects an idle call appearance and turns on the speakerphone at the station set for feature activation.
 - Automatic Hold/Drop Preference - provides auto hold or drop capability.
 - Call Appearance Selection for Implicit Conference & Transfer - automatically selects an idle call appearance.
 - Display for Ringing Call Appearances Only - activates display on a set for ringing call appearances only.
 - Idle Call Appearance Preference - automatically selects an idle call appearance if available when a station set with multiple Call Appearances goes off-hook.
 - Ringing Call Appearance Preference - automatically selects the call appearance that has been alerting the longest when the user goes off-hook at a station set with multiple Call Appearances being alerted.
 - Time and Date Display - provides user with display of time and date.
 - Feature Button Inspect - provides users who have display stations with a method of determining the features and call appearances that are assigned to the buttons on a station set.

Touch-Tone

Allows for Customer provided equipment to place calls on their Centrex *PRIME* system using Dual-Tone Multi Frequency dialing.

[1] Requires CPE that has a display and speakerphone.

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9.1.18 CENTREX *PRIME* SERVICE (Cont'd)

E. Optional Service Feature - Description

Account Codes

Allows a user to dial an account code for bill back purposes before placing a call.

Additional Secondary Directory Number (SDN)

Allows more than one Secondary Directory Number to be assigned to an ISDN terminal.

Additional X.25 Port Options - Per D- or B-Channel

- Closed User Group
 - This feature allows users to establish subnetworks within for members of the closed user group to communicate. Communication with users who are external to the closed user group is not permitted. A user can belong to multiple closed user groups.
- Incoming Calls Barred
 - This feature prohibits a station from an incoming call.
- Additional Logical Channels
 - This feature allows a user to specify some number of the logical channels to be used only for calls that are originated.
- Outgoing Calls Barred
 - This feature prohibits a station from originating outgoing virtual calls.
- Permanent Virtual Circuit
 - This feature allows packet-switching to implement over a dedicated logical channel without call setup or clearing.

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E. Optional Service Feature - Description (Cont'd)

- Reverse Charge Acceptance
 - This feature permits the data communications equipment to transmit incoming calls requesting reverse charging to the user.
- Reverse Charge Option
 - This feature allows a user to assign billing charges to the called party, rather than the calling party.

Analog Call Appearance

This feature enables analog station users to share their call appearance on a user's ISDN station set. All Analog Call Appearances must be provisioned from the Centrex *PRIME* central office that is providing the ISDN services. One appearance, per number, per terminal is allowed.

Attendant Access Line Service

Allows a Centrex *PRIME* Attendant Line to receive dial "zero" calls.

Authorization Codes

Requires a user to dial an authorization code before using system facilities.

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E. Optional Service Feature - Description (Cont'd)

Automatic Route Selection (ARS)

- Description

ARS is an optional feature, available where facilities permit that allows station users, by dialing a preselected code, to automatically select the preferred route subscribed for by a customer, for network calls. Alternate routing to other facilities subscribed for by the customer, is also provided. This arrangement is available for use with FX, WATS and MTS Network.

ARS is accessed by dialing a single code (1, 2, or 3 digits) which automatically selects the appropriate route to complete the call. If all facilities in the initial route selected are busy, the call will advance to other routes in the selected pattern. Patterns may consist of up to two private routes. If no route is available, the call will route to the selected long distance carrier or overflow tone at the customer's option.

The routing may be based on a number plan area (NPA) or specific central office codes within an NPA as designated by the customer.

- Terms and Conditions

All rates and charges specified for ARS are in addition to the rates and charges for the associated facilities.

Preferred routes and alternate routing patterns will be specified by the customer.

The number of patterns required by a customer is governed by the type and variety of facilities to which the customer subscribes. The maximum number of patterns is two.

A pattern may have either the selected carrier or overflow tone as a final route. Dial 9 may be used as an access code only if the patterns accessed have the selected carrier as a final route.

A route cannot be used more than once in the same pattern.

The customer is responsible for notifying the Company whenever any additions or changes of routes or patterns are required.

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E. Optional Service Feature - Description (Cont'd)

- Explanation of Terms

Route

A route is a group of one or more facilities of the same type used to complete 7 or 10 digit calls between the same points.

Route Selection

The automatic selection of the preferred route as predetermined by the customer, upon dialing of an access code by the station user.

Pattern

A group of routes arranged to be selected in a sequence specified by the customer.

Expensive Route Warning Tone

Provides a warning tone to indicate the selection of an expensive route.

Facility Restriction Level[1]

Determines calling privilege level associated with each station line.

Time of Day Control for ARS

Provides a method for automatically changing the routing parameter according to a prespecified schedule.

[1] Available only from a SESS Central Office.

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9.1.18 CENTREX *PRIME* SERVICE

E. Optional Service Feature - Description (Cont'd)

B-Channel Packet Switching

This feature equips an ISDN B-channel with 64 kbit/s packet capability.

- X.25 Port Options included with each B-channel.[1]

- X.25 Fast Select

This feature allows a sending data terminal to forward up to 128 bytes of data along with call setup and clearing packets.

- X.25 Fast Select Acceptance

This feature transmits incoming call packets with the fast select facility to a designated station that has this feature.

- X.25 Flow Control Parameter Negotiation

This feature negotiates on a per-call basis of the flow control parameters. This consists of automatically negotiating the maximum packet size and window size for each direction of data transmission.

- X.25 Throughput Class Negotiation

This feature allows the calling station to request specific throughput classes in the call request packet for both directions of data transmission.

- X.25 Logical Channel Allocation; One-Way Outgoing, One-Way Incoming, Two-Way

This feature allows a user to restrict the use of a specified logical channel to originate out going calls only, to terminate incoming calls only or to allow both originating and terminating calls.

- X.25 Recognized Private Operating Agency

This feature allows an ISDN user to specify an interLATA carrier for packet-switching on a per call basis. Route selection based on this feature is part of the routing capability.

[1] These features are also included with the D-channel of a 2B+D station line at no additional charge.

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E. Optional Service Feature - Description (Cont'd)

Call Exclusion - Automatic

Automatically restricts shared call appearances from picking up a call on hold or bridging onto an active call.

Call Forward Don't Answer/Call Forward Busy Customer Programmable

Enables users to activate, deactivate and re-direct the Call Forward Busy and Call Forward Don't Answer features from their stations by using dialed feature access codes.

Call Forwarding via Private Facilities

- Description

A telephone number equipped with the Call Forwarding via Private Facilities feature provides for the automatic routing of incoming calls to a specific private facility which is terminated in that main station line user's system. As used herein, the term "private facility" applies to Enhanced Private Switching Communication System (EPSCS), Electronic Tandem Switching (ETS), Wide Area Telephone Service (WATS), Foreign Exchange (FX), and Voice Grade Circuits arranged for senderized operation, and the local and toll message network.

- Terms and Conditions

Incoming local and toll message network and INWATS calls to telephone numbers arranged for Call Forwarding via Private Facilities routing are subject to the appropriate charges for such calls and a common recorded announcement is furnished to inform the caller that the call is being forwarded.

Calls forwarded to the local and toll message network and WATS are subject to the appropriate charges for such calls.

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E. Optional Service Feature - Description (Cont'd)

Custom Calling Services

Custom Calling Services are made possible through the technology of Signaling System 7 (SS7). SS7 is a telephone network architecture in which voice and data are sent through separate paths in the telephone network before arriving simultaneously at the customer's premises.

The following are descriptions available on Basic and ISDN station lines offered under Centrex *PRIME* Service.

- Continuous Redial (Automatic Callback Calling)

Enables a calling user to automatically place a call to the last called directory number from outside a Centrex *PRIME* customer group.

- Call Trace

Allows a user to request a trace of the last incoming call. The results of the call go to an authorized agency.

- Selective Call Forwarding

This feature allows users to preselect calls that will forward based on the telephone number of the calling party.

- Priority Call (Selective Distinctive Alert)

This feature allows a user to preselect which calls receive distinctive alerting treatment based on the telephone number of the calling party.

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9.1.18 CENTREX *PRIME* SERVICE

E. Optional Service Feature - Description (Cont'd)

- Last Call Return

Enables a user to automatically place a call to the last incoming calling directory number.

- Selective Call Rejection

This feature allows a user to reject calls from parties identified on an individual Selective Call Rejection List.

Digital Facility Interface

- Description

This termination provides a digital interface for a high capacity (1.544 Mbit/s) facility which terminates to a customer's central office based switching system. This service provides for the connectivity of 24 circuits within the Centrex *PRIME* system.

- Terms and Conditions

The rates and charges for the Digital Facility Interface are in addition to the rates and charges applicable for the appropriate high capacity facility. All current rules and terms and conditions, including Federal terms and conditions apply to the application of the high capacity facility.[1]

Direct Inward System Access (DISA)[2]

Allows a Customer to dial access to the system from an outside line and receive access to features and facilities of that system.

[1] The High Capacity facility as found elsewhere should be rated as if it terminates to an end user's premises. The Centrex *PRIME* central office in this case is the end user's premises.

[2] Available only from a DMS-100 Central Office.

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9. CENTRAL OFFICE SERVICES

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9.1.18 CENTREX *PRIME* SERVICE

E. Optional Service Feature - Description (Cont'd)

Electronic Key Set Service Feature Package[1]

- **Description**

Electronic Set Service permits the use of special electronic station sets with Centrex *PRIME* Service. This service utilizes a unique line card to provide communications control for the electronic station set.

The customer-provided electronic set is a touch-tone station that provides programmable keys for features and additional numbers. It is served from the central office by a basic or extension station line. It has assignable keys for station line pick-ups or features. Electronic sets and adjunct modules are provided by the customer.

- **Terms and Conditions**

Electronic Set Service will be provided only where facilities permit.

Each electronic set must be associated with a Primary Directory Number. In addition, an Electronic Set Service interface card is required.

Electronic Set Service is subject to a 1.5 mile limitation from the central office.

Electronic Set Service is only available on Centrex *PRIME* station lines served from a DMS-100 Central Office. Station lines with electronic sets cannot have extension stations; however, the primary directory number associated with the main station lines can appear as a secondary appearance of a primary directory number on other main station lines.

- **Explanation of Terms**

Multiple Appearance Directory Number (MADN)

A directory number assigned to more than one electronic and/or ISDN station set.

[1] Available only from a DMS-100 Central Office.

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E. Optional Service Feature - Description (Cont'd)

Software Numbers

Software numbers are numbers which do not require an additional station line. These numbers share the facilities of the primary directory listed number. Variations of software numbers are:

Primary Appearance

The first appearance of a software number on a key.

Secondary Appearance

The second appearance of a software number on a key. The secondary software number can be on the same station or a different station.

Single Appearance

A software number that appears only on one station and one key.

- Standard Feature Package Description

Auto Answer Back

Allows any incoming calls to the primary directory number of the set to be automatically answered after four seconds.

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E. Optional Service Feature - Description (Cont'd)

Automatic Dial

The automatic dial feature allows an electronic set user to call a frequently dialed number by pressing an assigned key. The user is permitted to change the number stored against the assigned key.

Automatic Line

Allows equipped station to automatically place a call to a preassigned number by going off-hook.

Call Forward Reason Display

Provides an electronic set user with the reason the intrasystem call has forwarded. Electronic set must be equipped with display.

Display Called Number

Provides user with visual feedback concerning the called number when the electronic set is equipped with appropriate alphanumeric LCD.

Display Calling Number

Provides user with visual feedback concerning the intrasystem calling number when the electronic set is equipped with appropriate alphanumeric LCD.

Fast Transfer

Provides the capability for the electronic set user to transfer a call without first having to conference a called party.

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E. Optional Service Feature - Description (Cont'd)

Group Intercom

Provides the ability to directly terminate on a predesignated button on another electronic station set by depressing an intercom key.

Last Number Redial Set

It allows users to redial the last number called. A feature button activates this capability on electronic business sets.

Key Short Hunt (KSH)

Provides the capability for incoming calls to hunt over a set in search of an idle DN on which to terminate. KSH can be assigned to the PDN, or the primary appearance of a MADN and work with all DNs on a set.

Message Waiting Set

This feature provides a message waiting indication on an electronic set via a message waiting lamp.

Privacy Release

Permits a user to establish a conference call among MADN members and an outside party by pressing an assigned key or dialing a code.

Query Time

This feature provides the current time and date on an electronic set display.

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9.1.18 CENTREX PRIME SERVICE

E. Optional Service Feature - Description (Cont'd)

- Standard Deluxe Feature Package Description

Business Set Call Forward Per Key

Enables each directory number assigned to be forwarded to a different directory number.

Business Set Inspect Key

Provides display equipped electronic set users with information regarding features and directory numbers that are assigned to their set as well as incoming call information on an intrasystem basis only.

Executive Message Waiting

Provides multiple message waiting indications per directory number.

Group Intercom All Calls

Enables an electronic set user to simultaneously intercom and page up to 29 predefined group intercom members. Group members hear the page over their set's built in speaker.

Music on Hold - Electronic Set[1]

Provides the electronic set with access to system Music on Hold.

Originating/Terminating Line Select

Automatically selects the line when a user answers a call and automatically connects the user to an idle line on outgoing calls.

- Optional Feature Description

Direct Station Selection/Busy Lamp Field

Adds improved answering-position functions to the electronic set by providing busy lamp status and direct station selection.

[1] Requires Music on Hold System, following.

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E. Optional Service Feature - Description (Cont'd)

Message Center

Provides message center functionality to the electronic set. System users access the message center via dialing a code.

Station Camp-On

Allows the electronic set user to call a busy line and place the caller on hold/camp against the busy party's line until they are free.

All rates and charges specified for Electronic Set Service are in addition to the rates and charges associated with the basic station lines, all associated facilities and optional service features.

The Nonrecurring Charges to rearrange primary directory numbers and/or software directory numbers on Electronic Set Service is the same as to install new.

Hot Line (Direct Connect)[1]

Allows equipped station lines the ability to automatically place a call to a pre-assigned number by going off-hook.

Loudspeaker Paging (Trunk Access)

Trunk side allows access to Loudspeaker Paging by dialing an access code.

Message Waiting Visual[2]

Provides the ability to light a lamp on customer provided equipment.

[1] Available on basic station lines only.

[2] Available only from a DMS-100 Central Office on a basic station line

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E. Optional Service Feature - Description (Cont'd)

Music On Hold[1,2]

Provides Music on Hold to all stations excluding Electronic Set Service.

Music On Hold System[1,3]

Provides Music on Hold capability to the system.

Nonstandard Configuration Group

Allows Customers to purchase additional configuration groups (beyond the five standard configuration groups provided) to support ISDN terminals.

Time of Day NCOS (Network Class of Service) Update[2]

Allows normal NCOS values to be mapped on to new values that are based on time of day, day of the week, or day of the year.

Time of Day Routing[2]

Enables efficient use of facilities by allowing or denying route choices based on time of day.

[1] Requires a voice grade circuit to the customer's music source, as specified in the Competitive Private Line Transport Services Price Cap Tariff.

[2] Available only from a DMS-100 Central Office.

[3] Available only from a 5ESS Central Office.

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E. Optional Service Feature - Description (Cont'd)

Trunk Verification From Designated Station[1]

Allows end users audible transmission level testing from selected trunks within a trunk group, limit of ten stations per system.

Uniform Call Distribution

This feature is a type of hunting which provides for an even distribution of incoming calls among the available members of a hunt group.

Uniform Call Distribution Hunt for Circuit Switched Data

This feature establishes a uniform call distribution type multiline hunt group which evenly distributes incoming circuit switched data calls to idle members or devices.

[1] Available only from a DMS-100 Central Office.

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9.1.18 CENTREX *PRIME* SERVICE (Cont'd)

F. Rates and Charges - General

1. Each Centrex *PRIME* Station line will include the common line facility and the standard features as appropriate. Each station line will be equipped with intrasystem calling. The remaining standard features may be selected on a station line-by-station line basis as determined jointly by the customer and the Company.
2. Rates and charges for station lines will be charged according to the number of station lines per location. Customers may add station lines to a Centrex *PRIME* system at the rates and charges in effect at the time the customer signed the Rate Stability Plan agreement.
3. Centrex *PRIME* rates and charges will be developed on an individual case basis when unique engineering, solution sets, and/or customer specified dedicated investment is required.
4. Facilities and equipment utilized by the Company to provide service shall remain the property of the Company.
5. Centrex *PRIME* Service chip-in occurs when a non-sequential telephone number or block of numbers is added to an existing sequential Centrex *PRIME* number arrangement.
 - A non recurring chip-in charge will be applicable when a Centrex *PRIME* customer places an order where a non-sequential telephone number or block of numbers is added to the existing Centrex *PRIME* number arrangement. This change will be applied upon the ordering of Centrex *PRIME* station line(s) that require the chip-in of between one and twenty telephone numbers when the activity is scheduled at the same time.
6. IP Centrex *PRIME* station lines and initial service establishment rates will be developed on an individual case basis and will be specified in a Service Agreement between the Company and the customer. The customer must subscribe to at least 51 IP Centrex station lines at each location.

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9.1.18 CENTREX *PRIME* SERVICE (Cont'd)

G. Rates and Charges - Common Switching Elements

Qwest offers discounted nonrecurring charges for initial installation of a Centrex Prime service under term agreements. For agreements of 12-36 months, Customer will receive a 50% discount on listed nonrecurring (NRC) for initial installations. For agreements of 37-60 months, Customer will receive a 100% discount on listed nonrecurring (NRC) for initial installations. An initial installation is considered the first installation of a Centrex Prime common block and station lines from a serving central office under a term agreement. An initial installation period may not exceed 60 calendar days from the first installation of Centrex Prime stations within a new Centrex Prime system with 300 lines or less. An initial installation period for systems with 301+ lines will be established by mutual agreement of Qwest and Customer but may not exceed 180 calendar days. Installation of services within a Centrex Prime system beyond the initial installation period will be billed at listed/subsequent nonrecurring charge rates. Installation of additional services associated with renewals of an existing Centrex Prime service will not qualify for discounts. Installations of new Centrex Prime systems from a central office other than the current serving central office under an existing or renewed term, agreement will qualify for nonrecurring discounts based the number months remaining in the existing or renewed term agreement. Nonrecurring discounts do not apply to ISDN Loop Extension or Optional Features.

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9.1 DIAL SWITCHING SYSTEMS

9.1.18 CENTREX *PRIME* SERVICE

G. Rates and Charges - Common Switching Elements (Cont'd)

1. Centrex *PRIME* up to 300 station lines

	USOC	
	BLOCKED	NON BLOCKED
• Month-to-Month		
- Basic station line	NJCAX	NJ7AX
- ISDN station line		
- 2B+S	NJCBX	NJ7BX
- 2B+D	NJCCX	NJ7CX
- 0B+D	NJCDX	NJ7DX
- Basic Extension station line	NJXBX	NJXNX
• Rate Stabilized		
- Basic station line	NSCAX	NS7AX
- ISDN station line		
- 2B+S	NSCBX	NS7BX
- 2B+D	NSCCX	NS7CX
- 0B+D	NSCDX	NS7DX
- Basic Extension station line	NEXBX	NEXNX

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9.1 DIAL SWITCHING SYSTEMS

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G.1. (Cont'd)

	NONRECURRING CHARGE	
	MAXIMUM	CURRENT
- 1-20 station lines	\$100.00	\$50.00
- 21-50 station lines	100.00	50.00
- 51-100 station lines	100.00	50.00
- 101-300 station lines	100.00	50.00

	MONTHLY RATE	
	MAXIMUM	CURRENT
- 1-20 station lines	\$121.50	\$40.50
- 21-50 station lines	84.00	28.00
- 51-100 station lines	48.00	16.00
- 101-300 station lines	46.50	15.50

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G.1. (Cont'd)

NONRECURRING CHARGE
INITIAL
MAXIMUM CURRENT

- 1-20 station lines	\$50.00	\$25.00
- 21-50 station lines	50.00	25.00
- 51-100 station lines	50.00	25.00
- 101-300 station lines	50.00	25.00

NONRECURRING CHARGE
SUBSEQUENT
MAXIMUM CURRENT

- 1-20 station lines	\$100.00	\$50.00
- 21-50 station lines	100.00	50.00
- 51-100 station lines	100.00	50.00
- 101-300 station lines	100.00	50.00

12 TO 36 MONTHS
MAXIMUM CURRENT

- 1-20 station lines	\$108.00	\$36.00
- 21-50 station lines	74.25	24.75
- 51-100 station lines	42.75	14.25
- 101-300 station lines	41.25	13.75

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G.1. (Cont'd)

NONRECURRING CHARGE
INITIAL
MAXIMUM CURRENT

- 1-20 station lines
- 21-50 station lines
- 51-100 station lines
- 101-300 station lines

—
—
—
—

NONRECURRING CHARGE
SUBSEQUENT
MAXIMUM CURRENT

- 1-20 station lines
- 21-50 station lines
- 51-100 station lines
- 101-300 station lines

\$100.00 \$50.00
100.00 50.00
100.00 50.00
100.00 50.00

37 TO 60 MONTHS
MAXIMUM CURRENT

- 1-20 station lines
- 21-50 station lines
- 51-100 station lines
- 101-300 station lines

\$101.25 \$33.75
69.75 23.25
39.75 13.25
36.00 12.00

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9.1.18 CENTREX *PRIME* SERVICE

G. Rates and Charges - Common Switching Elements (Cont'd)

2. Centrex *PRIME* over 300 station lines

	USOC			
	BLOCKED	NON BLOCKED		
• Month-to-Month				
- Basic station line	NJCEX	NJ7EX		
- ISDN station line				
- 2B+S	NJCFX	NJ7FX		
- 2B+D	NJCGX	NJ7GX		
- Basic Extension station line	NJXB2	NJXN2		
• Rate Stabilized				
- Basic station line	NSCEX	NS7EX		
- ISDN station line				
- 2B+S	NSCFX	NS7FX		
- 2B+D	NSCGX	NS7GX		
- Basic Extension station line	NEXB2	NEXN2		
	NONRECURRING CHARGE	MONTHLY RATE	12 TO 36 MONTHS	37 TO 60 MONTHS
- 301 or more station lines	[1]	[1]	[1]	[1]

[1] Rates and charges will be developed on an individual case basis, per customer request.

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9.1.18 CENTREX *PRIME* SERVICE

G. Rates and Charges - Common Switching Elements (Cont'd)

3. Centrex *PRIME* Station line with Alternate Access

	USOC	
	BLOCKED	NON BLOCKED
• Month-to-Month Alternate Access Basic Station line	XPM	R8H
• Rate Stabilized Alternate Access Basic Station line	XPN	R8R

	NONRECURRING CHARGE	
	MAXIMUM	CURRENT
- Centrex <i>PRIME</i> station lines, with Alternate Access, each[1]	\$80.00	\$40.00

	MONTHLY RATE	
	MAXIMUM	CURRENT
- Centrex <i>PRIME</i> station lines, with Alternate Access, each[1]	\$27.00	\$9.00

[1] The DS1 Channel Termination Facilities and Multiplexers are also required as found in the Competitive Private Line Transport Services Price Cap Tariff.

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9.1 DIAL SWITCHING SYSTEMS
9.1.18 CENTREX *PRIME* SERVICE
G.3. (Cont'd)

	NONRECURRING CHARGE	
	INITIAL MAXIMUM	CURRENT
- Centrex <i>PRIME</i> station lines, with Alternate Access, each[1]	\$40.00	\$20.00

	NONRECURRING CHARGE	
	SUBSEQUENT MAXIMUM	CURRENT
- Centrex <i>PRIME</i> station lines, with Alternate Access, each[1]	\$80.00	\$40.00

	12 TO 36 MONTHS	
	MAXIMUM	CURRENT
- Centrex <i>PRIME</i> station lines, with Alternate Access, each[1]	\$18.00	\$6.00

[1] The DS1 Channel Termination Facilities and Multiplexers are also required as found in the Competitive Private Line Transport Services Price Cap Tariff

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G.3. (Cont'd)

	NONRECURRING CHARGE	
	INITIAL MAXIMUM	CURRENT
- Centrex <i>PRIME</i> station lines, with Alternate Access, each[1]	-	-

	NONRECURRING CHARGE	
	SUBSEQUENT MAXIMUM	CURRENT
- Centrex <i>PRIME</i> station lines, with Alternate Access, each[1]	\$80.00	\$40.00

	37 TO 60 MONTHS	
	MAXIMUM	CURRENT
- Centrex <i>PRIME</i> station lines, with Alternate Access, each[1]	\$16.50	\$5.50

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[1] The DS1 Channel Termination Facilities and Multiplexers are also required as found in the Competitive Private Line Transport Services Price Cap Tariff.

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9.1 DIAL SWITCHING SYSTEMS

9.1.18 CENTREX *PRIME* SERVICE

G. Rates and Charges - Common Switching Elements (Cont'd)

4. ISDN Arrangement[1]

USOC

- 2B+S Month-to-Month
- 2B+S Rate Stabilized
- 2B+D Month-to-Month
- 2B+D Rate Stabilized
- 0B+D Month-to-Month
- 0B+D Rate Stabilized
- ISDN Loop Extension

EJ1BV
ET1BV
EJ1BX
ET1BX
EJ1BD
ET1BD
NJT

NONRECURRING CHARGE
MAXIMUM CURRENT

- OB+D, per station line	[2]	[2]
- ISDN Loop Extension, per station line	\$400.00	\$200.00

MONTHLY RATE
MAXIMUM CURRENT

- OB+D, per station line	[2]	[2]
- ISDN Loop Extension, per station line	\$37.50	\$12.50

12 TO 36 MONTHS
MAXIMUM CURRENT

- OB+D, per station line	[2]	[2]
- ISDN Loop Extension, per station line	\$33.00	\$11.00

[1] The ISDN Arrangement is in addition to the Centrex *PRIME* station line rate.

[2] Rates and charges will be developed on an individual case basis, per customer request.

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9.1 DIAL SWITCHING SYSTEMS
9.1.18 CENTREX *PRIME* SERVICE
G.4. (Cont'd)

	37 TO 60 MONTHS	
	MAXIMUM	CURRENT
- OB+D, per station line	[2]	[2]
- ISDN Loop Extension, per station line	\$30.75	\$10.25

	NONRECURRING CHARGE	
	MAXIMUM	CURRENT
- 2B+S, per station line	\$60.00	\$30.00
- 2B+D, per station line	60.00	30.00

	MONTHLY RATE	
	MAXIMUM	CURRENT
- 2B+S, per station line	\$45.00	\$15.00
- 2B+D, per station line	69.00	23.00

	NONRECURRING CHARGE	
	INITIAL	
	MAXIMUM	CURRENT
- 2B+S, per station line	\$30.00	\$15.00
- 2B+D, per station line	30.00	15.00

[1] The ISDN Arrangement is in addition to the Centrex *PRIME* station line rate.

[2] Rates and charges will be developed on an individual case basis, per customer request.

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9.1 DIAL SWITCHING SYSTEMS

9.1.18 CENTREX *PRIME* SERVICE

G.4. (Cont'd)

NONRECURRING CHARGE
SUBSEQUENT
MAXIMUM CURRENT

- 2B+S, per station line	\$60.00	\$30.00
- 2B+D, per station line	60.00	30.00

12 TO 36 MONTHS
MAXIMUM CURRENT

- 2B+S, per station line	\$39.00	\$13.00
- 2B+D, per station line	60.00	20.00

NONRECURRING CHARGE
INITIAL
MAXIMUM CURRENT

- 2B+S, per station line	-	-
- 2B+D, per station line	-	-

NONRECURRING CHARGE
SUBSEQUENT
MAXIMUM CURRENT

- 2B+S, per station line	\$60.00	\$30.00
- 2B+D, per station line	60.00	30.00

37 TO 60 MONTHS
MAXIMUM CURRENT

- 2B+S, per station line	\$36.75	\$12.25
- 2B+D, per station line	57.00	19.00

[1] The ISDN Arrangement is in addition to the Centrex *PRIME* station line rate.

[2] Rates and charges will be developed on an individual case basis, per customer request.

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9.1 DIAL SWITCHING SYSTEMS

9.1.18 CENTREX *PRIME* SERVICE

G. Rates and Charges - Common Switching Elements (Cont'd)

5. Non Blocked Usage Adder, per system,
per station line

	USOC	NONRECURRING CHARGE MAXIMUM	CURRENT
• 1-20 station lines	UGXPS	-	-
• 21-50 station lines	UGXPS	-	-
• 51 or more station lines	UGXPS	-	-

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• 1-20 station lines	UGXPS	\$51.00	\$17.00
• 21-50 station lines	UGXPS	51.00	17.00
• 51 or more station lines	UGXPS	4.50	1.50

6. Common Equipment

	USOC	NONRECURRING CHARGE MAXIMUM	CURRENT
• Centrex <i>PRIME</i> Common Equipment, per system	HYE	\$320.00	\$160.00
• Split Service Common Equipment, each	HYS	320.00	160.00

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Centrex <i>PRIME</i> Common Equipment, per system	HYE	\$90.00	\$30.00
• Split Service Common Equipment, each	HYS	90.00	30.00

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G.6. (Cont'd)

	USOC	NONRECURRING CHARGE INITIAL	
		MAXIMUM	CURRENT
• Centrex <i>PRIME</i> Common Equipment, per system	HYE	\$160.00	\$80.00
• Split Service Common Equipment, each	HYS	160.00	80.00
	USOC	NONRECURRING CHARGE SUBSEQUENT	
		MAXIMUM	CURRENT
• Centrex <i>PRIME</i> Common Equipment, per system	HYE	\$320.00	\$160.00
• Split Service Common Equipment, each	HYS	320.00	160.00
	USOC	12 TO 36 MONTHS	
		MAXIMUM	CURRENT
• Centrex <i>PRIME</i> Common Equipment, per system	HYE	\$90.00	\$30.00
• Split Service Common Equipment, each	HYS	90.00	30.00

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9.1.18 CENTREX *PRIME* SERVICE

G.6. (Cont'd)

	USOC	NONRECURRING CHARGE INITIAL	
		MAXIMUM	CURRENT
• Centrex <i>PRIME</i> Common Equipment, per system	HYE	—	—
• Split Service Common Equipment, each	HYS	—	—

	USOC	NONRECURRING CHARGE SUBSEQUENT	
		MAXIMUM	CURRENT
• Centrex <i>PRIME</i> Common Equipment, per system	HYE	\$320.00	\$160.00
• Split Service Common Equipment, each	HYS	320.00	160.00

	USOC	37 TO 60 MONTHS	
		MAXIMUM	CURRENT
• Centrex <i>PRIME</i> Common Equipment, per system	HYE	\$90.00	\$30.00
• Split Service Common Equipment, each	HYS	90.00	30.00

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9.1 DIAL SWITCHING SYSTEMS

9.1.18 CENTREX PRIME SERVICE

G. Rates and Charges - Common Switching Elements (Cont'd)

7. Miscellaneous Charges

- Nonrecurring charges apply, per station line USOC, per customer group.

	USOC	NONRECURRING CHARGE MAXIMUM	CURRENT
- Adding a Basic Rate Access Feature Package or changing between Basic Rate Access Feature Packages, per station line[1]	REAJN	\$ 40.00	\$20.00
- Feature Activation/Deactivation within a Standard Feature Package of an station line	REAFM	10.00	5.00
- When changing a standard station line feature at the same time as adding or rearranging hunting	REAKA	40.00	20.00
- Change charge, per activity, per station line changed	NRC62	16.00	8.00
- Customer initiated changes to the customer group (common block), per change	REAJ0	150.00	75.00

[1] To change from a basic feature package to a Basic Rate Access feature package requires a disconnect of the analog station line and new installation of a Basic Rate Access Station line and customer selection of the appropriate standard feature package.

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9.1.18 CENTREX *PRIME* SERVICE

G.7. (Cont'd)

	USOC	NONRECURRING CHARGE MAXIMUM	CURRENT
• Change from blocking to non-blocking, per station line	NR9CH	\$40.00	\$20.00
• Centrex <i>PRIME</i> Service Chip-in, per station line	REAJP	27.00	13.50
• Conversion Charge, per each line converted from a Centrex type Service to Centrex <i>PRIME</i>	NR9CE	18.00	9.00
• Separate Department Billing, per each bill other than main bill processed	RCEDB	40.00	20.00

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9.1.18 CENTREX *PRIME* SERVICE

G. Rates and Charges - Common Switching Elements (Cont'd)

8. Miscellaneous Facility Arrangements[1]

Provides for termination of special facilities into the system.

	USOC	NONRECURRING MAXIMUM	CHARGE CURRENT
• Voice Grade Circuit, each			
- Per group	FACPG	\$260.00	\$130.00
- Each facility in group	FAC	-	-
• FX/FCO Circuit			
- Per trunk group	FANPG	260.00	130.00
- Each facility in group	FAN	-	-
• WATS (outgoing), each	FAO	80.00	40.00
• 800 Service Circuit, each terminated to basic station line[2]	FA8	80.00	40.00

[1] Where a Centrex *PRIME* main station line is extended as a Voice Grade Circuit to another switching system, the rates and charges specified for a Centrex *PRIME* basic station line apply in addition to the rates and charges specified for Centrex *PRIME* Voice Grade circuit termination arrangement.

[2] In the event an incoming 800 service call is transferred ~~outside the system~~, transmission performance cannot be guaranteed.

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9.1.18 CENTREX *PRIME* SERVICE
G.8.[1] (Cont'd)

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Voice Grade Circuit, each			
- Per group	FACPG	-	-
- Each facility in group	FAC	\$30.00	\$10.00
• FX/FCO Circuit			
- Per trunk group	FANPG	-	-
- Each facility in group	FAN	30.00	10.00
• WATS (outgoing), each	FAO	3.00	1.00
• 800 Service Circuit, each terminated to basic station line[2]	FA8	3.00	1.00

[1] Where a Centrex *PRIME* main station line is extended as a Voice Grade Circuit to another switching system, the rates and charges specified for a Centrex *PRIME* basic station line apply in addition to the rates and charges specified for Centrex *PRIME* Voice Grade circuit termination arrangement.

[2] In the event an incoming 800 service call is transferred outside the system, transmission performance cannot be guaranteed.

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9.1 DIAL SWITCHING SYSTEMS

9.1.18 CENTREX *PRIME* SERVICE

G. Rates and Charges - Common Switching Elements (Cont'd)

9. Centrex Management System (CMS)

	USOC	NONRECURRING CHARGE MAXIMUM	CURRENT
• Service Establishment			
- Initial Installation	MB5XX	\$2,000.00	\$1,000.00
- Subsequent Installation for an associated system	CPVWO	1,000.00	500.00
• Optional Features			
- Custom Reports	RCVXX	[1]	[1]
- System Partitioning	PD8XX	1,000.00	500.00
- Packet Control Capability, per system	PTGPS	3,000.00	1,500.00

10. Station Message Detail Recording (SMDR)

• Service Establishment Charge, initial installation, per customer group			
- SMDR-P	SEPSP	680.00	340.00
- SMDR-RAO	SEPSR	480.00	240.00
• Retransmission of archived call detail, per request[2]			
- SMDR-P	REHIX	600.00	300.00
• Non-Standard provision of SMDR, per main station line	S6N	[1]	[1]

[1] Rates and charges will be based on an individual case basis per customer request.

[2] A request shall not exceed 7 consecutive calendar days.

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9.1 DIAL SWITCHING SYSTEMS

9.1.18 CENTREX *PRIME* SERVICE (Cont'd)

H. Rates and Charges - Optional Service Features

	USOC	NONRECURRING CHARGE MAXIMUM	CURRENT
1. Account Codes			
• Per system	AZ8PS	\$150.00	\$75.00
2. Additional Secondary Directory Number (SDN)			
• Per station	A6QPN	20.00	10.00
3. Additional X.25 Port Options - Per D or B Channel[1]			
• Closed User Group			
- Per Channel	GXM	30.00	15.00
• Incoming Calls Barred			
- Per Channel	GXJ	20.00	10.00
• Additional Logical Channels			
- Per Channel	NW9AL	20.00	10.00
• Outgoing Calls Barred			
- Per Channel	GXN	20.00	10.00
• Permanent Virtual Circuit			
- Per Channel	GXP	30.00	15.00

[1] Available only on ISDN 2B+D Service.

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9. CENTRAL OFFICE SERVICES

9.1 DIAL SWITCHING SYSTEMS

9.1.18 CENTREX *PRIME* SERVICE

H. Rates and Charges - Optional Service Features (Cont'd)

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
1. Account Codes			
• Per system	AZ8PS	\$90.00	\$30.00
2. Additional Secondary Directory Number (SDN)			
• Per station	A6QPN	1.50	0.50
3. Additional X.25 Port Options - Per D or B Channel[1]			
• Closed User Group			
- Per Channel	GXM	15.00	5.00
• Incoming Calls Barred			
- Per Channel	GXJ	—	—
• Additional Logical Channels			
- Per Channel	NW9AL	9.00	3.00
• Outgoing Calls Barred			
- Per Channel	GXN	—	—
• Permanent Virtual Circuit			
- Per Channel	GXP	15.00	5.00

[1] Available only on ISDN 2B+D Service.

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9.1 DIAL SWITCHING SYSTEMS
9.1.18 CENTREX *PRIME* SERVICE
H.3. (Cont'd)

	USOC	NONRECURRING CHARGE MAXIMUM	CURRENT
• Reverse Charge Acceptance			
- Per Channel	GXT	\$ 20.00	\$10.00
• Reverse Charge Option			
- Per Channel	GXQ	20.00	10.00
4. Analog Call Appearance			
• Per Station	MAZ	20.00	10.00
5. Attendant Access Line Service			
• Per attendant Service Point Connection	DZR	20.00	10.00
6. Authorization Codes			
• Per system	AFYPS	170.00	85.00
• Subsequent additions, or changes to, Authorization Codes, per group of 50	REAJQ	170.00	85.00

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H.3. (Cont'd)

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Reverse Charge Acceptance			
- Per Channel	GXT	—	—
• Reverse Charge Option			
- Per Channel	GXQ	\$ 7.50	\$ 2.50
4. Analog Call Appearance			
• Per Station	MAZ	1.50	0.50
5. Attendant Access Line Service			
• Per attendant Service Point Connection	DZR	24.00	8.00
6. Authorization Codes			
• Per system	AFYPS	90.00	30.00
• Subsequent additions, or changes to, Authorization Codes, per group of 50	REAJQ	15.00	5.00

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9. CENTRAL OFFICE SERVICES

9.1 DIAL SWITCHING SYSTEMS

9.1.18 CENTREX *PRIME* SERVICE

H. Rates and Charges - Optional Service Features (Cont'd)

	USOC	NONRECURRING CHARGE MAXIMUM	CURRENT
7. Automatic Route Selection			
• Automatic Route Selection[1] - Common Equipment, per Customer group	F5GPG	\$4,400.00	\$2,200.00
• Changes and rearrangements of Patterns and Routes[2] - Per change, each[4]	READO	150.00	75.00
• Facility Restriction Level, per system[3]	FRKPS	250.00	125.00
• Time of Day Control for ARS - Per system	ATBPS	250.00	125.00
- Change of schedule, per occurrence	RCHAS	200.00	100.00
• Expensive Route Warning Tone, per system	AQWPS	180.00	90.00

[1] Each WATS Band is treated as a separate route.

[2] Where a toll restricted station line accesses a pattern whose final route is the MTS, overflow to MTS will not occur.

[3] Available only from a 5ESS Central Office.

[4] Applicable when a change is required to a pattern route sequence or the pattern assigned to an area code or a prefix.

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9.1 DIAL SWITCHING SYSTEMS
9.1.18 CENTREX *PRIME* SERVICE
H.7. (Cont'd)

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Automatic Route Selection[1] - Common Equipment, per Customer group	F5GPG	\$150.00	\$50.00
• Changes and rearrangements of Patterns and Routes[2] - Per change, each[4]	READO	-	-
• Facility Restriction Level, per system[3]	FRKPS	-	-
• Time of Day Control for ARS - Per system	ATBPS	-	-
- Change of schedule, per occurrence	RCHAS	-	-
• Expensive Route Warning Tone, per system	AQWPS	-	-

[1] Each WATS Band is treated as a separate route.

[2] Where a toll restricted station line accesses a pattern whose final route is the MTS, overflow to MTS will not occur.

[3] Available only from a 5ESS Central Office.

[4] Applicable when a change is required to a pattern route sequence or the pattern assigned to an area code or a prefix.

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9.1.18 CENTREX *PRIME* SERVICE

H. Rates and Charges - Optional Service Features (Cont'd)

	USOC	NONRECURRING CHARGE MAXIMUM	CURRENT
8. B Channel Packet Switching			
• Per B Channel	LTQ3X	[1]	[1]
9. Call Exclusion - Automatic			
• Per Station	NXB	\$ 20.00	\$ 10.00
10. Call Forward Don't Answer/Call Forward Busy Customer Programmable			
• Service establishment	SEPFA	100.00	50.00
• Per telephone number	FSW	20.00	10.00
11. Call Forwarding via Private Facilities			
• Common equipment, per system	PF3PS	1,400.00	700.00
• Per telephone number[2]	PFY	16.00	8.00

[1] Rates and charges will be developed on an individual case basis, per customer request.

[2] Nonrecurring Charge applies for subsequent installation only.

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9.1.18 CENTREX PRIME SERVICE

H. Rates and Charges - Optional Service Features (Cont'd)

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
8. B Channel Packet Switching			
• Per B Channel	LTQ3X	[1]	[1]
9. Call Exclusion - Automatic			
• Per Station	NXB	\$4.50	\$1.50
10. Call Forward Don't Answer/Call Forward Busy Customer Programmable			
• Service establishment	SEPFA	—	—
• Per telephone number	FSW	1.05	0.35
11. Call Forwarding via Private Facilities			
• Common equipment, per system	PF3PS	—	—
• Per telephone number[2]	PFY	0.75	0.25

[1] Rates and charges will be developed on an individual case basis, per customer request.

[2] Nonrecurring Charge applies for subsequent installation only.

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9.1 DIAL SWITCHING SYSTEMS

9.1.18 CENTREX PRIME SERVICE

H. Rates and Charges - Optional Service Features (Cont'd)

	USOC	NONRECURRING CHARGE MAXIMUM	CURRENT
12. Custom Calling Services			
• Continuous Redial			
- Per telephone number	NSS	\$20.00	\$10.00
• Call Trace			
- Per telephone number	[1]	[1]	[1]
• Selective Call Forwarding			
- Per telephone number	NCE	20.00	10.00
• Priority Call			
- Per telephone number	NSK	20.00	10.00
• Last Call Return			
- Per telephone number	NSQ	20.00	10.00
• Selective Call Rejection			
- Per telephone number	NSY	20.00	10.00

[1] Refer to 5.4.3, preceding, for usage charges.

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9.1.18 CENTREX *PRIME* SERVICE

H.12. (Cont'd)

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Continuous Redial			
- Per telephone number	NSS	\$6.00	\$2.00
• Call Trace			
- Per telephone number	[1]	[1]	[1]
• Selective Call Forwarding			
- Per telephone number	NCE	6.00	2.00
• Priority Call			
- Per telephone number	NSK	6.00	2.00
• Last Call Return			
- Per telephone number	NSQ	3.00	1.00
• Selective Call Rejection			
- Per telephone number	NSY	9.00	3.00

[1] Refer to 5.4.3, preceding, for usage charges.

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9.1.18 CENTREX *PRIME* SERVICE

H. Rates and Charges - Optional Service Features (Cont'd)

	USOC	NONRECURRING CHARGE[1] MAXIMUM	CURRENT
13. Digital Facility Interface			
• Common equipment			
- Per Digital Interface Unit, per 1.544 Mbit/s facility	D1E1X	\$1,300.00	\$650.00
• Circuit connections			
- Blocked System			
- Centrex <i>PRIME</i> to Centrex <i>PRIME</i> , per circuit end[2]	M5P	30.00	15.00
- Centrex <i>PRIME</i> to PBX/Key, per circuit[3]	M62	30.00	15.00
- Centrex <i>PRIME</i> to Interexchange Carrier, per circuit	M63	30.00	15.00

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[1] Applies on initial and subsequent activity.

[2] For Centrex *PRIME* to Centrex *PRIME* connections, two Digital Facility Interfaces will be required, one at each end.

[3] Blocked Centrex *PRIME* customers require the use of a Network Access Register and a Centrex *PRIME* basic station line for each M62 circuit connection.

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H.13. (Cont'd)

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Common equipment			
- Per Digital Interface Unit, per 1.544 Mbit/s facility	D1E1X	\$375.00	\$125.00
• Circuit connections			
- Blocked System			
- Centrex <i>PRIME</i> to Centrex <i>PRIME</i> , per circuit end[1]	M5P	22.50	7.50
- Centrex <i>PRIME</i> to PBX/Key, per circuit[2]	M62	39.00	13.00
- Centrex <i>PRIME</i> to Interexchange Carrier, per circuit	M63	22.50	7.50

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[1] For Centrex *PRIME* to Centrex *PRIME* connections, two Digital Facility Interfaces will be required, one at each end.

[2] Blocked Centrex *PRIME* customers require the use of a Network Access Register and a Centrex *PRIME* basic station line for each M62 circuit connection.

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H.13. (Cont'd)

	USOC	NONRECURRING CHARGE[1] MAXIMUM	CURRENT
- Non Blocked System			
- Centrex <i>PRIME</i> to Centrex <i>PRIME</i> , PBX/Key, or Interexchange Carrier, per circuit[2,3]	EJ9	\$30.00	\$15.00
- Centrex <i>PRIME</i> direct inward numbers, per number[4]	CNY	[5]	[5]
	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
- Non Blocked System			
- Centrex <i>PRIME</i> to Centrex <i>PRIME</i> , PBX/Key, or Interexchange Carrier, per circuit[2,3]	EJ9	\$72.00	\$24.00
- Centrex <i>PRIME</i> direct inward numbers, per number[4]	CNY	[5]	[5]

[1] Applies on initial and subsequent activity.

[2] Non Blocked Centrex *PRIME* customers require the use of USOC UGXPS, and a Centrex *PRIME* basic station line for each EJ9 circuit connection.

[3] For Centrex *PRIME* to Centrex *PRIME* connections, two Digital Facility Interfaces will be required, one at each end.

[4] Applies to M62 and EJ9.

[5] See USOC NHN in 5.3.4, preceding.

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9. CENTRAL OFFICE SERVICES

9.1 DIAL SWITCHING SYSTEMS

9.1.18 CENTREX *PRIME* SERVICE

H. Rates and Charges - Optional Service Features (Cont'd)

	USOC	NONRECURRING CHARGE	
		MAXIMUM	CURRENT
14. Direct Inward System Access (DISA)[1]			
• Per access code	3DQ	\$110.00	\$55.00
• Per access code changed	READA	110.00	55.00
	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Per access code	3DQ	\$3.00	\$1.00
• Per access code changed	READA	—	—

[1] Available only from a DMS-100 Central Office.

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9. CENTRAL OFFICE SERVICES

9.1 DIAL SWITCHING SYSTEMS

9.1.18 CENTREX *PRIME* SERVICE

H. Rates and Charges - Optional Service Features (Cont'd)

15. Electronic Key Set Service, per Station line[1]

	USOC	NON- RECURRING CHARGE	MONTH TO MONTH	12 TO 36 MONTHS	37 TO 60 MONTHS
• Basic up to 300 station lines					
- Blocked	ETOBX	[2]	-	[2]	[2]
	EJOBX	[2]	[2]	-	-
- Non-blocked	ETONX	[2]	-	[2]	[2]
	EJONX	[2]	[2]	-	-
• Basic over 300 station lines					
- Blocked	ETOB2	[2]	-	[2]	[2]
	EJOB2	[2]	[2]	-	-
- Non-blocked	ETON2	[2]	-	[2]	[2]
	EJON2	[2]	[2]	-	-
• Basic over Alternate Access[3]					
- Blocked	ETOBA	[2]	-	[2]	[2]
	EJOBA	[2]	[2]	-	-
- Non-blocked	ETONA	[2]	-	[2]	[2]
	EJONA	[2]	[2]	-	-

[1] Available only from a DMS-100 Central Office.

[2] Same rates and charges as Centrex *PRIME* basic station line.

[3] Requires Local transport as found in the Competitive Private Line Transport Service Price Cap Tariff.

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9. CENTRAL OFFICE SERVICES

9.1 DIAL SWITCHING SYSTEMS

9.1.18 CENTREX *PRIME* SERVICE

H.15. (Cont'd)

	USOC	NONRECURRING CHARGE MAXIMUM	CURRENT
• Electronic set service interface, per Basic station line[1]	PP3	\$30.00	\$15.00
• Primary appearance of a software number	SO3	15.00	7.50
• Subsequent appearance of a software number	SO5	30.00	15.00
• Single appearance of a software number	SFB	15.00	7.50
• Adjunct module, per module[2]	C2TAX	20.00	10.00
• Standard Deluxe Feature Package			
- Business Set Call Forward per key, per set	EATPK	16.00	8.00
- Business Set Inspect Key	NP6PK	16.00	8.00
- Executive Message Waiting	MGK	16.00	8.00
- Group Intercom All Calls	GCN	16.00	8.00
- Music on Hold - Electronic Set[3]	MHHPK	16.00	8.00
- Originating/Terminating Line Select	SLB	16.00	8.00

[1] Includes Electronic Set Service standard features.

[2] In addition, rates and charges specified above for primary directory number appearances and software number appearances apply.

[3] Requires Optional Service Feature Music on Hold.

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9. CENTRAL OFFICE SERVICES

9.1 DIAL SWITCHING SYSTEMS

9.1.18 CENTREX *PRIME* SERVICE

H.15. (Cont'd)

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Electronic set service interface, per Basic station line[1]	PP3	\$7.50	\$2.50
• Primary appearance of a software number	SO3	3.00	1.00
• Subsequent appearance of a software number	SO5	—	—
• Single appearance of a software number	SFB	3.00	1.00
• Adjunct module, per module[2]	C2TAX	3.00	1.00
• Standard Deluxe Feature Package			
- Business Set Call Forward per key, per set	EATPK	—	—
- Business Set Inspect Key	NP6PK	—	—
- Executive Message Waiting	MGK	—	—
- Group Intercom All Calls	GCN	—	—
- Music on Hold - Electronic Set[3]	MHHPK	—	—
- Originating/Terminating Line Select	SLB	—	—

[1] Includes Electronic Set Service standard features.

[2] In addition, rates and charges specified above for primary directory number appearances and software number appearances apply.

[3] Requires Optional Service Feature Music on Hold.

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9.1 DIAL SWITCHING SYSTEMS
9.1.18 CENTREX *PRIME* SERVICE
H.15. (Cont'd)

	USOC	NONRECURRING CHARGE MAXIMUM	CURRENT
• Optional Features			
- Direct Station Selection/ Busy Lamp Field, per arrangement	BUD	\$12.00	\$ 6.00
- Station Camp-On, Service Establishment	SEPFB	50.00	25.00
- Station Camp-On, per main Station line	CPK	12.00	6.00
- Message Center, per main station line	MFR	12.00	6.00
16. Hot Line (Direct Connect)			
• Per station line equipped	HLN	12.00	6.00
17. Loudspeaker Paging (Trunk Access)			
• Trunk Side, per group	PTQPG	[3]	[3]
18. Message Waiting Visual[1,2]			
• Per analog basic station line	MLN	[3]	[3]

[1] Available only from a DMS-100 Central Office.

[2] Rates and charges will be based on an individual case basis per customer request for existing Centrex/*CENTRON*/Centrex Plus customers converting to Centrex *PRIME* Service.

[3] Rates and charges will be developed on an individual case basis, per customer request.

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9. CENTRAL OFFICE SERVICES

9.1 DIAL SWITCHING SYSTEMS

9.1.18 CENTREX *PRIME* SERVICE

H.15. (Cont'd)

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Optional Features			
- Direct Station Selection/ Busy Lamp Field, per arrangement	BUD	\$ 6.00	\$ 2.00
- Station Camp-On, Service Establishment	SEPFb	-	-
- Station Camp-On, per main Station line	CPK	42.00	14.00
- Message Center, per main station line	MFR	3.00	1.00
16. Hot Line (Direct Connect)			
• Per station line equipped	HLN	3.00	1.00
17. Loudspeaker Paging (Trunk Access)			
• Trunk Side, per group	PTQPG	[3]	[3]
18. Message Waiting Visual[1,2]			
• Per analog basic station line	MLN	[3]	[3]

[1] Available only from a DMS-100 Central Office.

[2] Rates and charges will be based on an individual case basis per customer request for existing Centrex/*CENTRON*/Centrex Plus customers converting to Centrex *PRIME* Service.

[3] Rates and charges will be developed on an individual case basis, per customer request.

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9. CENTRAL OFFICE SERVICES

9.1 DIAL SWITCHING SYSTEMS

9.1.18 CENTREX *PRIME* SERVICE

H. Rates and Charges - Optional Service Features (Cont'd)

	USOC	NONRECURRING CHARGE MAXIMUM	CURRENT
19. Music On Hold[1,2]			
• Per system	MHHPs	\$150.00	\$ 75.00
20. Music On Hold System[1,3]			
• Per system	MOHPS	200.00	100.00
21. Nonstandard Configuration Group			
• Per configuration group, per system	N3CPG	200.00	100.00
22. Time of Day NCOS (Network Class of Service) Update[2]			
• Per main station line	A4T	20.00	10.00
23. Time of Day Routing[2]			
• Per main station line	ATB	20.00	10.00
• Per ARS pattern	ATBPZ	60.00	30.00

[1] Requires a Voice Grade Circuit, to customer's music source, as found in the Competitive Private Line Transport Services Price Cap Tariff.

[2] Available only from a DMS-100 Central Office.

[3] Available only from a SESS Central Office.

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9. CENTRAL OFFICE SERVICES

9.1 DIAL SWITCHING SYSTEMS

9.1.18 CENTREX *PRIME* SERVICE

H. Rates and Charges - Optional Service Features (Cont'd)

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
19. Music On Hold[1,2]			
• Per system	MHPS	\$90.00	\$30.00
20. Music On Hold System[1,3]			
• Per system	MOHPS	90.00	30.00
21. Nonstandard Configuration Group			
• Per configuration group, per system	N3CPG	—	—
22. Time of Day NCOS (Network Class of Service) Update[2]			
• Per main station line	A4T	0.75	0.25
23. Time of Day Routing[2]			
• Per main station line	ATB	0.75	0.25
• Per ARS pattern	ATBPZ	6.00	2.00

[1] Requires a Voice Grade Circuit, to customer's music source, as found in the Competitive Private Line Transport Services Price Cap Tariff.

[2] Available only from a DMS-100 Central Office.

[3] Available only from a 5ESS Central Office.

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9. CENTRAL OFFICE SERVICES

9.1 DIAL SWITCHING SYSTEMS

9.1.18 CENTREX PRIME SERVICE

H. Rates and Charges - Optional Service Features (Cont'd)

	USOC	NONRECURRING CHARGE MAXIMUM	CURRENT
24. Trunk Verification From Designated Station[1]			
• Per line equipped	BVS	\$200.00	\$100.00
25. Uniform Call Distribution			
• Basic UCD hunt group			
- Per group	AHBPG	350.00	175.00
- Per telephone number	AHBPN	12.00	6.00
• UCD in hunt group including Queuing, Music on Queue and Delay Announcement[2,5]			
- Per group	MHMPG	350.00	175.00
- Per telephone number	MHM	20.00	10.00
- Additional Delay Announcement	RKNXX	20.00	10.00
• Make Busy Arrangements,			
- Per group[2,3]	A9AEX	40.00	20.00
- Per station line[2,3]	MB1	20.00	10.00
• Call Waiting Indication, per unique timing state, per group[4]	WUT	50.00	25.00

[1] Available only from a DMS-100 Central Office.

[2] This arrangement is only available from a 5E and 1AESS Central Office.

[3] A Low Speed Data channel from the Competitive Private Line Transport Services Price Cap Tariff and a special set with a Make Busy key is required.

[4] In addition, a Low Speed Data Channel from the Access Services Price Cap Tariff applies. Limit of three unique timing states per UCD system.

[5] Requires a Voice Grade Circuit, to customer's music source, as found in the Competitive Private Line Transport Services Price Cap Tariff.

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9. CENTRAL OFFICE SERVICES

9.1 DIAL SWITCHING SYSTEMS

9.1.18 CENTREX PRIME SERVICE

H. Rates and Charges - Optional Service Features (Cont'd)

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
24. Trunk Verification From Designated Station[1]			
• Per line equipped	BVS	\$15.00	\$ 5.00
25. Uniform Call Distribution			
• Basic UCD hunt group			
- Per group	AHBPG	-	-
- Per telephone number	AHBPN	6.00	2.00
• UCD in hunt group including Queuing, Music on Queue and Delay Announcement[2,5]			
- Per group	MHMPG	-	-
- Per telephone number	MHM	36.00	12.00
- Additional Delay Announcement	RKNXX	3.00	1.00
• Make Busy Arrangements,			
- Per group[2,3]	A9AEX	30.00	10.00
- Per station line[2,3]	MB1	3.00	1.00
• Call Waiting Indication, per unique timing state, per group[4]	WUT	15.00	5.00

[1] Available only from a DMS-100 Central Office.

[2] This arrangement is only available from a 5E and 1AESS Central Office.

[3] A Low Speed Data channel from the Competitive Private Line Transport Services Price Cap Tariff and a special set with a Make Busy key is required.

[4] In addition, a Low Speed Data Channel from the Access Services Price Cap Tariff applies. Limit of three unique timing states per UCD system.

[5] Requires a Voice Grade Circuit, to customer's music source, as found in the Competitive Private Line Transport Services Price Cap Tariff.

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9. CENTRAL OFFICE SERVICES

9.1 DIAL SWITCHING SYSTEMS

9.1.18 CENTREX *PRIME* SERVICE

H. Rates and Charges - Optional Service Features (Cont'd)

	USOC	NONRECURRING CHARGE	
		MAXIMUM	CURRENT
26. Uniform Call Distribution Hunt for Circuit Switched Data			
• Per Station	NZT	\$20.00	\$10.00
	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Per Station	NZT	\$6.00	\$2.00

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9. CENTRAL OFFICE SERVICES

9.4 CALL MANAGEMENT SYSTEMS

9.4.4 UNIFORM CALL DISTRIBUTION

A. Description

Uniform Call Distribution (UCD) provides a method of distributing a high volume of incoming calls to lines in a multiline hunt group equally and automatically.

B. Optional Features

Queuing

An arrangement whereby incoming calls that are placed to lines within a UCD system can be held in queue if all lines within the system are busy. Calls in queue will be held in their order of arrival until a line becomes available. Calls in queue are served on a first-in first-out basis. Calls held in queue will hear ringing until answered.

Delay Announcement

This option allows for incoming calls held in queue to hear a recorded announcement after a predetermined amount of time. The announcement can be accessed a maximum of four times and the customer has the option of providing their own announcement or a standardized Company announcement. Depending upon the customer's choice, ringing, silence or music will be returned after each announcement.

Music on Queue

This option allows for customer provided music to be played to customers held in queue after a recorded announcement has been accessed. This option can only be provided with Delay Announcement.

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9. CENTRAL OFFICE SERVICES

9.4 CALL MANAGEMENT SYSTEMS

9.4.4 UNIFORM CALL DISTRIBUTION (Cont'd)

C. Terms and Conditions

1. UCD and its associated options will only be provided where adequate and suitable CO facilities exists.
2. The provision of this feature requires that the customer subscribe to a sufficient number of facilities to adequately handle the volume of incoming calls.
3. Lines terminating in a UCD system must be arranged for Hunting Service (Multiline Hunt) as specified in 5.4.11, preceding. UCD is not compatible with circular or preferential list hunt.
4. The customer must purchase one queue slot for each call the customer wants to hold in queue. For example, a customer wanting to hold two calls in queue when all lines are busy, must have two queue slots in the queue group.
5. The customer must specify the length of time a call is held in queue before going to delay announcement. The customer must also specify the number of announcements (maximum of four) and the amount of time between announcements. Changes to these values may only be made through the issuance of a service order.
6. The music on queue option requires a voice grade private line between the serving central office and a customer-provided music source at the customer's premises.

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9. CENTRAL OFFICE SERVICES

9.4 CALL MANAGEMENT SYSTEMS

9.4.4 UNIFORM CALL DISTRIBUTION (Cont'd)

D. Rates and Charges

1. The rates and charges for this service are in addition to all rates and charges for the associated underlying service.

	USOC	NONRECURRING CHARGE	
		MAXIMUM	CURRENT
• Uniform Call Distribution			
- Per multiline hunt group	UMHPG, UHBPB	\$ 50.00	\$25.00
- Per line in multiline hunt group[1]	UMH, UHB	-	-
• Queuing			
- Per queue group	UQGPG, UQBPG	150.00	75.00
- Per queue slot in group	UQGPO, UQBPO	-	-
	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Uniform Call Distribution			
- Per multiline hunt group	UMHPG, UHBPB	-	-
- Per line in multiline hunt group[1]	UMH, UHB	\$ 6.00	\$2.00
• Queuing			
- Per queue group	UQGPG, UQBPG	-	-
- Per queue slot in group	UQGPO, UQBPO	18.00	6.00

[1] Regular nonrecurring charges apply for each line installed in or added to a Multiline Hunt Group as specified elsewhere.

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9.4 CALL MANAGEMENT SYSTEMS
9.4.4 UNIFORM CALL DISTRIBUTION
D.1. (Cont'd)

	USOC	NONRECURRING CHARGE	
		MAXIMUM	CURRENT
• Delay Announcement			
- Customer specific announcement			
- Per announcement, includes first announcement trunk	URA1X, URB1X	\$600.00	\$300.00
- Each additional announcement trunk	URAAX, URBAX	50.00	25.00
- Standardized Announcement			
- Per announcement in announcement sequence	UDA, UEB	260.00	130.00
- Per queue slot in group	UDAPQ, UEBPQ	-	-
	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Delay Announcement			
- Customer specific announcement			
- Per announcement, includes first announcement trunk	URA1X, URB1X	\$390.00	\$130.00
- Each additional announcement trunk	URAAX, URBAX	45.00	15.00
- Standardized Announcement			
- Per announcement in announcement sequence	UDA, UEB	30.00	10.00
- Per queue slot in group	UDAPQ, UEBPQ	27.00	9.00

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9. CENTRAL OFFICE SERVICES

9.4 CALL MANAGEMENT SYSTEMS
9.4.4 UNIFORM CALL DISTRIBUTION
D.1. (Cont'd)

	USOC	NONRECURRING CHARGE	
		MAXIMUM	CURRENT
• Music on Queue			
- Music Distribution Amplifier			
- Per queue slot	MUW, MUA	\$ 31.00	\$ 15.50
- Up to 22 queue slots	MUW1X, MUA1X	-	-
- 23 to 66 queue slots[1]	MUW2X, MUA2X	-	-
- Connecting channel between the serving CO common equipment and the music source on the customer premises	N/A	[2]	[2]
2. Changes			
• Change in quantity of queue slots in queue group, per group	REAAF	100.00	50.00
• Change in content of customer specific announcement	REAAG	400.00	200.00
• Change from or to ringing, silence or music after announcement, change in amount of time calls are held in queue or change in amount of time between announcements	REAAH	100.00	50.00

[1] In addition, apply rates and charges for USOC MUW1X or MUA1X.

[2] Apply rates and charges for appropriate voice grade private line.

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9. CENTRAL OFFICE SERVICES

9.4 CALL MANAGEMENT SYSTEMS
9.4.4 UNIFORM CALL DISTRIBUTION
D.1. (Cont'd)

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Music on Queue			
- Music Distribution Amplifier			
- Per queue slot	MUW, MUA	-	-
- Up to 22 queue slots	MUW1X, MUA1X	\$705.00	\$235.00
- 23 to 66 queue slots[1]	MUW2X, MUA2X	270.00	90.00
- Connecting channel between the serving CO common equipment and the music source on the customer premises	N/A	[2]	[2]
2. Changes			
• Change in quantity of queue slots in queue group, per group	REAAF	-	-
• Change in content of customer specific announcement	REAAG	-	-
• Change from or to ringing, silence or music after announcement, change in amount of time calls are held in queue or change in amount of time between announcements	REAAH	-	-

[1] In addition, apply rates and charges for USOC MUW1X or MUA1X.

[2] Apply rates and charges for appropriate voice grade private line.

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9. CENTRAL OFFICE SERVICES

9.4 CALL MANAGEMENT SYSTEMS (Cont'd)

9.4.5 CENTRAL OFFICE - AUTOMATIC CALL DISTRIBUTION (CO-ACD)

A. Description

1. CO-ACD Service provides call distribution as an integrated function of the central office. CO-ACD Service provides an equal distribution of a large volume of incoming calls to predesignated groups of answering positions, known as agent positions.
2. Calls terminating on a CO-ACD are placed in a queue in the order of their arrival when an agent is not available to answer them, and are removed from queue as agents become available. Incoming calls are presented to the next available agent in the order of arrival, with the highest priority first. Queue slots are dedicated time slots used to hold incoming calls in a delayed state until an agent position becomes available. Customers subscribing to Basic CO-ACD Service receive 10% queuing based on the total number of CO-ACD service positions. Customers subscribing to Deluxe CO-ACD Service receive 30% queuing. Additional queuing is available as specified herein.
3. The CO-ACD Service switching function is performed in the central office and is available only from central offices where facilities have been provisioned for the service.
4. CO-ACD Service can be provided as Basic CO-ACD Service or Deluxe CO-ACD Service. The customer may have more than one CO-ACD group, but within a system, all positions must be either Basic or Deluxe.

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9. CENTRAL OFFICE SERVICES

9.4 CALL MANAGEMENT SYSTEMS

9.4.5 CENTRAL OFFICE - AUTOMATIC CALL DISTRIBUTION (CO-ACD)

A. Description (Cont'd)

5. Agent positions may be either Type A or C. Supervisory positions must be Type C. With Basic CO-ACD, supervisory positions can also function as agent positions. Type A and C Positions are defined as follows:

a. Type A Agent Positions

Must terminate in a standard tone signaling telephone. Type A positions have inward and outward dialing capabilities with standard agent features as defined herein. Additional optional feature configurations are also available as follows:

Level I

Call Forwarding and Speed Call (Short List).

Level II

All Level I features plus Call Forward - Busy Line, Call Forward - Don't Answer, Conference Calling (6-Way) Speed Call (Long List) and Last Number Redial.

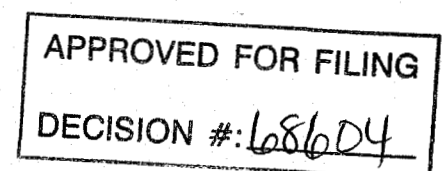
Level III

All Level II features plus Call Pickup[1], Call Waiting[1], Automatic Callback, and Music on Hold.

b. Type C Agent Positions

Must terminate in an Electronic Set capable of providing the features listed herein. Certain features require an Electronic Set to have display capabilities. Type C positions have inward calling capabilities with standard agent features as defined herein. Optional outward dialing capabilities and additional optional feature configurations are also available via Secondary Directory Numbers (SDNs).

[1] Only available on non CO-ACD calls.



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9. CENTRAL OFFICE SERVICES

9.4 CALL MANAGEMENT SYSTEMS

9.4.5 CENTRAL OFFICE - AUTOMATIC CALL DISTRIBUTION (CO-ACD)

A. Description (Cont'd)

6. Basic CO-ACD

a. System Features

Abandoned Call Clearing

Abandoned CO-ACD calls are removed from incoming call queues and recorded announcements in order to reduce unnecessary connections to the central office.

Agent Queue

The Agent Queue feature ensures an even distribution of workload among the agents in the group. The agent who has been available the longest receives the first incoming call.

Automatic Overflow

Multiple CO-ACD groups can be specified as overflow groups for a given CO-ACD group. If an overflow condition exists on the incoming call queue, these groups are examined and the call terminates on the first group that has available agent(s) or queue(s).

Automatic Priority Promotion

Ensures that low-priority calls do not remain unanswered. With this feature, low-priority calls are promoted to higher priority queues after a specified waiting period.

Call Delay Announcements

Provides up to three announcements per queue to callers such as the status of a call (in queue, all positions busy, etc.) when the delay exceeds a customer specified threshold. A Call Delay Announcement can be provided via an interface to a customer premises announcement or the customer may provide a prerecorded announcement to the Company for use in the central office.

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9. CENTRAL OFFICE SERVICES

9.4 CALL MANAGEMENT SYSTEMS

9.4.5 CENTRAL OFFICE - AUTOMATIC CALL DISTRIBUTION (CO-ACD)

A.6.a. (Cont'd)

Call Processing Control

Provides for the distribution of incoming calls among a group of available agent positions. Each call is served on a first-in, first-out basis by the member of the group who has been idle the longest. If all agent positions are busy, calls are queued in their order of arrival in an incoming-call queue. As soon as an agent becomes available, the agent is presented with the first call waiting to be answered.

CO-ACD Directory Numbers

Unique directory numbers used to receive incoming CO-ACD calls. A CO-ACD group can have a total of 17 directory numbers consisting of a primary CO-ACD Directory Number and up to 16 supplementary CO-ACD Directory Numbers.

Incoming Call Queue

Allows incoming calls to be placed in a queue when all agents are busy.

Night Service

Night Service is activated when all agents in a CO-ACD group have activated Make Set Busy. Calls newly arriving for the group are rerouted to the night service route specified for the CO-ACD group. The treatment can be another CO-ACD location, an external location, or to an optional recorded announcement.

Ring Threshold

Provides for the rerouting of a call when an agent does not answer the call within a preprogrammed time. The call is rerouted either to the longest idle agent or to the front of the queue if there is no agent available.

Threshold Routing

Provides a route that a call takes if there is no automatic overflow route available or defined, and if the wait threshold has been exceeded or the queue is full.

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9.4.5 CENTRAL OFFICE - AUTOMATIC CALL DISTRIBUTION (CO-ACD)

A.6. (Cont'd)

b. Agent Features

Call Hold

This feature permits an agent to place an incoming call on hold. While the call is on hold, the agent has full use of the position to consult with another agent, supervisor or make an outgoing call.

Call Transfer/Three-Way Calling

This feature allows agents to transfer a CO-ACD call to another agent position. The agent initiating the transfer may also establish a three-way call involving the incoming CO-ACD call, the agent and the third party.

Login and Logout

All agents are required to login to an agent position before they can receive incoming CO-ACD calls. When an agent is logged out, no CO-ACD calls can be presented to the agent.

Make Set Busy

When in the Make Set Busy state, incoming calls are blocked from routing to the agent. When Make Set Busy is activated, the agent is logged out.

Not Ready

The Not Ready feature allows the CO-ACD position to be temporarily unable to receive calls. The feature is typically used when an agent needs time to complete a transaction between calls.

Toll Restriction

Enables the customer to block or allow one or more three- through ten-digit numbers when these numbers are dialed from selected Type A Agent Positions.

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A.6. (Cont'd)

c. Supervisor Features

The following supervisor features are available with Basic CO-ACD in addition to all Basic CO-ACD agent features.

Agent Status Display

Provides the status of agent positions to administrative personnel for up to 48 agents.

Answer Agent

Permits the supervisor to answer calls from agents.

Call Agent Key

Permits a supervisor to call an agent position by dialing the agent's directory number or by depressing the appropriate Agent Key.

Display Queue Status

Allows a supervisor to monitor queue status (number of calls waiting, total agent positions occupied and longest wait time).

Enhanced Agent Observe

This feature allows the supervisor to observe agents on both primary and secondary directory numbers.

Forced Agent Availability

Allows a supervisor to change the status of an agent's position from "Not Ready" to "Idle and Available".

Multi-Stage Queue Status Display

Allows supervisors to quickly and easily determine the length of time calls are held in queue before being answered.

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A.6.c. (Cont'd)

Status of Secondary Directory Numbers

Allows a supervisor to display the status of an agent engaged in a CO-ACD call or a call on a Secondary Number.

Toll Restriction

Enables the customer to block or allow one or more three- through ten-digit numbers when these numbers are dialed from selected Supervisor Position.

d. Optional Features

Group Reconfiguration/Team Status Interface

Group Reconfiguration provides the customer with the ability to change the CO-ACD parameters. Team Status allows the customer to periodically view the status of their CO-ACD groups. The status contains information such as the following:

- CO-ACD group name
- Primary CO-ACD number
- Total number of calls in the CO-ACD queue
- Number of seconds that the first call queued in the incoming call queue has been waiting.
- Number of idle CO-ACD positions.

The Group Reconfiguration feature allows the customer to change such things as the following:

- Agent position reassignment
- Queue size
- Maximum wait time
- Ring threshold
- Overflow route
- Night service route
- Directory number priority and assignment
- Recorded announcement
- Information on each group

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9.4.5 CENTRAL OFFICE - AUTOMATIC CALL DISTRIBUTION (CO-ACD)

A. Description (Cont'd)

7. Deluxe CO-ACD

a. System Features

The following system features are available with Deluxe CO-ACD in addition to all Basic CO-ACD system features.

Call Forcing

When a CO-ACD call is presented to an agent having Call Forcing, the agent hears a short burst of tone to alert the agent, and the call is immediately connected.

Call Source Identification

The terminating CO-ACD called number is displayed on the Type C Agent Position.

Controlled Interflow

Allows a supervisor to place a CO-ACD group in a Controlled Interflow mode, which directs new incoming calls to the group to a predetermined route defined by the customer.

Line-of-Business Code

Enables agents to enter a Line-of-Business Code for each call. Entering the code pegs a register for that line of business and allows the customer to track holding times for calls attributed to various activities.

Management Reports for Call Hold and Call Transfer

Provides information relating to agent activation of Call Hold and Call Transfer.

Music on Delay in Queue

Connects incoming callers in a queue to a customer provided music source while waiting for an available agent.

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A.7.a. (Cont'd)

Night Recorded Announcement and Forward

Presents after hours callers with a special announcement that will indicate that their call is being forwarded to a location where calls can be answered.

Overflow Enhancement

Allows the customer to program up to four CO-ACD groups as potential overflow routes prior to a call being rerouted to the final overflow destination.

Overflow of Enqueued Calls

Provides for overflow of calls that have been queued for excessive amounts of time. This feature establishes new overflow thresholds to provide overflow routing for queued calls.

b. Agent Features

The following agent features are available with Deluxe CO-ACD in addition to all Basic CO-ACD agent features.

Call Supervisor

This feature allows the CO-ACD agent quick access to the supervisor for help or consultation.

Emergency

The Emergency feature allows a CO-ACD agent to immediately conference a supervisor or as an alternate, conference an emergency recording device or both.

Login Password Enhancement

This feature assures that only CO-ACD personnel assigned to a specific login ID use that ID. This is accomplished through customer group restrictions and password association.

Queue Status Display Refresh

Provides near real-time display of queue size and waiting time information.

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A.7.b. (Cont'd)

Walkaway/Closed Key Operation

After activating the Not Ready feature, this feature enables the agent to activate a code indicating the reason the agent is not available.

c. Supervisor Features

The following supervisor features are available with Deluxe CO-ACD in addition to all Basic CO-ACD supervisor features.

Agent Key

Allows a supervisor to directly call a CO-ACD agent position by pressing a key associated with that position.

Extended Agent Observe

Allows supervisors to observe calls presented to any agent or supervisor in any CO-ACD group within the customer's CO-ACD system.

Observe Agent/Three-Way Calling

Allows a supervisor to monitor three-way calls in which an agent is participating.

d. Optional Features

Management Information System (MIS) Interface

Provides for real time status display and historical performance reporting in addition to the Basic CO-ACD features associated with Group Reconfiguration/Team Status. Customers must furnish compatible premises software and hardware equipment.

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9.4 CALL MANAGEMENT SYSTEMS

9.4.5 CENTRAL OFFICE - AUTOMATIC CALL DISTRIBUTION (CO-ACD)

A. Description (Cont'd)

8. Optional Features available to Basic and Deluxe CO-ACD

a. Additional Incoming Call Queuing/Queue Slots

Customers wishing queuing greater than 10% for Basic CO-ACD or 30% for Deluxe CO-ACD may purchase additional queue slots for each additional call they wish to hold in queue. For example, a customer with 10 agent positions has the capability to hold one call in queue. If they wish to hold a total of four calls in queue, they must purchase three additional queue slots. Customers with less than 10 agent positions will be provided with one queue slot.

b. Additional Call Delay Announcements

Customers wishing more than three announcements per queue may purchase additional announcements as specified herein.

c. Secondary Directory Number (SDN)

Provides for the assignment to a CO-ACD Type C agent or supervisor position of one or more Secondary Directory Numbers that are separate from the CO-ACD incoming numbers. These numbers share the facilities of the agent or supervisor lines and give the agent or supervisor the ability to dial out or receive calls not directed to the CO-ACD numbers. Secondary Directory Numbers are available in the following feature configurations:

Level I

Direct inward and outward dialing.

Level II

All Level I features plus Call Forwarding, Speed Call (Short List) and Three-Way Calling/Consultation Hold/Call Transfer.

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A.8.c. (Cont'd)

Level III

All Level II features plus Call Forwarding-Busy Line, Call Forwarding-Don't Answer, Conference Calling (Six-Way), Speed Call (Long List) and Last Number Redial.

Level IV

All Level III features plus Call Pickup, Call Waiting, Call Park, Automatic Callback, Conference Calling (Meet Me), Auto Dial, Query Time and Date, Group Intercom, Reason Display, Feature Display and Music On Hold.

d. Queue Status Lamp Interface

Audits incoming call queues to detect overflows. A customer provided queue status lamp remains lit until the audit determines that calls for that agent group have resumed normal queuing.

e. Adjunct Module Translations

Allows for additional agent status display and/or feature/functions.

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9.4.5 CENTRAL OFFICE - AUTOMATIC CALL DISTRIBUTION (CO-ACD) (Cont'd)

B. Terms and Conditions

1. CO-ACD Service is available only where adequate and suitable facilities exist.
2. Customers must furnish compatible premises equipment.
3. Temporary suspension, either full or partial, of CO-ACD Service is not permitted.
4. Agent or supervisor positions provided outside of the serving central office area of the CO-ACD System are subject to FX or FCO charges as specified in the Competitive Private Line Transport Services Price Cap Tariff.
5. Type C CO-ACD Agent or Supervisor positions terminating in an Electronic Set are subject to distance and technical limitations based upon the distance from the customer's premises to the central office. These limitations will be determined on a customer by customer basis.
6. The Music on Hold and Music on Delay in Queue features require that the music source be provided at the customer's premises. A Voice Grade Channel from the central office to the customer's premises and a Music Interface are required to make either or both of these features operational.
7. Intercept Service will be provided pursuant to the terms of that service. See 5.8.4, preceding.

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9.4.5 CENTRAL OFFICE - AUTOMATIC CALL DISTRIBUTION (CO-ACD) (Cont'd)

C. Rates and Charges

1. The rates and charges for CO-ACD Service are in addition to the regular rates and charges for the services with which it is associated.
2. CO-ACD Service is available on a month-to-month basis for customers subscribing to 20 or less positions. Rate stabilized rates for periods of from 12 months to 10 years are also available. Customers subscribing to more than 20 positions are required to subscribe to this service on a rate stabilized basis only.
3. The month-to-month minimum period is one month.
4. A customer must subscribe to and maintain a minimum of five CO-ACD Service positions per CO-ACD system.
5. End User Common Line rates as specified in the Interstate Access Service Tariff apply to each agent and supervisor position in the CO-ACD system.
6. Network Access Register needs, if any, will be determined on a customer-by-customer basis. Network Access Registers are provided at rates and charges as specified elsewhere.
7. Rates and charges for the Agent/Supervisor positions will be charged according to the number of positions per location. Each different location will begin with the 1-20 position charges. The positions between 21-50 will have different rates and charges. Positions for 51 and over will be charged according to the distance of the position from the serving central office, in quarter mile increments.
8. A Digital Facility Interface and terminating arrangement needs, if required, will be determined on a customer by customer basis. The Digital Facility Interface and terminating arrangements are provided at rates and charges as specified elsewhere.
9. If the customer chooses not to activate all of the system, agent or supervisor features at the time the CO-ACD Service is installed, and then subsequently requests activation, a System Rearrangement and/or line charge(s) will apply as specified in C.15., following.

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9.4.5 CENTRAL OFFICE - AUTOMATIC CALL DISTRIBUTION (CO-ACD)

C. Rates and Charges (Cont'd)

10. The System Group Name Charge applies when after the system initially is installed, the customer requests the Company change the software in the switch or server to accommodate a customer requested Group Name Change.
11. Rate Stability Plan (RSP)
 - a. The Rate Stability Plan (RSP) is an arrangement whereby customers who agree to continue to subscribe to certain services for a designated period of time are guaranteed against Company initiated changes in the monthly rates for that service during the designated period.
 - b. Movement, rearrangement or other subsequent action on any customer services shall be subject to applicable nonrecurring charges.
 - c. All new positions installed under the Rate Stability Plan are subject to applicable nonrecurring type charges as specified herein. Rate Stability for all service and facilities provided under the RSP terminate simultaneously.
 - d. After the Service Date, if a Rate Stabilized customer removes, in whole or in part, CO-ACD Positions to a level that is less than 60% of the initial number of CO-ACD Positions, a termination charge may apply as specified in 2.2.14.D. of the Exchange and Network Services Price Cap Tariff.
 - e. Customers subscribing to the RSP shall be subject to the Termination Liability/Waiver Policy as set forth in 2.2.14.D. of the Exchange and Network Services Price Cap Tariff.

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9.4.5 CENTRAL OFFICE - AUTOMATIC CALL DISTRIBUTION (CO-ACD)

C. Rates and Charges (Cont'd)

12. Month-to-month rates and charges are as follows:

	USOC	NONRECURRING CHARGE MAXIMUM	CURRENT
a. Service Establishment, per CO-ACD System	SESPS	\$6,000.00	\$3,000.00
b. Basic CO-ACD			
• Positions 1-20 Lines			
- Type A/C Agent, Supervisor, each[1]	AKKAM CKWAM CKWCM	160.00	80.00
• Group Reconfiguration/ Team Status Interface per Interface[2]	NGVXM	36.00	18.00
c. Deluxe CO-ACD			
• Positions 1-20 Lines			
- Type A/C Agent, Supervisor, each[1]	AKKBM CKWBM CKWDM	160.00	80.00
• MIS Interface per interface[2]	NQVXM	36.00	18.00

[1] The nonrecurring charge applies to the initial installation and subsequent additions.

[2] In addition, a Voice Grade Channel, as specified in the Competitive Private Line Transport Services Price Cap Tariff, is required from the customer's premises to the serving central office.

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C.12. (Cont'd)

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
a. Service Establishment, per CO-ACD System	SESPS	—	—
b. Basic CO-ACD			
• Positions 1-20 Lines			
- Type A/C Agent, Supervisor, each	AKKAM CKWAM CKWCM	\$128.55	\$42.85
• Group Reconfiguration/ Team Status Interface per Interface[1]	NGVXM	30.90	10.30
c. Deluxe CO-ACD			
• Positions 1-20 Lines			
- Type A/C Agent, Supervisor, each	AKKBM CKWBM CKWDM	139.05	46.35
• MIS Interface per interface[1]	NQVXM	49.35	16.45

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[1] In addition, a Voice Grade Channel, as specified in the Competitive Private Line Transport Services Price Cap Tariff, is required from the customer's premises to the serving central office.

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9.4 CALL MANAGEMENT SYSTEMS

9.4.5 CENTRAL OFFICE - AUTOMATIC CALL DISTRIBUTION (CO-ACD)

C. Rates and Charges (Cont'd)

13. CO-ACD Rate Stability Plan rates and charges are as follows:

	USOC	NONRECURRING CHARGE MAXIMUM	CURRENT
a. Service Establishment, per CO-ACD System	SESPS	\$6,000.00	\$3,000.00
b. Basic CO-ACD			
• Group Reconfiguration/ Team Status Interface, Per interface[1]	NGVXR	36.00	18.00
	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
a. Service Establishment, per CO-ACD System	SESPS	—	—
b. Basic CO-ACD			
• Group Reconfiguration/ Team Status Interface, Per interface[1]	NGVXR	\$24.75	\$8.25

[1] In addition, a Voice Grade Channel, as specified in the Competitive Private Line Transport Services Price Cap Tariff, is required from the customer's premises to the serving central office.

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9.4.5 CENTRAL OFFICE - AUTOMATIC CALL DISTRIBUTION (CO-ACD)

C.13.b. (Cont'd)

USOC

- Type A/C Agent, Supervisor

AKKAR
CKWAR
CKWCR

	NONRECURRING CHARGE[1]	
	MAXIMUM	CURRENT
Positions		
1 - 20 Lines	\$160.00	\$80.00
21 - 50 Lines	160.00	80.00
51 + Lines		
Air Qtr Miles from CO		
1	160.00	80.00
2	160.00	80.00
3	160.00	80.00
4	160.00	80.00
5	160.00	80.00
6	160.00	80.00
7	160.00	80.00
8	160.00	80.00
9	160.00	80.00
10	160.00	80.00
11	160.00	80.00
12	160.00	80.00
13	160.00	80.00
14	160.00	80.00
15	160.00	80.00
16	160.00	80.00
17	160.00	80.00
18	160.00	80.00
19	160.00	80.00
20	160.00	80.00

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[1] The nonrecurring charge applies to the initial installation and subsequent additions.

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9.4 CALL MANAGEMENT SYSTEMS

9.4.5 CENTRAL OFFICE - AUTOMATIC CALL DISTRIBUTION (CO-ACD)

C.13.b. (Cont'd)

		12 TO 35 MONTHS	
		MAXIMUM	CURRENT
Positions			
1 - 20 Lines		\$116.70	\$38.90
21 - 50 Lines		110.40	36.80
51 + Lines			
Air Qtr Miles from CO			
1		97.35	32.45
2		98.55	32.85
3		99.75	33.25
4		101.40	33.80
5		102.75	34.25
6		104.25	34.75
7		106.50	35.50
8		107.85	35.95
9		109.95	36.65
10		114.15	38.05
11		115.95	38.65
12		121.95	40.65
13		127.50	42.30
14		128.70	42.90
15		131.40	43.80
16		136.95	45.65
17		139.20	46.40
18		141.00	47.00
19		142.50	47.50
20		149.25	49.75

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9.4 CALL MANAGEMENT SYSTEMS

9.4.5 CENTRAL OFFICE - AUTOMATIC CALL DISTRIBUTION (CO-ACD)

C.13.b. (Cont'd)

		36 TO 59 MONTHS	
		MAXIMUM	CURRENT
Positions			
1 - 20 Lines		\$101.70	\$33.90
21 - 50 Lines		96.30	32.10
51 + Lines			
Air Qtr Miles from CO			
1		82.80	27.60
2		89.70	27.90
3		84.75	28.25
4		86.25	28.75
5		87.30	29.10
6		88.50	29.50
7		90.45	30.15
8		91.65	30.55
9		93.30	31.10
10		96.90	32.30
11		98.25	32.75
12		103.35	34.45
13		107.40	35.80
14		108.90	36.30
15		111.15	37.05
16		115.80	38.60
17		117.60	39.20
18		119.10	39.70
19		120.45	40.15
20		126.00	42.00

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9.4.5 CENTRAL OFFICE - AUTOMATIC CALL DISTRIBUTION (CO-ACD)

C.13.b. (Cont'd)

		60+ MONTHS	
		MAXIMUM	CURRENT
Positions			
1 - 20 Lines		\$ 88.20	\$29.40
21 - 50 Lines		83.40	27.80
51 + Lines			
Air Qtr Miles from CO			
1		70.80	23.60
2		71.70	23.90
3		72.60	24.20
4		73.80	24.60
5		74.85	24.95
6		75.90	25.30
7		77.70	25.90
8		78.75	26.25
9		80.25	26.75
10		83.40	27.80
11		84.75	28.25
12		89.25	29.75
13		92.85	30.95
14		94.20	31.40
15		96.30	32.10
16		100.50	33.50
17		102.15	34.05
18		103.50	34.50
19		104.70	34.90
20		109.65	36.55

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9.4.5 CENTRAL OFFICE - AUTOMATIC CALL DISTRIBUTION (CO-ACD)

C.13. (Cont'd)

	USOC	NONRECURRING CHARGE	
		MAXIMUM	CURRENT
c. Deluxe CO-ACD			
• MIS Interface per interface[1]	NQVXR	\$36.00	\$18.00
	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• MIS Interface per interface[1]		\$39.60	\$13.20

[1] In addition, a Voice Grade Channel, as specified in the Competitive Private Line Transport Services Price Cap Tariff, is required from the customer's premises to the serving central office.

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9.4 CALL MANAGEMENT SYSTEMS

9.4.5 CENTRAL OFFICE - AUTOMATIC CALL DISTRIBUTION (CO-ACD)

C.13.c. (Cont'd)

USOC

- Type A/C Agent, Supervisor

AKKBR
CKWBR
CKWDR

	NONRECURRING CHARGE[1]	
	MAXIMUM	CURRENT
Positions		
1 - 20 Lines	\$160.00	\$80.00
21 - 50 Lines	160.00	80.00
51 + Lines		
Air Qtr Miles from CO		
1	160.00	80.00
2	160.00	80.00
3	160.00	80.00
4	160.00	80.00
5	160.00	80.00
6	160.00	80.00
7	160.00	80.00
8	160.00	80.00
9	160.00	80.00
10	160.00	80.00
11	160.00	80.00
12	160.00	80.00
13	160.00	80.00
14	160.00	80.00
15	160.00	80.00
16	160.00	80.00
17	160.00	80.00
18	160.00	80.00
19	160.00	80.00
20	160.00	80.00

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[1] The nonrecurring charge applies to the initial installation and subsequent additions.

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9.4 CALL MANAGEMENT SYSTEMS

9.4.5 CENTRAL OFFICE - AUTOMATIC CALL DISTRIBUTION (CO-ACD)

C.13.c. (Cont'd)

		12 TO 35 MONTHS	
		MAXIMUM	CURRENT
Positions			
1 - 20 Lines		\$126.45	\$42.15
21 - 50 Lines		118.65	39.55
51 + Lines			
Air Qtr Miles from CO			
1		104.40	34.80
2		105.60	35.20
3		106.80	35.60
4		108.45	36.15
5		109.95	36.65
6		111.30	37.10
7		113.55	37.85
8		115.05	38.35
9		117.15	39.05
10		121.35	40.45
11		123.00	41.00
12		129.15	43.05
13		133.95	44.65
14		135.75	45.25
15		138.45	46.15
16		144.00	48.00
17		146.25	48.75
18		148.05	49.35
19		149.55	49.85
20		156.30	52.10

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9. CENTRAL OFFICE SERVICES

9.4 CALL MANAGEMENT SYSTEMS

9.4.5 CENTRAL OFFICE - AUTOMATIC CALL DISTRIBUTION (CO-ACD)

C.13.c. (Cont'd)

		36 TO 59 MONTHS	
		MAXIMUM	CURRENT
Positions			
1 - 20 Lines		\$110.25	\$36.75
21 - 50 Lines		103.65	34.55
51 + Lines			
Air Qtr Miles from CO			
1		90.60	30.20
2		91.65	30.55
3		92.70	30.90
4		94.05	31.35
5		95.25	31.75
6		96.30	32.10
7		98.25	32.75
8		99.45	33.15
9		101.25	33.75
10		104.70	34.90
11		106.20	35.40
12		111.30	37.10
13		115.20	38.40
14		116.70	38.90
15		119.10	39.70
16		123.60	41.20
17		125.55	41.85
18		127.05	42.35
19		128.25	42.75
20		133.95	44.65

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9. CENTRAL OFFICE SERVICES

9.4 CALL MANAGEMENT SYSTEMS

9.4.5 CENTRAL OFFICE - AUTOMATIC CALL DISTRIBUTION (CO-ACD)

C.13.c. (Cont'd)

		60+ MONTHS	
		MAXIMUM	CURRENT
Positions			
1 - 20 Lines		\$ 95.40	\$31.80
21 - 50 Lines		89.40	29.80
51 + Lines			
Air Qtr Miles from CO			
1		78.75	26.25
2		79.65	26.55
3		80.55	26.85
4		81.75	27.25
5		82.98	27.66
6		83.85	27.95
7		85.65	28.55
8		86.70	28.90
9		88.20	29.40
10		91.35	30.45
11		92.70	30.90
12		97.20	32.40
13		100.80	33.60
14		102.15	34.05
15		104.25	34.75
16		108.45	36.15
17		110.10	36.70
18		111.45	37.15
19		112.65	37.55
20		117.60	39.20

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9.4 CALL MANAGEMENT SYSTEMS

9.4.5 CENTRAL OFFICE - AUTOMATIC CALL DISTRIBUTION (CO-ACD)

C. Rates and Charges (Cont'd)

	USOC	NONRECURRING CHARGE MAXIMUM	CURRENT
14. Optional Features			
• Secondary Directory Numbers[1]			
- Level I, each number	FSN1+	\$64.00	\$32.00
- Level II, each number	FSN2+	64.00	32.00
- Level III, each number	FSN3+	64.00	32.00
- Level IV, each number	FSN4+	64.00	32.00
• Type A Agent Position Optional Features[1]			
- Level I, each number	FFP1+	64.00	32.00
- Level II, each number	FFP2+	64.00	32.00
- Level III, each number	FFP3+	64.00	32.00
• Additional Queue Slots, each	AQ4X+	36.00	18.00
• Additional Call Delay Announcements, each	RKNX+	36.00	18.00

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[1] The nonrecurring charge applies only to new additions and moves, changes and rearrangements subsequent to initial installation.

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9. CENTRAL OFFICE SERVICES

9.4 CALL MANAGEMENT SYSTEMS

9.4.5 CENTRAL OFFICE - AUTOMATIC CALL DISTRIBUTION (CO-ACD)

C.14. (Cont'd)

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Secondary Directory Numbers			
- Level I, each number	FSN1+	\$13.65	\$4.55
- Level II, each number	FSN2+	14.85	4.95
- Level III, each number	FSN3+	16.05	5.35
- Level IV, each number	FSN4+	17.25	5.75
• Type A Agent Position Optional Features			
- Level I, each number	FFP1+	2.40	0.80
- Level II, each number	FFP2+	4.80	1.60
- Level III, each number	FFP3+	7.20	2.40
• Additional Queue Slots, each	AQ4X+	3.60	1.20
• Additional Call Delay Announcements, each	RKNX+	24.90	8.30

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9. CENTRAL OFFICE SERVICES

9.4 CALL MANAGEMENT SYSTEMS

9.4.5 CENTRAL OFFICE - AUTOMATIC CALL DISTRIBUTION (CO-ACD)

C.14. (Cont'd)

	USOC	MAXIMUM RSP	CURRENT RSP
• Secondary Directory Numbers			
- Level I, each number	FSN1+	\$10.95	\$3.65
- Level II, each number	FSN2+	12.15	4.05
- Level III, each number	FSN3+	13.35	4.45
- Level IV, each number	FSN4+	14.55	4.85
• Type A Agent Position Optional Features			
- Level I, each number	FFP1+	1.20	0.40
- Level II, each number	FFP2+	2.40	0.80
- Level III, each number	FFP3+	3.60	1.20
• Additional Queue Slots, each	AQ4X+	2.85	0.95
• Additional Call Delay Announcements, each	RKNX+	20.55	6.85

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9. CENTRAL OFFICE SERVICES

9.4 CALL MANAGEMENT SYSTEMS

9.4.5 CENTRAL OFFICE - AUTOMATIC CALL DISTRIBUTION (CO-ACD)

C.14. (Cont'd)

	USOC	NONRECURRING CHARGE MAXIMUM	CURRENT
• Interface to Customer Premises Call Delay Announcements, each[1]	NAVX+	\$36.00	\$18.00
• Music Interface per interface[1,2]	NMVX+	36.00	18.00
• Queue Status Lamp Interface[1]	NLVX+	36.00	18.00
• Adjunct Module Translations	C2TX+	36.00	18.00

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Interface to Customer Premises Call Delay Announcements, each[1]	NAVX+	\$39.90	\$13.30
• Music Interface per interface[1,2]	NMVX+	39.90	13.30
• Queue Status Lamp Interface[1]	NLVX+0	2.25	0.75
• Adjunct Module Translations	C2TX+	7.50	2.50

[1] In addition, a Voice Grade Channel, is required from the customer's premises to the serving central office as specified in the Competitive Private Line Transport Services Price Cap Tariff.

[2] Only one interface is required per system for the provision of Music on Hold and/or Music on Delay in Queue.

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9.4 CALL MANAGEMENT SYSTEMS

9.4.5 CENTRAL OFFICE - AUTOMATIC CALL DISTRIBUTION (CO-ACD)

C.14. (Cont'd)

	USOC	MAXIMUM RSP	CURRENT RSP
• Interface to Customer Premises Call Delay Announcements, each[1]	NAVX+	\$34.65	\$11.55
• Music Interface per interface[1,2]	NMVX+	34.65	11.55
• Queue Status Lamp Interface[1]	NLVX+	1.95	0.65
• Adjunct Module Translations	C2TX+	6.00	2.00

[1] In addition, a Voice Grade Channel, is required from the customer's premises to the serving central office as specified in the Competitive Private Line Transport Services Price Cap Tariff.

[2] Only one interface is required per system for the provision of Music on Hold and/or Music on Delay in Queue.

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9. CENTRAL OFFICE SERVICES

9.4 CALL MANAGEMENT SYSTEMS

9.4.5 CENTRAL OFFICE - AUTOMATIC CALL DISTRIBUTION (CO-ACD)

C. Rates and Charges (Cont'd)

15. Change Charges

The following charges apply for moves, changes or rearrangements for either Basic or Deluxe systems.

	USOC	NONRECURRING CHARGE MAXIMUM	CURRENT
a. Moves, changes or rearrangements to the Agent or Supervisor line (e.g., add feature to a line or change an Agent position to a Supervisory position, and line changes from Basic to Deluxe), per line	REAAW	\$ 80.00	\$ 40.00
b. System rearrangement charge for system changes (e.g., Basic to Deluxe), per system change	REAAV	90.00	45.00
c. System Group Name Change	REAAU	600.00	300.00

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9. CENTRAL OFFICE SERVICES

9.4 CALL MANAGEMENT SYSTEMS (Cont'd)

9.4.6 *NEXTCONNECTS*[1]

A. Description

NEXTCONNECTS is an optional feature that allows a customer to control the handling of incoming calls when their line(s) is busy. If the called number is busy, *NEXTCONNECTS* allows calls to be placed in queue until the line(s) is available. Customers who subscribe to a messaging or voice mail service may choose to allow the calling party to leave a message. Announcements will remind callers that they may exit the queue at any time and leave a message. Callers who are not offered the option of leaving a message, or who choose to remain in queue, will be periodically advised that their call is still in queue. The announcement will advise the caller that their call will be connected from queue in the order it was received.

B. Terms and Conditions

1. *NEXTCONNECTS* is available to single line, multiline, some Centrex type services, and 800 numbers routed to local numbers. The service will work with some PBX listed numbers. The PBX customer should consult with their vendor.
2. Customers may choose between a generic greeting or a greeting that includes the business name.
3. Because each queue slot can hold only one call, customers wishing to hold additional calls in queue must subscribe to an additional slot for each additional call to be held in queue.
4. Barring technical considerations, calls in queue will be connected to the subscriber in the order they were received.
5. Customers subscribing to *NEXTCONNECTS* may be required to have their lines equipped with Call Forwarding Busy Line service in order to transport their calls to the *NEXTCONNECTS* platform.

[1] A Basket 2 Service. See Preface Page 1, preceding.

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9.4 CALL MANAGEMENT SYSTEMS

9.4.6 NEXTCONNECTS[1] (Cont'd)

C. Rates and Charges

1. This service is subject to the terms, conditions, rates and charges applicable to other exchange services and is in addition to the basic rates and charges for the service with which it is associated.
2. The monthly rate and nonrecurring charges apply for each two queue slots. No additional charge applies to offer callers the option of leaving a message on the subscriber's messaging or voice mail service.

	USOC	NONRECURRING CHARGE	
		MAXIMUM	CURRENT
• Basic Service, per two queue slots - Discounted[2]	C7QPA	\$50.00	\$25.00
	-	50.00	25.00
	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Basic Service, per two queue slots - Discounted[2]	C7QPA	\$59.85	\$19.95
	-	44.85	14.95

[1] A Basket 2 Service. See Preface Page 1, preceding.

[2] Discounted rate applies when this feature is added as part of Business CUSTOMCHOICE.

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10. MISCELLANEOUS SERVICE OFFERINGS

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10. MISCELLANEOUS SERVICE OFFERINGS

10.3 MISCELLANEOUS SWITCHING ARRANGEMENTS

10.3.2 CENTRAL OFFICE MAKE BUSY/STOP HUNT[1]

A. Description

1. The central office make busy/stop hunt is designed to enable the customer, who has more than one central office line, to manually busy-out a line or a group of lines, or stop the hunting sequence at a specified line.
2. Suitable arrangements must be made by the customer for handling incoming calls on one or more lines while the central office make busy/stop hunt is in operation. outgoing calls may be placed over lines in the busy-out condition.

B. Terms and Conditions

Where the customer has Telephone Answering Service (TAS), the common control equipment may be actuated from the TAS bureau. Under this arrangement the control key and control channel are not required and the rate for the common control equipment only will apply.

C. Rates and Charges

	USOC	NONRECURRING CHARGE MAXIMUM	CHARGE CURRENT
• Common control equipment. Each group of lines arranged for central office make busy/stop hunt[1]	P89	\$20.00	\$10.00
	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Common control equipment. Each group of lines arranged for central office make busy/stop hunt[2]	P89	\$30.75	\$10.25

[1] A Basket 2 Service. See Preface Page 1, preceding.

[2] A low speed data channel is required at rates and charges specified in the Competitive Private Line Transport Services Price Cap Tariff.

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10. MISCELLANEOUS SERVICE OFFERINGS

10.4 TOLL RESTRICTION SERVICE

10.4.1 CUSTOMNET SERVICE[1]

A. Description

1. CUSTOMNET Service enables a customer, by means of Company operator identification, to restrict outgoing toll calls by their station users to only collect calls, bill to third party calls, and calling card calls.
2. This service is offered, subject to the availability of mechanized operator type services and existing CO facilities, to individual line business, PBX and Centrex customers. The provision of this service may require some customers to change their existing telephone number.

B. Rates and Charges

1. The nonrecurring charge will apply:

- To each initial premises location of the customer ordering CUSTOMNET Service, regardless of the number of exchange access lines equipped.
- To partial transfer of CUSTOMNET Service to a different premises.
- To a transfer of the customer's entire service to a different wire center.
- When CUSTOMNET Service is disconnected at the customer's request and then subsequently ordered by the same customer.

	USOC	NONRECURRING CHARGE MAXIMUM	CURRENT
- Initial installation	N/A	\$742.00	\$371.00
- Per exchange access line arranged	SRG	-	-
	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
- Initial installation	N/A	-	-
- Per exchange access line arranged	SRG	\$0.75	\$0.25

[1] A Basket 2 Service. See Preface Page 1, preceding.

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10.4 TOLL RESTRICTION SERVICE

10.4.1 CUSTOMNET SERVICE[1] (Cont'd)

C. Per Line Service

1. CUSTOMNET Service enables a customer, by means of Company operator identification, to restrict outgoing toll calls to only collect calls, bill to third party calls, and calling card calls.
2. This service is offered, subject to the availability of mechanized operator type services and existing CO facilities, to individual line customers. The provision of this service may require some customers to change their existing telephone number.
3. The nonrecurring charge applies to install, move or change, per order.

		NONRECURRING CHARGE	
USOC		MAXIMUM	CURRENT
• Per exchange access line arranged	SEA	\$55.00	\$27.50
		MAXIMUM	CURRENT
USOC		MONTHLY	MONTHLY
		RATE	RATE
• Per exchange access line arranged	SEA	\$15.00	\$5.00

[1] A Basket 2 Service. See Preface Page 1, preceding.

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10.5 SUPPLEMENTAL BILLING

10.5.2 CODE BILLING

A. Description

1. Code billing is a special toll billing arrangement which enables the customer to obtain details of toll calls through the use of code numbers assigned by the Company. The customer may associate the code numbers with specific stations, departments, projects, etc., for internal accounting purposes. Bills for toll calls will be rendered in accordance with the code number furnished to the toll operator at the time the call is placed.
2. Code billing is intended to meet the billing service requirements of PBX customers, but may be used in connection with other business services where required.
3. Long distance calls placed using a code billing number are subject to the rate for operator-handled station-to-station calls.

B. Rates and Charges

Code billing is subject to a minimum monthly rate for 200 codes.

	USOC	NONRECURRING CHARGE MAXIMUM	CURRENT
• Minimum monthly rate 200 codes	BLN/MC	\$17.00	\$8.50
• Additional groups of 50 codes or fraction thereof, each group	BLN	17.00	8.50
	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Minimum monthly rate 200 codes	BLN/MC	\$114.60	\$38.20
• Additional groups of 50 codes or fraction thereof, each group	BLN	28.65	9.55

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10.10 MISCELLANEOUS CENTRAL OFFICE SERVICES

10.10.1 MESSAGE DELIVERY SERVICE[1]

A. Description

1. Message Delivery Service transmits call information pertaining to all incoming calls to a Message Delivery Service customer's Multiline Hunt Group. This information includes the following:
 - The called directory number. (10 digits where available)
 - The calling directory number (if the calling number is in the same central office switch as the customer; or from other central offices if technically available; 10 digits where available).
 - The reason for forwarding on forwarded calls such as busy or don't answer.
2. This information is transmitted to the customer via a Common Equipment Data Link between the central office switch and the customer's equipment at the customer premises.
3. This service enables the customer to identify the called client on forwarded calls and provide personalized answering responses to those clients calls. Additionally, the identity of the calling directory number (if the calling number is available) will allow the customer to provide more personalized answering to the caller.

B. Terms and Conditions

1. The customer must have a Multi-Line Hunt Group (MLHG) in the same central office switch where the Common Equipment Data Link terminates that is used to transmit call information and the customer client telephone number. Under certain circumstances, the MLHG may be provided from a remote switch served by the central office where the Common Equipment Data Link terminates at the discretion of the Company.
2. A Common Equipment Data Link is required between the central office and the customer's equipment that receives the call related information and/or generates a message waiting indication activation/deactivation request.

[1] A Basket 2 Service. See Preface Page 1, preceding.

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10. MISCELLANEOUS SERVICE OFFERINGS

10.10 MISCELLANEOUS CENTRAL OFFICE SERVICES

10.10.1 MESSAGE DELIVERY SERVICE[1]

B. Terms and Conditions (Cont'd)

3. Signalling on the Common Equipment Data Link is ASCII asynchronous.
4. When used in conjunction with Message Waiting Indication, the customer must have compatible message desk customer premises equipment.
5. A 3000 series (or equivalent) data channel is required in addition to the common equipment to provide signalling between the central office and the customer premises to provide call information and/or message waiting indication.
6. Message Delivery Service will be provided where technically and/or economically feasible and where sufficient demand exists to warrant the provision of the service.
7. Customers shall be required to sign an agreement not to disclose the calling number identified as a result of the service unless permission is given by the calling party. Customers will only use the information to complete processing of that call or to provide Voice Messaging Service.
8. The customer is required to provide the modem or channel interface equipment at the customer premises end of the Common Equipment Data Link.
9. It is the customer's responsibility to ensure that requests from the customer's CPE to activate or deactivate Message Waiting Indication (via the Common Equipment Data Link) shall be made only for end user client's telephone numbers equipped with a Message Waiting Indication feature. Repeated invalid activation or deactivation requests for the same telephone number may adversely affect the network and, therefore shall be considered as a CPE trouble condition.
10. A message waiting indication activation/deactivation request will be effective only for customers in the same central office switch where the Common Equipment Data Link terminates.

[1] A Basket 2 Service. See Preface Page 1, preceding.

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10. MISCELLANEOUS SERVICE OFFERINGS

10.10 MISCELLANEOUS CENTRAL OFFICE SERVICES

10.10.1 MESSAGE DELIVERY SERVICE[1] (Cont'd)

C. Rates and Charges

1. The rates and charges for this service are in addition to all rates and charges for the associated underlying service.
2. The nonrecurring charge to change the service is the same as the charge to install it.
3. The rates and charges are as follows:

	USOC	NONRECURRING CHARGE MAXIMUM	CURRENT
• Common equipment per data link channel, per central office equipped	SME	\$3,800.00	\$1,900.00
• Call data, each line arranged	MBH	—	—
	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Common equipment per data link channel, per central office equipped	SME	\$1,065.00	\$355.00
• Call data, each line arranged	MBH	11.25	3.75

[1] A Basket 2 Service. See Preface Page 1, preceding.

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10. MISCELLANEOUS SERVICE OFFERINGS

10.10 MISCELLANEOUS CENTRAL OFFICE SERVICES

10.10.1 MESSAGE DELIVERY SERVICE[1] (Cont'd)

D. Message Delivery Service-Interoffice

1. Description

- a. Message Delivery Service-Interoffice (MDSI) transmits call related information pertaining to all incoming calls to an MDSI customer's multiline hunt group. This information includes the following:
 - The 10 digit called directory number.
 - The 10 digit calling directory number (if the central office switch that serves the calling party is connected to the same SS7 network as the central office serving the MDSI customer and is equipped with the proper software).
 - The reason the call was forwarded (e.g., busy line, don't answer, all calls forwarded) or that the call was direct dialed.
- b. The central office ("host" office) that serves the MDSI customer may receive call related information from their clients in other central offices that are connected via Signaling System 7 (SS7) trunks and contain the proper software.

2. Terms and Conditions

- a. The customer must have a Multiline Hunt Group (MLHG) in the same central office switch (or a subtending remote switch module if technically possible without adverse network impacts) where the data link (private line) terminates that is used to transmit call related information to the customer's premises equipment.
- b. A voiceband/data circuit (or equivalent) is required in addition to the Call Data Input/Output Central Office Facility to provide signaling between the central office and the customer's premises.
- c. MDSI will be provided where technically and/or economically feasible and where sufficient demand exists to warrant provision of the service.

[1] A Basket 2 Service. See Preface Page 1, preceding.

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10. MISCELLANEOUS SERVICE OFFERINGS

10.10 MISCELLANEOUS CENTRAL OFFICE SERVICES

10.10.1 MESSAGE DELIVERY SERVICE[1]

D.2. (Cont'd)

- d. The Company reserves the right to limit growth of an existing service arrangement or the installation of a new service arrangement based on available capacity of the serving central office switch and/or its associated network connections.
- e. The Custom Local Area Signaling Service (CLASS) Caller Identification Blocking features are effective with this product for the calling party to control the transmission of their telephone number. Should CLASS Caller Identification Blocking be ineffective from a specific switch type providing MDSI, customers shall be required to sign an agreement not to disclose the calling number identified as a result of the service unless permission is given by the calling party. Customers will only use the information to complete processing of that call or to provide Voice Messaging Service.

3. Rates and Charges

- a. The rates and charges for this service are in addition to all rates and charges for the associated underlying service.
- b. The nonrecurring charge to change the service is the same as the charge to install it.
- c. The rates and charges are as follows:

	USOC	NONRECURRING CHARGE	
		MAXIMUM	CURRENT
• Call Data Input/Output Central Office Facility, each	FCX	\$800.00	\$400.00
• Per Multiline Hunt Group terminating in Call Data Input/Output Facility, each	FHGPA	550.00	275.00
• Call Data-Interoffice, each line arranged	M4H	10.00	5.00

[1] A Basket 2 Service. See Preface Page 1, preceding.

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10.10 MISCELLANEOUS CENTRAL OFFICE SERVICES

10.10.1 MESSAGE DELIVERY SERVICE[1]

D.3.c. (Cont'd)

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Call Data Input/Output Central Office Facility, each	FCX	\$1,350.00	\$450.00
• Per Multiline Hunt Group terminating in Call Data Input/Output Facility, each	FHGPA	225.00	75.00
• Call Data-Interoffice, each line arranged	M4H	165.00	55.00

[1] A Basket 2 Service. See Preface Page 1, preceding.

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10.10 MISCELLANEOUS CENTRAL OFFICE SERVICES (Cont'd)

10.10.2 MESSAGE WAITING INDICATION[1]

A. Audible

1. Description

Message Waiting Indication-Audible is a feature whereby subscribing clients will hear an audible interrupted tone, when lifting the receiver, giving an indication of a message waiting for the client at the client's chosen Message Delivery Service provider (provider). The tone will be initiated by the provider over the provider client's telephone line. The client may call the provider for their message or ignore the tone and place a call. The tone will continue until the message has been retrieved.

2. Terms and Conditions

- a. Each provider client subscribing to Message Waiting Indication-Audible must have their line programmed to accept Message Waiting Indication-Audible.
- b. The provider must subscribe to Message Delivery Service in order to provide this feature.

[1] A Basket 2 Service. See Preface Page 1, preceding.

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10.10 MISCELLANEOUS CENTRAL OFFICE SERVICES

10.10.2 MESSAGE WAITING INDICATION[1] (Cont'd)

3. Rates and Charges

- a. The rates and charges for this service are in addition to all rates and charges for the associated underlying service.
- b. The nonrecurring charge to change the service is the same as the charge to install it.
- c. The rates and charges are as follows:

	USOC	NONRECURRING CHARGE MAXIMUM	CURRENT
• Each client line, arranged billed to provider			
- Residence	MWS	\$26.00	\$13.00
- Business	MWS	26.00	13.00
• Each client line arranged billed to client			
- Residence	MWW	26.00	13.00
- Business	MWW	26.00	13.00
	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Each client line, arranged billed to provider			
- Residence	MWS	\$0.15	\$0.05
- Business	MWS	0.75	0.25
• Each client line arranged billed to client			
- Residence	MWW	0.15	0.05
- Business	MWW	0.75	0.25

[1] A Basket 2 Service. See Preface Page 1, preceding.

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10.10 MISCELLANEOUS CENTRAL OFFICE SERVICES

10.10.2 MESSAGE WAITING INDICATION[1] (Cont'd)

B. Visual

1. Description

Message Waiting Indication-Visual is a feature whereby subscribing clients will see a visual alerting signal giving an indication of a message waiting for the client at the client's chosen Message Delivery Service provider (provider). The signal will be initiated by the provider over the provider client's telephone line. The client may call the provider for their message or ignore the signal and place a call. The signal will continue until the message has been retrieved. The provider or client must provide the visual device.

2. Terms and Conditions

- a. Each provider client subscribing to Message Waiting Indication-Visual must have their line programmed to accept Message Waiting Indication-Visual.
- b. The provider must subscribe to Message Delivery Service in order to provide this feature.

3. Rates and Charges

- a. The rates and charges for this service are in addition to all rates and charges for the associated underlying service.
- b. The nonrecurring charge to change the service is the same as the charge to install it.
- c. The rates and charges are as follows:

	USOC	NONRECURRING CHARGE	
		MAXIMUM	CURRENT
• Each client line arranged			
- Residence	MV5	\$22.00	\$11.00
- Business	MV5	26.00	13.00
	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Each client line arranged			
- Residence	MV5	\$0.75	\$0.25
- Business	MV5	2.55	0.85

[1] A Basket 2 Service. See Preface Page 1, preceding.

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10. MISCELLANEOUS SERVICE OFFERINGS

10.10 MISCELLANEOUS CENTRAL OFFICE SERVICES

10.10.2 MESSAGE WAITING INDICATION[1] (Cont'd)

C. Audible/Visual

1. Description

Message Waiting Indication-Audible/Visual is a feature whereby a subscriber will hear an audible interrupted tone when lifting the telephone receiver and see a visual altering signal giving an indication of a message waiting. The signal will be initiated by the subscriber's Message Delivery Service provider, or other provider source capable of initiating the signal, over the subscriber's telephone line. The subscriber may call the provider for their message or ignore the signal and place a call. The tone and visual signal will continue until the message has been retrieved. The provider or subscriber must provide the visual device.

2. Terms and Conditions

- a. Each subscriber must have their line programmed to accept Message Waiting Indication-Audible/Visual.
- b. The provider must subscribe to Message Delivery Service or other source capable of initiating the signal in order for this feature to function.

3. Rates and Charges

- a. The rates and charges for this service are in addition to all rates and charges for the associated underlying service.
- b. The nonrecurring charge to change the service is the same as the charge to install it.

	USOC	NONRECURRING CHARGE	
		MAXIMUM	CURRENT
• Each line arranged			
- Residence	M1W	\$22.00	\$11.00
- Business	M1W	26.00	13.00

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Each line arranged			
- Residence	M1W	\$0.90	\$0.30
- Business	M1W	3.30	1.10

[1] A Basket 2 Service. See Preface Page 1, preceding.

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10. MISCELLANEOUS SERVICE OFFERINGS

10.10 MISCELLANEOUS CENTRAL OFFICE SERVICES (Cont'd)

10.10.4 TRAFFIC DATA REPORT SERVICE (TDRS)

A. Description

Traffic Data Report Service (TDRS) provides customers a printed summary of their traffic data on certain network facilities, e.g., individual access lines, multiline hunt groups, trunk groups, network access registers, *CENTRON* system features, etc. Reports are available on a one-week, a one-month or on an ongoing basis.

B. Definitions

Overflow (Attempt Failures)

Provides a count of the number of times incoming calls attempted to reach an access line or group but found all lines busy.

Peg Count

Provides a count of all calls to an access line or group. In certain central offices and on certain facilities, specific peg count reports are available for abandon, attempt, delay, in-only, out-only, etc.

Usage

Provides the measurement of usage, expressed in CCS (hundred call seconds), that a facility was in use.

C. Terms and Conditions

1. TDRS is available where central office facilities permit.
2. Data included in each TDRS study, i.e., usage, peg count and overflow, is contingent upon the facility or feature being studied and upon the type of central office switch.
3. Weekly reports begin on Sunday and end on the following Saturday. The customer specifies the hours and consecutive days to be included in each report.

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10.10.4 TRAFFIC DATA REPORT SERVICE (TDRS)

C. Terms and Conditions (Cont'd)

4. The data provided in TDRS will be not less than 90 percent complete. Studies that are less than 90 percent complete will be treated as follows:
 - a. One Week Reports
 - Customer Accepts Incomplete Report
 - Issue credit adjustment, per D., following, towards nonrecurring charge.
 - Customer Does Not Accept Incomplete Report
 - Reschedule another week at no additional charge, or
 - Adjust customer bill; no charge for report.
 - b. One Month and Ongoing Reports
 - Customer Accepts Incomplete Weekly Report
 - Issue credit adjustment, per D., following.
 - Customer Does Not Accept Incomplete Report
 - Reschedule another week at no additional charge, or
 - Adjust customer bill for incomplete week.
 - c. Terms and conditions, specified in a. and b., above, constitute the customer's sole recourse for incomplete reports.
5. Ongoing and monthly reports are produced on a weekly basis.
6. Monthly reports contain a minimum of four weeks (consecutive) of data.
7. The minimum service period (billing) for TDRS is as follows:

REPORT DURATION

One week
One month
Ongoing

MINIMUM SERVICE PERIOD

One week
One month
Two months

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10.10 MISCELLANEOUS CENTRAL OFFICE SERVICES

10.10.4 TRAFFIC DATA REPORT SERVICE (TDRS) (Cont'd)

D. Rates and Charges

TDRS will be provided at the following rates and charges:

	USOC	NONRECURRING CHARGE MAXIMUM	CURRENT
• Service Establishment Charge, per account, per order	TFDO1	\$ 60.00	\$ 30.00
• TDRS study, per facility, i.e., individual access line, group or queue			
- One week	TFPAW	240.00	120.00
- One month	TFPAM	420.00	210.00
- Ongoing	TFPAO	180.00	90.00
• TDRS study for dedicated common block features/measurements			
- One week	TFPBW	1,000.00	500.00
- One month	TFPBM	1,900.00	950.00
- Ongoing	TFPBO	700.00	350.00

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10.10.4 TRAFFIC DATA REPORT SERVICE (TDRS)

D. Rates and Charges (Cont'd)

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Service Establishment Charge, per account, per order	TFDO1	—	—
• TDRS study, per facility, i.e., individual access line, group or queue			
- One week	TFPAW	—	—
- One month	TFPAM	—	—
- Ongoing	TFPAO	\$ 360.00	\$120.00
• TDRS study for dedicated common block features/ measurements			
- One week	TFPBW	—	—
- One month	TFPBM	—	—
- Ongoing	TFPBO	1,800.00	600.00

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10.10.4 TRAFFIC DATA REPORT SERVICE (TDRS)

D. Rates and Charges (Cont'd)

	CREDIT ADJUSTMENT	
	MAXIMUM	CURRENT
• Credit adjustment applicable when a customer accepts a less than 90 percent complete weekly report		
- Each facility study		
- One week	\$ 60.00	\$ 30.00
- One month	30.00	15.00
- Ongoing	20.00	10.00
- Each dedicated common block features/measurements study		
- One week	270.00	135.00
- One month	120.00	60.00
- Ongoing	80.00	40.00

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13. CUSTOMER PREMISES WIRE AND MAINTENANCE PLANS

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13. CUSTOMER PREMISES WIRE AND MAINTENANCE PLANS

13.1 CUSTOMER PREMISES WIRE

A. Description

Premises wire is wiring located within individual living units or business suites. Premises wire includes extension wiring between buildings on continuous property on the customer's side of the Network Interface. Premises wire does not include riser cable or interbuilding cable located between the Network Interface and the individual living unit or business suite.

All wiring must comply with Part 68 of the Federal Communication Commission's (47 CFR 68) Rules and Regulations and the National Electrical Code or Company-provided technical standards.

B. Definitions

Change

The change of premises wire at the request of the customer.

Complex Premises Wire

Wiring and jacks on a premises that is associated with customer-provided equipment such as Multiline Telephone Systems, PBX Systems, Multifunction Systems, LAN and data equipment (programmable, universal and fixed loop loss), etc.

Estimate

A broad statement of expected price, which is not necessarily the price the customer will be billed.

Firm Bid

A firm price, in writing, for a stated purpose and good for a limited time period. Quotations accepted by the customer will be billed at the stated price, regardless of the actual costs incurred by the Company.

Intra Premises Wire

Wiring located on the customer's side of the Network Interface, within the same building or between different buildings, on continuous property.

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13.1 CUSTOMER PREMISES WIRE

B. Definitions (Cont'd)

Minimum Point of Presence (MPOP)

The Minimum Point of Presence is the location where the Company's protected network facilities end. The Network Interface/Demarcation point will be located at the MPOP.

Moves

A customer-requested move of premises wiring from one location to another on the same premises.

Network Interface

The Network Interface for the connection of customer-premises wire consists of a standard registered jack and is provided as part of the exchange access line. The Network Interface will be installed on or near the customer's premises, at a location determined by the Company, which is accessible to the customer. The Network Interface is normally combined with, or in close proximity to, the protector or equivalent.

Noncomplex Premises Wire

Wiring and jacks on the customer's side of the Network Interface that does not terminate in customer-provided equipment described under Complex Premises Wire.

Rearrangement

Work required to remove and/or replace premises wiring and/or jacks in response to a customer's request for a relocation of premises wire.

Service Call

A premises visit by a Company employee or representative for the purpose of performing billable premises work requested by the customer or the customer's representative.

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13. CUSTOMER PREMISES WIRE AND MAINTENANCE PLANS

13.1 CUSTOMER PREMISES WIRE (Cont'd)

C. Terms and Conditions

1. Premises wire may be installed and/or maintained by the Company or the customer. Where installation or maintenance is provided by the Company, rates and charges specified in this section will apply.
2. The customer or property owner must provide and maintain, or pay the expense of, rights-of-way, poles, attachments, conduits or other supporting structures required for the placing of premises wire.

D. Warranties for Installation and Repair of Premises Wire

1. Limited 30 Day Installation Warranty

a. Coverage

The Company warrants the premises wiring for a period of 30 days. If there is a defect or malfunction, the Company will, at its option, either repair or replace this wiring at no charge to the customer. If replacement parts are used in making repairs, these parts may be refurbished or may contain refurbished materials.

b. Exclusions

- (1) The warranty shall not apply to defects and malfunctions resulting from any equipment or service furnished by any person other than the Company, any accident, alteration, abuse, misuse, fire, Acts of God, such as storms and floods, or any unauthorized repair.
- (2) The Company disclaims any and all implied warranties, including without limitation, warranties of merchantability and fitness for a particular purpose.
- (3) The Company shall not be liable for any incidental or consequential damages, including but not limited to loss, damage, or expense directly or indirectly arising from the customer's use of, or inability to use this wiring, either separately or in combination with other equipment.

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13.1 CUSTOMER PREMISES WIRE

D.1. (Cont'd)

c. Customer Responsibility

- (1) To obtain Company repair service, the customer must call the Company repair number which can be found in the telephone directory, or call any Company Business Office, collect.
- (2) When the repair person arrives and before any work is performed, the customer must present proof of the date the warranty commenced before any warranty work can be performed.

E. Responsibility of the Customer

1. Where the customer elects to install and/or maintain premises wire, such installation and/or maintenance must comply with Part 68 of the FCC Rules and Regulations and the National Electrical Code as well as any applicable local electrical codes or Company-provided technical standards.
2. Where customer premises wire is maintained by the customer, the customer is responsible for correcting any service difficulty upon notice from the Company that such wire is causing the difficulty.

F. Violation of Regulation

1. Where any customer-provided premises wire or associated jack has been installed or maintained in violation of Part 68 of the FCC's Rules and Regulations, National or applicable local Electrical codes or Company-provided technical standards, the Company will promptly notify the customer of the violation and will take such immediate action, including the temporary disconnection of premises wire, as is necessary for the protection of the telecommunications network and/or Company employees.
2. The customer shall discontinue use of the customer-provided premises wire and/or associated jacks or correct the violation and notify the Company in writing within 10 days after receipt of Company notice of violation that the violation has been corrected.

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13. CUSTOMER PREMISES WIRE AND MAINTENANCE PLANS

13.2 PREMISES WORK CHARGES

A. Description

Premises Work Charges are charges for work performed on the customer's side of the demarcation point by a Company employee or representative, at the customer's request, which are not covered by other charges. Chargeable time is labor which includes, but is not limited to, work preparation, actual work and cleanup. Material charges are the items required to fulfill the job requirements. Any work required to establish or reestablish network access on the network side of the demarcation point is excluded from Premises Work Charges.

Included in the Premises Work Charges category are Time and Material Charges, the Premises Visit Charge, the Flat Installation Charge and the Trouble Isolation Charge.

Time and Material Charges are charges applicable for repair work, rewiring and installations of complex wiring. Chargeable time is labor which includes, but is not limited to, work preparation, actual work and cleanup. Material charges are the items required to fulfill the job requirements.

B. Definitions

Additional Time and Material Charges

All 15 minute increments or fraction thereof beyond the first 30 minute increment of billable premises work performed on the customer's premises.

Flat Installation Charge

A nonrecurring charge(s) which applies to noncomplex wire and jack installation.

Initial Time and Material Charge

The first 30 minute increment or fraction thereof of billable premises work performed on the customers premises.

Maintenance of Service Charge

See "Trouble Isolation Charge".

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13.2 PREMISES WORK CHARGES

B. Definitions (Cont'd)

Premises Visit Charge

A charge per premises visit or series of visits by a Company technician to the customer premises for the purpose of performing billable premises work requested by the customer or customer's representative.

Trouble Isolation Charge

A nonrecurring charge which applies when the Company makes a repair or trouble isolation visit to the customer's premises to test the central office line, up to the demarcation point, and the line tests clear and trouble is not found in the Company facilities.

C. Terms and Conditions

1. Premises Work Charges are in addition to other applicable rates and charges.
2. Premises Work Charges apply to all customer-requested:
 - Installations, moves, changes, removals, rearrangements and replacements of premises wire, per premises visit.
 - Maintenance[1]
 - Repair visits for replacement or repair of customer inside wire.[1]
 - Replacement of wire not installed in accordance with technical standards.
 - Prewiring
3. A Premises Visit Charge is in addition to all applicable Premises Work Charges or Flat Charges except as specified elsewhere.

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[1] When the customer has previously subscribed to a Company Premises Wire Maintenance Plan, a Premises Visit Charge and Time and Material Charges will not apply.

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13.2 PREMISES WORK CHARGES

C. Terms and Conditions (Cont'd)

4. The Flat Installation Charge is applicable only to installations of noncomplex wiring.
5. The Flat Installation Charge does not apply to rewiring work. Time and Material Charges would apply.
6. Included within the Flat Installation Charge is the Premises Visit Charge (travel time) and simple material, e.g., staples, screws, nails, tape, 2 to 6 pair inside wire, faceplates and noncomplex jacks. Additional material charges may apply, if applicable.
7. Only one Initial Time and Material Charge and one Premises Visit Charge will apply when, for Company initiated reasons, more than one Company technician or representative is involved in performing premises work on the same premises. Only Additional Time and Material Charges apply for work performed by the additional technicians or representatives.
8. Except as specified in 7., preceding, one Initial Time and Material Charge, one Premises Visit Charge and any Additional Time and Material Charges, will apply per Company technician or representative when performing premises work on the same premises, per premises visit.
9. Time and Material Charges and a Premises Visit Charge apply separately for each premises involved per service call, when billable premises work is performed on premises wire. Such charges are due and payable when billed.
10. Wiring work requested by the customer and performed under the Premises Work Charge Plan for Schedules II and III is subject to a minimum charge of two hours for business customers and does not apply to residence customers.

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13. CUSTOMER PREMISES WIRE AND MAINTENANCE PLANS

13.2 PREMISES WORK CHARGES

C. Terms and Conditions (Cont'd)

11. Premises Work Charges do not apply to the following work:

- To move or change a customer's telephone service if required or initiated by the Company.
- To install, move, or change telephone service located on a customer's premises but used exclusively by the Company for maintenance or training activities.
- The "from" portion of work involved in a transfer of service from one premises to another.
- Disconnection of access line services providing no work subject to Premises Work Charges is involved.
- Repair service except as stated otherwise.

12. Business customers utilizing complex wire may request an estimate or a firm bid before ordering wire installation work done. When an estimate is provided, the estimate is not binding on the Company and the charge to be billed will be based on the actual Premises Work Charge incurred. When a firm bid is provided at the customer's request, the charge to be billed is the amount quoted to the customer for the work requested.

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13. CUSTOMER PREMISES WIRE AND MAINTENANCE PLANS

13.2 PREMISES WORK CHARGES

C. Terms and Conditions (Cont'd)

13. When a customer is not a subscriber of a Company Premises Wire Maintenance Plan, and the Company makes a repair or trouble isolation visit to the customer's premises to test the central office line, up to the demarcation point, and the line tests clear, the customer will be subject to the following charges:
- A Trouble Isolation Charge will apply for the visit if the customer does not have the Company repair the premises wire trouble.
 - A Trouble Isolation Charge will apply for the visit when the technician is able to gain access to the demarcation point, whether or not the customer is at the premises.
 - A Trouble Isolation Charge and Premises Work Charges, as found in D.1.a. and D.2.a., following, will apply if the Company repairs the premises wire trouble or isolates the trouble to the customer-provided equipment.
 - A Premises Visit Charge and Time and Material Charges, as found in D.1.a. and b., and D.2.a. and b., following, will apply if the customer has isolated the trouble and has the Company make the appropriate repairs.

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13.2 PREMISES WORK CHARGES (Cont'd)

D. Charges

1. Residence

**a. Time and Material Charges
(Maintenance/Repair and
complex wire installation)**

	USOC	NONRECURRING CHARGE MAXIMUM	CURRENT
• Schedule I			
Applicable to work performed during regularly scheduled business hours.			
- Initial 30 minute increment or fraction thereof	HRD11	\$120.00	\$60.00
- Additional 15 minute increment or fraction thereof	HRDA1	60.00	30.00
• Schedule II			
Applicable to work performed at hours other than Schedule I, excluding Sundays and holidays.			
- Initial 30 minute increment or fraction thereof	HRD12	140.00	70.00
- Additional 15 minute increment or fraction thereof	HRDA2	70.00	35.00

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13.2 PREMISES WORK CHARGES
D.1.a. (Cont'd)

	USOC	NONRECURRING CHARGE MAXIMUM	CURRENT
• Schedule III			
Applicable to work performed On Sundays and holidays.			
- Initial 30 minute increment or fraction thereof	HRD13	\$160.00	\$80.00
- Additional 15 minute increment or fraction thereof	HRDA3	80.00	40.00
b. Premises Visit Charge[1]			
• Per visit	NRTCY	50.00	25.00
c. Flat Installation Charge			
Applies for the installation of noncomplex wire and jacks.			
Included within the Flat Installation Charge is the Premises Visit Charge (travel time) and simple material e.g. staples, screws, nails, tape, 2 to 6 pr inside wire, faceplates and noncomplex jacks. Additional material charges may apply, if applicable.			
	USOC	NONRECURRING CHARGE MAXIMUM	CURRENT
• Per order, per premises			
- First Jack	HRDJ1	\$198.00	\$99.00
- Each Additional	HRDS1	120.00	60.00

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[1] A Premises Visit Charge applies to all Time and Material Charge Schedules except
as specified elsewhere.

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13.2 PREMISES WORK CHARGES

D. Charges (Cont'd)

2. Business

- a. Time and Material Charges
(Maintenance/Repair and
complex wire installation)

	USOC	NONRECURRING CHARGE MAXIMUM	CURRENT
• Schedule I			
Applicable to work performed during regularly scheduled business hours.			
- Initial 30 minute increment or fraction thereof	HRD11	\$120.00	\$60.00
- Additional 15 minute increment or fraction thereof	HRDA1	60.00	30.00
• Schedule II[1]			
Applicable to work performed at hours other than Schedule I, excluding Sundays and holidays.			
- Initial 30 minute increment or fraction thereof	HRD12	140.00	70.00
- Additional 15 minute increment or fraction thereof	HRDA2	70.00	35.00

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[1] Subject to a minimum charge of two hours.

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13. CUSTOMER PREMISES WIRE AND MAINTENANCE PLANS

13.2 PREMISES WORK CHARGES

D.2.a. (Cont'd)

	USOC	NONRECURRING CHARGE MAXIMUM	CURRENT
• Schedule III[1]			
Applicable to work performed on Sundays and holidays.			
- Initial 30 minute increment or fraction thereof	HRD13	\$160.00	\$80.00
- Additional 15 minute increment or fraction thereof	HRDA3	80.00	40.00
b. Premises Visit Charge[2]			
• Per visit	NRTCY	50.00	25.00
c. Flat Installation Charge			
Applies for the installation of noncomplex wire and jacks.			
Included within the Flat Installation Charge is the Premises Visit Charge (travel time) and simple material e.g. staples, screws, nails, tape, 2 to 6 pr inside wire, faceplates and noncomplex jacks. Additional material charges may apply, if applicable.			
	USOC	NONRECURRING CHARGE MAXIMUM	CURRENT
• Per order, per premises			
- First Jack	HRDJ1	\$220.00	\$110.00
- Each Additional	HRDS1	140.00	70.00

[1] Subject to a minimum charge of two hours.

[2] A Premises Visit Charge applies to all Time and Material Charge Schedules except as specified elsewhere.

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13.2 PREMISES WORK CHARGES

D. Charges (Cont'd)

3. Holidays subject to Schedule III Residence and Business Charges are:

HOLIDAYS

DAY OBSERVED

New Year's Day	January 1
Memorial Day	Last Monday in May
Independence Day	July 4
Labor Day	First Monday in September
Thanksgiving Day	Fourth Thursday in November
Christmas Day	December 25

4. Trouble Isolation Charge[1]

Applies to residence and business customers, not subscribing to a Company Premises Wire Maintenance Plan, for each repair visit made to a premises to test the central office line, up to the demarcation point, when the line tests clear and the trouble is not found in the Company facilities.

	USOC	NONRECURRING CHARGE	
		MAXIMUM	CURRENT
• Residence	LTESX	\$170.00	\$85.00
• Business	LTESX	190.00	95.00

[1] See C.11., preceding, for charge applications.

[2] USOC LTESX includes Premises Visit Charge.

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13.2 PREMISES WORK CHARGES

D. Charges (Cont'd)

5. Material

Normal repair materials are included in the first increment charge and are not billed separately, e.g., RJ11C, RJ14C, PWL, 2 to 6 per inside wire, faceplates, staples, screws, nails, tape, connectors, etc.,

Additional material charges are based on current Company material price lists.

USOC	NONRECURRING CHARGE	
	MAXIMUM	CURRENT
AKT++ (e.g., AKT57, \$57.00)	\$2 to 198	\$1 to 99
BAC++ (e.g., BACO1, \$101.00)	\$200 to 398	\$100 to 199
CDR++ (e.g., CDR73, \$273.00)	\$400 to 598	\$200 to 299
DPY++ (e.g., DPY2, \$329.00)	\$600 to 798	\$300 to 399
Two USOCs (e.g., CDR63 and DPYOO, \$563.00)	\$800 +	\$400 +

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13. CUSTOMER PREMISES WIRE AND MAINTENANCE PLANS

13.2 PREMISES WORK CHARGES (Cont'd)

13.2.1 NETWORK PREMISES WORK CHARGES

A. Description

Network Premises Work Charges are charges billed to the customer for work performed by a Company employee or representative for work done on the Company side of the network interface.

B. Terms and Conditions

1. Network Premises Work Charges will apply to move, change, or modify the access line or access line termination on the customer's premises when requested by the customer.
2. Network Premises Work Charges do not apply to the following work:
 - To move or change a customer's telephone service if required or initiated by the Company.
 - To install, move, or change telephone service located on a customer's premises but used exclusively by the Company for maintenance or training activities.
 - Disconnection of access line services providing no other work subject to Network Premises Work Charges is involved.
 - Repair service except as stated otherwise.
3. Network Premises Work Charges apply for a visit to the customer's premises which is required because of a move of network facilities by the customer in violation of the regulations.
4. Premises work required to establish or reestablish network access to the premises is not subject to Network Premises Work Charges.
5. Only one initial Network Premises Work Charge applies when:

For Company reasons, more than one Company technician is involved in performing billable premises work on the same service order.

Additional Network Premises Work Charges will be calculated by totaling the remaining billable work time performed by all technicians.

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13.2 PREMISES WORK CHARGES

13.2.1 NETWORK PREMISES WORK CHARGES

B. Terms and Conditions (Cont'd)

6. The initial Network Premises Charge, as well as additional Network Premises Work Charges, will apply if applicable, for the first and subsequent move of network equipment, drop wire, entrance facilities, etc., on the customer's premises, made at the customer's request, as a result of the customer's remodeling/redecorating or any other customer activity requiring the first and subsequent visit for moves.

C. Charges

1. Network Premises Work Charges - each 15 minutes or fraction thereof of billable premises work.

	USOC	NONCOMPLEX MAXIMUM	CURRENT
• Schedule I			
Applicable to work Performed during regularly scheduled business hours.			
- Initial Premises Work Charge			
First 15-minute Increments or fraction thereof, of billable premises work	HRH11	\$63.00	\$31.50
- Additional Premises Work Charge			
Each additional 15- minute increment, or fraction thereof, of billable premises work	HRHA1	27.00	13.50

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13.2 PREMISES WORK CHARGES

13.2.1 NETWORK PREMISES WORK CHARGES

C.1. (Cont'd)

	USOC	COMPLEX MAXIMUM	CURRENT
• Schedule I			
Applicable to work Performed during regularly scheduled business hours.			
- Initial Premises Work Charge			
First 15-minute Increments or fraction thereof, of billable premises work	HRH11	\$112.00	\$56.00
- Additional Premises Work Charge			
Each additional 15- minute increment, or fraction thereof, of billable premises work	HRHA1	27.00	13.50

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13.2 PREMISES WORK CHARGES

13.2.1 NETWORK PREMISES WORK CHARGES

C.1. (Cont'd)

	USOC	NONCOMPLEX MAXIMUM	CURRENT
• Schedule II			
Applicable to work Performed at hours other than Schedule I, excluding Sundays and holidays.			
- Initial Premises Work Charge			
First 15-minute increments or fraction thereof, of billable premises work	HRH12	\$63.00	\$31.50
- Additional Premises Work Charge			
Each additional 15- minute increment, or fraction thereof, of billable premises work	HRHA2	30.00	15.00

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13.2 PREMISES WORK CHARGES

13.2.1 NETWORK PREMISES WORK CHARGES

C.1. (Cont'd)

	USOC	COMPLEX MAXIMUM	CURRENT
• Schedule II			
Applicable to work Performed at hours other than Schedule I, excluding Sundays and holidays.			
- Initial Premises Work Charge			
First 15-minute increments or fraction thereof, of billable premises work	HRH12	\$112.00	\$56.00
- Additional Premises Work Charge			
Each additional 15- minute increment, or fraction thereof, of billable premises work	HRHA2	30.00	15.00

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13.2 PREMISES WORK CHARGES

13.2.1 NETWORK PREMISES WORK CHARGES

C.1. (Cont'd)

	USOC	NONCOMPLEX MAXIMUM	CURRENT
• Schedule III			
Applicable to work performed on Sundays and Holidays			
- Initial Premises Work Charge			
First 15-minute increments or fraction thereof, of billable premises work	HRH13	\$63.00	\$31.50
- Additional Premises Work Charge			
Each additional 15- minute increment, or fraction thereof, of billable premises work	HRHA3	40.00	20.00

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13.2 PREMISES WORK CHARGES

13.2.1 NETWORK PREMISES WORK CHARGES

C.1. (Cont'd)

	USOC	COMPLEX MAXIMUM	CURRENT
• Schedule III			
Applicable to work performed on Sundays and Holidays			
- Initial Premises Work Charge			
First 15-minute increments or fraction thereof, of billable premises work	HRH13	\$112.00	\$56.00
- Additional Premises Work Charge			
Each additional 15- minute increment, or fraction thereof, of billable premises work	HRHA3	40.00	20.00

2. Holidays subject to Schedule III Charges are:

HOLIDAYS

DAY OBSERVED

New Year's Day
Memorial Day
Independence Day
Labor Day
Thanksgiving Day
Christmas Day

January 1
Last Monday in May
July 4
First Monday in September
Fourth Thursday in November
December 25

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13. CUSTOMER PREMISES WIRE AND MAINTENANCE PLANS

13.3 RESIDENCE MAINTENANCE PLANS

A. Description

1. Premises Maintenance Plans are available from the Company for noncomplex residence customers. These noncomplex maintenance plans provide for trouble isolation and maintenance of premises wire and associated jacks located on the customer side of the Network Interface.
2. The following plans are available:

Residence LINE-BACKER Service

A premises wire maintenance plan that provides residence customers with inside wire and jack repair, and isolation of trouble. With the exception of qualifying two-line package customers, each line at an address is subject to the per premises, per line rate in C., following. All lines on the same account at an address must be covered by a separate *LINE-BACKER* plan or none of the lines can be covered. Customers with qualifying two-line packages may subscribe to *LINE-BACKER* at the per premises rate in C., following. The per premises rate provides coverage to all lines on the account.

Wire Maintenance

A monthly recurring rate per exchange access line, per premises, for maintenance of premises wire.

B. Terms and Conditions

1. Premises Maintenance Plans are subject to a minimum billing period of one month.

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13. CUSTOMER PREMISES WIRE AND MAINTENANCE PLANS

13.3 RESIDENCE MAINTENANCE PLANS

B. Terms and Conditions (Cont'd)

2. When a trouble condition is attributed to the presence of non-standard wiring or installation, only that portion of the wiring, and jacks where the problem exists will be rewired, if necessary, using standard wire, jacks and installation methods. The Company will not entirely rewire the premises even though non-standard wire may have been used on other working jacks. Rewiring work that is required to remedy an existing case of trouble will be performed in a reasonable manner.
3. Coverage of these plans will commence for all new wire maintenance customers without delay on the completion date of a service order as noted on the customer's service record. However, the Plan does not cover trouble which exists prior to establishing telephone service or prior to establishing the Plan. Existing wire maintenance customers moving to a different address may subscribe to the plans without delay; however, at least one jack must be working at the time the service is established. Installation of new jacks and wiring or rewiring of existing jacks will be at Time and Material charges as specified in 13.2, preceding.

C. Rates and Charges

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• <i>LINE-BACKER</i> Service			
- per premises, per line	OWM	\$14.25	\$4.75
- per premises[1]	OWMPA	15.00	5.00
• Wire Maintenance	WMR	14.25	4.75

[1] Rate for *LINE-BACKER* Service offered on a per premises basis applies when the service is added as part of Two-line *CUSTOMCHOICE*, Two-line *POPULARCHOICE*, Two-line *VALUECHOICE*, or Two-line *QWEST CHOICE* Home.

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13. CUSTOMER PREMISES WIRE AND MAINTENANCE PLANS

13.4 BUSINESS MAINTENANCE PLANS

A. General

Business *UNISTAR* Service provides for inside wire maintenance, trouble isolation and repair services for business customers as specified below.

B. Terms and Conditions

1. Business *UNISTAR* Service is subject to a minimum billing period of one month.
2. Coverage of this Plan will commence for all new wire maintenance customers without delay on the completion date of a service order as noted on the customer's service record. However, the Plan does not cover trouble which exists prior to establishing telephone service or prior to establishing the Plan. Existing wire maintenance customers moving to a different address may subscribe to the plan without delay; however, at least one jack must be working at the time the service is established. Installation of new jacks and wiring or rewiring of existing jacks will be at Time and Material charges as specified in 13.2, preceding.

C. Business *UNISTAR* Service

1. Description

Business *UNISTAR* Service provides for the following:

- Noncomplex coverage which includes isolation and maintenance of the inside wire and jacks within the individual business suite. If possible, the Company will cut to clear in riser or intrabuilding cable.
- Complex coverage which includes isolation and maintenance of the inside wire from the inside terminal or MPOP to the common equipment jack. If possible, the Company will cut to clear in riser or intrabuilding cable.
- Waiver of Premises Work Charges when trouble is isolated to the customer-provided equipment.

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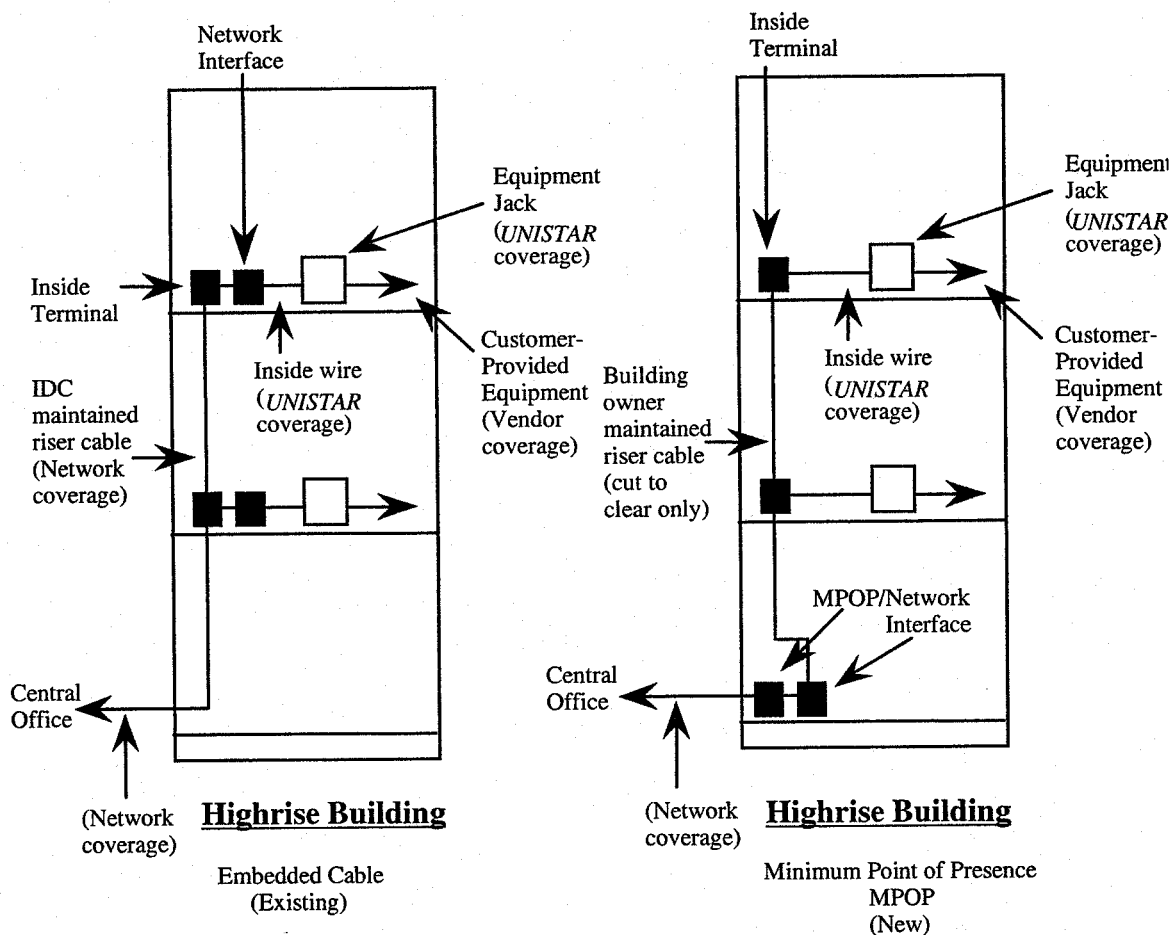
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13.4 BUSINESS MAINTENANCE PLANS (Cont'd)

E. Illustrations

1. The following illustration exemplifies the Network coverage, Business *UNISTAR* Service coverage, and Customer/Vendor coverage.

NONCOMPLEX COVERAGE



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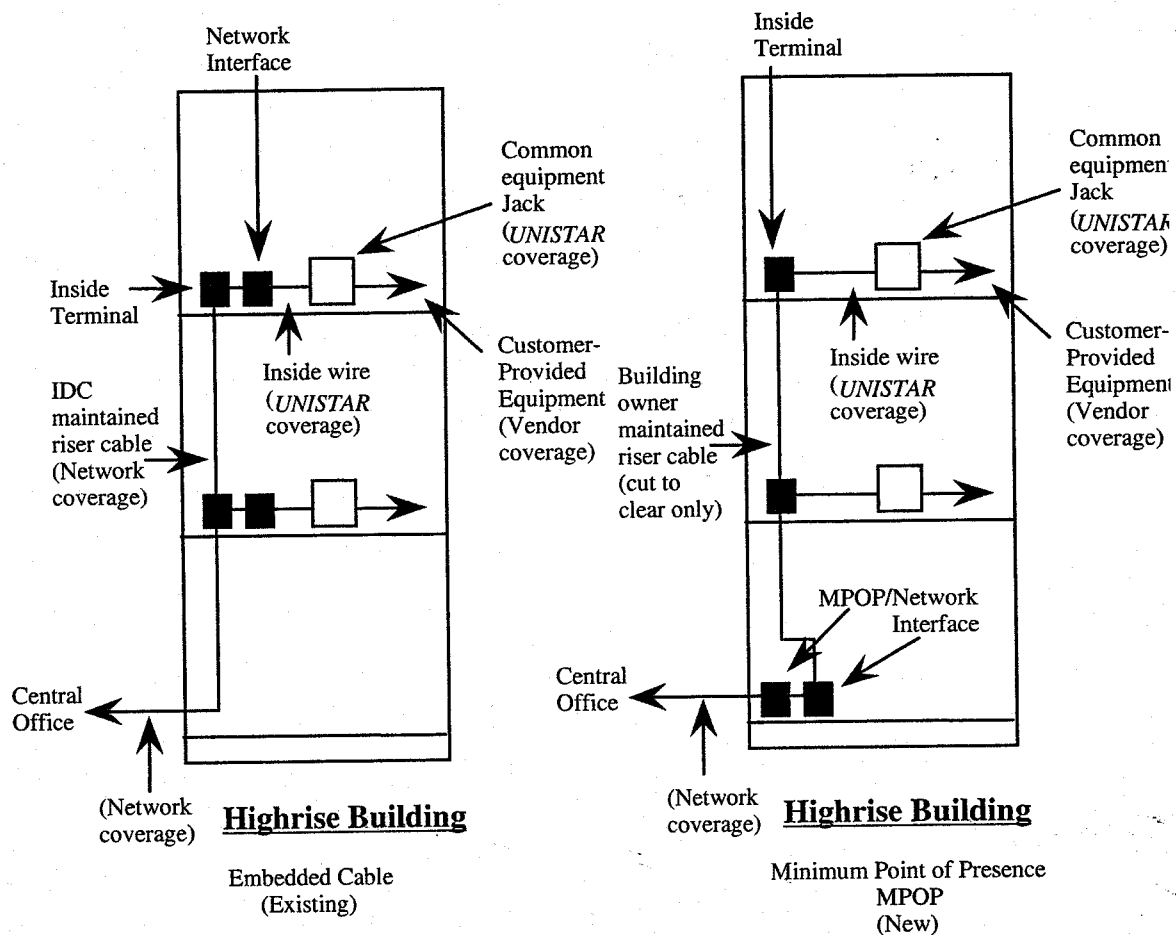
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13.4 BUSINESS MAINTENANCE PLANS

E. Illustrations (Cont'd)

COMPLEX COVERAGE



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13.4 BUSINESS MAINTENANCE PLANS (Cont'd)

F. Rates and Charges

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Business <i>UNISTAR</i> Service			
- Per line or per circuit termination, each[1]	USP1X	\$18.75	\$6.25
- Per PBX trunk, each	USP2X	18.75	6.25
- Per Centrex, CENTRON Custom station lines, each	USP3X	18.75	6.25

[1] Applies to *CENTRON* 6 and 30 access lines.

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13.4 BUSINESS MAINTENANCE PLANS

F. Rates and Charges (Cont'd)

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Building Owner/Tenant Solutions[1]			
- Business UNISTAR Service			
- Building size, number of lines			
2000+	MPU7X	\$3.75	\$1.25
1,000-1,999	MPU6X	4.20	1.40
500-999	MPU5X	4.50	1.50
300-499	MPU4X	4.95	1.65
150-299	MPU3X	5.40	1.80
100-149	MPU2X	5.85	1.95
50-99	MPU1X	6.75	2.25

[1] At the end of the contract period or if the contract is terminated, the rates will revert to regular rates.

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14. INTEGRATED SERVICES DIGITAL NETWORK

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14. INTEGRATED SERVICES DIGITAL NETWORK

14.1 GENERAL

A. Description

Integrated Services Digital Network (ISDN) is a digital service that provides an integrated voice/data capability to the customer premises facility, utilizing the public switched network. ISDN distributes voice, data, video, image and facsimile by two standard methods of access: a Basic Rate Service (BRS) or a Primary Rate Service (PRS). BRS and PRS are business service arrangements. These serving arrangements conform to internationally developed, published, and recognized standards generated by the International Telecommunications Union (formerly CCITT).

B. Definitions

Account

An account is equivalent to one customer at one address with the same type of Basic Rate Access (BRA).

Basic Rate Service

BRS consists of up to three distinct channels on one pair of wires: one or two B- (Bearer) channels and one D- (Delta) channel. BRS is offered on either an individual case basis or in a packaged offering, referred to as Single Line ISDN Service. Single Line ISDN Service is a flat rated service.

B (Bearer) Channel

The B-channel carries circuit switched voice and/or data communications at speeds up to 64 kbps, from the customer's premises, over the loop facility, to the central office.

B-Channel Circuit-Switched Data

Circuit-Switched Data provides the capability of making data calls over the public switched network. Information is transmitted the same way as digitized voice. Like a voice call, a circuit-switched data call ties up network/system resources for the duration of the call. Similar to voice, Calling Line Identification functionality is provided.

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14. INTEGRATED SERVICES DIGITAL NETWORK

14.1 GENERAL

B. Definitions (Cont'd)

D (Delta) Channel

The D-channel carries signaling and packet data information, at speeds up to 16 k/bits on BRS, and signaling only information up to 64 k/bits for PRS, from the customer's premises to the central office. The D-channel has both data and signaling functionality; it does not have voice capability.

D-Channel Packet-Switched Data

The X.25 Logical Channel allows users to originate and receive X.25 data calls over the D-channel. Multiple data calls can be active simultaneously on a single D-channel.

Digital Subscriber Loop (DSL)

The ISDN basic rate interface loop from the CO to the customer's premises.

Primary Rate Service (PRS)

PRS has a capacity of 1.544 megabits per second (Mbps) and has multiple channels: 23 B-channels, and 1 D-channel, and is also known as 23 B+D access. The B-channels carry user information such as voice calls, circuit-switched data, or video, while the D-channel handles signaling information.

T1 Facility

This element is the digital facility transmitting at a rate of 1.544 Mbit/s. The T1 signal provided to the customer's premises will have a loss not greater than 16.5 dB. The T1 facility may be provided, at the customer's request, via a fiber optic facility between the Company's CO and the customer's premises. Construction charges, specified in Section 4, may apply.

T3 Facility

A channel for point-to-point, two-way, digital transmission at a rate of 44.736 Mbit/s. At the customer's request, a T3 facility may be provided between the Company's CO and the customer's premises. Construction charges, specified in Section 4 of the Exchange and Network Services Price Cap Tariff, may apply.

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14. INTEGRATED SERVICES DIGITAL NETWORK

14.1 GENERAL (Cont'd)

C. Terms and Conditions

1. General

- a. The customer or the customer's authorized agent will be responsible for the procurement of associated customer premises equipment (CPE) and will ensure compatibility with the ISDN digital switch serving the customer.
- b. Single Line ISDN Service includes a comprehensive 2B+D package. Contained in the standard package are numerous voice and data features. The standard features and functions support two terminals per BRS. Within the standard package there is limited flexibility for customization and various option features can be added. Single Line Service does not offer B-channel packet service capabilities.
- c. Company shall terminate ISDN Services at the Company network interface.
- d. Should any change in inside wiring (including riser cable) not owned by the Company, or CPE, require the Company to redesign ISDN Service, the customer shall reimburse the Company for all costs incurred by the Company in making such a change. Should ISDN Service fail due to inside wiring (including riser cable) not owned by the Company, or CPE, or power failure, the responsibility for failure shall be solely that of the customer and the Company shall have no liability of any kind.
- e. The customer is responsible for placement, installation, operation, maintenance, repair and replacement of all inside wire (including riser cable), not owned by the Company, and CPE that the customer uses in connection with this service. Premises wiring and CPE must be compatible with the Company's provision of ISDN Service.

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14. INTEGRATED SERVICES DIGITAL NETWORK

14.1 GENERAL

C.1. (Cont'd)

- f. If an ISDN Service interruption, disconnection, error, performance failure, or some other out-of-service condition occurs and lasts for more than 24 consecutive hours after the customer gives the Company notice of such out-of-service condition, except for problems caused by the customer's actions, inside wiring, interface, and/or CPE, an out-of-service credit will be applied to the customer's bill. This service shall be based on a 30 day month and shall be calculated by dividing the monthly rate for the service affected by 30 days and multiplying the daily rate by the number of days, or major fraction thereof, that the service was interrupted. This will be the customer's sole remedy.

2. Availability

- a. The rates and charges for the Single Line ISDN Service package are available only to customers who are normally served by central offices that are within a 60 mile radius of a designated ISDN-equipped central office. For customers whose serving central office is beyond the 60 mile radius, rates and charges will be determined on an individual case-by-case basis.
- b. Service is offered where ISDN facilities and equipment are available. Service is generally considered available for loops 18 kilofeet or less in length. This measurement is the actual loop length from the serving CO.

Loops greater than 18 kilofeet in total length must meet ISDN extension technology design requirements specified in Company technical publications, and will be considered available if ISDN compatible pair gain systems are in place. The loop may also be considered available if the Company has plans to serve the area and is scheduled for placement of compatible pair gain systems. If no pair gain system is in place or planned, loops greater than 18 kilofeet in length will also be considered available if single line loop extension equipment, such as U-repeaters, can be deployed and the loop is within the design limitation of this type of extension equipment.

- c. Some services are not available and/or compatible with ISDN Service.

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14. INTEGRATED SERVICES DIGITAL NETWORK

14.1 GENERAL

C. Terms and Conditions (Cont'd)

3. Local Calling Areas and Telephone Numbers

- a. If a customer is provided service from a designated central office which is not the customer's normal serving office, the local calling area and telephone numbers for the customer's Single Line ISDN Service will be that of the designated ISDN-equipped CO.
- b. Calling areas are subject to change as additional central offices become capable of directly providing ISDN services to the customer's own and nearby serving area. Changes to calling areas will affect customer telephone numbers.

4. Indemnification

- a. It is the customer's responsibility to indemnify and hold harmless the Company against any and all claims, losses, liabilities, damages and lawsuits brought by any nonparty and arising, in whole or in part, out of customer's material breach of this Tariff. Indemnification shall include, but is not limited to, costs and attorney's fees.
- b. Customer is responsible for the content of communications. Where customer's negligence or wrongful actions in using inside wire (including riser cable) not owned by the Company, CPE or customer's communications result in any claim or legal action brought by any nonparty, customer shall indemnify and hold the Company harmless.

5. Protection of the Network

- a. The Company has the right and option to check the output of any equipment used in the transmission of signals, to or from the customer premises, for this service. This includes Company provided facilities or other companies' facilities used in connection with provision of ISDN capabilities, such as CPE.
- b. The Company will notify the customer of any deviation from the authorized transmissions or specifications established in provision of the service.

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14.1 GENERAL
C.5. (Cont'd)

- c. Upon notification by the Company that unauthorized transmissions are present due to customer equipment of facilities, the customer or customer's authorized agent will correct the situation on an expeditious basis or service will be disconnected by the Company to protect the network. The Company shall not be liable for the disclaims liability for losses which might be incurred as a result of disconnecting the service and disclaims any and all implied warranties, including, without limitation, warranties of merchantability and fitness for a particular purpose. With respect to such equipment or service, the Company shall not be liable for any incidental or consequential damages including, but not limited to loss, damage, or expense directly or indirectly arising from the customer's use of or inability to use this service or equipment, either separately or in combination with other services or equipment.

6. Contract

Each ISDN customer, who is not subscribing to Single Line ISDN Service or Primary Rate Service, will be required to sign a contract for the furnishing of ISDN service not provided under this Tariff. Additions or changes to the contract may be negotiated only with agreement by both parties to new terms.

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14. INTEGRATED SERVICES DIGITAL NETWORK

14.2 BASIC RATE SERVICE OFFERINGS

14.2.1 SINGLE LINE ISDN SERVICE

Single Line ISDN Service is compatible with National ISDN and includes circuit switched voice, circuit switched data and packet functionality.

A. Standard Features and Functions

Two sets of features are being offered: One for "voice" and one for "data". Because of CPE selected by the customer or the customer's agent, some of the features offered may function differently, may not be available or may be required to be offered via an access code. The standard features and functions support two terminals per BRS. The two feature sets are as follows:

1. Voice Features

Call Appearance (CA)

A CA is the position(s) on a terminal to which numbers are assigned. A Directory Number (DN) can be shared by more than one ISDN terminal. The quantity and/or position of Primary Directory Number (PDN), Secondary Directory Numbers (SDN), and Shared Call Appearances (SCA) are limited by the standard configuration developed for the CPE. A total of six CAs per terminal are included in the standard package.

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14.2 BASIC RATE SERVICE OFFERINGS

14.2.1 SINGLE LINE ISDN SERVICE

A.1. (Cont'd)

Call Exclusion

This feature has two options:

- Automatic Exclusion

This option allows a user to restrict other users that share a DN from bridging onto an active call or retrieving a held call. This option is automatically invoked whenever the user goes off-hook to receive or place a call.

- Manual Exclusion

This option allows a user to restrict other users, which share a DN from bridging onto on active caller retrieving a held call. This option is activated by pressing a feature button before dialing or during the call.

Call Forwarding Busy Line-All Calls (Preprogrammed)

This feature allows all calls to a busy PDN to be forwarded to another number either within the same central office, for the same customer at the same location, outside the customer system within the same central office, or in a different central office.

Call Forwarding-Don't Answer (Preprogrammed)

This feature allows all calls terminating to an idle PDN to be forwarded to another number when the called PDN does not answer after a predetermined number of seconds.

Call Forwarding Variable-All Calls

The user can forward all PDN calls to another number by pressing the Call Forwarding-Variable feature button. The forward-to number is customer changeable. The user must activate or deactivate the forwarding function by using either an access code or a feature button. The standard configuration provided for this feature on a feature button.

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14.2 BASIC RATE SERVICE OFFERINGS

14.2.1 SINGLE LINE ISDN SERVICE

A.1. (Cont'd)

Call Hold

This feature allows the user to place a call on hold by depressing a button.

Call Transfer

This feature enables the user to transfer a call to a third party by depressing a button.

Caller Identification Blocking-Per Call

This feature enables a customer to control the disclosure of his/her name and/or DN to a customer of Caller Identification (where technically feasible) by temporarily changing the public/private status indicator of the DN. A customer must dial a code before each call to change the indicator from public to private. "Public status" allows delivery of the name and/or directory number. "Private status" prevents delivery of the name and/or DN. Per Call Blocking is provided at no charge.

Calling Line Identification

Calling Line Identification is provided on both an incoming and outgoing basis.

- Incoming (ICLID)

This feature displays the call identification information and the calling party's DN (including nonpublished and nonlisted directory numbers) prior to the call being answered. Calling party's name is not available. Callers have the ability to inhibit the display of calling party information to the terminating number. ICLID is provided to the PDN and to any associated SDNs. ICLID cannot just display to the PDN when the number is shared.

- Outgoing (OCLID)

This feature provides a user who is originating a call with information about the called party and the facility or destination.

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14.2 BASIC RATE SERVICE OFFERINGS

14.2.1 SINGLE LINE ISDN SERVICE

A.1. (Cont'd)

Conference

This feature allows a user to establish a three-way conference call by depressing a button.

Display

This feature provides the ISDN terminal a display of the time and date, calling number, call appearance identification, called number, incoming call identifier and feature activation operation.

Drop

The Drop button allows the user to drop the last party added to a conference call or to disconnect a two-party call.

Intercom

Intercom service allows the user to establish a dedicated priority call to any other station that is a member of the same intercom group within the same central office. Special alerting, depending on CPE, is provided for an incoming intercom call. As part of the standard package the user can select either Auto Intercom or Dial Intercom.

- Auto Intercom

This feature allows two members to be part of an intercom group, which enables intercom calls to be completed by pressing the feature button. Dialed digits are not required.

- Dial Intercom

This feature allows the user to establish a call to any other station that is a member of the same intercom group. This is done by pressing the Intercom bottom and dialing one or more digits. Special alerting, depending on CPE, is provided for an incoming Intercom call.

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14.2 BASIC RATE SERVICE OFFERINGS

14.2.1 SINGLE LINE ISDN SERVICE

A.1. (Cont'd)

Message Waiting Indication

This feature is available on PDN's and notifies the user of a message waiting by providing either an audible stuttered dial tone or visually by illuminating a light on the customer's telephone set. Messages may be retrieved by calling the message service center or by accessing a voice mail system.

Primary Directory Number (PDN)

Each ISDN terminal is assigned one PDN. If more than two terminals are attached to a DSL, an additional PDN charge will apply.

Ringing Options

Ringing options allows ISDN station users to establish flexible call handling arrangements for answering incoming calls that terminate on the SCAs of a DN. The ringing options available on a per station basis for a shared DN are:

- Abbreviated Ringing

Ringing begins immediately for an incoming call and stops ringing after "N" seconds.

- Delayed Ringing

Ringing for an incoming call is delayed for "N" seconds, however, the CA indicator or "status" lamp begins flashing immediately.

- No Ringing

There is no ringing for an incoming call that terminates on a CA of the DN.

- Normal Ringing

Ringing begins immediately for an incoming call and continues until the call is forwarded, answered, or abandoned.

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14.2 BASIC RATE SERVICE OFFERINGS

14.2.1 SINGLE LINE ISDN SERVICE

A.1. (Cont'd)

Secondary Directory Number (SDN)

A SDN is any DN other than the PDN assigned to an ISDN terminal. If more than one SDN is assigned to a terminal, additional charges will apply.

Shared Call Appearance (SCA)

This allows several users to share one or more CAs for a particular DN. Origination of and termination of calls on one terminal will affect all terminals sharing the CA. All SCAs must be provisioned from the same serving central office. If more than two SCAs are assigned to a terminal, additional charges will apply.

Speed Calling

Speed Calling permits the user to dial preprogrammed numbers using fewer digits than normally required. A speed call list allows for up to 30 preprogrammed numbers per terminal.

Standard Configuration Group

The standard arrangement which associates a button of an ISDN station set to a feature.

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14.2 BASIC RATE SERVICE OFFERINGS

14.2.1 SINGLE LINE ISDN SERVICE

A. Standard Features and Functions (Cont'd)

2. B-Channel Circuit-Switched Data Features

Call Forwarding Busy Line for Circuit-Switched Data

This feature permits all circuit-switched data calls, attempting to terminate to a busy PDN, to be redirected to another customer-specified DN. A busy line condition exist when a circuit-switched data B-channel is unavailable. This feature can either be assigned to the user on an active basis or it can be assigned to a feature button that can be activated or deactivated by the user. If the feature is assigned to a feature button, the forward-to DN can be changed by dialing an access code and programming the new forward-to DN.

Call Forwarding Don't Answer for Circuit-Switched Data

This feature permits all circuits-switched data calls attempting to terminate to an idle PDN to ring a specified number of seconds prior to being forwarded to a previously specified DN. This feature can either be assigned to the user on an active basis or it can be assigned to a feature button that can be activated or deactivated by the user. If the feature is assigned to a feature button, the forward-to DN can be changed by dialing an access code and programming the new forward-to DN.

Call Forwarding Variable-All Calls for Circuit-Switched Data

This feature allows circuit-switched data calls, attempting to terminate to a line, to be redirected to another specified line. The user must activate or deactivate the forwarding function by either using an access code or a feature button. If the feature is assigned to a feature button, the forward-to DN can be changed by dialing an access code and programming the new forward-to DN.

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14.2 BASIC RATE SERVICE OFFERINGS

14.2.1 SINGLE LINE ISDN SERVICE

A. Standard Features and Functions (Cont'd)

3. D-Channel Packet-Switched Data Feature

X.25 Fast Select

Fast Select is a function of the CPE and is used on a per-call basis allowing the user to send up to 128 octets in the user data field of the call request packet to a terminal with Fast Select Acceptance.

X.25 Flow Control Parameter Negotiation

This packet feature permits negotiation on a per-call basis of the flow control parameters associated with a given virtual call, such as packet size and window size for each direction of data transfer. The data window size and the maximum packet size is negotiated automatically during an X.25 data call.

X.25 Logical Channels

Virtual circuits rather than physical circuits are used to establish packet switch calls. When a virtual circuit is established, a logical channel is assigned at the CPE and the switch for the duration of the call. A virtual circuit does not use any capacity of the facility unless data is actually being transferred. Two logical channels are provided per DSL.

X.25 Reverse Charging

This is a function of the CPE. This packet feature allows a user to assign billing to the called data telephone number on a per call basis.

X.25 Throughput Class Negotiation

This packet feature permits negotiation on a per call basis of the throughput class for each direction of data transfer associated with a virtual call. The data terminal can negotiate the throughput class for an X.25 data call.

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14.2 BASIC RATE SERVICE OFFERINGS

14.2.1 SINGLE LINE ISDN SERVICE (Cont'd)

B. Optional Features and Functions

Additional Primary Directory Number

If more than two terminals are connected to a DSL, additional PDNs are required. Included with each PDN is the standard set of voice and data features. Rates and charges specified in C., following, apply for each additional PDN.

Analog Call Appearance

This feature enables analog station users to share their call appearance on a Single Line Service user's terminal. All Analog Call Appearances must be provisioned from the same serving central office as the Single Line Service. One appearance, per number, per terminal is allowed. Some analog services are not compatible with Single Line ISDN Service.

Call Pickup

Allows a user to answer a call at another station, even when the user's station does not have a CA for the called DN. While the other station is ringing, the user goes off-hook and enters a call pickup code or presses a call pickup feature button to answer the call.

Caller Identification Blocking-All Calls

This feature provides a permanent private indicator on a per-station basis. Once the blocking is established on the station, the private status cannot be deactivated by the customer. Rates and charges are provided in C., following. Federal, State, and Local law enforcement agencies and non-profit domestic violence agencies may be provided additional arrangements for private status and/or all call blocking, on a per station basis, at no charge. Stations that share appearances of a restricted station must also be restricted to avoid passing caller identification information.

Calling Name Identification

With this feature, at the time of an incoming call, the name and number of the calling party is displayed on the called party's ISDN terminal. The called party may receive a private or unavailable indicator, in that case the caller's name and number will not be displayed. Calling Name Identification is used in conjunction with calling number identification which is part of the Display standard feature.

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14.2 BASIC RATE SERVICE OFFERINGS

14.2.1 SINGLE LINE ISDN SERVICE

B. Optional Features and Functions (Cont'd)

Custom Local Area Signaling Services (CLASS) Features

- Call Rejection

This feature enables a customer to reject call attempts from up to 15 numbers of calling parties by dialing a code and the telephone numbers of calls to be rejected. Any call attempts to the customer from these numbers will be prevented from terminating to the customer and will instead be connected to an announcement informing the caller that the call is not presently being accepted by the called party.

- Continuous Redial

This feature allows the customer to dial a code that will cause the feature to automatically redial the last number the customer dialed. If the called number is busy, the feature will redial the called number for a limited period of time. A tone alerts the customer when the called number becomes available.

- Last Call Return

This feature allows a customer to automatically redial the number of the last incoming call to that line, whether the call was answered or not. The customer does not have to know the number of the calling party. If the called number is busy, the feature will redial the called number for a limited period of time. A tone alerts the customer when the called line is available.

- Priority Call

This feature allows a customer to assign a maximum of 15 callers' telephone numbers to a special list. The customer will hear a distinctive ring at their location, when calls are received from callers' telephone numbers on that list. The distinctive ring may be CPE dependent.

- Selective Call Forwarding

This feature allows a customer to specify a special list of a maximum of 15 telephone numbers. Incoming calls placed to the customer from telephone numbers on that list will automatically be forwarded to a predefined telephone number. All other calls will be handled normally.

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14.2.1 SINGLE LINE ISDN SERVICE

B. Optional Features and Functions (Cont'd)

Key Short Hunt

This voice feature provides the capability for incoming calls to search a set of DN appearances on an ISDN set for an idle DN for call termination.

Multiline Hunt Service

Hunting is available for circuit-switched voice and data on PDNs.

Hunting service will affect the operation or availability of some other optional features on the hunting B-channel. The features most often affected include forms of Call Forwarding, Speed Calling and others, depending on the Service Configuration. Call Forwarding features will override the hunting services.

Hunting is done sequentially by terminal within the group. One or two B-channels are associated with each terminal in the group. One begin-hunt telephone number must be assigned to the first terminal within a Regular or Circular group of sequentially ordered terminals that form a Multiline Hunt Group (MLHG). Telephone numbers may be assigned, in any sequence, to terminals within a MLHG.

Multiline Hunt Service provides a hunting sequence that attempts to complete a call to the first available B-channel associated with the lead telephone number of the group. Busy tone is not sent to the caller unless all remaining B-channels in the hunt group list have been found busy. The call will be completed to the first available B-channel.

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14.2 BASIC RATE SERVICE OFFERINGS

14.2.1 SINGLE LINE ISDN SERVICE

B. Optional Features and Functions (Cont'd)

MLHGs can be assigned two types of telephone numbers; begin-hunt and non-hunting telephone numbers. The begin-hunt telephone number has the multiline hunt feature and, when called, starts the hunting sequence associated with the hunt group. An MLHG must have at least one begin-hunt telephone number but can have essentially one per terminal in the group. Non-hunting telephone numbers can be assigned to terminals within a MLHG; these terminals do not have the multiline hunt feature. Incoming calls are terminated directly to the individual terminals.

- Regular hunting starts when a begin-hunt telephone number is called in a MLHG. Hunting proceeds in ascending order through each subsequent terminal in the group until an idle terminal is reached or the last (highest numbered) terminal in the group is reached.
- Circular hunting is provided optionally with regular hunting groups. Circular hunting occurs in these groups when the hunt for an idle terminal commences beyond the first terminal in the hunt group and finds all higher numbered terminals busy, the hunt returns to the first terminal in the group. The hunt ends with the terminal number preceding the terminal where the hunt in the group initially began.

This feature allows all terminals within a MLHG to be tested for busy regardless of the point of entry into the group before returning busy tone.

- Uniform Call Distribution (UCD) is a hunting arrangement that provides uniform termination call assignment (distribution) to members of a MLHG. UCD hunting does not include queuing or announcements.

Non-Standard Configuration Group

This is a terminal arrangement, associating buttons of a terminal with a feature, which differs from the standard arrangement.

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14.2 BASIC RATE SERVICE OFFERINGS

14.2.1 SINGLE LINE ISDN SERVICE

B. Optional Features and Functions (Cont'd)

Redirecting Number Delivery

This is a terminating user feature that allows the delivery of the redirecting number information to the user, to indicate that call forwarding has occurred. If the received call is a forwarded call, the first and last forwarding DNs will be delivered to the called party.

Series Completion Hunt

This voice feature automatically redirects a call from a busy DN to another specified DN.

Six-Way Conference

This feature allows the user to sequentially add up to five additional parties, and add them together to make a six-way call.

Speed Calling 8

This feature permits the user to dial-preprogrammed numbers using fewer digit than normally required. It allows the customer to change speed calling lists directly from their terminal.

X.25 Fast Select Acceptance

This packet feature authorizes incoming packets from a sending data terminal equipment (DTE) to be transmitted to the destination DTE with Fast Select.

X.25 Reverse Charging Acceptance

This packet feature authorizes transmission of incoming call identified as Reverse Charge calls.

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14.2 BASIC RATE SERVICE OFFERINGS

14.2.1 SINGLE LINE ISDN SERVICE (Cont'd)

C. Rates and Charges

1. Local Service increments and the Optional Calling Plan rates and charges are applied per B-channel which carry circuit-switched voice and/or data traffic.
2. The standard package includes a total of six CAs, per terminal. The six CAs will include one PDN and five CAs made up of the following:
 - Maximum of one SDN
 - Maximum of five CAs of the PDN (same number)
 - Maximum of four CAs of the SDN (same number)
 - Maximum of two shared DNs

Additional CAs are available at rates and charges specified following.

3. Single Line ISDN Basic Rate Access (BRA) may be rate stabilized for a minimum of one year. The RSP offers length of term discounts for both nonrecurring charges and monthly rates. The following terms and conditions apply:

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14.2 BASIC RATE SERVICE OFFERINGS

14.2.1 SINGLE LINE ISDN SERVICE

C.3. Rates and Charges (Cont'd)

- a. If the quantity of BRAs falls below the 60% minimum billing level, the customer will be assessed a termination charge equal to 15% of the contracted quantity rate for the remaining months of the contract. Refer to the Termination Liability/Waiver Policy is specified in 2.2.14 of the Exchange and Network Services Price Cap Tariff. There is no minimum service period.
 - b. The customer may add Single Line Service at contracted rates during the term of the agreement subject to terms and conditions specified in individual customer contracts. Such additions will be coterminous with the original contract.
 - c. RSP BRAs may be located at different addresses within the state but must be billed on one summary bill.
 - d. Service may be moved, for the same customer, to a different address within the state and retain the RSP, provided the new service is billed on the summary bill. Nonrecurring charges will apply to the new installation.
4. Following are the monthly rates and nonrecurring charges for Single Line ISDN Service. These rates and charges apply in addition to applicable rates and charges for other services provided by the Company.

Single Line ISDN Service Basic Rate Access is offered as flat rated service. D-channel packet switching usage is included in the BRA monthly rates.

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14.2 BASIC RATE SERVICE OFFERINGS

14.2.1 SINGLE LINE ISDN SERVICE

C.4. (Cont'd)

a. Basic Rate Access Including
Standard Features and Functions

	USOC	NONRECURRING CHARGE MAXIMUM	CURRENT
(1) Month-to-Month			
• Flat	BAFHB	\$220.00	\$110.00
(2) Rate Stability Plan			
• Flat	BAFTB		
- 1 year		187.00	93.50
- 2 years		171.00	85.50
- 3 years		110.00	55.00
- 5 years		-	-
	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
(1) Month-to-Month			
• Flat	BAFHB	\$207.00	\$69.00
(2) Rate Stability Plan			
• Flat	BAFTB		
- 1 year		203.16	67.62
- 2 years		198.72	66.24
- 3 years		194.58	64.86
- 5 years		186.30	62.10

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14.2 BASIC RATE SERVICE OFFERINGS

14.2.1 SINGLE LINE ISDN SERVICE

C.4. (Cont'd)

b. Optional Features and Functions

	USOC	NONRECURRING CHARGE	
		MAXIMUM	CURRENT
• Additional Call Appearances, per appearance[1]	ACS	\$20.00	\$10.00
• Additional Primary Directory Number, per PDN[1,2]	A6PPK	20.00	10.00
• Additional Secondary Directory Number, per SDN[1]	A6QPN	20.00	10.00
• Additional Shared Call Appearance, per appearance[1]	AS9	20.00	10.00
• Additional X.25 Logical Channel, per logical channel[1]	NW9AL	20.00	10.00
• Analog Call Appearance, per terminal	MAZ	20.00	10.00

[1] Feature description is located in A., preceding.

[2] Inherent with the purchase of an additional PDN are all the standard voice and data features for Single Line ISDN Service.

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14.2 BASIC RATE SERVICE OFFERINGS

14.2.1 SINGLE LINE ISDN SERVICE

C.4.b. (Cont'd)

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Additional Call Appearances, per appearance[1]	ACS	\$ 3.00	\$ 1.25 (I)
• Additional Primary Directory Number, per PDN[1,2]	A6PPK	36.00	13.00
• Additional Secondary Directory Number, per SDN[1]	A6QPN	3.00	1.25
• Additional Shared Call Appearance, per appearance[1]	AS9	3.00	1.25 (I)
• Additional X.25 Logical Channel, per logical channel[1]	NW9AL	—	—
• Analog Call Appearance, per terminal	MAZ	3.00	1.25 (I)

[1] Feature description is located in A., preceding.

[2] Inherent with the purchase of an additional PDN are all the standard voice and data features for Single Line ISDN Service.

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14.2 BASIC RATE SERVICE OFFERINGS

14.2.1 SINGLE LINE ISDN SERVICE

C.4.b. (Cont'd)

	USOC	NONRECURRING CHARGE MAXIMUM	CURRENT
• Call Forwarding Busy Line-All Calls, per number[1]	NQ5PN	\$20.00	\$10.00
• Call Forwarding Don't Answer-All Calls, per number[1]	NQ6PN	20.00	10.00
• Call Forwarding Variable- All Calls, per SDN[1]	NZGPN	20.00	10.00
• Call Pickup, per number	NZHPN	20.00	10.00
• Caller Identification Blocking-All Calls, per PDN	NDD	20.00	10.00
• Calling Name Identification, per number	NMCPN	20.00	10.00
• CLASS Features			
- Call Rejection, per PDN	FKQPN	20.00	10.00
- Continuous Redial, per PDN	FKAPN	20.00	10.00
- Last Call Return, per PDN	FKDPN	20.00	10.00
- Priority Call, per PDN	NC8PN	20.00	10.00
- Selective Call Forwarding, per PDN	FKEPN	20.00	10.00
• Key Short Hunt			
- Per group	NHGPB	20.00	10.00
- Per number	NHGPN	20.00	10.00

[1] Optional with additional SDNs.

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14.2 BASIC RATE SERVICE OFFERINGS

14.2.1 SINGLE LINE ISDN SERVICE

C.4.b. (Cont'd)

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Call Forwarding Busy Line-All Calls, per number[1]	NQ5PN	—	—
• Call Forwarding Don't Answer-All Calls, per number[1]	NQ6PN	—	—
• Call Forwarding Variable- All Calls, per SDN[1]	NZGPN	—	—
• Call Pickup, per number	NZHPN	—	—
• Caller Identification Blocking-All Calls, per PDN	NDD	—	—
• Calling Name Identification, per number	NMCPN	\$7.50	\$3.00 (I)
• CLASS Features			
- Call Rejection, per PDN	FKQPN	10.50	4.00
- Continuous Redial, per PDN	FKAPN	7.50	3.00
- Last Call Return, per PDN	FKDPN	6.00	2.50
- Priority Call, per PDN	NC8PN	6.00	2.50
- Selective Call Forwarding, per PDN	FKEPN	7.50	3.00 (I)
• Key Short Hunt			
- Per group	NHGPB	—	—
- Per number	NHGPN	6.00	2.50 (I)

[1] Optional with additional SDNs.

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14.2 BASIC RATE SERVICE OFFERINGS

14.2.1 SINGLE LINE ISDN SERVICE

C.4.b. (Cont'd)

	USOC	NONRECURRING CHARGE	
		MAXIMUM	CURRENT
• Multiline Hunt[1]			
- Circular Hunt,			
- Data, per B-channel	HDT	\$20.00	\$10.00
- Data, per group	HDTPG	20.00	10.00
- Voice, per B-channel	NZS	20.00	10.00
- Voice, per group	NZSPG	20.00	10.00
- Regular Hunt,			
- Data, per B-channel	N2D	20.00	10.00
- Data, per group	N2DPG	20.00	10.00
- Voice, per B-channel	NZQ	20.00	10.00
- Voice, per group	NZQPG	20.00	10.00
- UCD Hunt,			
- Data, per B-channel	H6U	20.00	10.00
- Data, per group	H6UPG	40.00	20.00
- Voice, per B-channel	NZT	20.00	10.00
- Voice, per group	NZTPG	40.00	20.00
• Non-Standard Configuration Group, per button	N3CPB	30.00	15.00
• Redirecting Number Delivery, per number	RD7PN	20.00	10.00

[1] There is no charge to change hunting arrangements due to the removal of a terminal(s) from a hunt group.

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14.2 BASIC RATE SERVICE OFFERINGS

14.2.1 SINGLE LINE ISDN SERVICE

C.4.b. (Cont'd)

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Multiline Hunt[1]			
- Circular Hunt,			
- Data, per B-channel	HDT	\$6.00	\$2.50 (I)
- Data, per group	HDTPG	-	-
- Voice, per B-channel	NZS	6.00	2.50 (I)
- Voice, per group	NZSPG	-	-
- Regular Hunt,			
- Data, per B-channel	N2D	6.00	2.50 (I)
- Data, per group	N2DPG	-	-
- Voice, per B-channel	NZQ	6.00	2.50 (I)
- Voice, per group	NZQPG	-	-
- UCD Hunt,			
- Data, per B-channel	H6U	25.50	8.50
- Data, per group	H6UPG	-	-
- Voice, per B-channel	NZT	25.50	8.50
- Voice, per group	NZTPG	-	-
• Non-Standard Configuration Group, per button	N3CPB	-	-
• Redirecting Number Delivery, per number	RD7PN	6.00	2.50 (I)

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[1] There is no charge to change hunting arrangements due to the removal of a terminal(s) from a hunt group.

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14.2 BASIC RATE SERVICE OFFERINGS

14.2.1 SINGLE LINE ISDN SERVICE

C.4.b. (Cont'd)

	USOC	NONRECURRING CHARGE MAXIMUM	CURRENT
• Series Completion Hunt			
- Per group	SE3PG	\$20.00	\$10.00
- Per number	SE3PN	20.00	10.00
• Six-Way Conference, per terminal	NZ6PK	20.00	10.00
• Speed Calling 8, per terminal	NN8PK	20.00	10.00
• X.25 Fast Select Acceptance, per number	GXEPN	20.00	10.00
• X.25 Reverse Charge Acceptance, per number	G5BPN	20.00	10.00
	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Series Completion Hunt			
- Per group	SE3PG	—	—
- Per number	SE3PN	\$6.00	\$2.50 (I)
• Six-Way Conference, per terminal	NZ6PK	3.00	1.25
• Speed Calling 8, per terminal	NN8PK	3.00	1.25 (I)
• X.25 Fast Select Acceptance, per number	GXEPN	—	—
• X.25 Reverse Charge Acceptance, per number	G5BPN	—	—

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14.2 BASIC RATE SERVICE OFFERINGS

14.2.1 SINGLE LINE ISDN SERVICE

C. Rates and Charges (Cont'd)

5. Change Charges

	USOC	NONRECURRING CHARGE	
		MAXIMUM	CURRENT
• Access changes made to DSL will result in an access charge[1]	REA17	\$20.00	\$10.00
• Feature changes made to the standard package will result in a feature charge[1,2]	REA1B	20.00	10.00
	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Access changes made to DSL will result in an access charge[1]	REA17	—	—
• Feature changes made to the standard package will result in a feature charge[1,2]	REA1B	—	—

[1] Only one change charge applies per service order. If multiple changes are made on a service order, the highest change charge will apply.

[2] Changes are allowed to be made once in the standard package within the first 45 days following the installation date at no charge. The waiver does not apply to changes resulting in a Non-Standard Configuration Group, or Optional Features purchased.

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14.3 PRIMARY RATE SERVICE OFFERINGS

14.3.1 PRIMARY RATE SERVICE

A. Description

The basic Primary Rate Service (PRS) structure consists of 23 B-channels and a D-channel, for a total transmission rate of 1.544 Mbit/s, which is equivalent to a T1 facility. Each 64 kbit/s B-channel carries user information such as voice calls, circuit-switched data, or video. The D-channel is a 64 kbit/s channel that is used to carry the control or signaling information. PRS is compatible with National ISDN.

Circuit-Switched Data PRS consists of 23B+D, which is equivalent to a T1 facility. The customer may use CPE to bond together 64 kbit/s B-channels for the transmission of circuit-switched data or video.

B. Definitions

1. Service Configurations

23B+D

This service configuration provides for 23 B-channels and 1 D-channel. The B-channels carry user information such as voice calls, circuit-switched data or video, while the D-channel handles signaling information. When equipped the D-channel can control a maximum of 479 B-channels. The B-channels may be provisioned on the same facility as the D-channel or on other PRS T1 facilities.

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14.3 PRIMARY RATE SERVICE OFFERINGS

14.3.1 PRIMARY RATE SERVICE

B.1. (Cont'd)

24B

This service configuration provides for 24 B-channels. The B-channels carry user information such as voice calls, circuit-switched data or video. The signaling information is provided by a D-channel on the first T1 facility.

23B+Back-up D

This service configuration provides for 23 B-channels and a back-up D-channel. The back-up D-channel is used if the primary D-channel, which provides signaling for multiple T1 facilities, fails. Active calls are not maintained during the switch-over to the back-up D-channel.

2. Network Connections

Circuit-Switched Data Connection

A Circuit-Switched Data Connection is a central office translation that provisions 23 or 24 B-channels on a PRS T1 facility. All B-channels are dedicated with 2-way operation and have access to the exchange network. Incoming calls are restricted to circuit-switched data or video.

ISDN Trunk Connection

An ISDN Trunk Connection (TC) is a central office translation that provisions each B-channel in a PRS. The TC allows access to the exchange network. One ISDN TC is required for each B-channel used in a PRS.

- Call-By-Call PRS

The PRS B-channels are configured to support inward and outward call flexibility predetermined by the customer's traffic flow.

- Dedicated PRS

Each B-channel is dedicated to inward, outward or 2-way traffic.

Uniform Access Solution (UAS) Network Connection

The UAS network connection provides switching to the local exchange and toll networks, and includes the channel trunk-side configuration for the entire T1.

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14.3 PRIMARY RATE SERVICE OFFERINGS

14.3.1 PRIMARY RATE SERVICE

B. Definitions (Cont'd)

3. Standard Features

Calling Number Identification

This feature displays the call identification information and the calling party's DN (including nonpublished and nonlisted DNs) prior to the call being answered. Callers have the ability to inhibit the display of calling party information to the terminating number.

Calling Number Identification Blocking-All Calls

All outgoing calls will be blocked for PRS customers where technically feasible as determined by the Company.

Direct Inward/Outward Dialing

Allows station users to place or receive calls by-passing the attendant.

Circuit Switched Data

Allows the transmission of circuit-switched data on a voice channel.

4. Optional Features

2B Channel Transfer

2B Channel Transfer allows the transfer of two independent calls when both calls have been answered or when one call has been answered and one call is alerting. Notification of transfer is given to transferred users.

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14.3.1 PRIMARY RATE SERVICE

B.4. (Cont'd)

ISDN Calling Name Delivery (ICNAM)

ICNAM is a terminating feature that delivers to ISDN Class II Equipment, over a Primary Rate ISDN Interface, the original calling party name along with the calling party's telephone number. A private or unavailable indication will appear when the name is not available to the called customer.

ISDN Redirecting Number Delivery (RND)

RND provides not only the original calling number, but one or more numbers from which a call was redirected. If a call is redirected multiple times, both the first and the last redirecting numbers will be delivered. On calls forwarded, a redirecting reason is also provided to the RND subscriber indicating why a call was forwarded, e.g., the Call Forwarding Variable, Call Forwarding Busy, or Call Forwarding Don't Answer feature was active. When a call is forwarded multiple times, the first and last redirecting reasons will be provided to the RND subscriber.

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14.3 PRIMARY RATE SERVICE OFFERINGS

14.3.1 PRIMARY RATE SERVICE (Cont'd)

C. Terms and Conditions

1. Basic PRS requires a minimum of one PRS T1 facility with a service configuration, and TCs. A customer may request more than one PRS per premises.
2. Circuit-Switched Data PRS requires a minimum of one PRS T1 facility with a service configuration, and circuit-switched data connection.
3. Terms, conditions, rates and charges, as described for PRS are in addition to the regular rates and charges for the service with which PRS is associated.
4. Some services are not available and/or compatible with PRS.
5. Loop Diversity and Avoidance defined in the Competitive Private Line Transport Services Price Cap Tariff is available with PRS.
 - a. Customers subscribing to Loop Diversity must also subscribe to additional PRS facilities and TCs for the secondary route.
 - b. Customers subscribing to Avoidance must pay DS1 ICB transport channel rates between the local serving office and the alternate serving office.
6. The PRS facility may be provided from a foreign central office or foreign exchange at the DS1 ICB interoffice mileage rates. Associated charges will be applied to the PRS facility.
7. PRS offerings are not available for use by Commercial Mobile Radio Carriers, Private Mobile Radio Carriers and Interexchange Carriers in the provision of services to their customers. Other digital services are offered by the Company for interconnection specifically for these Carriers.
8. The PRS facility for all channels may be provisioned on an existing or new T3 facility.

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14.3 PRIMARY RATE SERVICE OFFERINGS

14.3.1 PRIMARY RATE SERVICE

C. Terms and Conditions (Cont'd)

9. PRS customers must subscribe to a minimum of one 23B+D Service Configuration.
10. *DID* numbers associated with PRS are found in 5.3.4, preceding. A *DID* Trunk Termination, also in 5.3.4, preceding, is required for each inward or 2-way B-channel in a PRS.
11. Circuit-Switched Data PRS is intended only for data calls, including video.
12. ISDN PRS may terminate at an Interexchange Carrier Point of Presence (IXC POP) for data service only, terminating on the Internet by an Internet Service Provider (ISP). Voice service may not terminate at the IXC POP.
13. Cancellation Of Application For Service
 - a. A customer may cancel an order for the installation of service at any time prior to notification by the Company that service is available for the customer's use. The cancellation date is the date the Company receives written or verbal notice from the customer that the order is to be cancelled.
 - b. Certain Critical Dates as specified in c., following, are used by the Company to monitor the service order provisioning process. Cancellation charges are based on the estimated costs incurred by the Company at the time the order is cancelled. The Company monitors which Critical Date was last scheduled and determines what percentage of the Company's provisioning costs have been incurred as of that Critical Date. A list of Critical Dates and the number of days between each date is found in the Service Interval Guide.

Costs incurred in conjunction with the provision of Primary Rate Service start on the Application Date as defined in c., following. When the customer cancels an order prior to the Application Date, no charges shall apply. When the customer cancels an order on or after the Application Date, a charge determined as specified in d. and e., following shall apply. When a customer cancels an order or part of an order, on or after the original Service Date, the Cancellation Charge will apply as set forth in d., and e., following.

- c. The Critical Dates monitored by the Company for the purpose of calculating a Cancellation Charge are as follows:

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14.3.1 PRIMARY RATE SERVICE

C.13.c. (Cont'd)

- Application Date (APP): The date the customer provides a firm commitment and sufficient information to the Company for order placement. The APP Date is the date the Company enters the order into the Company's order distribution system(s). This is sometimes referred to as the order date.
 - Design Layout Report Date (DLRD): The date the Design Layout Report which contains the design for the service(s) ordered is forwarded to the customer.
 - Plant Test Date (PTD): The date acceptance testing is performed with the customer.
 - Service Date (DD): The date the service is due to be made available to the customer. This is sometimes referred to as the Due Date.
- d. When a customer cancels an order prior to the Service Date, the Company will calculate the Cancellation Charge by multiplying \$1,500.00 by the percentage shown in e., following, based on the last monitored Critical Date which has occurred on the order. When a customer cancels an order, or part of an order, on or after the Service Date, \$1,500.00 plus the minimum billing period charges apply.
- e. The Critical Dates monitored by the Company are as follows:
- | | APP
% | DLRD
% | PTD
% | DD
% |
|------------------------|----------|-----------|----------|---------|
| • Primary Rate Service | 13 | 44 | 77 | [1] |
- f. When a customer cancels an order for the discontinuance of service, no charges apply for the cancellation.
- g. If the Company misses a service date due to circumstances over which it has direct control (excluding, e.g., acts of God, governmental requirements, work stoppages and civil commotions), the customer may cancel an order without incurring cancellation charges.
- h. A request for cancellation after completion of an installation will be treated as a discontinuance of service.

[1] Minimum billing period charges and \$1,500.00 apply when an order is cancelled on or after the original Service Date.

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14.3 PRIMARY RATE SERVICE OFFERINGS

14.3.1 PRIMARY RATE SERVICE (Cont'd)

D. Rates and Charges

PRS will be provided at the rate and charges listed below.

1. Transport

	USOC	NONRECURRING CHARGE	
		MAXIMUM	CURRENT
• Stand alone T1 facility, per 24 channel facility[1]	ZPT1X	\$1,800.00	\$ 900.00
• T1 facility, provisioned on a T3, per T1 facility activated[1]	ZP3	1,800.00	900.00

2. Service Configuration

• 23B+D	ZPAZD	2,050.00	1,025.00
• 24B	ZPA1X	2,050.00	1,025.00
• 23B+Back-up D	ZPAZA	2,050.00	1,025.00

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Stand alone T1 facility, per 24 channel facility[1]	ZPT1X	\$ 450.00	\$150.00
• T1 facility, provisioned on a T3, per T1 facility activated[1]	ZP3	-	-

2. Service Configuration

• 23B+D	ZPAZD	1,200.00	400.00
• 24B	ZPA1X	1,200.00	400.00
• 23B+Back-up D	ZPAZA	1,200.00	400.00

[1] One Service Configuration is required for each T1 facility.

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14.3.1 PRIMARY RATE SERVICE

D. Rates and Charges (Cont'd)

3. ISDN Trunk Connections are billed on a per B-channel basis. In-only and two-way trunk connections packaged with *DID* trunk terminations, and out-only trunk terminations are available on a rate stabilized basis at the following rates and charges[1]:

	USOC	NONRECURRING CHARGE	
		MAXIMUM	CURRENT
• Call-By-Call[2]	PT31C	\$ 78.00	\$ 39.00
• Dedicated			
- Inward[2]	PT311	78.00	39.00
- Outward	PT31O	78.00	39.00
- 2-Way[2]	PT312	78.00	39.00

4. Circuit-Switched Data Connection,
per T1 facility

• 23B data only channels	PT3TA	2,530.00	1,265.00
• 24B data only channels	PT3TB	2,680.00	1,340.00

5. UAS Network Connections,
per T1 facility

• UAS Network Connection	NWO	2,400.00	1,200.00
• Two-Way Network Connection	NWO2X	2,400.00	1,200.00
• In-Only Network Connection	NWO1X	2,400.00	1,200.00

6. Optional Features,
per T1 facility

• 2B Channel Transfer	ZPTMX	200.00	100.00
• ISDN Calling Name Delivery	NM1PP	350.00	175.00
• ISDN Redirecting Name Delivery	RN4PP	110.00	55.00

[1] ISDN TC charges do not apply to B-channels on Circuit-Switched Data PRS or UAS.

[2] Requires a digital *DID* trunk circuit termination. See 5.3.4, preceding, for terms, conditions, rates and charges applicable to *DID* Service.

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14.3.1 PRIMARY RATE SERVICE

D.3. (Cont'd)

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Call-By-Call[2]	PT31C	\$ 72.00	\$ 25.00 (I)
• Dedicated			
- Inward[2]	PT311	72.00	25.00
- Outward	PT31O	72.00	25.00
- 2-Way[2]	PT312	72.00	25.00 (I)
4. Circuit-Switched Data Connection, per T1 facility			
• 23B data only channels	PT3TA	1,749.00	583.00
• 24B data only channels	PT3TB	1,824.00	608.00
5. UAS Network Connections, per T1 facility			
• UAS Network Connection	NWO	3,300.00	1,100.00
• Two-Way Network Connection	NWO2X	3,300.00	1,100.00
• In-Only Network Connection	NWO1X	2,850.00	950.00
6. Optional Features, per T1 facility			
• 2B Channel Transfer	ZPTMX	75.00	25.00
• ISDN Calling Name Delivery	NM1PP	60.00	20.00
• ISDN Redirecting Name Delivery	RN4PP	21.00	7.00

[1] ISDN TC charges do not apply to B-channels on Circuit-Switched Data PRS or UAS.

[2] Requires a digital *DID* trunk circuit termination. See 5.3.4, preceding, for terms, conditions, rates and charges applicable to *DID* Service.

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14.3.1 PRIMARY RATE SERVICE

D. Rates and Charges (Cont'd)

	USOC	NONRECURRING CHARGE	
		MAXIMUM	CURRENT
7. Nonrecurring change charges apply as follows:			
• All miscellaneous changes or rearrangements of facilities, per facility	N/A	\$100.00	\$ 50.00
• Rollover Charge			
- Move existing DS1 to DS3 on vacant channels	N/A	650.00	325.00
• Moving current customer T1 facility			
- Within same central office		-	-
- Outside current central office		-	-
	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• All miscellaneous changes or rearrangements of facilities, per facility	N/A	-	-
• Rollover Charge			
- Move existing DS1 to DS3 on vacant channels	N/A	-	-
• Moving current customer T1 facility			
- Within same central office		\$1,500.00	\$ 500.00
- Outside current central office		3,000.00	1,000.00

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14.3 PRIMARY RATE SERVICE OFFERINGS

14.3.1 PRIMARY RATE SERVICE

D. Rates and Charges (Cont'd)

8. Primary Rate Service Rate Stability Plan

- a. The Primary Rate Service Rate Stability Plan (RSP) is an optional payment arrangement for T1 facilities and service configurations for customers who agree to continue to subscribe to PRS facilities for a 3- to 10-year period. Customers may also rate stabilize Discounted T1 Facilities with rate stabilized Service Configurations, Trunk Connections, and UAS Network Connections for 3- or 5-year periods. *DID* trunk terminations are included in the rate stabilized in-only and two-way Trunk Connections. Customers who subscribe to a RSP are guaranteed against Company initiated changes in monthly rates.
- b. Any additions of PRS facilities/service configurations to an existing RSP service are permitted with rates and charges as specified in 1. and 2., preceding, or by subscribing to a separate RSP.
- c. Early termination charges will apply if a RSP is terminated in whole or in part by the customer, or is terminated for cause by the Company. The customer must give 30 days written notice of termination. The Termination Liability/Waiver Policy is set forth in 2.2.14.D. of the Exchange and Network Services Price Cap Tariff.
 - (1) If customer terminates the RSP prior to the installation date, customer shall pay termination charges including but not limited to: all engineering, planning, preparation, materials, supplies, placement, facilities, acquisition, transportation, installation, construction, and labor costs and charges incurred by the Company.
 - (2) If customer terminates the RSP after the date of installation but prior to the expiration of the 3- to 10-year RSP, termination charges will apply as specified in 2.2.14.D. of the Exchange and Network Services Price Cap Tariff.
 - (3) If Waiver Policy conditions are met as specified in 2.2.14.D. of the Exchange and Network Services Price Cap Tariff, termination charges will not apply if the PRS facility is moved to an existing DS3 facility.
- d. The Company and any customer who agrees to accept the RSP will enter into a written agreement whose terms and conditions will be consistent with this Tariff. (A sample copy of the agreement will be on file with the Commission). PRS DS1 facility, common equipment, and network connections in quantities greater than 10 shall be priced on an Individual Case Basis.

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14.3.1 PRIMARY RATE SERVICE

D.8. (Cont'd)

- e. Customers migrating from Analog PBX Trunk Service, Digital Switched Service or Uniform Access Solution will receive one month credit when entering into a 1-year RSP, two month credit when entering into a 2-year RSP, three month credit when entering into a 3- or 5-year RSP, and a waiver of nonrecurring charges when entering into a 1-, 2-, 3- or 5-year RSP.

Service Configurations

	USOC	STABILIZED NONRECURRING CHARGE	
		MAXIMUM	CURRENT
• 23B+D			
- 3 Years	ZPXB3	\$2,050.00	\$1,025.00
- 5 Years	ZPXB5	2,050.00	1,025.00
- 7 Years	ZPXB7	2,050.00	1,025.00
- 10 Years	ZPXBO	2,050.00	1,025.00
• 24B			
- 3 Years	ZPXC3	2,050.00	1,025.00
- 5 Years	ZPXC5	2,050.00	1,025.00
- 7 Years	ZPXC7	2,050.00	1,025.00
- 10 Years	ZPXCO	2,050.00	1,025.00
• 23B+Back-up D			
- 3 Years	ZPXD3	2,050.00	1,025.00
- 5 Years	ZPXD5	2,050.00	1,025.00
- 7 Years	ZPXD7	2,050.00	1,025.00
- 10 Years	ZPXDO	2,050.00	1,025.00

9. Discounted Service Configurations[1]

• 23B+D			
- 3 Years	ZPXJ3	1,025.00	512.50
- 5 Years	ZPXJ5	-	-
• 24B			
- 3 Years	ZPKK3	1,025.00	512.50
- 5 Years	ZPKK5	-	-
• 23B+Back-up D			
- 3 Years	ZPXL3	1,025.00	512.50
- 5 Years	ZPXL5	-	-

[1] Requires a 3- or 5-year contract for ISDN Trunk Connections in addition to this rate.

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14.3 PRIMARY RATE SERVICE OFFERINGS

14.3.1 PRIMARY RATE SERVICE

D.8.e. (Cont'd)

Service Configurations

	USOC	STABILIZED MONTHLY RATE	
		MAXIMUM	CURRENT
• 23B+D			
- 3 Years	ZPXB3	\$1,020.00	\$340.00
- 5 Years	ZPXB5	876.00	292.00
- 7 Years	ZPXB7	1,025.00	280.00
- 10 Years	ZPXBO	1,025.00	280.00
• 24B			
- 3 Years	ZPXC3	1,020.00	340.00
- 5 Years	ZPXC5	876.00	292.00
- 7 Years	ZPXC7	840.00	280.00
- 10 Years	ZPXCO	840.00	280.00
• 23B+Back-up D			
- 3 Years	ZPXD3	1,020.00	340.00
- 5 Years	ZPXD5	876.00	292.00
- 7 Years	ZPXD7	840.00	280.00
- 10 Years	ZPXDO	840.00	280.00

9. Discounted Service Configurations[1]

• 23B+D			
- 3 Years	ZPXJ3	1,020.00	340.00
- 5 Years	ZPXJ5	876.00	292.00
• 24B			
- 3 Years	ZPKK3	1,020.00	340.00
- 5 Years	ZPKK5	876.00	292.00
• 23B+Back-up D			
- 3 Years	ZPXL3	1,020.00	340.00
- 5 Years	ZPXL5	876.00	292.00

[1] Requires a 3- or 5-year contract for ISDN Trunk Connections in addition to this rate.

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14.3.1 PRIMARY RATE SERVICE

D. Rates and Charges (Cont'd)

10. Transport

	USOC	NONRECURRING CHARGE	
		MAXIMUM	CURRENT
• T1 facility			
- 3 Years	ZPT13	\$1,800.00	\$900.00
- 5 Years	ZPT15	1,800.00	900.00
- 7 Years	ZPT17	1,800.00	900.00
- 10 Years	ZPT10	1,800.00	900.00
• Discounted T1 facility			
- 3 Years	ZPTG3	900.00	450.00
- 5 Years	ZPTG5	—	—
• Discounted T1 facility, provisioned on a T3, per T1 facility activated[1,2,3]			
- 3 Years	ZP3H3	900.00	450.00
- 5 Years	ZP3H5	—	—
	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• T1 facility			
- 3 Years	ZPT13	\$380.70	\$126.90
- 5 Years	ZPT15	329.94	109.98
- 7 Years	ZPT17	325.71	108.57
- 10 Years	ZPT10	317.25	105.75
• Discounted T1 facility			
- 3 Years	ZPTG3	380.70	126.90
- 5 Years	ZPTG5	329.94	109.98
• Discounted T1 facility, provisioned on a T3, per T1 facility activated[1,2,3]			
- 3 Years	ZP3H3	—	—
- 5 Years	ZP3H5	—	—

[1] Requires a 3- or 5-year contract for ISDN Trunk Connections in addition to this rate.

[2] One Service Configuration is required for each T1 facility.

[3] Also requires a T3 facility and multiplexing specified elsewhere.

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14.3.1 PRIMARY RATE SERVICE

D. Rates and Charges (Cont'd)

11. ISDN Trunk Connection, per B-channel

	USOC	STABILIZED NONRECURRING CHARGE	
		MAXIMUM	CURRENT
• 3-Year Plan			
- Call-By-Call			
- 2-Way[1]	PT332	\$ 103.00	\$ 51.50
- Dedicated			
- Inward[1]	PT331	103.00	51.50
- Outward	PT330	39.00	19.50
- 2-Way[1]	PT332	103.00	51.50
• 5-Year Plan			
- Call-By-Call			
- 2-Way[1]	PT352	-	-
- Dedicated			
- Inward[1]	PT351	-	-
- Outward	PT350	-	-
- 2-Way[1]	PT352	-	-

12. UAS Network Connections,
per T1 facility

• 3-Year Plan			
- Two-Way	NWO23	1,200.00	600.00
- In-Only	NWO13	1,200.00	600.00
• 5-Year Plan			
- Two-Way	NWO25	-	-
- In-Only	NWO15	-	-

[1] Separate DID Trunk Termination charges do not apply.

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14.3.1 PRIMARY RATE SERVICE

D.11. Cont'd)

	USOC	STABILIZED MONTHLY RATE	
		MAXIMUM	CURRENT
• 3-Year Plan			
- Call-By-Call			
- 2-Way[1]	PT332	\$ 161.40	\$ 53.80
- Dedicated			
- Inward[1]	PT331	161.40	53.80
- Outward	PT330	57.60	19.20
- 2-Way[1]	PT332	161.40	53.80
• 5-Year Plan			
- Call-By-Call			
- 2-Way[1]	PT352	150.60	50.20
- Dedicated			
- Inward[1]	PT351	150.60	50.20
- Outward	PT350	54.00	18.00
- 2-Way[1]	PT352	150.60	50.20
12. UAS Network Connections, per T1 facility			
• 3-Year Plan			
- Two-Way	NWO23	3,000.00	1,000.00
- In-Only	NWO13	2,850.00	950.00
• 5-Year Plan			
- Two-Way	NWO25	2,850.00	950.00
- In-Only	NWO15	2,700.00	900.00

[1] Separate DID Trunk Termination charges do not apply.

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14.3 PRIMARY RATE SERVICE OFFERINGS

14.3.1 PRIMARY RATE SERVICE

D. (Cont'd)

13. The following rates apply for a bulk rated ISDN Primary Rate Service arrangement and are only available on a Rate Stabilized basis. The rate includes a PRS T1 facility and common equipment, a 23B+D, 24B, or 23B+D Backup Service Configuration and 24 trunks provisioned as In-only with DID, Out-only or Two-way with DID or a UAS Network Connection.

	USOC	NONRECURRING CHARGE	
		MAXIMUM	CURRENT
• PRS T1 facility and Common Equipment with 24 trunks			
- 1-Year Plan	ZPG61	—	—
- 2-Year Plan	ZPG62	—	—
- 3-Year Plan	ZPG63	—	—
- 5-Year Plan	ZPG65	—	—
• PRS T1 facility and Common Equipment provisioned on a DS3 with 24 trunks			
- 1-Year Plan	ZPG71	—	—
- 2-Year Plan	ZPG72	—	—
- 3-Year Plan	ZPG73	—	—
- 5-Year Plan	ZPG75	—	—

	USOC	STABILIZED MONTHLY RATE	
		MAXIMUM	CURRENT
• PRS T1 facility and Common Equipment with 24 trunks			
- 1-Year Plan	ZPG61	\$2,925.00	\$975.00
- 2-Year Plan	ZPG62	2,475.00	825.00
- 3-Year Plan	ZPG63	2,400.00	800.00
- 5-Year Plan	ZPG65	2,325.00	775.00

• PRS T1 facility and Common Equipment provisioned on a DS3 with 24 trunks			
- 1-Year Plan	ZPG71	2,925.00	975.00
- 2-Year Plan	ZPG72	2,400.00	800.00
- 3-Year Plan	ZPG73	2,325.00	775.00
- 5-Year Plan	ZPG75	2,250.00	750.00

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14.3.1 PRIMARY RATE SERVICE

D.13. (Cont'd)

	USOC	NONRECURRING CHARGE	
		MAXIMUM	CURRENT
• PRS T1 facility and Common Equipment with UAS Network Connection			
- 1-Year Plan	ZPG81	—	—
- 2-Year Plan	ZPG82	—	—
- 3-Year Plan	ZPG83	—	—
- 5-Year Plan	ZPG85	—	—
• PRS T1 facility and Common Equipment provisioned on a DS3 with UAS Network Connection.			
- 1-Year Plan	ZPG91	—	—
- 2-Year Plan	ZPG92	—	—
- 3-Year Plan	ZPG93	—	—
- 5-Year Plan	ZPG95	—	—

	USOC	STABILIZED MONTHLY RATE	
		MAXIMUM	CURRENT
• PRS T1 facility and Common Equipment with UAS Network Connection			
- 1-Year Plan	ZPG81	—	\$925.00
- 2-Year Plan	ZPG82	—	775.00
- 3-Year Plan	ZPG83	—	750.00
- 5-Year Plan	ZPG85	—	725.00
• PRS T1 facility and Common Equipment provisioned on a DS3 with UAS Network Connection.			
- 1-Year Plan	ZPG91	—	925.00
- 2-Year Plan	ZPG92	—	750.00
- 3-Year Plan	ZPG93	—	725.00
- 5-Year Plan	ZPG95	—	700.00

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14.3 PRIMARY RATE SERVICE OFFERINGS

14.3.1 PRIMARY RATE SERVICE

D. Rates and Charges (Cont'd)

14. In remote central offices where ISDN Primary Rate Service (PRS) is not deployed, but can be provided from the host switch, the service will be provided with DID telephone numbers from the remote (serving) central office. Customers requesting DID telephone numbers from the host switch will be billed interoffice mileage charges. The following rates apply for PRS in a remote switch provisioned with remote central office telephone numbers. The service will be offered on a BULK rated basis only. The rate includes a PRS T1 facility and common equipment, interoffice transport, a 23B+D, 24B, or 23B+D Back-up Service Configuration and 24 trunks provisioned as In-only with DID, Out-only or Two-way with DID or a UAS Network Connection.

	USOC	NONRECURRING CHARGE	
		MAXIMUM	CURRENT
• PRS T1 facility and Common Equipment with 24 trunks[1]			
- 1-Year Plan	ZPGW1	-	-
- 2-Year Plan	ZPGW2	-	-
- 3-Year Plan	ZPGW3	-	-
- 5-Year Plan	ZPGW5	-	-

	USOC	MAXIMUM	CURRENT
		MONTHLY RATE	MONTHLY RATE
• PRS T1 facility and Common Equipment with 24 trunks[1]			
- 1-Year Plan	ZPGW1	\$3,075.00	\$1,025.00
- 2-Year Plan	ZPGW2	2,625.00	875.00
- 3-Year Plan	ZPGW3	2,250.00	850.00
- 5-Year Plan	ZPGW5	2,475.00	825.00

[1] There will be no additional discounts for services riding a DS3.

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14. INTEGRATED SERVICES DIGITAL NETWORK

14.4 INDIVIDUAL CASE ISDN SERVICE

A. General

Customers requiring ISDN features not offered by the Tariff will be considered on an individual case basis. Existing ISDN customers who want to migrate to Single Line ISDN Service or Primary Rate Service, may do so without any penalties. However, this will result in changes to the existing service which is based on different technical standards and features.

B. Network Access Registers or Primary Rate Service Trunk Connections are required to provide connections with other switching arrangements and the exchange and toll network, and are subject to the charges and applications for those services.

C. The contract period offered will be negotiable between the Company and the customer.

D. The USOCs applicable for ISDN charges will be specified on the associated contract.

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15. MISCELLANEOUS SWITCHED DIGITAL SERVICE OFFERINGS

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15. MISCELLANEOUS SWITCHED DIGITAL SERVICE OFFERINGS

15.1 DIGITAL SWITCHED SERVICE (DSS)[1]

A. Description

Digital Switched Service (DSS) provides digital exchange service for PBX customers. DSS includes a DSS facility, common equipment, local exchange switching and flat usage trunks for access to the local exchange and toll networks. Each DSS facility utilizes 24 channels which may be configured as either basic or advanced trunks, as defined below, or a combination of both types of trunks.

B. Definitions and Application of Services

DSS Facility and Common Equipment

This element includes the digital DSS facility, transmitting at a rate of 1.544 Mbit/s, and the common equipment necessary to interface each of the 24 channels into the CO switch. The DSS signal provided to the customer's premises will have a loss not greater than 16.5 dB.

DS3 Service

A channel for point-to-point, two-way, digital transmission at a rate of 44.736 Mbit/s. A maximum of 28 DSS facilities may be provisioned on DS3 Service.

Fiber Optic Facility

The DSS facility may be provided, at the customer's request, via a fiber optic facility between the Company's CO and the customer's premises.

Basic Trunks

- In-Only Trunk

One-way trunk which only allows traffic from the central office switch to be transmitted to the PBX.

- Out-Only Trunk

One-way trunk which only allows traffic originating in the PBX to be transmitted to the central office switch.

- Two-Way Trunk

Trunk which allows for traffic to be transmitted from either the central office or the PBX.

[1] A Basket 2 Service. See Preface Page 1, preceding.

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15.1 DIGITAL SWITCHED SERVICE (DSS)[1]

B. Definitions and Application of Services (Cont'd)

Advanced Trunks

• In-Only DID Trunk

In-only trunk with Direct-Inward-Dialing (*DID*) feature. Requires a *DID* trunk circuit termination.

• Out-Only Trunk with Answer Supervision

Out-only trunk with answer supervision feature. This feature passes answer back signalling from the central office switch to the customer's PBX when a PBX call has been either completed or answered.

• Two-Way DID Trunk with Answer Supervision

Two-way trunk with *DID* and answer supervision features. Requires a *DID* trunk circuit termination.

• Two-Way Data Trunk with DID

Two-way data trunk with *DID* at a transmission speed of 56 kbit/s. Requires a *DID* trunk circuit termination.

C. Terms and Conditions

1. DSS is provided subject to the availability of central office facilities.
2. The type of DSS facility installed will be determined by the Company. A fiber optic facility will be engineered if requested by the customer.
3. Each DSS facility enables the customer to install up to a maximum of 24 trunks per DSS facility. The customer is billed for the actual number and types of trunks in service on each DSS facility.
4. The minimum service period for the DSS facility and common equipment is one month.
5. The minimum service period for trunks is one month.
6. Incremental charges are applicable for each trunk as specified in 5.1.6 of the Exchange and Network Services Price Cap Tariff.

[1] A Basket 2 Service. See Preface Page 1, preceding.

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15. MISCELLANEOUS SWITCHED DIGITAL SERVICE OFFERINGS

15.1 DIGITAL SWITCHED SERVICE (DSS)[1]

C. Terms and Conditions (Cont'd)

7. Terms, conditions, rates and charges, as described elsewhere in this Tariff, apply as appropriate.
8. When Outward WATS or 800 service terminates on a DSS facility, the Outward WATS and 800 Service access lines are classified as basic trunks for the application of DSS facility and common equipment rates and charges. Outward WATS and 800 Service rates and charges specified in Section 7, preceding, also apply.
9. Any Exchange and Network Service or Private Line Transport Service is allowed on vacant DSS basic facility channels, with the exception of Switched Access Service and *SWITCHNET 56* Service.
10. Temporary suspension of service is only available for trunks and only if all trunks within the facility are suspended. It is not available for the DSS facility and common equipment.
11. Loop Diversity and Avoidance, defined in the Competitive Private Line Transport Services Price Cap Tariff, is available with DSS.
 - a. Customers subscribing to Loop Diversity must also subscribe to additional DSS facilities, common equipment and trunks for the secondary route.
 - b. Customer subscribing to Avoidance must pay DS1 ICB transport channel rates, specified in the Private Line Transport Services Tariff, between the local serving office and the alternate serving office.
12. The DSS facility and common equipment may be provided on a Foreign Central Office basis.

[1] A Basket 2 Service. See Preface Page 1, preceding.

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15.1 DIGITAL SWITCHED SERVICE (DSS)[1]

C. Terms and Conditions (Cont'd)

13. Voice Grade 32 and Voice Grade 33 circuits, at rates and charges specified in the Competitive Private Line Transport Services Price Cap Tariff and 56 kbps and 64 kbps Digital Data Service, specified elsewhere, are available with DSS on vacant DSS facility channels.
14. Customers are required to provide muxing/demuxing, at the customer premises for trunks riding the DSS facility, if appropriate.
15. DSS offerings are not available for use by Commercial Mobile Radio Carriers, Private Mobile Radio Carriers, and Interexchange Carriers in the provision of services to their customers. Other digital services are offered by the Company for interconnection specifically for these Carriers.
16. The DSS facility and common equipment for all advanced trunks may be provisioned on an existing DS3 facility.
17. DSS may terminate at an Interexchange Carrier Point of Presence (IXC POP) for data service only, terminating on the Internet by an Internet Service Provider (ISP). Voice service may not terminate at the IXC POP.
18. Cancellation of Application For Service
 - a. A customer may cancel an order for the installation of service at any time prior to notification by the Company that service is available for the customer's use. The cancellation date is the date the Company receives written or verbal notice from the customer that the order is to be cancelled.
 - b. Certain Critical Dates as specified in c., following, are used by the Company to monitor the service order provisioning process. Cancellation charges are based on the estimated costs incurred by the Company at the time the order is cancelled. The Company monitors which Critical Date was last scheduled and determines what percentage of the Company's provisioning costs have been incurred as of that Critical Date. A list of Critical Dates and the number of days between each date is found in the Service Interval Guide.

Costs incurred in conjunction with the provision of Digital Switched Service start on the Application Date as defined in c., following. When the customer cancels an order prior to the Application Date, no charges shall apply. When the customer cancels an order on or after the Application Date, a charge determined as specified in d. and e., following shall apply. When a customer cancels an order or part of an order, on or after the original Service Date, the Cancellation Charge will apply as set forth in d., and e., following.

[1] A Basket 2 Service. See Preface Page 1, preceding.

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15.1 DIGITAL SWITCHED SERVICE (DSS)[1]

C.18. (Cont'd)

- c. The Critical Dates monitored by the Company for the purpose of calculating a Cancellation Charge are as follows:
- Application Date (APP): The date the customer provides a firm commitment and sufficient information to the Company for order placement. The APP Date is the date the Company enters the order into the Company's order distribution system(s). This is sometimes referred to as the order date.
 - Design Layout Report Date (DLRD): The date the Design Layout Report which contains the design for the service(s) ordered is forwarded to the customer.
 - Plant Test Date (PTD): The date acceptance testing is performed with the customer.
 - Service Date (DD): The date the service is due to be made available to the customer. This is sometimes referred to as the Due Date.
- d. When a customer cancels an order prior to the Service Date, the Company will calculate the Cancellation Charge by multiplying \$1,500.00 by the percentage shown in e., following, based on the last monitored Critical Date which has occurred on the order. When a customer cancels an order, or part of an order, on or after the Service Date, \$1,500.00 plus the minimum billing period charges apply.
- e. The Critical Dates monitored by the Company are as follows:
- | | APP
% | DLRD
% | PTD
% | DD
% |
|----------------------------|----------|-----------|----------|---------|
| • Digital Switched Service | 13 | 44 | 77 | [2] |
- f. When a customer cancels an order for the discontinuance of service, no charges apply for the cancellation.
- g. If the Company misses a service date due to circumstances over which it has direct control (excluding, e.g., acts of God, governmental requirements, work stoppages and civil commotions), the customer may cancel an order without incurring cancellation charges.
- h. A request for cancellation after completion of an installation will be treated as a discontinuance of service.

[1] A Basket 2 Service. See Preface Page 1, preceding.

[2] Minimum billing period charges and \$1,500.00 apply when an order is cancelled on or after the original Service Date.

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15. MISCELLANEOUS SWITCHED DIGITAL SERVICE OFFERINGS

15.1 DIGITAL SWITCHED SERVICE (DSS)[1] (Cont'd)

D. Rates and Charges

1. DSS will be provided at the following rates and charges:

	USOC	NONRECURRING CHARGE	
		MAXIMUM	CURRENT
• Stand alone DSS facility and common equipment, per 24 channel facility			
- All basic trunks or a combination of basic and advanced trunks	D7W	\$1,800.00	\$900.00
- All advanced trunks	D7Z	1,800.00	900.00
• DSS facility and common equipment provisioned on DS3 Service, per DSS facility activated			
- All advanced trunks	D3F	650.00	325.00
	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Stand alone DSS facility and common equipment, per 24 channel facility			
- All basic trunks or a combination of basic and advanced trunks	D7W	\$1,080.00	\$360.00
- All advanced trunks	D7Z	450.00	150.00
• DSS facility and common equipment provisioned on DS3 Service, per DSS facility activated			
- All advanced trunks	D3F	-	-

[1] A Basket 2 Service. See Preface Page 1, preceding.

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15. MISCELLANEOUS SWITCHED DIGITAL SERVICE OFFERINGS

15.1 DIGITAL SWITCHED SERVICE (DSS)[1]

D.1. (Cont'd)

	USOC	NONRECURRING CHARGE	
		MAXIMUM	CURRENT
• Basic trunks with flat usage, each			
- In-only trunk with hunting	T2D1X	\$78.00	\$39.00
- Out-only trunk	T2DOX	78.00	39.00
- Two-way trunk with hunting	T2DCX	78.00	39.00
• Advanced trunks with flat usage, each			
- In-only trunk with <i>DID</i> and hunting[2]	T2J1X	78.00	39.00
- Out-only trunk with answer supervision	T2JOX	78.00	39.00
- Two-way trunk with <i>DID</i> , hunting, and answer supervision[2]	T2JCX	78.00	39.00
- Two-way data trunk with <i>DID</i> [2,3]	T2JCD	78.00	39.00

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[1] A Basket 2 Service. See Preface Page 1, preceding.

[2] Requires a digital *DID* trunk circuit termination. See 5.3.4, preceding, for terms, conditions, rates and charges applicable to *DID* Service.

[3] Hunting is required. Rates and charges specified in 5.4.11, preceding, apply.

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15. MISCELLANEOUS SWITCHED DIGITAL SERVICE OFFERINGS

15.1 DIGITAL SWITCHED SERVICE (DSS)[1]

D.1. (Cont'd)

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Basic trunks with flat usage, each			
- In-only trunk with hunting	T2D1X	\$72.00	\$24.00
- Out-only trunk	T2DOX	72.00	24.00
- Two-way trunk with hunting	T2DCX	72.00	24.00
• Advanced trunks with flat usage, each			
- In-only trunk with <i>DID</i> and hunting[2]	T2J1X	72.00	24.00
- Out-only trunk with answer supervision	T2JOX	72.00	24.00
- Two-way trunk with <i>DID</i> , hunting, and answer supervision[2]	T2JCX	72.00	24.00
- Two-way data trunk with <i>DID</i> [2,3]	T2JCD	72.00	24.00

[1] A Basket 2 Service. See Preface Page 1, preceding.

[2] Requires a digital *DID* trunk circuit termination. See 5.3.4, preceding, for terms, conditions, rates and charges applicable to *DID* Service.

[3] Hunting is required. Rates and charges specified in 5.4.11, preceding, apply.

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15. MISCELLANEOUS SWITCHED DIGITAL SERVICE OFFERINGS

15.1 DIGITAL SWITCHED SERVICE (DSS)[1]

D.1. (Cont'd)

	USOC	NONRECURRING CHARGE MAXIMUM	CURRENT
• Resale basic trunks with flat usage, each			
- In-only trunk with hunting	T2K1X	\$78.00	\$39.00
- Out-only trunk	T2KOX	78.00	39.00
- Two-way trunk with hunting	T2KCX	78.00	39.00
• Resale advanced trunks with flat usage, each			
- In-only trunk with <i>DID</i> and hunting[2]	T2Z1X	78.00	39.00
- Out-only trunk with answer supervision	T2ZOX	78.00	39.00
- Two-way trunk with <i>DID</i> , hunting, and answer supervision[2]	T2ZCX	78.00	39.00
- Two-way data trunk with <i>DID</i> [2,3]	T2ZCD	78.00	39.00

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[1] A Basket 2 Service. See Preface Page 1, preceding.

[2] Requires a digital *DID* trunk circuit termination. See 5.3.4, preceding, for terms, conditions, rates and charges applicable to *DID* Service.

[3] Hunting is required. Rates and charges specified in 5.4.11, preceding, apply.

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15. MISCELLANEOUS SWITCHED DIGITAL SERVICE OFFERINGS

15.1 DIGITAL SWITCHED SERVICE (DSS)[1]

D.1. (Cont'd)

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Resale basic trunks with flat usage, each			
- In-only trunk with hunting	T2K1X	\$72.00	\$24.00
- Out-only trunk	T2K0X	72.00	24.00
- Two-way trunk with hunting	T2K0X	72.00	24.00
• Resale advanced trunks with flat usage, each			
- In-only trunk with <i>DID</i> and hunting[2]	T2Z1X	72.00	24.00
- Out-only trunk with answer supervision	T2Z0X	72.00	24.00
- Two-way trunk with <i>DID</i> , hunting, and answer supervision[2]	T2Z0X	72.00	24.00
- Two-way data trunk with <i>DID</i> [2,3]	T2ZCD	72.00	24.00

[1] A Basket 2 Service. See Preface Page 1, preceding.

[2] Requires a digital *DID* trunk circuit termination. See 5.3.4, preceding, for terms, conditions, rates and charges applicable to *DID* Service.

[3] Hunting is required. Rates and charges specified in 5.4.11, preceding, apply.

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15. MISCELLANEOUS SWITCHED DIGITAL SERVICE OFFERINGS

15.1 DIGITAL SWITCHED SERVICE (DSS)[1]

D. Rates and Charges (Cont'd)

2. Nonrecurring change charges apply as follows:

	USOC	NONRECURRING CHARGE MAXIMUM	CURRENT
• DSS Facility and Common Equipment Change Charge			
- Change system from all basic/combination channels to all advanced or vice versa.	N/A	[2]	[2]
• Rollover Charge			
- Move existing DS1 to DS3 on vacant channels	N/A	\$ 650.00	\$ 325.00
• Signaling Design Change Charge	REALV	650.00	325.00
• Trunk Change Charges			
- All miscellaneous changes or rearrangements of DSS trunks, per trunk	N/A	[2]	[2]
• Moving current customer T1 facility			
- Within same central office	N/A	1,000.00	500.00
- Outside current central office	N/A	2,000.00	1,000.00

[1] A Basket 2 Service. See Preface Page 1, preceding.

[2] Same nonrecurring charges as for initial installation.

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15.1 DIGITAL SWITCHED SERVICE (DSS)[1]

D. Rates and Charges (Cont'd)

3. Digital Switched Service Rate Stability Plan

- a. The Digital Switched Service Rate Stability Plan (RSP) is an optional payment arrangement, offered under contract between the Company and the customer. DSS RSP allows a customer to pay a guaranteed fixed monthly rate for the DSS facility and common equipment over a 1-year to 10-year period, and/or, receive stabilized monthly rates and/or discounted nonrecurring charges for DSS Basic Trunks and Advanced Trunks with *DID* over a 1-, 3-, 5- and 7-year period. The Rate Stability Plan is subject to the terms of the Termination Liability/Waiver Policy set forth in 2.2.14.D. of the Exchange and Network Services Price Cap Tariff.
- b. If Waiver Policy conditions are met as specified in 2.2.14.D. of the Exchange and Network Services Price Cap Tariff, termination charges will not apply if the DSS facility and common equipment for all advanced trunks is moved to an existing DS3 facility.
- c. Other nonrecurring charges, specified previously, may apply.
- d. Customers migrating from Analog PBX Trunk Service will receive one month credit when entering into a 1-year RSP, two month credit when entering into a 2-year RSP, three month credit when entering into a 3- or 5-year RSP, and a waiver of nonrecurring charges when entering into a 1-, 2-, 3- or 5-year RSP.

[1] A Basket 2 Service. See Preface Page 1, preceding.

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15.1 DIGITAL SWITCHED SERVICE (DSS)[1]

D.3. (Cont'd)

- e. The following rates apply for rate stabilized DSS facility and common equipment.

	USOC	NONRECURRING CHARGE	
		MAXIMUM	CURRENT
DSS facility and common equipment, per 24 channel facility			
• 1 Year			
- Discounted DS1 with advanced trunks only[2]	D7ZDA	\$1,530.00	\$765.00
• 3 Years			
- All basic trunks or a combination of basic and advanced trunks	D7W2X	1,800.00	900.00
- All advanced trunks	D7Z2X	1,800.00	900.00
- Discounted DS1 with basic trunks or a combination of basic and advanced trunks[2]	D7WD3	900.00	450.00
- Discounted DS1 with advanced trunks only[2]	D7ZD3	900.00	450.00
• 5 Years			
- All basic trunks or a combination of basic and advanced trunks	D7W3X	1,800.00	900.00
- All advanced trunks	D7Z3X	329.94	109.98
- Discounted DS1 with basic trunks or a combination of basic and advanced trunks[2]	D7WD5	-	-
- Discounted DS1 with advanced trunks only[2]	D7ZD5	-	-

[1] A Basket 2 Service. See Preface Page 1, preceding.

[2] Requires a 1-, 3-, 5- or 7-year contract for trunks in addition to this rate.

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15.1 DIGITAL SWITCHED SERVICE (DSS)[1]

D.3.e. (Cont'd)

	USOC	STABILIZED MONTHLY RATE	
		MAXIMUM	CURRENT
DSS facility and common equipment, per 24 channel facility			
• 1 Year			
- Discounted DS1 with advanced trunks only[2]	D7ZDA	\$435.00	\$145.00
• 3 Years			
- All basic trunks or a combination of basic and advanced trunks	D7W2X	870.00	290.00
- All advanced trunks	D7Z2X	380.70	126.90
- Discounted DS1 with basic trunks or a combination of basic and advanced trunks[2]	D7WD3	870.00	290.00
- Discounted DS1 with advanced trunks only[2]	D7ZD3	380.70	126.90
• 5 Years			
- All basic trunks or a combination of basic and advanced trunks	D7W3X	825.00	275.00
- All advanced trunks	D7Z3X	329.94	109.98
- Discounted DS1 with basic trunks or a combination of basic and advanced trunks[2]	D7WD5	825.00	275.00
- Discounted DS1 with advanced trunks only[2]	D7ZD5	329.94	109.98

[1] A Basket 2 Service. See Preface Page 1, preceding.

[2] Requires a 1-, 3-, 5- or 7-year contract for trunks in addition to this rate.

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15.1 DIGITAL SWITCHED SERVICE (DSS)[1]

D.3.e. (Cont'd)

	USOC	NONRECURRING CHARGE	
		MAXIMUM	CURRENT
• 7 Years			
- All basic trunks or a combination of basic and advanced trunks	D7W4X	\$1,800.00	\$900.00
- All advanced trunks	D7Z4X	1,800.00	900.00
- Discounted DS1 with basic trunks or a combination of basic and advanced trunks[2]	D7WD7	—	—
- Discounted DS1 with advanced trunks only[2]	D7ZD7	—	—
• 10 Years			
- All basic trunks or a combination of basic and advanced trunks	D7W5X	1,800.00	900.00
- All advanced trunks	D7Z5X	1,800.00	900.00
Discounted DSS facility and common equipment provisioned on DS3 Service, per DSS facility activated[3]			
• 1 year			
- All advanced trunks	D3FDA	650.00	325.00
• 3 years			
- All advanced trunks	D3FD3	650.00	325.00
• 5 years			
- All advanced trunks	D3FD5	—	—
• 7 years			
- All advanced trunks	D3FD7	—	—

[1] A Basket 2 Service. See Preface Page 1, preceding.

[2] Requires a 1-, 3-, 5- or 7-year contract for trunks in addition to this rate.

[3] Also requires a DS3 facility and multiplexing specified elsewhere.

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15.1 DIGITAL SWITCHED SERVICE (DSS)[1]

D.3.e. (Cont'd)

	USOC	STABILIZED MONTHLY RATE	
		MAXIMUM	CURRENT
• 7 Years			
- All basic trunks or a combination of basic and advanced trunks	D7W4X	\$825.00	\$275.00
- All advanced trunks	D7Z4X	325.71	108.57
- Discounted DS1 with basic trunks or a combination of basic and advanced trunks[2]	D7WD7	825.00	275.00
- Discounted DS1 with advanced trunks only[2]	D7ZD7	325.71	108.57
• 10 Years			
- All basic trunks or a combination of basic and advanced trunks	D7W5X	825.00	275.00
- All advanced trunks	D7Z5X	317.25	105.75
Discounted DSS facility and common equipment provisioned on DS3 Service, per DSS facility activated[3]			
• 1 year			
- All advanced trunks	D3FDA	-	-
• 3 years			
- All advanced trunks	D3FD3	-	-
• 5 years			
- All advanced trunks	D3FD5	-	-
• 7 years			
- All advanced trunks	D3FD7	-	-

[1] A Basket 2 Service. See Preface Page 1, preceding.

[2] Requires a 1-, 3-, 5- or 7-year contract for trunks in addition to this rate.

[3] Also requires a DS3 facility and multiplexing specified elsewhere.

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15.1 DIGITAL SWITCHED SERVICE[1]

D.3. (Cont'd)

- f. The following trunks are available on a rate stabilized basis when used in conjunction with a DSS facility and common equipment for all trunks. The following rates apply for all 1-year rate stabilized trunks or under 241 3-year to 10-year rate stabilized trunks. All 3-year to 10-year rate stabilized trunks in quantities of 241 or more, shall be priced on an Individual Case Basis.

	USOC	NONRECURRING CHARGE	
		MAXIMUM	CURRENT
(1) 1-Year Plan			
• Advanced trunks with flat usage, each[2,3]			
- In-only trunk with <i>DID</i>	TY411	\$163.20	\$81.60
- Out-only trunk with answer supervision	TY401	66.30	33.15
- Two-way trunk with <i>DID</i> and answer supervision	TY4C1	163.20	81.60
(2) 3-Year Plan			
• Basic trunks with flat usage, each[2]			
- In-only trunk	T5F13	39.00	19.50
- Out-only trunk	T5FO3	39.00	19.50
- Two-way trunk	T5FC3	39.00	19.50
• Advanced trunks with flat usage, each[3]			
- In-only trunk with <i>DID</i>	TY413	103.00	51.50
- Out-only trunk with answer supervision	TY4O3	39.00	19.50
- Two-way trunk with <i>DID</i> and answer supervision	TY4C3	103.00	51.50
• Resale advanced trunks with flat usage, each[3]			
- In-only trunk with <i>DID</i>	TY513	103.00	51.50
- Out-only trunk with answer supervision	TY5O3	39.00	19.50
- Two-way trunk with <i>DID</i> and answer supervision	TY5C3	103.00	51.50

[1] A Basket 2 Service. See Preface Page 1, preceding.

[2] Requires a 1-, 3-, 5- or 7-year contract for the DS1 facility in addition to this rate

[3] Separate *DID* Trunk Termination charges do not apply.

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15.1 DIGITAL SWITCHED SERVICE[1]
D.3.f. (Cont'd)

	USOC	STABILIZED MONTHLY RATE	
		MAXIMUM	CURRENT
(1) 1-Year Plan			
• Advanced trunks with flat usage, each[2,3]			
- In-only trunk with <i>DID</i>	TY411	\$200.79	\$66.93
- Out-only trunk with answer supervision	TY401	69.84	23.28
- Two-way trunk with <i>DID</i> and answer supervision	TY4C1	200.79	66.93
(2) 3-Year Plan			
• Basic trunks with flat usage, each[2]			
- In-only trunk	T5F13	68.40	22.80
- Out-only trunk	T5FO3	68.40	22.80
- Two-way trunk	T5FC3	68.40	22.80
• Advanced trunks with flat usage, each[3]			
- In-only trunk with <i>DID</i>	TY413	161.40	53.80
- Out-only trunk with answer supervision	TY403	57.60	19.20
- Two-way trunk with <i>DID</i> and answer supervision	TY4C3	161.40	53.80
• Resale advanced trunks with flat usage, each[3]			
- In-only trunk with <i>DID</i>	TY513	161.40	53.80
- Out-only trunk with answer supervision	TY503	57.60	19.20
- Two-way trunk with <i>DID</i> and answer supervision	TY5C3	161.40	53.80

[1] A Basket 2 Service. See Preface Page 1, preceding.

[2] Requires a 1-, 3-, 5- or 7-year contract for the DS1 facility in addition to this rate

[3] Separate *DID* Trunk Termination charges do not apply.

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15.1 DIGITAL SWITCHED SERVICE[1]

D.3.f. (Cont'd)

	USOC	NONRECURRING CHARGE	
		MAXIMUM	CURRENT
(3) 5-Year Plan			
• Basic trunks with flat usage, each[2]			
- In-only trunk	T5F15	-	-
- Out-only trunk	T5FO5	-	-
- Two-way trunk	T5FC5	-	-
• Advanced trunks with flat usage, each[3]			
- In-only trunk with <i>DID</i>	TY415	-	-
- Out-only trunk with answer supervision	TY4O5	-	-
- Two-way trunk with <i>DID</i> and answer supervision	TY4C5	-	-
• Resale advanced trunks with flat usage, each[3]			
- In-only trunk with <i>DID</i>	TY515	-	-
- Out-only trunk with answer supervision	TY5O5	-	-
- Two-way trunk with <i>DID</i> and answer supervision	TY5C5	-	-

[1] A Basket 2 Service. See Preface Page 1, preceding.

[2] Requires a 1-, 3-, 5- or 7-year contract for the DS1 facility in addition to this rate.

[3] Separate *DID* Trunk Termination charges do not apply.

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15.1 DIGITAL SWITCHED SERVICE[1]
D.3.f. (Cont'd)

		STABILIZED MONTHLY RATE	
	USOC	MAXIMUM	CURRENT
(3) 5-Year Plan			
• Basic trunks with flat usage, each[2]			
- In-only trunk	T5F15	\$66.24	\$22.08
- Out-only trunk	T5FO5	66.24	22.08
- Two-way trunk	T5FC5	66.24	22.08
• Advanced trunks with flat usage, each[3]			
- In-only trunk with <i>DID</i>	TY415	150.60	50.20
- Out-only trunk with answer supervision	TY4O5	54.00	18.00
- Two-way trunk with <i>DID</i> and answer supervision	TY4C5	150.60	50.20
• Resale advanced trunks with flat usage, each[3]			
- In-only trunk with <i>DID</i>	TY515	150.60	50.20
- Out-only trunk with answer supervision	TY5O5	54.00	18.00
- Two-way trunk with <i>DID</i> and answer supervision	TY5C5	150.60	50.20

[1] A Basket 2 Service. See Preface Page 1, preceding.

[2] Requires a 1-, 3-, 5- or 7-year contract for the DS1 facility in addition to this rate.

[3] Separate *DID* Trunk Termination charges do not apply.

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15.1 DIGITAL SWITCHED SERVICE[1]

D.3.f. (Cont'd)

(4) 7 Year Plan

- Basic trunks with flat usage, each[2]

	USOC	NONRECURRING CHARGE MAXIMUM	CURRENT
- In-only trunk	T5F17	-	-
- Out-only trunk	T5FO7	-	-
- Two-way trunk	T5FC7	-	-

- Advanced trunks with flat usage, each[3]

- In-only trunk with <i>DID</i>	TY417	-	-
- Out-only trunk with answer supervision	TY4O7	-	-
- Two-way trunk with <i>DID</i> and answer supervision	TY4C7	-	-

- Resale advanced trunks with flat usage, each[3]

- In-only trunk with <i>DID</i>	TY517	-	-
- Out-only trunk with answer supervision	TY5O7	-	-
- Two-way trunk with <i>DID</i> and answer supervision	TY5C7	-	-

[1] A Basket 2 Service. See Preface Page 1, preceding.

[2] Requires a 1-, 3-, 5- or 7-year contract for the DS1 facility in addition to this rate.

[3] Separate *DID* Trunk Termination charges do not apply.

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15.1 DIGITAL SWITCHED SERVICE[1]
D.3.f. (Cont'd)

		STABILIZED MONTHLY RATE	
	USOC	MAXIMUM	CURRENT
(4) 7 Year Plan			
• Basic trunks with flat usage, each[2]			
- In-only trunk	T5F17	\$ 66.24	\$22.08
- Out-only trunk	T5FO7	66.24	22.08
- Two-way trunk	T5FC7	66.24	22.08
• Advanced trunks with flat usage, each[3]			
- In-only trunk with <i>DID</i>	TY417	150.60	50.20
- Out-only trunk with answer supervision	TY4O7	54.00	18.00
- Two-way trunk with <i>DID</i> and answer supervision	TY4C7	150.60	50.20
• Resale advanced trunks with flat usage, each[3]			
- In-only trunk with <i>DID</i>	TY517	150.60	50.20
- Out-only trunk with answer supervision	TY5O7	54.00	18.00
- Two-way trunk with <i>DID</i> and answer supervision	TY5C7	150.60	50.20

[1] A Basket 2 Service. See Preface Page 1, preceding.

[2] Requires a 1-, 3-, 5- or 7-year contract for the DS1 facility in addition to this rate.

[3] Separate *DID* Trunk Termination charges do not apply.

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15. MISCELLANEOUS SWITCHED DIGITAL SERVICE OFFERINGS

15.1 DIGITAL SWITCHED SERVICE[1]

D.3. (Cont'd)

- g. The following rates apply for a bulk rated, Advanced DSS service arrangement and are only available on a Rate Stabilized basis. The rate includes an Advanced DSS DS1 facility and common equipment and 24 trunks provisioned as In-only with DID, Out-only or Two-way with DID.

	USOC	NONRECURRING CHARGE	
		MAXIMUM	CURRENT
• DSS DS1 facility and Common Equipment with 24 trunks.			
- 1-Year Plan	4D1DU	-	-
- 2-Year Plan	4D1DV	-	-
- 3-Year Plan	4D1DM	-	-
- 5-Year Plan	4D1DN	-	-
• DSS DS1 facility and Common Equipment provisioned on a DS3 with 24 trunks.			
- 1-Year Plan	4D1DW	-	-
- 2-Year Plan	4D1DX	-	-
- 3-Year Plan	4D1DO	-	-
- 5-Year Plan	4D1DP	-	-

	USOC	STABILIZED MONTHLY RATE	
		MAXIMUM	CURRENT
• DSS DS1 facility and Common Equipment with 24 trunks.			
- 1-Year Plan	4D1DU	\$2,475.00	\$825.00
- 2-Year Plan	4D1DV	1,875.00	625.00
- 3-Year Plan	4D1DM	1,800.00	600.00
- 5-Year Plan	4D1DN	1,725.00	575.00
• DSS DS1 facility and Common Equipment provisioned on a DS3 with 24 trunks.			
- 1-Year Plan	4D1DW	2,475.00	825.00
- 2-Year Plan	4D1DX	1,800.00	600.00
- 3-Year Plan	4D1DO	1,725.00	575.00
- 5-Year Plan	4D1DP	1,650.00	550.00

[1] A Basket 2 Service. See Preface Page 1, preceding.

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15.1 DIGITAL SWITCHED SERVICE (DSS)[1]

D. Rates and Charges (Cont'd)

4. Digital Switched Service Volume Discount Plan

- a. The Digital Switched Service Volume Discount Plan is available to customers subscribing to more than 50 DSS trunks at one premises on one customer billing number. The discounted rate, specified below, begins with the 51st DSS trunk at the same customer premises. Discounted trunks must be subscribed to by the same customer but the customer billing number may be different than the initial 50 trunks.
- b. Trunks other than DSS trunks, utilizing the DSS facility and common equipment, will not be discounted.
- c. Rates and charges, specified in either D.1. or D.3., preceding, apply to the DSS facility and common equipment and are not part of the Volume Discount Plan.
- d. Rates and charges for 51 trunks and above.

	USOC	NONRECURRING CHARGE	
		MAXIMUM	CURRENT
• Basic trunks with flat usage, each			
- In-only trunk with hunting	2LM1X	\$78.00	\$39.00
- Out-only trunk	2LMOX	78.00	39.00
- Two-way trunk with hunting	2LMCX	78.00	39.00

	USOC	STABILIZED MONTHLY RATE	
		MAXIMUM	CURRENT
• Basic trunks with flat usage, each			
- In-only trunk with hunting	2LM1X	\$72.00	\$24.00
- Out-only trunk	2LMOX	72.00	24.00
- Two-way trunk with hunting	2LMCX	72.00	24.00

[1] A Basket 2 Service. See Preface Page 1, preceding.

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15. MISCELLANEOUS SWITCHED DIGITAL SERVICE OFFERINGS

15.1 DIGITAL SWITCHED SERVICE (DSS)[1]
D.4.d. (Cont'd)

	USOC	NONRECURRING CHARGE MAXIMUM	CURRENT
• Advanced trunks with flat usage, each			
- In-only trunk with <i>DID</i> and hunting[2]	2LJ1X	\$78.00	\$39.00
- Out-only trunk with answer supervision	2LJOX	78.00	39.00
- Two-way trunk with <i>DID</i> , hunting, and answer supervision[2]	2LJCX	78.00	39.00
- Two-way data trunk with <i>DID</i> [2,3]	2LJCD	78.00	39.00
• Resale basic trunks with flat usage, each			
- In-only trunk with hunting	2LZ1X	78.00	39.00
- Out-only trunk	2LZOX	78.00	39.00
- Two-way trunk with hunting	2LZCX	78.00	39.00

[1] A Basket 2 Service. See Preface Page 1, preceding.

[2] Requires a digital *DID* trunk circuit termination. See 5.3.4, preceding, for terms and conditions, rates and charges applicable to *DID* Service.

[3] Hunting is required. Rates and charges specified in 5.4.11, preceding, apply.

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15. MISCELLANEOUS SWITCHED DIGITAL SERVICE OFFERINGS

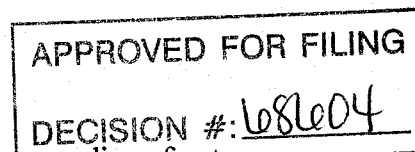
15.1 DIGITAL SWITCHED SERVICE (DSS)[1]
D.4.d. (Cont'd)

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Advanced trunks with flat usage, each			
- In-only trunk with <i>DID</i> and hunting[2]	2LJ1X	\$72.00	\$24.00
- Out-only trunk with answer supervision	2LJOX	72.00	24.00
- Two-way trunk with <i>DID</i> , hunting, and answer supervision[2]	2LJCX	72.00	24.00
- Two-way data trunk with <i>DID</i> [2,3]	2LJCD	72.00	24.00
• Resale basic trunks with flat usage, each			
- In-only trunk with hunting	2LZ1X	72.00	24.00
- Out-only trunk	2LZOX	72.00	24.00
- Two-way trunk with hunting	2LZCX	72.00	24.00

[1] A Basket 2 Service. See Preface Page 1, preceding.

[2] Requires a digital *DID* trunk circuit termination. See 5.3.4, preceding, for terms and conditions, rates and charges applicable to *DID* Service.

[3] Hunting is required. Rates and charges specified in 5.4.11, preceding, apply.



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15. MISCELLANEOUS SWITCHED DIGITAL SERVICE OFFERINGS

15.1 DIGITAL SWITCHED SERVICE (DSS)[1]

D.4.d. (Cont'd)

	USOC	NONRECURRING CHARGE MAXIMUM	CURRENT
• Resale advanced trunks with flat usage, each			
- In-only trunk with <i>DID</i> and hunting[2]	2LN1X	\$78.00	\$39.00
- Out-only trunk with answer supervision	2LNOX	78.00	39.00
- Two-way trunk with <i>DID</i> , hunting, and answer supervision[2]	2LNCX	78.00	39.00
- Two-way data trunk with <i>DID</i> [2,3]	2LNCD	78.00	39.00
	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Resale advanced trunks with flat usage, each			
- In-only trunk with <i>DID</i> and hunting[2]	2LN1X	\$72.00	\$24.00
- Out-only trunk with answer supervision	2LNOX	72.00	24.00
- Two-way trunk with <i>DID</i> , hunting, and answer supervision[2]	2LNCX	72.00	24.00
- Two-way data trunk with <i>DID</i> [2,3]	2LNCD	72.00	24.00

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[1] A Basket 2 Service. See Preface Page 1, preceding.

[2] Requires a digital *DID* trunk circuit termination. See 5.3.4, preceding, for terms and conditions, rates and charges applicable to *DID* Service.

[3] Hunting is required. Rates and charges specified in 5.4.11, preceding, apply.

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15. MISCELLANEOUS SWITCHED DIGITAL SERVICE OFFERINGS

15.3 UNIFORM ACCESS SOLUTION SERVICE

A. Description

Uniform Access Solution (UAS) Service provides an arrangement that allows channels to function with one number per channel group. UAS includes a DS1 facility with common equipment and a network connection which provides switching for local exchange and toll network access. Each DS1 facility utilizes 1 through 24 channels configured with trunk-side termination and one number functionality.

B. Definitions

Channel Group

Denotes a set of channels that are traffic engineered as a unit for the establishment of connections between switching systems in which all of the communications paths are identical.

DS1 Facility and Common Equipment

The DS1 facility, transmits at a rate of 1.544 Mbit/s, and includes common equipment necessary to interface each of the channels into the CO switch. The DS1 signal provided to the customer's premises will have a loss not greater than 16.5 dB.

Network Connection

The network connection provides switching to the local exchange and toll networks, and includes the channel trunk-side configuration for the entire DS1 facility. The Network Connection can be ordered with in-only or two-way functionality.

C. Terms and Conditions

1. The type of DS1 facility installed will be determined by the Company. A fiber optic facility will be engineered if requested by the customer.
2. The minimum service period for UAS is one month.
3. The following services will not be provided with UAS:
 - PBX trunks specified in 5.3, preceding
 - Feature groups A, B, C or D
 - Other private line/access services and facilities unless specified herein
 - Basic exchange enhancement
 - Joint User Service
 - SWITCHNET 56 Service

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15. MISCELLANEOUS SWITCHED DIGITAL SERVICE OFFERINGS

15.3 UNIFORM ACCESS SOLUTION SERVICE

C. Terms and Conditions (Cont'd)

4. Temporary suspension of service is not available.
5. Loop Diversity and Avoidance, defined in the Competitive Private Line Transport Services Price Cap Tariff, is available.
 - a. Customers subscribing to Loop Diversity must also subscribe to additional UAS Service for the secondary route.
 - b. Customer subscribing to Avoidance must pay DS1 transport channel rates, specified in the Competitive Private Line Transport Services Price Cap Tariff, between the local serving office and the alternate serving office.
6. UAS Service may be provided on a Foreign Central Office basis.
7. UAS Service is not available for use by Commercial Mobile Radio Carriers and Private Mobile Radio Carriers in the provision of service to their customers, and Interexchange Carriers in the provision of access service to their customers. Other digital services are offered by the Company for interconnection specifically for these carriers.
8. UAS Service may be provisioned on an existing DS3 facility.
9. UAS Service Rate Stability Plan:
 - a. The UAS Service Rate Stability Plan is an optional payment arrangement, offered under contract between the Company and the customer, which allows customers to pay a guaranteed fixed monthly rate for UAS Service over a 3- to 10-year period. The Rate Stability Plan is subject to the terms of the Termination Liability/Waiver Policy set forth in 2.2.14 of the Exchange and Network Services Price Cap Tariff.
 - b. If Waiver Policy conditions are met as specified in 2.2.14 of the Exchange and Network Services Price Cap Tariff, termination charges will not apply if UAS Service is moved to an existing DS3 facility.
 - c. Customers migrating from Analog PBX Trunk Service will receive one month credit when entering into a 1-year RSP, two month credit when entering into a 2-year RSP, three month credit when entering into a 3- or 5-year RSP, and a waiver of nonrecurring charges when entering into a 1-, 2-, 3- or 5-year RSP.
10. UAS may terminate at an Interexchange Carrier Point of Presence (IXC POP) for data service only, terminating on the Internet by an Internet Service Provider (ISP). Voice service may not terminate at the IXC POP.

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15. MISCELLANEOUS SWITCHED DIGITAL SERVICE OFFERINGS

15.3 UNIFORM ACCESS SOLUTION SERVICE

C. Terms and Conditions (Cont'd)

11. Cancellation Of Application For Service

- a. A customer may cancel an order for the installation of service at any time prior to notification by the Company that service is available for the customer's use. The cancellation date is the date the Company receives written or verbal notice from the customer that the order is to be cancelled.
- b. Certain Critical Dates as specified in c., following, are used by the Company to monitor the service order provisioning process. Cancellation charges are based on the estimated costs incurred by the Company at the time the order is cancelled. The Company monitors which Critical Date was last scheduled and determines what percentage of the Company's provisioning costs have been incurred as of that Critical Date. A list of Critical Dates and the number of days between each date is found in the Service Interval Guide.

Costs incurred in conjunction with the provision of Uniform Access Solution Service start on the Application Date as defined in c., following. When the customer cancels an order prior to the Application Date, no charges shall apply. When the customer cancels an order on or after the Application Date, a charge determined as specified in d. and e., following shall apply. When a customer cancels an order or part of an order, on or after the original Service Date, the Cancellation Charge will apply as set forth in d., and e., following.

- c. The Critical Dates monitored by the Company for the purpose of calculating a Cancellation Charge are as follows:
 - Application Date (APP): The date the customer provides a firm commitment and sufficient information to the Company for order placement. The APP Date is the date the Company enters the order into the Company's order distribution system(s). This is sometimes referred to as the order date.
 - Design Layout Report Date (DLRD): The date the Design Layout Report which contains the design for the service(s) ordered is forwarded to the customer.
 - Plant Test Date (PTD): The date acceptance testing is performed with the customer.
 - Service Date (DD): The date the service is due to be made available to the customer. This is sometimes referred to as the Due Date.

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15.3 UNIFORM ACCESS SOLUTION SERVICE

C.11. (Cont'd)

- d. When a customer cancels an order prior to the Service Date, the Company will calculate the Cancellation Charge by multiplying \$1,500.00 by the percentage shown in e., following, based on the last monitored Critical Date which has occurred on the order. When a customer cancels an order, or part of an order, on or after the Service Date, \$1,500.00 plus the minimum billing period charges apply.

- e. The Critical Dates monitored by the Company are as follows:

	APP %	DLRD %	PTD %	DD %
• Uniform Access Solution Service	13	44	77	[1]

- f. When a customer cancels an order for the discontinuance of service, no charges apply for the cancellation.
- g. If the Company misses a service date due to circumstances over which it has direct control (excluding, e.g., acts of God, governmental requirements, work stoppages and civil commotions), the customer may cancel an order without incurring cancellation charges.
- h. A request for cancellation after completion of an installation will be treated as a discontinuance of service.

[1] Minimum billing period charges and \$1,500.00 apply when an order is cancelled on or after the original Service Date.

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15. MISCELLANEOUS SWITCHED DIGITAL SERVICE OFFERINGS

15.3 UNIFORM ACCESS SOLUTION SERVICE (Cont'd)

D. Rates and Charges

1. UAS Service will be provided at the following rates and charges. The following nonrecurring charge applies to add or change UAS Service. UAS DS1 facility and common equipment in quantities greater than 10 shall be priced on an Individual Case.

	USOC	NONRECURRING CHARGE MAXIMUM	CURRENT
• One DS1 facility with common equipment, per facility			
- Month to Month	D1OXM	\$1,800.00	\$ 900.00
- Rate Stability Plan			
- 3 years	D1OX3	1,800.00	900.00
- 5 years	D1OX5	1,800.00	900.00
- 7 years	D1OX7	1,800.00	900.00
- 10 years	D1OXJ	1,800.00	900.00
• Discounted UAS DS1 facility with Common Equipment[1]			
- Rate Stability Plan			
- 3 years	D13X3	900.00	450.00
- 5 years	D13X5	-	
• Discounted UAS DS1 facility with Common Equipment provisioned on a DS3[1]			
- Rate Stability Plan			
- 3 years	D3CX3	900.00	450.00
- 5 years	D3CX5	-	
• One DS1 facility with common equipment provisioned on DS3 Service, per each DS1 facility activated[2]	D3O	1,800.00	900.00

[1] Requires a 3- or 5-year contract for a Network Connection in addition to this rate.

[2] Also requires a DS3 facility and multiplexing specified elsewhere.

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15. MISCELLANEOUS SWITCHED DIGITAL SERVICE OFFERINGS

15.3 UNIFORM ACCESS SOLUTION SERVICE

D.1. (Cont'd)

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• One DS1 facility with common equipment, per facility			
- Month to Month	D1OXM	\$450.00	\$150.00
- Rate Stability Plan			
- 3 years	D1OX3	380.70	126.90
- 5 years	D1OX5	329.94	109.98
- 7 years	D1OX7	325.71	108.57
- 10 years	D1OXJ	317.25	105.75
• Discounted UAS DS1 facility with Common Equipment[1]			
- Rate Stability Plan			
- 3 years	D13X3	380.70	126.90
- 5 years	D13X5	329.94	109.98
• Discounted UAS DS1 facility with Common Equipment provisioned on a DS3[1]			
- Rate Stability Plan			
- 3 years	D3CX3	380.70	126.90
- 5 years	D3CX5	329.94	109.98
• One DS1 facility with common equipment provisioned on DS3 Service, per each DS1 facility activated[2]	D3O	-	-

[1] Requires a 3- or 5-year contract for a Network Connection in addition to this rate.

[2] Also requires a DS3 facility and multiplexing specified elsewhere.

COMPETITIVE
EXCHANGE AND
NETWORK SERVICES

Qwest Corporation
Price Cap Tariff No. 2
Arizona

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15. MISCELLANEOUS SWITCHED DIGITAL SERVICE OFFERINGS

15.3 UNIFORM ACCESS SOLUTION SERVICE

D.1. (Cont'd)

	USOC	NONRECURRING CHARGE MAXIMUM	CURRENT
• UAS Network Connection, per DS1 facility	NWO	\$2,400.00	\$1,200.00
• Two-Way Network Connection, per DS1 facility	NWO2X	2,400.00	1,200.00
- Rate Stability Plan			
- 3 years	NWO23	1,200.00	600.00
- 5 years	NWO25	-	
• In-Only Network Connection, per DS1 facility	NWO1X	2,400.00	1,200.00
- Rate Stability Plan			
- 3 years	NWO13	1,200.00	600.00
- 5 years	NWO15	-	
• Moving current customer T1 facility			
- Within same central office	N/A	1,000.00	500.00
- Outside current central office	N/A	2,000.00	1,000.00

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15. MISCELLANEOUS SWITCHED DIGITAL SERVICE OFFERINGS

15.3 UNIFORM ACCESS SOLUTION SERVICE

D.1. (Cont'd)

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• UAS Network Connection, per DS1 facility	NWO	\$3,300.00	\$1,100.00
• Two-Way Network Connection, per DS1 facility	NWO2X	3,300.00	1,100.00
- Rate Stability Plan			
- 3 years	NWO23	3,000.00	1,000.00
- 5 years	NWO25	2,850.00	950.00
• In-Only Network Connection, per DS1 facility	NWO1X	2,850.00	950.00
- Rate Stability Plan			
- 3 years	NWO13	2,850.00	950.00
- 5 years	NWO15	1,800.00	900.00
• Moving current customer T1 facility			
- Within same central office	N/A	-	-
- Outside current central office	N/A	-	-

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15. MISCELLANEOUS SWITCHED DIGITAL SERVICE OFFERINGS

15.3 UNIFORM ACCESS SOLUTION SERVICE

D. Rates and Charges (Cont'd)

2. The following rates apply for a bulk rated Uniform Access Solution (UAS) arrangement and are only available on a Rate Stabilized basis. The rate includes a DS1 facility and common equipment and 24 trunks provisioned as In-only with DID, or Two-way with DID.

	USOC	NONRECURRING CHARGE	
		MAXIMUM	CURRENT
• UAS DS1 facility and Common Equipment with 24 trunks.			
- 1-Year Plan	4D1FA	-	-
- 2-Year Plan	4D1FB	-	-
- 3-Year Plan	4D1ER	-	-
- 5-Year Plan	4D1ES	-	-
• UAS DS1 facility and Common Equipment provisioned on a DS3 with 24 trunks.			
- 1-Year Plan	4D1FC	-	-
- 2-Year Plan	4D1FD	-	-
- 3-Year Plan	4D1ET	-	-
- 5-Year Plan	4D1EU	-	-

	USOC	STABILIZED MONTHLY RATE	
		MAXIMUM	CURRENT
• UAS DS1 facility and Common Equipment with 24 trunks.			
- 1-Year Plan	4D1FA	\$2,325.00	\$775.00
- 2-Year Plan	4D1FB	1,725.00	575.00
- 3-Year Plan	4D1ER	1,650.00	550.00
- 5-Year Plan	4D1ES	1,575.00	525.00
• UAS DS1 facility and Common Equipment provisioned on a DS3 with 24 trunks.			
- 1-Year Plan	4D1FC	2,325.00	775.00
- 2-Year Plan	4D1FD	1,650.00	550.00
- 3-Year Plan	4D1ET	1,575.00	525.00
- 5-Year Plan	4D1EU	1,500.00	500.00

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15. MISCELLANEOUS SWITCHED DIGITAL SERVICE OFFERINGS

15.4 INTEGRATED T-1 SERVICE

A. Description

Integrated T-1 (IT1) Service provides a 1.544 mbps dedicated facility from the customer's premise to the Company serving wire center. IT1 includes a DS1 facility, common equipment, local exchange switching and 24 flat rated channels for access to the local exchange and toll networks. Each IT1 facility utilizes 24 channels which may be configured to provide the services as defined below, or a combination thereof.

B. Definitions

IT1 Facility and Common Equipment

This element includes the digital DS1 facility, transmitting at a rate of 1.544 Mbit/s, and the common equipment necessary to interface each of the 24 channels into the Company's equipment.

Advanced Voice Channel

- In-Only Channel with DID

In-only channel with Direct Inward Dialing (DID) feature. Requires a DID channel circuit termination.[1]

- Out-Only Channel with Answer Supervision

Out-only channel with answer supervision feature. This feature passes answer back signaling from the central office switch to the customer's CPE when a call has been either completed or answered.

- Two-Way Channel with DID and Answer Supervision

Two-way channel with DID and answer supervision features. Requires a DID channel circuit termination.[1]

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[1] Applicable rates and charges for DID are found in 5.3.4, preceding.

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15.4 INTEGRATED T-1

B. Definitions (Cont'd)

Basic Voice Channel

- In-Only Channel

One-way channel which only allows traffic from the central office switch to be transmitted to the CPE.

- Out-Only Channel

One-way channel which only allows traffic originating in the CPE to be transmitted to the central office switch.

- Two-Way Channel

Channel which allows for traffic to be transmitted from either the central office or the CPE.

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15.4 INTEGRATED T-1 SERVICE

B. Definitions (Cont'd)

Basic ISDN 2B+D Single Line Service

Basic ISDN 2B+D Single Line Service consists of two B (Bearer) channels and a D (Delta) channel. Basic ISDN 2B+D Single Line Service requires three sequential distinct channels on an IT1.

- B (Bearer) Channel

The B-channel transports circuit-switched voice and/or data communications at speeds up to 64 kbps, from the customer's premises to the central office via an IT1 facility.

- D (Delta) Channel

The D-channel carries signaling and/or packet data information at speeds up to 16 kbps on Basic ISDN 2B+D from the customer's premises to the central office. The D-channel has both data and signaling functionality; it does not have voice capability.

Basic Dedicated Digital Data Channel

Basic Dedicated Digital Data Channels are provided on an IT1 for 56 kbps or 64 kbps transmission of synchronous serial data. The actual bit rate is a function of the channel interface selected by the customer where applicable. The circuit provides a synchronous service, with timing provided by the Company through the Company's facilities, to the customer in the received bit stream. The Basic Dedicated Digital Data Channel as part of a DDS circuit is provided between customer-designated premises, between a customer-designated premises and a Company hub or designated digital wire center, or between Company hubs or designated digital wire centers.

Frame Relay Dedicated Digital Data Channel

Frame Relay Dedicated Digital Data Channel provides access to Frame Relay Service (FRS). Frame Relay Dedicated Digital Data channels are configured at 56 or 64 kbps speed. One or more Frame Relay Dedicated Digital Data channels can be aggregated to provide such access. Utilizing statistical multiplexing, FRS enables users to allocate circuit bandwidth to applications as needed, up to the maximum bandwidth purchased, rather than assigning fixed channels to specific applications.

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15.4 INTEGRATED T-1 SERVICE (Cont'd)

C. Terms and Conditions

1. IT1 is provided subject to the availability of Company facilities.
2. The type of IT1 facility installed will be determined by the Company.
3. Each IT1 facility enables the customer to configure up to a maximum of 24 channels per IT1 facility.
4. The minimum contract period for the IT1 facility and common equipment is one year. IT1 is only offered on 1, 3 and 5 year contracts.
5. Business EAS rates apply as specified in 5.1.1 of the Exchange and Network Services Price Cap Tariff.
6. Terms, conditions, rates and charges, as described in Section 5 of the Exchange and Network Services Price Cap Tariff, apply as appropriate.
7. When 800 Service lines terminate on a IT1 facility, the 800 Service access lines are classified as basic voice channels for the application of the IT1 facility and common equipment rates and charges. 800 Service rates and charges also apply.
8. Customers are required to provide muxing/demuxing, at the customer premises, for channels riding the IT1 facility.
9. The customer or the customer's authorized agent will be responsible for the procurement of associated customer premises equipment (CPE) and will ensure compatibility with the IT1 service.
10. The customer is responsible for channel assignments transported on the IT1 facility.
11. IT1 offerings are not available for use by Private Land Mobile Radio Services (RMC) and Public Mobile Services (PMC) Carriers in the provision of services to their customers. Other digital services are offered by the Company for interconnection specifically for these Carriers.
12. The IT1 facility and common equipment may be provisioned on an existing DS3 facility.
13. The customer can obtain any standard features associated with ISDN as provided in 14.2.1, preceding.

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15. MISCELLANEOUS SWITCHED DIGITAL SERVICE OFFERINGS

15.4 INTEGRATED T-1 SERVICE

C. Terms and Conditions (Cont'd)

14. Single Line ISDN Service includes a comprehensive 2B+D package. Contained in the standard package are numerous voice and data features. The standard features and functions support two terminals per BRS. Within the standard package there is limited flexibility for customization and various optional features can be added. Single Line ISDN Service does not offer B-channel packet service capabilities.
15. The customer is responsible for placement, installation, operation, maintenance, repair and replacement of all inside wire (including riser cable), not owned by the Company, and CPE that the customer uses in connection with this service. Premises wiring and CPE must be compatible with the Company's provision of IT1 service.
16. If an IT1 service interruption, disconnection, error, performance failure, or some other out-of-service condition occurs the service will be restored within four hours after the customer gives the Company notice of such out-of-service condition, except for problems caused by the customer's actions, inside wiring, interface or CPE. ISDN channels have an eight hour repair commitment but this is the only exception. An out-of-service credit will be applied to the customer's bill if the IT1 is totally out of service. Credits do not apply to the individual channels. The credit for the IT1 service is not to exceed the monthly rate. If the outage is in excess of the guaranteed time frames the credit formula is as follows:

- 4 hours up to but not including 8 hours	\$ 60.00
- 8 hours up to but not including 16 hours	70.00
- 16 hours up to but not including 24 hours	80.00
- 24 hours and over	100.00
17. Because of CPE selected by the customer or the customer's agent, some of the features offered may function differently, may not be available or may be required to be offered via an access code.
18. 2B+D ISDN Channels Single Line Service and Frame Relay Dedicated Digital Data Channels are available only from ISDN or Frame Relay equipped central offices.

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15. MISCELLANEOUS SWITCHED DIGITAL SERVICE OFFERINGS

15.4 INTEGRATED T-1 SERVICE (Cont'd)

D. Indemnification

1. It is the customer's responsibility to indemnify and hold harmless the Company against any and all claims, losses, liabilities, damages and lawsuits brought by any nonparty and arising, in whole or in part, out of customer's material breach of this Tariff. Indemnification shall include, but is not limited to, costs and attorney's fees.
2. Customer is responsible for the content of communications. Where customer's negligence or wrongful actions in using inside wire (including riser cable) not owned by the Company, CPE or customer's communications, result in any claim or legal action brought by any nonparty, the customer shall indemnify and hold the Company harmless.

E. Protection of the Network

1. The Company has the right and option to check the output of any equipment used in the transmission of signals, to or from the customer's premises, for this service. This includes Company provided facilities or other companies' facilities used in conjunction with provision of IT1 capabilities, such as CPE.
2. The Company will notify the customer of any deviation from the authorized transmissions or specifications established in provision of the service.
3. Upon notification by the Company that unauthorized transmissions are present due to customer equipment or facilities, the customer or customer's authorized agent will correct the situation on an expeditious basis or service will be disconnected by the Company to protect the network. The Company shall not be liable for and disclaims liability for losses which might be incurred as a result of disconnecting the service and disclaims any and all implied warranties, including, without limitation, warranties of merchantability and fitness for a particular purpose. With respect to such equipment or service, the Company shall not be liable for any incidental or consequential damages, including but not limited to loss, damage, or expense directly or indirectly arising from the customer's use of or inability to use this service or equipment, either separately or in combination with other services or equipment.

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15. MISCELLANEOUS SWITCHED DIGITAL SERVICE OFFERINGS

15.4 INTEGRATED T-1 SERVICE (Cont'd)

F. Rates and Charges

1. IT1 will be provided at the following rates and charges:

a. Option A

Includes Basic or Advanced Voice Channel, Basic ISDN Single Line Service, Basic Dedicated Digital Data Channel, and Frame Relay Dedicated Digital Data Channel.

	USOC	NONRECURRING CHARGE MAXIMUM	CURRENT	CONTRACT RATE
• 1 year plan	EH1D1	\$3,200.00	\$1,600.00	\$825.00
• 3 year plan	EH1D2	2,000.00	1,000.00	784.00
• 5 year plan	EH1D3	1,000.00	500.00	743.00

b. Option B

Includes up to 12 channels of Advanced Voice Channel with DID and up to 12 channels of Frame Relay Dedicated Digital Data access on the same DS1 circuit.

	USOC	NONRECURRING CHARGE MAXIMUM	CURRENT	CONTRACT RATE
• 1 year plan	EH1B1	\$2,500.00	\$1,250.00	\$800.00

2. Nonrecurring change charges apply as follows:

	USOC	NONRECURRING CHARGE MAXIMUM	CURRENT
• All miscellaneous changes or rearrangement of facilities			
- per IT1 facility	REALD	\$270.00	\$135.00
• Channel Change Charges			
- Miscellaneous changes, additions or rearrangements of any channels within the IT1, per channel changed	REALE	60.00	30.00

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25. CUSTOMIZED SERVICES

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Customized Services of Equipment or Service Arrangements

1

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25. CUSTOMIZED SERVICES

25.1 CUSTOMIZED SERVICES OF EQUIPMENT OR SERVICE ARRANGEMENTS[1]

A. Description

Customized Services of equipment consist of modifications of standard equipment or service arrangements for which provision is not made elsewhere.

B. Terms and Conditions

1. These Customized Services of equipment will be provided whenever, in the judgment of the Company, there is a valid reason for providing the service requested and it is not detrimental to any other services offered by this Company.
2. Customized Services of equipment will be furnished subject to the provisions of the terms and conditions in Section 2 of the Exchange and Network Services Price Cap Tariff and the terms, conditions, rates and charges specified herein.
3. Customized Services of equipment will be furnished at charges based on cost of furnishing such equipment and arrangements. Monthly rates and one-time charges such as nonrecurring and construction charges will apply based on the circumstances in each case. The Company reserves the right to require an initial contract period longer than one month at the same location.
4. The charge to move or change Customized Services of equipment is the same as the charge to install it.

C. Switching System (PBX Type) Services

1. ACD Systems and Order Turret Service

	USAC	NONRECURRING CHARGE	
		MAXIMUM	CURRENT
• Busy counting service using equipment in CO, per group. Eng. FA71128	#CAC6	\$356.90	\$178.45
	USAC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Busy counting service using equipment in CO, per group. Eng. FA71128	#CAC6	\$21.60	\$7.20

[1] A Basket 2 Service. See Preface Page 1, preceding.

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105. OBSOLETE EXCHANGE SERVICES

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105. OBSOLETE EXCHANGE SERVICES

105.2 LOCAL EXCHANGE SERVICE

105.2.5 LOCAL SERVICE OPTIONS

A. Combination Access Line Service

1. Description

- a. When two or more access lines, each at a different location in the same local service area, desire the capability of answering calls for one line or each of the lines at another location, such service will be provided subject to availability of facilities and in accordance with terms, conditions and rates herein.
- b. Combination Access Line Service will be furnished in accordance with the following arrangements.

Arrangement 1

When any one of the access lines is called, the bells at all locations will ring:

- Code rings or distinctive signaling, intended to designate which line is being called, will not be permitted in connection with this arrangement.
- The Company reserves the right to limit the number of lines furnished when in its opinion this is necessary to prevent impairment of the service.

Arrangement 2

When the first access line is called, the bell at the called line and the extension bell at the other location will ring; when the second line is called, the bell at that location only will ring:

- An extension bell will be required at the second location.
- More than two access lines will not be permitted in connection with this arrangement.

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105.2 LOCAL EXCHANGE SERVICE

105.2.5 LOCAL SERVICE OPTIONS

A.1.b. (Cont'd)

Arrangement 3

When either access line is called, the bell at the called line and also, as provided below, a bell at the other location will ring:

- In those exchanges in which semi-selective code ringing is used, the two access lines may be so connected that the bells at both telephones will ring when either line is called, the particular line called being identified by the code used in ringing.
- An extension bell will be required at each location except in those cases where the arrangement discussed in the above paragraph is adopted, in which case no extension bells will be required.
- More than two access lines will not be permitted in connection with this arrangement.

2. Terms and Conditions

- a. Effective May 24, 1997, Arrangement 1 is no longer available.
- b. Combination Access Line Service will be furnished only in connection with individual line services.
- c. Combinations of Flat Rate and Low Use Option Services will not be permitted.
- d. A directory listing may be furnished with each access line under any of the arrangements for Combination Access Line Service.

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105.2 LOCAL EXCHANGE SERVICE

105.2.5 LOCAL SERVICE OPTIONS

A.2. (Cont'd)

- e. Combination Access Line Service will be furnished only in connection with services for the same customer, business associates, members of the same family and when there is a business relationship, such as, service in a business location and service in the residence of an employee, etc.
- f. Due to technical limitations, certain custom calling features will not work with this service.

3. Rates and Charges

- a. Each access line will be charged for at the established individual line rate, and the appropriate business or residence rate will apply.
- b. Exchange zone or locality rate area charges for individual lines apply to each access line located outside the base rate area, but within the exchange area.
- c. FCO mileage charges, as specified in the Competitive Private Line Transport Services Price Cap Tariff, will apply in addition to any other mileage charges applicable when the access lines are not located in the same CO area in multi-office exchanges.
- d. FX charges, as specified in the Competitive Private Line Transport Services Price Cap Tariff, for individual lines will apply to each access line located outside the exchange area of the foreign (serving) exchange; except that when more than one access line is located outside the exchange area and such lines are served by the same CO circuit, the rates will be determined by the circumstances in each individual case.
- e. The rates quoted for Combination Access Line Service contemplate the use of standard equipment. Where, in the opinion of the Company, messages cannot be satisfactorily transmitted from or to any one station by using standard equipment, and where it is feasible to overcome the transmission difficulties by using special equipment, such special equipment will be provided at additional rates or charges based on the circumstances in each individual case.
- f. No mileage charges will be applied for extension bells in consideration of the distance between any station and the bell associated with such station but located at another station.

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105.2 LOCAL EXCHANGE SERVICE

105.2.5 LOCAL SERVICE OPTIONS (Cont'd)

B. Service Stations[1]

For description and application of rates and charges, see 5.2.5.A. of the Exchange and Network Services Price Cap Tariff.

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
Each Service Station Line Connected[2]			
• Residence			
- 4-party line	4SS	\$32.10	\$10.70

C. CO Lines and/or Trunks for Secretarial Answering Service for Administrative Use[1]

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• CO lines associated with multiline telephone systems, consoles, or switchboards which are arranged to preclude switching to and/or between administrative stations, each	S3L	\$95.40	\$31.80

[1] A Basket 2 Service. See Preface Page 1, preceding.

[2] Regular rates and charges applicable at point of connection for the grade of service the facility is equipped to provide. See 5.2.4, preceding, for rates and charges.

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105. OBSOLETE EXCHANGE SERVICES

105.2 LOCAL EXCHANGE SERVICE

105.2.5 LOCAL SERVICE OPTIONS (Cont'd)

D. *QWEST UTILITY LINE*

Effective April 11, 2005, *QWEST UTILITY LINE* is obsolete and is not available to new customers. Customers subscribing to service under *QWEST BUSINESS LINE PLUS* or Business *CUSTOMCHOICE* Standard Rate Stability Plan may keep their existing service at the rates and terms associated with the RSP period until they move, disconnect the service or a change occurs in the rates or terms of the obsolete service.

1. Description

QWEST UTILITY LINE is an additional flat rate access line that allows business customers to expand access and capacity to their business. *QWEST UTILITY LINE* does not allow features or a listing and must be purchased with a *QWEST BUSINESS LINE PLUS* Rate Stability Plan (RSP) or a Business *CUSTOMCHOICE* RSP.

2. Terms and Conditions

- a. *QWEST UTILITY LINE* is available to business customers.
- b. *QWEST UTILITY LINE* cannot be used as the primary business line. Customers must subscribe to one *QWEST BUSINESS LINE PLUS* RSP or Business *CUSTOMCHOICE* RSP for each *QWEST UTILITY LINE* that they purchase.
- c. This service is offered subject to the availability of existing central office facilities.
- d. Terms, conditions, rates and charges as described elsewhere in the Company's Tariffs, apply as appropriate.
- e. A directory listing will not be allowed with *QWEST UTILITY LINE*.

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105. OBSOLETE EXCHANGE SERVICES

105.2 LOCAL EXCHANGE SERVICE

105.2.5 LOCAL SERVICE OPTIONS

D.2. (Cont'd)

- f. Existing customers will not incur nonrecurring charges when switching from *QWEST UTILITY LINE* to one of the following services; basic business line service, *QWEST CHOICE* Business, *QWEST CHOICE* Business Plus, or Add-a-line Service found in Section 5, preceding.
- g. Any mandated charges or special surcharges, e.g., 911, TDD, EUCL, Telephone Assistance Plan, will apply under the same terms as a flat rate business line.

3. Rates and Charges

	USOC	NONRECURRING CHARGE	
		MAXIMUM	CURRENT
• Per line	AWL	\$85.00	\$42.50
	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Per line	AWL	\$68.40	\$22.80

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105. OBSOLETE EXCHANGE SERVICES

105.2 LOCAL EXCHANGE SERVICE (Cont'd)

105.2.13 BUSINESS LINE VOLUME PURCHASE PLAN

Effective April 11, 2005, the volume discounts associated with the obsolete services, *QWEST BUSINESS LINE PLUS* with Hunting, *QWEST UTILITY LINE*, *QWEST CHOICE* Business, *QWEST CHOICE* Two-Line Business, Business *CUSTOMCHOICE* and Centrex 21 are obsolete and new plans are not available in this configuration. Business Line Volume Plans that include a discount for an obsolete service will continue to receive the discount as long as the services remain at the same location for the same customer.

A. Description

1. The Business Line Volume Purchase Plan is available to business customers subscribing to 50 or more lines in conjunction with basic business access lines. A customer may have up to a maximum of 3000 participating lines across the Qwest region. Business customers subscribing to the plan are also entitled to hunting.
2. The Business Line Volume Purchase Plan may be offered to existing business customers who receive a competitive offer or have expressed a possible interest in obtaining service from another telecommunications provider.
3. This configuration of Business Line Volume Purchase Plan defines qualifying lines as the following:
 - Flat Rate Business Lines (1FB) with Hunting
 - *QWEST BUSINESS LINE PLUS*[1]
 - *QWEST UTILITY LINE*[2]
 - *QWEST CHOICE* Business[1]
 - *QWEST CHOICE* Two-Line Business[1]
 - Business *CUSTOMCHOICE*[1]
 - Centrex 21 Service[3]

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- [1] Obsolete service effective April 11, 2005, described in 105.9.1, following.
- [2] Obsolete service effective April 11, 2005, described in 105.2.5, preceding.
- [3] Obsolete service effective April 11, 2005, described in 109.1.17, following.

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105. OBSOLETE EXCHANGE SERVICES

105.2 LOCAL EXCHANGE SERVICE

105.2.13 BUSINESS LINE VOLUME PURCHASE PLAN (Cont'd)

B. Terms and Conditions

1. Customers subscribing to the Business Line Volume Purchase Plan are required to pay the monthly rates for service. All terms and conditions for qualifying products and services as specified elsewhere apply, and are subject to a minimum billing period of one month.
2. All access lines must be associated with the same customer. The Company may withdraw this offering to customers at any time with appropriate notice.
3. Intercept Service will be provided on the main listed directory number.
4. The Business Line Volume Purchase Plan is not available on Public Communication Service.
5. The discount level for the Business Line Volume Purchase Plan is based on volume and a contract term of 2 years or 3 years.
6. Customers with an unexpired plan may add additional lines to count toward the minimum threshold only as part of the following packages defined in 5.9.1, preceding.
 - QWEST CHOICE Business
 - QWEST CHOICE Business Plus
 - Add-a-line

The volume discount percentages for the services above appear in 5.2.13, preceding.

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105. OBSOLETE EXCHANGE SERVICES

105.2 LOCAL EXCHANGE SERVICE

105.2.13 BUSINESS LINE VOLUME PURCHASE PLAN

B. Terms and Conditions (Cont'd)

7. If Qwest terminates the Service(s) for Cause, or if a customer terminates the Services(s) in whole without Cause before the expiration date, the Customer will pay termination charges calculated at 25% of the remaining value based on the minimum line requirement for the discount tier over the remaining Term.

Annually, if an account falls below the minimum line requirement for the discount tier, a shortfall penalty of \$60.00 per line will be assessed.

A termination charge will be waived if the Customer places an order to discontinue the service and replaces the line(s) within the Qwest region or purchases similar Qwest services equal to or greater than the current value of the commitment.

8. Customers with an unexpired plan may move the physical location of all or part of the lines in the Business Line Volume Purchase Plan within the Qwest region, provided the lines moved are provided as part of one of the following Qwest products and the lines continue to be provided to the customer by the Company:

- Flat Rate Business Service (1FB) with Hunting
- *QWEST CHOICE* Business
- *QWEST CHOICE* Business Plus
- Add-a-line

The volume discount percentages for the new services appear in 5.2.13, preceding.

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105.2 LOCAL EXCHANGE SERVICE

105.2.13 BUSINESS LINE VOLUME PURCHASE PLAN (Cont'd)

C. Rates and Charges

1. Where applicable, incremental charges as specified in 5.1 of the Exchange and Network Services Price Cap Tariff apply and will not be discounted.
2. Customers with unexpired plans may add or change optional features at no charge within the services shown in 105.2.13.B.8., preceding, while the service remains at the same address for the same customer. No additional obsolete packages may be added.
3. Normal nonrecurring charges associated with the line apply where Business lines are provided in association with the installation of new business individual line flat rate service or, the move of a business individual line flat rate service from one location to another.
4. Effective April 11, 2005, the following discounts are obsolete and are not available to new customers. Existing customers will continue to receive the discounts on these obsolete services until the time they move, disconnect or change occurs in the rates or terms of the Business Line Volume Purchase Plan.

a. *QWEST BUSINESS LINE PLUS*[1]

	MONTHLY DISCOUNTS	
	2 YEAR	3 YEAR
• Number of lines		
- 50 - 499	20%	22%
- 500 - 999	22%	24%
- 1000 - 3000	24%	26%

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[1] The monthly discount level applies to the month-to-month rates for the obsolete *QWEST BUSINESS LINE PLUS* as specified in 105.9.1, following. Hunting may be provided at no additional charge.

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105.2 LOCAL EXCHANGE SERVICE

105.2.13 BUSINESS LINE VOLUME PURCHASE PLAN

C.4. (Cont'd)

b. QWEST CHOICE Business[1]

	MONTHLY DISCOUNTS	
	2 YEAR	3 YEAR
• Number of lines		
- 50 - 499	15%	17%
- 500 - 999	17%	19%
- 1000 - 3000	19%	21%

c. QWEST CHOICE Two-Line Business[2]

	MONTHLY DISCOUNTS	
	2 YEAR	3 YEAR
• Number of lines		
- 50 - 499	4%	6%
- 500 - 999	6%	8%
- 1000 - 3000	8%	10%

d. Business CUSTOMCHOICE[3]

	MONTHLY DISCOUNTS	
	2 YEAR	3 YEAR
• Number of lines		
- 50 - 499	35%	37%
- 500 - 999	37%	39%
- 1000 - 3000	39%	41%

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[1] The monthly discount level applies to the month-to-month rates for the obsolete QWEST CHOICE Business as specified in 105.9.1, following.

[2] The monthly discount level applies to the rates for the obsolete QWEST CHOICE Two-line Business as specified in 105.9.1, following.

[3] The monthly discount level applies to the month-to-month rates for the obsolete Business CUSTOMCHOICE as specified in 105.9.1, following.

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105.2 LOCAL EXCHANGE SERVICE

105.2.13 BUSINESS LINE VOLUME PURCHASE PLAN

C.4. (Cont'd)

- e. Qualifying lines may be aggregated across Qwest's 14 state region to determine the discount level. The Business Line Volume Purchase Plan will be provided at the following Stabilized line discounts.

Centrex 21 Service[1]

	MONTHLY DISCOUNTS	
	2 YEAR	3 YEAR
• Number of lines		
- 50 - 499	25%	27%
- 500 - 999	27%	29%
- 1000 - 3000	29%	31%

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[1] The monthly discount level applies to the month-to-month rates for the obsolete Centrex 21 service as specified in 109.1.17, following.

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105. OBSOLETE EXCHANGE SERVICES

105.3 PRIVATE BRANCH EXCHANGE TRUNKS

105.3.4 DIRECT-INWARD-DIALING (DID) SERVICE[1]

A. Rates and Charges

	USOC	NONRECURRING CHARGE MAXIMUM	CURRENT
• Each block of 20 DID number	ND4	\$40.00	\$20.00

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Each block of 20 DID number	ND4	\$9.00	\$3.00

105.3.5 IDENTIFIED OUTWARD DIALING (IOD)[1]

IOD found in this Section is obsolete and available only for maintenance to existing customers.

A. Description

The IOD feature identifies all outgoing long distance calls and lists such calls on the customer's bill. The OIOD calls are on a per call basis. The AIOD calls are on a per trunk basis.

B. Terms and Conditions

1. This feature may be provided in addition to regular, FCO, or FX trunk rates and charges where CO facilities are available and the PBX system or customer-provided switching equipment capabilities permit.
2. The provision of this feature requires that the customer subscribe to a sufficient number of trunk facilities to adequately handle the volume of outgoing calls.
3. As of May 31, 1981, Identified Outward Dialing (IOD) may not be offered without DID Service being provided.
4. When one outgoing trunk is equipped with Operator IOD, all outgoing trunks must be equipped with Operator IOD.

[1] A Basket 2 Service. See Preface Page 1, preceding.

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105. OBSOLETE EXCHANGE SERVICES

105.3 PRIVATE BRANCH EXCHANGE TRUNKS

105.3.5 IDENTIFIED OUTWARD DIALING (IOD)[1] (Cont'd)

C. Rates and Charges

1. The rates and charges for automatic IOD are in addition to rates and charges for required data channels and associated adjunct equipment.

	USOC	NONRECURRING CHARGE	
		MAXIMUM	CURRENT
• Automatic IOD, per trunk[2]	1QDTK	\$20.00	\$10.00
• Operator IOD, per trunk	1QDOK	20.00	10.00

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Automatic IOD, per trunk[2]	1QDTK	\$165.00	\$55.00
• Operator IOD, per trunk	1QDOK	-	-

	USOC	CHARGE MAXIMUM	CURRENT
- Operator IOD charge, per call		\$1.00	\$0.50

2. The IOD monthly rates and nonrecurring charges apply on the basis that all trunks are equipped for IOD. Where special or other equipment or wiring arrangements are requested by the customer, monthly rates and installation charges will be determined and based upon the circumstances in each case.

[1] A Basket 2 Service. See Preface Page 1, preceding.

[2] Available from an ESS CO only.

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105. OBSOLETE EXCHANGE SERVICES

105.4 PREMIUM EXCHANGE SERVICES

105.4.3 CUSTOM CALLING SERVICES[1]

A. Residence

A package of the following services is available to residence customers. This package is known as "The Real Deal" and a customer must agree to subscribe to all services in the package.

- Caller Identification-Name and Number
- Call Rejection
- Call Waiting
- Call Forwarding-Variable
- Continuous Redial
- Priority Call
- Last Call Return
- Selective Call Forwarding
- Speed Calling 8
- Speed Calling 30
- Three-way Calling

B. Terms and Conditions

1. As of August 30, 1999, Real Deal is obsolete and no longer available to new customers. Existing customers will continue to receive the rate specified in 3., below provided Real Deal remains at the same location for the same customer.
2. See 5.4.3, preceding, for Description of Services and Terms and Conditions.

C. Rates and Charges

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• The Real Deal	ESYBQ	\$44.85	\$14.95

[1] A Basket 2 Service. See Preface Page 1, preceding.

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105.4 PREMIUM EXCHANGE SERVICES

105.4.3 CUSTOM CALLING SERVICES[1]

A. Residence (Cont'd)

2. Discounted Rates

- a. As of August 16, 2004, these discounted rates are obsolete and no longer available to new customers. Existing customers will continue to receive the rate specified in 105.4.3.A.2., following.
- b. See 5.4.3, preceding, for description of services, terms, conditions and application of rates.
- c. Rates and Charges

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Call Rejection Discounted[2]	-	\$9.00	\$3.00
• Caller Identification - Name and Number			
- Discounted[2]	-	9.00	3.00
- Discounted[3]	-	4.50	1.50
• Remote Access Forwarding (Call Forwarding)			
- Discounted[2]	-	9.00	3.00
• SECURITY SCREEN			
- Discounted[3]	-	4.50	1.50

[1] A Basket 2 Service. See Preface Page 1, preceding.

[2] Discounted rate applies when this feature is provided as an additional feature with the grandfathered *QWEST CHOICE* Home or *QWEST CHOICE* Two-line Home found in 105.9.1, following.

[3] Discounted rate applies when this feature is provided as an additional feature with the grandfathered *QWEST CHOICE* Home or *QWEST CHOICE* Two-line Home found in 105.9.1, following. Customers ordering Caller ID and Security Screen will pay the discounted rates shown for the two features.

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105.4 PREMIUM EXCHANGE SERVICES

105.4.3 CUSTOM CALLING SERVICES[1] (Cont'd)

B. Business

1. Discounted Rates

- a. As of April 11, 2005, these discounted rates are obsolete and no longer available to new customers. Existing customers will continue to receive the rate specified in 105.4.3.C.1., following.
- b. See 5.4.3, preceding, for description of services, terms, conditions and application of rates.
- c. Rates and Charges

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Call Forwarding			
- Busy Line (overflow)			
- Discounted[2]	-	\$12.00	\$4.00
- Busy Line/Don't Answer (expanded)			
- Discounted[2]	-	12.00	4.00
- Busy Line (external)/Don't Answer			
- Discounted[2]	-	12.00	4.00
- Busy Line (overflow)/Don't Answer			
- Discounted[2]	-	12.00	4.00
- Variable			
- Discounted[2]	-	12.00	4.00

[1] A Basket 2 Service. See Preface Page 1, preceding.

[2] Discounted rate applies when this feature is provided as an additional feature with the obsolete *QWEST CHOICE* Business or *QWEST CHOICE* Two-line Business as specified in 105.9.1, following.

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105.4 PREMIUM EXCHANGE SERVICES

105.4.3 CUSTOM CALLING SERVICES[1] (Cont'd)

B.1.c. (Cont'd)

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Call Transfer - Discounted[2]	-	\$ 12.00	\$4.00
• Call Waiting - Discounted[2]	-	12.00	4.00
• Caller Identification - Name and Number - Discounted[2]	-	12.00	4.00
• Remote Access Forwarding - Discounted[2]	-	12.00	4.00
- Discounted[3]	-	18.75	6.25
• Scheduled Forwarding - Discounted[3]	-	21.75	7.25
• Selective Call Waiting - Discounted[2]	-	12.00	4.00
• Wireless Extension - Discounted[3]	-	10.35	3.45

[1] A Basket 2 Service. See Preface Page 1, preceding.

[2] Discounted rate applies when this feature is provided as an additional feature with the obsolete *QWEST CHOICE* Business or *QWEST CHOICE* Two-line Business as specified in 105.9.1, following.

[3] Discounted rate applies when this feature is provided as part of the obsolete Business *CUSTOMCHOICE* as specified in 105.9.1, following.

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105.4 PREMIUM EXCHANGE SERVICES (Cont'd)

105.4.10 CUSTOM RINGING SERVICE[1]

See 5.4.10, preceding, for Descriptions, Terms and Conditions.

A. Rates and Charges

1. This service is subject to the terms, conditions, rates and charges applicable to other exchange services and is in addition to the basic rates and charges for the service with which it is associated.
2. Effective April 11, 2005, the discounted rate below is obsolete and no longer available to new customers. Existing customers will continue to receive the rate specified in 105.4.10.A.2.a., following.

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
a. Custom Ringing			
• Business			
- First additional number			
- Discounted[2]	-	\$12.00	\$4.00

[1] A Basket 2 Service. See Preface Page 1, preceding.

[2] Discounted rate applies when this feature is added as an additional feature with the obsolete *QWEST CHOICE* Business or *QWEST CHOICE* Two-line Business specified in 105.9.1, preceding.

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105.4 PREMIUM EXCHANGE SERVICES (Cont'd)

105.4.11 HUNTING SERVICE[1]

See 5.4.11, preceding, for Descriptions, Terms and Conditions.

A. Rates and Charges

1. The rate for each individual line arranged for Hunting Service is in addition to the regular individual line rate.
2. Effective April 11, 2005, the discounted rate below is obsolete and no longer available to new customers. Existing customers will continue to receive the rate specified in 105.4.11.A.3., following.
3. The following monthly increment is for business or residence Hunting Service.

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Business/Residence			
- Basic hunting, per access line			
- Discounted[2]	-	\$12.00	\$4.00

[1] A Basket 2 Service. See Preface Page 1, preceding.

[2] Discounted rate applies when this feature is added as an additional feature with the obsolete *QWEST CHOICE* Business or *QWEST CHOICE* Two-line Business specified in 105.9.1, following.

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105.4 PREMIUM EXCHANGE SERVICES (Cont'd)

105.4.14 CUSTOM SOLUTIONS

A. Description

Custom Solutions provides residence customers the option to design groups of services/products which will meet their needs. The customer selected groups may be chosen from PREMIUM services and additional services/products, all of which are identified under C., following.

B. Terms and Conditions

1. Custom Solutions is available on individual or additional residential lines only.
2. Services offered as part of Custom Solutions are subject to availability of existing facilities.
3. As of the effective date of this sheet, Custom Solutions is obsolete and no longer available to new customers. Existing customers with discounted monthly rates on the additional products listed below will continue to receive the discounted rate provided the additional products remain at the same location for the same customer. Existing customers may add or remove any of the additional products as long as they remain at the same location for the same customer. If the customer removes all Premium services, no discounted monthly rate shall apply to any of the additional products.

C. Rates and Charges

1. When a residence customer purchases one or more Company PREMIUM products/services:

Additional Lines
Call Waiting and/or
Caller Identification related services,

They are eligible to receive a discounted monthly rate on the following products:

Additional Listings
Alternate Listings
Call Curfew
Call Forwarding
Call Rejection
Continuous Redial
Cross Reference Listings
Custom Ringing
Dial Lock

Foreign Listings
Informational Listings
Priority Call
Remote Access Forwarding
(Call Following)
Scheduled Forwarding
Selective Call Forwarding
Speed Calling 8
Three-way Calling

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105.4.14 CUSTOM SOLUTIONS

C.1. (Cont'd)

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Additional Listings, each - Discounted	NLYXA	\$2.25	\$0.75
• Call Curfew - Discounted	RCU2X	6.00	2.00
• Call Forwarding Variable - Discounted	NLRXZ	4.50	1.50
• Call Rejection - Discounted	NLRXO	6.75	2.25
• Continuous Redial - Discounted	NLRXL	5.25	1.75
• Custom Ringing First additional number - Discounted	NLQ1+	7.50	2.50
• Dial Lock - Discounted	NLUAC	6.00	2.00

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105.4.14 CUSTOM SOLUTIONS

C. Rates and Charges (Cont'd)

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Foreign Listings, each - Discounted	NLYXB, RAXAZ	\$2.25	\$0.75
• Informational Listings, each - Discounted	NLYXC	2.25	0.75
• Priority Call - Discounted	NLRX8	5.25	1.75
• Remote Access Forwarding (Call Following) - Discounted	NLUAA	7.50	2.50
• Scheduled Forwarding - Discounted	NLUAB	9.00	3.00
• Selective Call Forwarding - Discounted	NLRXN	5.25	1.75
• Speed Calling, 8-number capacity - Discounted	NLRXW	3.00	1.00
• Three-way Calling - Discounted	NLRXR	5.25	1.75

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105.4 PREMIUM EXCHANGE SERVICES (Cont'd)

105.4.15 *SINGLENUMBER* SERVICE

SINGLENUMBER Service is available only to existing customers. Existing customers may keep their existing service and can add or remove destinations, change ZIP Code routing, add or remove Prompt and Connect and add or remove Time-of-Day/Day-of-Week Forwarding.

A. Description

SINGLENUMBER Service (SNS) provides a single telephone number to business customers with multiple business locations. Customers may use this single number to provide a single publicized access number for their business regardless of the telephone number and locations of those multiple businesses. All calls to this single number are routed to an appropriate destination based on the geographical location of the calling party. Calls may also be routed on a percent allocation basis.

A Time-of-Day/Day-of-Week (TOD/DOW) forwarding feature is available as an optional service. With the TOD/DOW feature, the customer maintains a schedule with TOD/DOW entries. Calls to the SNS customer are routed according to the schedule.

An optional feature is also available to those customers whose caller's telephone number and/or ZIP Code cannot be identified through SS7, requiring the calls to be forwarded to a default number. This optional feature, Prompt and Connect, prompts the caller, via an announcement, to enter their 10-digit telephone number, thereby enabling the call to be connected to the proper location.

Customer location for the purpose of *SINGLENUMBER* Service is defined as each telephone number or group of telephone numbers that are a call destination zone.

B. Terms and Conditions

1. The SNS customer has full control of the service. The SNS customer is responsible for providing the Company with the configuration of the service (e.g., destination location/number, ZIP Code data, percent allocation, etc). If the customer requests changes to the ZIP Code data file and/or destination location/number file, it is the responsibility of the customer to supply the Company with complete replacement files.
2. The SNS customer is responsible for the payment of all nonrecurring, recurring and usage charges.

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105.4.15 SINGLENUMBER SERVICE

B. Terms and Conditions (Cont'd)

3. If available, with the permission of the SNS customer, the Company will alternatively bill the destination accounts for the monthly usage. Although the destination account will be billed, the SNS customer is solely responsible for the payment of all billings. On a per request basis, the SNS customer may receive usage information for each destination account.
4. SNS is available to business customers only.
5. The SNS customer is responsible for the selection of the Interexchange Carrier for calls routed on an interLATA, interstate basis.
6. Due to limitations of computer storage capacity the maximum number of ZIP Codes allowed per SNS telephone number will be determined by the Company.
7. A Rate Stability Plan is available that will stabilize monthly rates and the Subsequent Change Charge for a 3 or 5 year period. This RSP does not stabilize rates for usage. The customer must sign an agreement to retain their service for the period selected and the Company will in turn guarantee not to increase their rates during that period. For customers who sign an agreement, a discount on the monthly rate for the basic service shall apply, in addition to a discount on the Subsequent Change Charge. The discount does not apply to the installation charge, the destination locations, optional features or usage charges.
8. Customers subscribing to the Rate Stability Plan are subject to the terms of the Termination Liability/Waiver Policy as specified in 2.2.14.D. of the Exchange and Network Services Price Cap Tariff. For purposes of applying a Termination Liability, the minimum service period is 1 year and the minimum billing level is 60% of the established initial monthly rates.

C. Rates and Charges

1. A nonrecurring charge applies to the initial installation of SNS. Any change to SNS, subsequent to the initial installation, will result in a nonrecurring change charge, unless otherwise indicated.
2. The Company offers a 90-day Money Back Guarantee for customers subscribing to SNS on a month-to-month basis. If a customer discontinues their SNS subscription within 90 days of installation, the Company will credit their account for all monies billed for any flat monthly charges. The Money Back Guarantee will not apply to nonrecurring or usage charges.

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105.4.15 *SINGLENUMBER* SERVICE

C. Rates and Charges (Cont'd)

3. In addition to the rate per activation for all calls routed via the service, a per occurrence rate applies for those calls routed via Prompt and Connect.

	USOC	NONRECURRING CHARGE	
		MAXIMUM	CURRENT
• Basic Service			
- 5 digit ZIP Code - only	RZP5X	\$230.00	\$115.00
- 5 to 9 digit ZIP Code - mix (not to exceed 5,000 ZIP Codes)	RZPMX	230.00	115.00
- 5 to 9 digit ZIP Code - mix (more than 5,000 ZIP Codes)[1]	RZP9X	430.00	215.00
• Per Customer Location			
- 1-6 locations, per location	RLH1X	—	—
- 7-15 locations, per location	RLH2X	—	—
- 16+ locations, per location	RLH3X	—	—
• Optional Features			
- Time-of-Day/Day-of-Week Forwarding, per area rerouted	R7M	—	—
- Prompt and Connect Forwarding [2,3]	R7F	60.00	30.00

[1] Nonrecurring charge applies to initial installation and subsequent change to 5 to 9 digit ZIP Code (more than 5,000).

[2] Nonrecurring charge applies to establish the option either at initial installation of SNS or subsequent addition of Prompt and Connect.

[3] In addition, per call charges apply.

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105.4.15 SINGLENUMBER SERVICE

C.3. (Cont'd)

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Basic Service			
- 5 digit ZIP Code - only	RZP5X	\$ 135.00	\$ 45.00
- 5 to 9 digit ZIP Code - mix (not to exceed 5,000 ZIP Codes)	RZPMX	165.00	55.00
- 5 to 9 digit ZIP Code - mix (more than 5,000 ZIP Codes)[1]	RZP9X	1,500.00	500.00
• Per Customer Location			
- 1-6 locations, per location	RLH1X	21.00	7.00
- 7-15 locations, per location	RLH2X	16.50	5.50
- 16+ locations, per location	RLH3X	12.00	4.00
• Optional Features			
- Time-of-Day/Day-of-Week Forwarding, per area rerouted	R7M	54.00	18.00
- Prompt and Connect Forwarding [2,3]	R7F	105.00	35.00

[1] Nonrecurring charge applies to initial installation and subsequent change to 5 to 9 digit ZIP Code (more than 5,000).

[2] Nonrecurring charge applies to establish the option either at initial installation of SNS or subsequent addition of Prompt and Connect.

[3] In addition, per call charges apply.

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105.4.15 SINGLENUMBER SERVICE

C. Rates and Charges (Cont'd)

	USOC	NONRECURRING CHARGE	
		MAXIMUM	CURRENT
• Subsequent Change Charge, per occasion	NR9EE	\$60.00	\$30.00
• Per Activation (Calls Routed)			

All calls are billed at the same rate level based on the total number of calls billed on one bill during a billing month. Discounts apply for high volume usage.

NUMBER OF CALLS		RATE PER CALL	
		MAXIMUM	CURRENT
1 - 1,199		\$0.36	\$0.12
1,200 - 4,999	Discount Level 1	0.30	0.10
5,000 - 9,999	Discount Level 2	0.21	0.07
10,000 or greater	Discount Level 3	0.15	0.05
• Prompt and Connect Forwarding, each call			

RATE PER CALL	
MAXIMUM	CURRENT
\$0.06	\$0.02

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105.4.15 SINGLENUMBER SERVICE

C. Rates and Charges (Cont'd)

	MAXIMUM MONTHLY RATE	
	3 YEARS	5 YEARS
• Discount Pricing Plan		
- Basic Service		
- 5 digit ZIP Code - only	\$ 114.75	\$ 101.25
- 5 to 9 digit ZIP Code - mix (not to exceed 5,000 ZIP Codes)	140.25	123.75
- 5 to 9 digit ZIP Code - mix (more than 5,000 ZIP Codes)	1,275.00	1,125.00

	CURRENT MONTHLY RATE	
	3 YEARS	5 YEARS
• Discount Pricing Plan		
- Basic Service		
- 5 digit ZIP Code - only	\$ 38.25	\$ 33.75
- 5 to 9 digit ZIP Code - mix (not to exceed 5,000 ZIP Codes)	46.75	41.25
- 5 to 9 digit ZIP Code - mix (more than 5,000 ZIP Codes)	425.00	375.00

	USOC	NONRECURRING CHARGE	
		MAXIMUM	CURRENT
- Subsequent Change Charge			
- 3 Year Rate Stabilized	NR9RA	\$51.00	\$25.50
- 5 Year Rate Stabilized	NR9RB	45.00	22.50

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105.4 PREMIUM EXCHANGE SERVICES (Cont'd)

105.4.17 SELECT CALL ROUTING SERVICE

Select Call Routing Service is available only for maintenance to existing customers at existing locations. Customers may not add new numbers to existing configurations, and no new configurations nor accounts may be added.

A. Description

Select Call Routing will provide call redirection to any telephone number selected by the customer. Basic call redirection is considered to be redirection from one number to another without enhancement. Basic call redirection can be enhanced through the use of selections from the Enhancement Menu. The customer may choose to redirect their calls using up to three options. The options may be basic call redirection, any of the three items from the Enhancement Menu, or a combination thereof. In order to receive calls at their number, one of the options must redirect calls to that number. Only one option can be activated at any point in time. The customer may change the active option by calling a Company Call Center or Intelligent Peripheral.

Enhancement Menu

- Percentage Routing
- Number Identification Routing

B. Explanation of Terms

Custom Configuration

A custom configuration is considered to be the use of more than one choice from the Enhancement Menu per redirection or applications involving a structure outside of the standard configuration.

Group

A group is a group of telephone numbers that will be redirected in the same way. For example, if redirection is requested, all telephone numbers within that group will be redirected. Another example is, if the customer chooses to have option three active in a particular group, then all main numbers in this group will be redirected according to the service option for that number.

Main Number

Main Number is the called telephone number that has Select Call Routing Service.

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105.4.17 SELECT CALL ROUTING SERVICE

B. Explanation of Terms (Cont'd)

Select Call Routing Service

Includes *DID* numbers associated with *DID* and DSS trunks, PBX trunks for non *DID* systems, and Business Exchange Access Lines.

Standard Configuration

This configuration includes the choice of basic call redirection for all options. Basic call redirection is considered to be redirection from one number to another number without the specific enhancements that are available in the Enhancement Menu. This configuration could also include the use of options from the Enhancement Menu on a one per option basis only. The customer may choose up to three menu items.

C. Terms and Conditions

1. Select Call Routing Service is available where Company facilities permit.
2. Each group may have a maximum of three redirect options. In most cases the first option will be the called number plus two additional options. If the customer chooses to use all three options for redirecting, calls will never be directed to the actual number called.
3. Each group must have the same options in each of the selections. The actual telephone numbers that the calls are being redirected to do not have to be the same. For all optional features, the telephone number that the calls are redirected to may be different.
4. Suspension of service, either full or partial of Select Call Routing Service is not permitted.
5. Should the customer opt to redirect calls to an intra/interLATA exchange telephone number, the customer will be responsible for the selection of the interexchange carrier and all associated rates and charges billed by the interexchange carrier.

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105.4.17 SELECT CALL ROUTING SERVICE

C. Terms and Conditions (Cont'd)

6. The customer is responsible for administration and maintenance of their option selections.
7. The Company will not be responsible for verification or working status of telephone numbers chosen by the customer for their option selections.
8. The customer must forward all telephone numbers in a presegmented group. A group may be a floor, department, building, or some other breakdown other than the whole organization. These groups must be preassigned upon the establishment of the service.
9. Each group may have a maximum of three redirect options: the original telephone number plus up to two additional telephone numbers, each having a different telephone number. The customer may call the Company as frequently as desired to redirect the calls to any of the telephone numbers preassigned.
10. Caller Recognition Routing may not be used to pass the calling party's telephone number to the customer.

D. Enhancements

1. Caller Recognition Routing

Caller Recognition Routing allows the customer to redirect an incoming call based upon the telephone number of the incoming caller excluding prefix only and ZIP code. This will allow the customer to direct particular callers to specific telephone numbers based upon their telephone number. Calls cannot be redirected based solely upon telephone prefixes or ZIP codes. If an incoming caller's telephone number is on the list, the call will be redirected to a preselected telephone number.

The customer may have as many telephone numbers as desired on the list. They are allowed up to 50 numbers for a standard configuration. They will be billed for each additional 100 telephone numbers or fraction thereof. Caller Recognition Routing may be used as option one, two or three and can be used for all three options, if needed.

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105.4.17 SELECT CALL ROUTING SERVICE

D. Enhancements (Cont'd)

2. Percentage Routing

The customer may choose several percentages, but the total must always equal 100%. When Percentage Routing is activated, the customer may direct 33% of the incoming calls to location A, 33% to location B, and 34% to location C. The Percentage Routing feature may be used for all three option selections.

E. Rates and Charges - General

1. Select Call Routing Service

Rates and charges specified for Select Call Routing Service are in addition to the regular rates and charges for the services with which Select Call Routing Service is associated.

2. Establishing Service

A nonrecurring charge will apply for Select Call Routing Service. This charge will not apply again unless the customer cancels the service and reestablishes Select Call Routing Service at a later date.

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105.4 PREMIUM EXCHANGE SERVICES

105.4.17 SELECT CALL ROUTING SERVICE

E. Rates and Charges - General (Cont'd)

3. Rearrangements

A subsequent nonrecurring charge will apply to each subsequent rearrangement. Each change to a telephone number will result in a nonrecurring charge. For example, (215) 353-1354 is presently programmed to redirect to (215) 555-1234, but is changed to redirect to (717) 553-6767. A number that is moved from one group to another group will incur a nonrecurring charge. Each telephone number added to an existing option selection will incur a nonrecurring charge.

4. Percentage Routing

A nonrecurring charge will apply at the time of the establishment of Percentage Routing. For changes made by the Company on behalf of the customer, a rearrangement charge will apply.

5. Caller Recognition Routing

A nonrecurring charge will apply to the first 50 telephone numbers listed for Caller Recognition Routing. Each additional 100 telephone numbers, or fraction thereof, will incur a nonrecurring charge.

6. Groups

There will be no initial charges for the original primary group. Additional groups will be charged a nonrecurring charge. Additional groups established subsequent to the initial installation will be charged a nonrecurring charge.

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105.4 PREMIUM EXCHANGE SERVICES

105.4.17 SELECT CALL ROUTING SERVICE (Cont'd)

F. Rates and Charges

	USOC	NONRECURRING CHARGE	
		MAXIMUM	CURRENT
1. Select Call Routing Service			
• Standard Configuration[1]	R8SSX	\$100.00	\$ 50.00
• Custom Configuration[1]	R8SCX	450.00	225.00
• Per service request[2]	SEPRE	30.00	15.00
• Per business exchange access line and non-DID PBX trunk equipped	R8SBX	8.00	4.00
• Per account	R8SAX	—	—
• PBX DID numbers, per number equipped[3]	R8SPN	8.00	4.00
2. Rearrangement[4]			
• Per number changed/moved/deleted	NR9EU	5.00	2.50

[1] Only applies on initial installation or change from Standard Configuration to Custom Configuration.

[2] Applies only when adding Select Call Routing service to a line.

[3] Requires a minimum of one PBX trunk for every six numbers equipped.

[4] When a group rearrangement charge applies, the per number change charge will not apply to numbers changed within that group.

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105.4 PREMIUM EXCHANGE SERVICES

105.4.17 SELECT CALL ROUTING SERVICE

F. Rates and Charges (Cont'd)

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
1. Select Call Routing Service			
• Standard Configuration[1]	R8SSX	—	—
• Custom Configuration[1]	R8SCX	—	—
• Per service request[2]	SEPRE	—	—
• Per business exchange access line and non-DID PBX trunk equipped	R8SBX	\$ 17.85	\$ 5.95
• Per account	R8SAX	150.00	50.00
• PBX DID numbers, per number equipped[3]	R8SPN	1.50	0.50
2. Rearrangement[4]			
• Per number changed/moved/ deleted	NR9EU	—	—

[1] Only applies on initial installation or change from Standard Configuration to Custom Configuration.

[2] Applies only when adding Select Call Routing service to a line.

[3] Requires a minimum of one PBX trunk for every six numbers equipped.

[4] When a group rearrangement charge applies, the per number change charge will not apply to numbers changed within that group.

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105.4 PREMIUM EXCHANGE SERVICES

105.4.17 SELECT CALL ROUTING SERVICE

F. Rates and Charges (Cont'd)

	USOC	NONRECURRING CHARGE	
		MAXIMUM	CURRENT
3. Partitions/Groups[1,2]			
• Standard Configuration, per group	R8GPG	\$ 50.00	\$ 25.00
• Custom Configuration, per group	R8YPG	260.00	130.00
	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Standard Configuration, per group	R8GPG	—	—
• Custom Configuration, per group	R8YPG	—	—

[1] When a group rearrangement charge applies, the per number change charge will not apply to numbers changed within that group.

[2] Does not apply to first group on initial installation.

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105.4 PREMIUM EXCHANGE SERVICES

105.4.17 SELECT CALL ROUTING SERVICE

F. Rates and Charges (Cont'd)

	USOC	NONRECURRING CHARGE	
		MAXIMUM	CURRENT
4. Enhancements			
• Percentage Routing, activation charge, per number	R8PPN	\$ 4.00	\$ 2.00
• Percentage Routing rearrangement charge, per group, per rearrangement[1]			
- Standard Configuration	NR9E9	80.00	40.00
- Custom Configuration	NR9E3	210.00	105.00

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[1] When a group rearrangement charge applies, the per number changed charge will not apply to numbers changed within that group.

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105.4 PREMIUM EXCHANGE SERVICES

105.4.17 SELECT CALL ROUTING SERVICE

F.4. (Cont'd)

	USOC	NONRECURRING CHARGE	
		MAXIMUM	CURRENT
• Caller Recognition Routing activation charge, per group			
- First 1-50 telephone numbers			
- Standard Configuration	R8B1X	\$ 80.00	\$ 40.00
- Custom Configuration	R8B1C	320.00	160.00
- Each additional 100 telephone numbers or fraction thereof, Standard and Custom Configuration	R8BAX	40.00	20.00
- Add, delete, or change pre-screened numbers, per occurrence	REANK	13.00	6.50

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105. OBSOLETE EXCHANGE SERVICES

105.6 JOINT USER SERVICE

A. Description

Business exchange service is normally furnished for the exclusive use of a customer, and/or employees, agents, or representatives. Joint use allows other individuals, firms, or corporations to share the customer's service. This service is not to be used in lieu of the Resale/Sharing Section, 5.10, preceding.

Joint User Service, as of April 29, 1985, will be allowed only for customer's having 6 lines and/or trunks or less. If customers with six lines and/or trunks or less resell said service they will be required to comply with the resale/sharing provisions of 5.10, preceding.

B. Terms and Conditions

1. The primary customer designates the joint users.
2. Joint User Service can be associated with business individual line or PBX Service.
3. Applications for Joint User Service and for service, equipment or facility changes in connection therewith must be executed by the customer who is responsible for payment of all charges incurred.
4. Total charge for telephone service, allocated by the primary customer among the users, cannot exceed the Company's total charges to the customer.
5. No special or distinctive arrangements are provided to signal the joint user of the primary customer's service.
6. For Joint User Service where the listing appears in the directory, both the initial and subsequent contract periods will be coexistent with the directory period. Also see 5.7.1.D.1., preceding.
7. Joint User Service is automatically discontinued when:
 - The primary customer's service is terminated.
 - The primary customer notifies the Company that the joint user no longer shares the service and the minimum service period has been satisfied.

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105.6 JOINT USER SERVICE

B. Terms and Conditions (Cont'd)

8. A joint user is entitled to one listing in the alphabetical Company directory of the exchange where service is being provided. The listing may be that of the primary service facility or a *DID* number subject to terms and conditions specified in 5.7.1, preceding.
9. Joint User Service is billed from the day following the effective date of the service order.
10. Joint users of a customer's telephone service must have the option of obtaining telephone service directly from the Company.

C. Monthly Rates

1. The following nonrecurring charge applies to establish or change Joint User Service.

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Flat Rate Service			
- Individual	JUF	\$50.64	\$16.88
- Individual line, with hunting	JND	62.64	20.88

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105. OBSOLETE EXCHANGE SERVICES

105.7 DIRECTORY SERVICES

105.7.1 LISTING SERVICES[1]

A. Definitions

1. Business Internet Listings

a. E-Mail Address Listing

Identifies the customer's electronic mail (E-Mail) address used to send and receive mail on a computer. An example of a standard E-Mail address is: userid@qwest.com.

b. Uniform Resource Locator (URL) Address Listing

Identifies the customer's URL address used to identify resources on the Internet's World Wide Web. An example of a standard URL is: http://www.qwest.com.

c. E-mail/URL Address Listing Package

Discounted monthly rate for E-mail Address Listing and URL Address Listing on the same account.

B. Rates and Charges

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• E-mail Address Listing, each - Business	EM6	\$ 9.00	\$3.00
• URL Address Listing, each - Business	NL1	9.00	3.00
• Listing Packages E-mail/URL Address Listing, each - Business	L9GEU	15.00	5.00

[1] A Basket 2 Service. See Preface Page 1, preceding.

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105. OBSOLETE EXCHANGE SERVICES

105.9 PACKAGED SERVICES

105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

A. CUSTOMCHOICE

1. Description

CUSTOMCHOICE is a package of features available to residential customers in conjunction with an additional or individual flat rate access line. Residence customers subscribing to the package are entitled to unlimited use of the services/features specified below:

- Anonymous Call Rejection
- Call Following (Remote Access Forwarding)
- Call Forwarding
 - Busy Line (expanded)
 - Busy Line (overflow)
 - Busy Line/Don't Answer (expanded)
 - Busy Line (overflow)/Don't Answer
 - Busy Line (programmable)
 - Don't Answer
 - Don't Answer (expanded)
 - Don't Answer (programmable)
 - Variable
- Call Rejection
- Call Waiting
- Call Waiting ID
- Caller ID - Name and Number
- Continuous Redial
- Custom Ringing Service
- Do Not Disturb
- Easy Access
- Last Call Return
- Long Distance Alert
- Message Waiting Indication
- Non-listed Service Listing
- Priority Call
- Selective Call Forwarding
- Speed Calling - 8 Number
- Speed Calling - 30 Number
- Talking Call Waiting
- Three-way Calling
- QWEST Receptionist - Name and Number

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105. OBSOLETE EXCHANGE SERVICES

105.9 PACKAGED SERVICES

105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

A. *CUSTOMCHOICE* (Cont'd)

2. Terms and Conditions

A customer may select an unlimited number of compatible services or features from the list in 105.9.1.A.1., preceding. All terms and conditions specified elsewhere for the respective services/features requested as part of this service shall apply.

3. Rates and Charges

- a. The monthly rates, following, must be and may only be applied in addition to the rates specified in 5.2.4 of the Exchange and Network Services Price Cap Tariff or 5.2.4, preceding, for residence individual or additional line flat rate service. Where applicable, incremental charges specified in 5.1 of the Exchange and Network Services Price Cap Tariff, apply.
- b. Existing *CUSTOMCHOICE* customers cannot take advantage of promotions for *CUSTOMCHOICE* or any of the services/features specified in 105.9.1.A.1., preceding, unless specifically allowed by the terms and conditions of the promotion.
- c. Existing *CUSTOMCHOICE* customers may add or change features within the obsolete *CUSTOMCHOICE* package while the service remains at the same address for the same customer.
- d. *CUSTOMCHOICE* will be provided at the following rates:

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Per individual flat rate residence line	PGOCC	[1]	\$18.77
• Per additional flat rate residence line	PGOCA	[1]	18.95

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[1] The maximum rate shall be no higher than the sum of the highest rate(s) for the a-la-carte services/features available in the package.

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105. OBSOLETE EXCHANGE SERVICES

105.9 PACKAGED SERVICES

105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE (Cont'd)

B. SELECTPAK

1. **SELECTPAK** with Call Waiting is a package of features available to residential customers in conjunction with an additional or individual flat rate access line. Residence customers subscribing to the package are entitled to unlimited use of the services/features specified below:

- Anonymous Call Rejection
- Call Waiting
- Continuous Redial
- Last Call Return
- Three-Way Calling

In addition to the standard features, a customer may select one or more of the following optional features:

- Call forwarding-Variable
- Do Not Disturb
- Non-listed Service Listing
- Priority Call
- Talking Call Waiting

2. **SELECTPAK** with Caller ID is a package of features available to residential customers in conjunction with an additional or individual flat rate access line. Residence customers subscribing to the package are entitled to unlimited use of the services/features specified below:

- Anonymous Call Rejection
- Call Forwarding-Variable
- Caller Identification-Name and Number
- Continuous Redial
- Last Call Return
- Priority Call
- Three-Way Calling

3. **Terms and Conditions**

A customer is automatically provided with all of the standard services or features from the list in 105.9.B.1. or 2., preceding. All terms and conditions specified elsewhere for the respective services/features requested as part of this service shall apply.

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105.9 PACKAGED SERVICES

105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

B. *SELECTPAK* (Cont'd)

4. Rates and Charges

- a. The monthly rates, following, must be and may only be applied in addition to the rates specified in 5.2.4 of the Exchange and Network Services Price Cap Tariff or 5.2.4, preceding, for residence individual or additional line flat rate service. Where applicable, incremental charges specified in 5.1 of the Exchange and Network Services Price Cap Tariff, apply.
- b. Existing *SELECTPAK* customers cannot take advantage of promotions for *SELECTPAK* or any of the services/features specified in 105.9.1.B.1. or 2., preceding, unless specifically allowed by the terms and conditions of the promotion.
- c. Existing *SELECTPAK* customers may add or change optional features at no charge within the obsolete *SELECTPAK* package while the service remains at the same address for the same customer.
- d. *SELECTPAK* will be provided at the following rates. Customers may add additional optional features within the package at no extra charge.

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• <i>SELECTPAK</i> with Call Waiting per individual flat rate residence line	PGOVC	[1]	\$12.77
• <i>SELECTPAK</i> with Call Waiting per additional flat rate residence line	PGOVC	[1]	15.95
• <i>SELECTPAK</i> with Caller ID per individual flat rate residence line	PGOVP	[1]	10.77
• <i>SELECTPAK</i> with Caller ID per additional flat rate residence line	PGOVP	[1]	13.95

[1] The maximum rate shall be no higher than the sum of the highest rates provided for la-carte services/features available in the package.

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105.9 PACKAGED SERVICES

105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE (Cont'd)

C. Two-line *CUSTOMCHOICE*

1. Description

Two-line *CUSTOMCHOICE* is a package of features available to residential customers in conjunction with an additional and individual flat rate access line. Residence customers subscribing to the package are entitled to unlimited use of the services/features specified below:

- Anonymous Call Rejection
- Call Following (Remote Access Forwarding)
- Call Forwarding
 - Busy Line (expanded)
 - Busy Line (overflow)
 - Busy Line/Don't Answer (expanded)
 - Busy Line (overflow)/Don't Answer
 - Busy Line (programmable)
 - Don't Answer
 - Don't Answer (expanded)
 - Don't Answer (programmable)
 - Variable
- Call Rejection
- Call Waiting
- Call Waiting ID
- Caller ID - Name and Number
- Continuous Redial
- Custom Ringing Service
- Do Not Disturb
- Easy Access
- Last Call Return
- Long Distance Alert
- Message Waiting Indication
- Non-listed Service Listing
- Priority Call
- Selective Call Forwarding
- Speed Calling - 8 Number
- Speed Calling - 30 Number
- Talking Call Waiting
- Three-way Calling
- *QWEST* Receptionist - Name and Number

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105.9 PACKAGED SERVICES

105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

C. Two-line *CUSTOMCHOICE* (Cont'd)

2. Terms and Conditions

A customer may select an unlimited number of compatible services or features from the list in 105.9.1.C.1., preceding. All features selected must be provided on the same line. Customers may subscribe to other packages and a la carte features on the second line at the appropriate rates. Customers wishing to have *CUSTOMCHOICE* features on both lines must subscribe to *CUSTOMCHOICE* at the rates specified in 105.9.1.A., preceding.

3. Rates and Charges

- a. The monthly rates, following, must be and may only be applied in addition to the rates specified in 5.2.4 of the Exchange and Network Services Price Cap Tariff and 5.2.4, preceding, for residence individual and additional line flat rate service. Where applicable, incremental charges specified in 5.1 of the Exchange and Network Services Price Cap Tariff, apply.
- b. Existing Two-line *CUSTOMCHOICE* customers cannot take advantage of promotions for Two-line *CUSTOMCHOICE* or any of the services/features specified in 105.9.1.D.1., preceding, unless specifically allowed by the terms and conditions of the promotion.
- c. Existing Two-line *CUSTOMCHOICE* customers may add or change features within the obsolete Two-line *CUSTOMCHOICE* package while the service remains at the same address for the same customer.
- d. Two-line *CUSTOMCHOICE* will be provided at the following rate:

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Per individual and flat rate residence line	PGOCG	[1]	\$15.77

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- [1] The maximum rate shall be no higher than the sum of the highest rate(s) for the a-la-carte services/features available in the package.

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105.9 PACKAGED SERVICES

105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE (Cont'd)

D. POPULARCHOICE

1. Description

POPULARCHOICE is a package of features available to residential customers in conjunction with an individual flat rate or additional flat rate access line. Residence customers subscribing to the package are entitled to unlimited use of the services/features specified below:

- Anonymous Call Rejection
- Call Forwarding
 - Busy Line/Don't Answer (expanded)
 - Busy Line (overflow)/Don't Answer
 - Variable
- Call Rejection
- Call Waiting
- Call Waiting ID
- Caller ID - Name and Number
- Continuous Redial
- Easy Access
- Last Call Return
- Long Distance Alert
- Message Waiting Indication - Audible
- Message Waiting Indication - Audible/Visual
- Non-listed Service Listing
- *SECURITY SCREEN*
- Talking Call Waiting
- Three-way Calling
- *QWEST* Receptionist - Name and Number
- Voice Messaging Service[1]

2. Terms and Conditions

A customer may select an unlimited number of compatible services or features from the list in 105.9.1.D.1., preceding. All terms and conditions specified elsewhere for the respective services/features requested as part of this service shall apply.

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[1] Service found in 10.12.1 of the Exchange and Network Services Catalog.

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105. OBSOLETE EXCHANGE SERVICES

105.9 PACKAGED SERVICES

105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

D. POPULARCHOICE (Cont'd)

3. Rates and Charges

- a. The monthly rates, following, must be and may only be applied in addition to the rates specified in 5.2.4 of the Exchange and Network Services Price Cap Tariff or 5.2.4, preceding, for residence individual or additional line flat rate service. Where applicable, incremental charges specified in 5.1 of the Exchange and Network Services Price Cap Tariff, apply.
- b. Existing *POPULARCHOICE* customers cannot take advantage of promotions for *POPULARCHOICE* or any of the services/features specified in 105.9.1.D.1., preceding, unless specifically allowed by the terms and conditions of the promotion.
- c. Existing *POPULARCHOICE* customers may add or change features within the obsolete *POPULARCHOICE* package while the service remains at the same address for the same customer.
- d. *POPULARCHOICE* will be provided at the following rate:

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Per individual flat rate residence line with Voice Messaging Service	PGOP7	[1]	\$20.77
• Per additional flat rate residence line with Voice Messaging Service	PGOP7	[1]	23.95
• Per individual flat rate residence line without Voice Messaging Service	PGOPX	[1]	20.77
• Per additional flat rate residence line without Voice Messaging Service	PGOPX	[1]	23.95

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- [1] The maximum rate shall be no higher than the sum of the highest rate(s) for the a-la-carte services/features available in the package.

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105.9 PACKAGED SERVICES

105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE (Cont'd)

E. Two-line *POPULARCHOICE*

1. Description

Two-line *POPULARCHOICE* is a package of features available to residential customers in conjunction with an individual flat rate and additional flat rate access line. Residence customers subscribing to the package are entitled to unlimited use of the services/features specified below:

- Anonymous Call Rejection
- Call Forwarding
 - Busy Line/Don't Answer (expanded)
 - Busy Line (overflow)/Don't Answer
 - Variable
- Call Rejection
- Call Waiting
- Call Waiting ID
- Caller ID - Name and Number
- Continuous Redial
- Easy Access
- Last Call Return
- Long Distance Alert
- Message Waiting Indication - Audible
- Message Waiting Indication - Audible/Visual
- Non-listed Service Listing
- *SECURITY SCREEN*
- Talking Call Waiting
- Three-way Calling
- *QWEST* Receptionist - Name and Number
- Voice Messaging Service[1]

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[1] Service found in 10.12.1 of the Exchange and Network Services Catalog.

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105.9 PACKAGED SERVICES

105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

E. Two-line *POPULARCHOICE* (Cont'd)

2. Terms and Conditions

A customer may select an unlimited number of compatible services or features from the list in 105.9.1.E.1., preceding. All features selected must be provided on the same line. Customers may subscribe to other packages and a la carte features on the second line at the appropriate rates. Customers wishing to have *POPULARCHOICE* features on both lines must subscribe to *POPULARCHOICE* at the rates specified in 105.9.1.D., preceding.

3. Rates and Charges

- a. The monthly rates, following, must be and may only be applied in addition to the rates specified in 5.2.4 of the Exchange and Network Services Price Cap Tariff and 5.2.4, preceding, for residence individual and additional line flat rate service. Where applicable, incremental charges specified in 5.1 of the Exchange and Network Services Price Cap Tariff, apply.
- b. Existing Two-line *POPULARCHOICE* customers cannot take advantage of promotions for Two-line *POPULARCHOICE* or any of the services/features specified in 105.9.1.E.1., preceding, unless specifically allowed by the terms and conditions of the promotion.
- c. Existing Two-line *POPULARCHOICE* customers may add or change features within the obsolete Two-line *POPULARCHOICE* package while the service remains at the same address for the same customer.
- d. Two-line *POPULARCHOICE* will be provided at the following rate:

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Per individual and additional flat rate residence line with Voice Messaging Service	PGOP8	[1]	\$18.77
• Per individual and additional flat rate residence line without Voice Messaging Service	PGOPY	[1]	18.77

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- [1] The maximum rate shall be no higher than the sum of the highest rate(s) for the a la-carte services/features available in the package.

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105. OBSOLETE EXCHANGE SERVICES

105.9 PACKAGED SERVICES

105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE (Cont'd)

F. *CUSTOMCHOICE-COMplete*

1. Description

CUSTOMCHOICE-COMplete is a package of features available to residential customers in conjunction with an additional or individual flat rate access line. Residence customers subscribing to the package are entitled to unlimited use of the services/features specified for *CUSTOMCHOICE* found in 105.9.1.A.1., preceding, and the following services/features specified below:

- *LINE-BACKER*[1]
- *SECURITY SCREEN*
- Voice Messaging Service[2]

2. Terms and Conditions

A *CUSTOMCHOICE-COMplete* customer may select an unlimited number of compatible *CUSTOMCHOICE* services or features found in 105.9.1.A.1., as well as those listed in 105.9.1.F.1, preceding. All terms and conditions specified elsewhere for the respective services/features requested as part of this service shall apply.

[1] Service found in 13.3, following.

[2] Service found in 10.12.1 of the Exchange and Network Services Catalog.

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F. *CUSTOMCHOICE-COMplete* (Cont'd)

3. Rates and Charges

- a. The monthly rates, following, must be and may only be applied in addition to the rates specified in 5.2.4 of the Exchange and Network Services Price Cap Tariff or 5.2.4, preceding, for residence individual or additional line flat rate service. Where applicable, incremental charges specified in 5.1 of the Exchange and Network Services Price Cap Tariff, apply.
- b. Existing *CUSTOMCHOICE-COMplete* customers cannot take advantage of promotions for *CUSTOMCHOICE-COMplete* or any of the services/features specified for *CUSTOMCHOICE* in 105.9.1.A.1., or in 105.9.1.F.1., preceding, unless specifically allowed by the terms and conditions of the promotion.
- c. Existing *CUSTOMCHOICE-COMplete* customers may add or change features within the obsolete *CUSTOMCHOICE-COMplete* package while the service remains at the same address for the same customer.
- d. *CUSTOMCHOICE-COMplete* will be provided at the following rates:

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Per individual flat rate residence line with Voice Messaging Service	PGOC7	[1]	\$25.77
• Per additional flat rate residence line with Voice Messaging Service	PGOC7	[1]	28.95
• Per individual flat rate residence line without Voice Messaging Service	PGOCX	[1]	25.77
• Per additional flat rate residence line without Voice Messaging Service	PGOCX	[1]	28.95

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[1] The maximum rate shall be no higher than the sum of the highest rate(s) for the a-la-carte services/features available in the package.

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105.9 PACKAGED SERVICES

105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE (Cont'd)

G. Two-line *CUSTOMCHOICE-COMplete*

1. Description

Two-line *CUSTOMCHOICE-COMplete* is a package of features available to residential customers in conjunction with an individual flat rate and additional flat rate access line. Residence customers subscribing to the package are entitled to unlimited use of the services/features in Two-line *CUSTOMCHOICE* specified in 105.9.1.C.1., preceding, in addition to the services/features below:

- *LINEBACKER*[1]
- *SECURITY SCREEN*
- Voice Messaging Service[2]

2. Terms and Conditions

- A Two-line *CUSTOMCHOICE-COMplete* customer may select an unlimited number of compatible Two-line *CUSTOMCHOICE* services or features found in 105.9.1.C.1. as well as those in 105.9.1.G., preceding. All terms and conditions specified elsewhere for the respective services/features requested as part of this service shall apply. Customers wishing to have *CUSTOMCHOICE-COMplete* features on both lines must subscribe to *CUSTOMCHOICE-COMplete* at the rates specified in 105.9.1.C., preceding.
- LINEBACKER* will be provided on both lines if the customer selects that service.

[1] Service found in 13.3, following.

[2] Service found in 10.12.1 of the Exchange and Network Services Catalog.

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105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

G. Two-line *CUSTOMCHOICE-COMplete* (Cont'd)

3. Rates and Charges

- a. The monthly rates, following, must be and may only be applied in addition to the rates specified in 5.2.4 of the Exchange and Network Services Price Cap Tariff and 5.2.4, preceding, for residence individual and additional line flat rate service. Where applicable, incremental charges specified in 5.1 of the Exchange and Network Services Price Cap Tariff, apply.
- b. Existing Two-line *CUSTOMCHOICE-COMplete* customers cannot take advantage of promotions for Two-line *CUSTOMCHOICE-COMplete* or any of the Two-line *CUSTOMCHOICE* services/features specified in 105.9.1.C.1, or in 105.9.1.G.1, preceding, unless specifically allowed by the terms and conditions of the promotion.
- c. Existing Two-line *CUSTOMCHOICE-COMplete* customers may add or change features within the obsolete Two-line *CUSTOMCHOICE-COMplete* package while the service remains at the same address for the same customer.
- d. Two-line *CUSTOMCHOICE-COMplete* will be provided at the following rate:

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Per individual and additional flat rate residence line with Voice Messaging Service	PGOC8	[1]	\$25.77
• Per individual and additional flat rate residence line without Voice Messaging Service	PGOCY	[1]	\$25.77

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[1] The maximum rate shall be no higher than the sum of the highest rate(s) for the a-la-carte services/features available in the package.

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105.9 PACKAGED SERVICES

105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE (Cont'd)

H. *VALUECHOICE*

VALUECHOICE is obsolete and is not available to new customers after August 16, 2004.

1. Description

- a. *VALUECHOICE* is a package of services/features available to residential customers in conjunction with an individual flat rate or additional flat rate access line. Residence customers subscribing to the package are entitled to unlimited use of the services/features listed below:

Standard Services/Features:

- Anonymous Call Rejection
 - Call Forwarding - Variable
 - Call Waiting or Call Waiting ID
 - Caller Identification - Name and Number
 - Long Distance Alert
 - Three-Way Calling
- b. In addition to the standard features, a customer may select one or more of the following optional features:
- Call Forwarding
 - Busy Line/Don't Answer (Expanded)
 - Busy Line (Overflow)/Don't Answer
 - Message Waiting Indication
 - Audible
 - Audible/Visual
 - Visual
- c. In addition to the standard and optional features, a customer may select the following optional package of services.
- *PRIVACYPAK*
 - Call Rejection
 - Non-listed Service Listing
 - *SECURITY SCREEN*
 - Selective Call Waiting

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105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

H. *VALUECHOICE* (Cont'd)

2. Terms and Conditions

All terms and conditions specified elsewhere for the respective services/features as part of this service shall apply.

3. Rates and Charges

- a. The monthly rates, following, must be and may only be applied in addition to the rates specified in 5.2.4 of the Exchange and Network Services Price Cap Tariff or 5.2.4, preceding, for residence individual or additional line flat rate service. Where applicable, incremental charges specified in 5.1 of the Exchange and Network Services Price Cap Tariff, apply.
- b. Existing *VALUECHOICE* customers cannot take advantage of promotions for *VALUECHOICE* unless specifically allowed by the terms and conditions of the promotion.
- c. Existing *VALUECHOICE* customers may add or change features within the obsolete *VALUECHOICE* and optional packages at no charge while the service remains at the same address for the same customer.
- d. *VALUECHOICE* and optional packages will be provided at the following rate.

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Per individual flat rate residence line	PCV6X	[1]	\$11.81
• Per additional flat rate residence line	PCV6X	[1]	14.99
• Optional <i>PRIVACYPAK</i>	FFKX2	[1]	5.00

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[1] The maximum rate shall be no higher than the sum of the highest rate(s) for the a-la-carte services/features available in the package.

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105.9 PACKAGED SERVICES

105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE (Cont'd)

I. Two-line *VALUECHOICE*

Two-line *VALUECHOICE* is obsolete and is not available to new customers after August 16, 2004.

1. Description

- a. Two-line *VALUECHOICE* is a package of services/features available to residential customers in conjunction with an individual flat rate and additional flat rate access line. Residence customers subscribing to the package are entitled to unlimited use of the services/features listed below:

Standard Services/Features:

- Anonymous Call Rejection
- Call Forwarding - Variable
- Call Waiting or Call Waiting ID
- Caller Identification - Name and Number
- Long Distance Alert
- Three-Way Calling

- b. In addition to the standard features, a customer may select one or more of the following optional features:

- Call Forwarding
 - Busy Line/Don't Answer (Expanded)
 - Busy Line (Overflow)/Don't Answer
- Message Waiting Indication
 - Audible
 - Audible/Visual
 - Visual

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I.1. (Cont'd)

- c. In addition to the standard and optional features, a customer may select the following optional package of services.

- *PRIVACYPAK*
 - Call Rejection
 - Non-listed Service Listing
 - *SECURITY SCREEN*
 - Selective Call Waiting

2. Terms and Conditions

- a. All terms and conditions specified elsewhere for the respective services/features as part of this service shall apply.
- b. A customer may select an unlimited number of compatible features or the optional Privacy package from the list in 105.9.1.I.1., preceding. All features selected must be provided on the same line. Customers may subscribe to other packages and a la carte features on the second line at the appropriate rates. Customers wishing to have *VALUECHOICE* features or the optional *PRIVACYPAK* on both lines must subscribe to *VALUECHOICE* at the rates specified in 105.9.1.H., preceding.

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105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

I. Two-line *VALUECHOICE* (Cont'd)

3. Rates and Charges

- a. The monthly rates, following, must be and may only be applied in addition to the rates specified in 5.2.4 of the Exchange and Network Services Price Cap Tariff and 5.2.4, preceding, for residence individual and additional line flat rate service. Where applicable, incremental charges specified in 5.1 of the Exchange and Network Services Price Cap Tariff, apply.
- b. Existing Two-line *VALUECHOICE* customers cannot take advantage of promotions for Two-line *VALUECHOICE* unless specifically allowed by the terms and conditions of the promotion.
- c. Existing Two-line *VALUECHOICE* customers may add or change features within the obsolete Two-line *VALUECHOICE* and optional packages at no charge while the service remains at the same address for the same customer.
- d. Two-line *VALUECHOICE* and optional packages will be provided at the following rate.

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Per individual and additional flat rate residence line	PGOVB	[1]	\$11.81
• Optional <i>PRIVACYPAK</i>	FFKX2	[1]	5.00

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[1] The maximum rate shall be no higher than the sum of the highest rate(s) for the a-la-carte services/features available in the package.

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105. OBSOLETE EXCHANGE SERVICES

105.9 PACKAGED SERVICES

105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE (Cont'd)

J. QWEST CHOICE Home

QWEST CHOICE Home in this configuration is obsolete and is not available to new customers after August 16, 2004.

1. Description

QWEST CHOICE Home is a package of features available to residential customers in conjunction with an individual flat rate or additional flat rate access line. Residence customers subscribing to the package will automatically be provided with *LINEBACKER* Service on their line and are entitled to choose three services/features from the following list in their package.

a. Standard Features

- Caller ID Family
 - Anonymous Call Rejection
 - Caller ID – Name and Number
 - *SECURITY SCREEN*
- Call Forwarding Busy Line/Don't Answer
- Call Forwarding Family
 - Call Following
 - Call Forwarding Variable
 - Selective Call Forwarding
- Call Rejection
- Call Waiting Family
 - Call Waiting
 - Call Waiting ID
 - Selective Call Waiting
 - Long Distance Alert
 - Talking Call Waiting
- Custom Ringing
- Directory Assistance (6 calls above allowance)
- Easy Access
- Last Call Return
- Message Waiting Indication – Audible or Audible/Visual
- Three-Way Calling
- Voice Messaging Service

- b. In addition to choosing three services or features from the list in 105.9.1.J.1., preceding, a customer may select one or more additional services or features from the list in 105.9.1.J.1., preceding, at rates and charges specified elsewhere. Directory Assistance and Voice Messaging cannot be selected as additional services or features.

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J. QWEST CHOICE Home (Cont'd)

2. Terms and Conditions

- a. All terms and conditions specified elsewhere for the respective services/features requested as part of this package shall apply.
- b. A customer may choose one or more of the features in the Caller ID Family as one of their selections. A customer choosing Security Screen must also choose Caller ID - Name and Number.
- c. A customer may choose one or more compatible features in the Call Forwarding Family as one of their selections.
- d. A customer may choose Call Waiting, Call Waiting ID or Selective Call Waiting from the Call Waiting Family as one of their selections. They may also add Talking Call Waiting and/or Long Distance Alert as part of that selection.
- e. A customer choosing Caller ID - Name and Number will automatically be provided with Anonymous Call Rejection.
- f. A customer who chooses Qwest Voice Messaging Service will also be provided with Call Forwarding Busy Line/Don't Answer, Easy Access and Message Waiting Indication as part of their Voice Messaging Service selection. A customer who wishes to use another provider's Voice Messaging Service will be provided with Call Forwarding Busy/Don't Answer, Easy Access and Message Waiting Indication and it will not be counted as one of their three selections of features/services.
- g. All services or features selected in the package can only be provided where technically available and compatible with other features the customer may choose to order.

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J. QWEST CHOICE Home (Cont'd)

3. Rates and Charges

- a. The monthly rates, following, must be and may only be applied in addition to the rates specified in 5.2.4 of the Exchange and Network Services Price Cap Tariff or 5.2.4, preceding, for residence individual or additional line flat rate service. Where applicable, incremental charges specified in 5.1 of the Exchange and Network Services Price Cap Tariff, apply.
- b. Existing QWEST CHOICE Home customers cannot take advantage of promotions for QWEST CHOICE Home or any of the service/feature specified in 105.9.1.J.1., preceding, unless specifically allowed by the terms and conditions of the promotion.
- c. Existing QWEST CHOICE Home customers may add or change features within the obsolete QWEST CHOICE Home Services specified in 105.9.1.J.1., preceding, without a nonrecurring charge while the service remains at the same address for the same customer
- d. Existing QWEST CHOICE Home customers may add or change features as specified in 105.9.1.J.1.b., preceding, and the discounted features will apply where appropriate.
- e. Recurring rates and nonrecurring charges specified elsewhere apply to add or change any feature or service not specified in 105.9.1.J.1., preceding.
- f. QWEST CHOICE Home will be provided at the following rate.

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Per individual flat rate residence line	PGORA	[1]	\$12.81
• Per additional flat rate residence line	PGORA	[1]	15.99

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- [1] The maximum rate shall be no higher than the sum of the highest rate(s) for the a-la-carte services/features available in the package.

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K. *QWEST CHOICE* Two-line Home

QWEST CHOICE Two-line Home in this configuration is obsolete and is not available to new customers after August 16, 2004.

1. Description

QWEST CHOICE Two-line Home is a package of features available to residential customers in conjunction with an individual flat rate and additional flat rate access line. Residence customers subscribing to the package will automatically be provided *LINEBACKER* Service on both lines and are entitled to choose three services/features from the following list in their package.

a. Standard Features

- Caller ID Family
 - Anonymous Call Rejection
 - Caller ID – Name and Number
 - *SECURITY SCREEN*
- Call Forwarding Busy Line/Don't Answer
- Call Forwarding Family
 - Call Following
 - Call Forwarding Variable
 - Selective Call Forwarding
- Call Rejection
- Call Waiting Family
 - Call Waiting
 - Call Waiting ID
 - Selective Call Waiting
 - Long Distance Alert
 - Talking Call Waiting
- Custom Ringing
- Directory Assistance (6 calls above allowance)
- Easy Access
- Last Call Return
- Message Waiting Indication – Audible or Audible/Visual
- Three-Way Calling
- Voice Messaging Service

- b. In addition to choosing three services or features from the list in 105.9.1.K.1., preceding, a customer may select one or more additional services or features from the list in 105.9.1.K.1., preceding, at rates and charges specified elsewhere. Directory Assistance and Voice Messaging cannot be selected as additional services or features.

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K. *QWEST CHOICE* Two-line Home (Cont'd)

2. Terms and Conditions

- a. All terms and conditions specified elsewhere for the respective services/features requested as part of this package shall apply.
- b. A customer may choose one or more of the features in the Caller ID Family as one of their selections. A customer choosing Security Screen must also choose Caller ID - Name and Number.
- c. A customer may choose one or more compatible features in the Call Forwarding Family as one of their selections.
- d. A customer may choose Call Waiting, Call Waiting ID or Selective Call Waiting from the Call Waiting Family as one of their selections. They may also add Talking Call Waiting and/or Long Distance Alert as part of that selection.
- e. A customer choosing Caller ID - Name and Number will automatically be provided with Anonymous Call Rejection.
- f. A customer who chooses Qwest Voice Messaging Service will also be provided with Call Forwarding Busy Line/Don't Answer, Easy Access and Message Waiting Indication as part of their Voice Messaging Service selection. A customer who wishes to use another provider's Voice Messaging Service will be provided with Call Forwarding Busy/Don't Answer, Easy Access and Message Waiting Indication and it will not be counted as one of their three selections of features/services.
- g. All services or features selected in the package can only be provided where technically available and compatible with other features the customer may choose to order.
- h. The three features selected in the package must be provided on the same line. Customers may subscribe to other features or services on the individual or additional line at the appropriate rates. Customers wishing to have *QWEST CHOICE* Home on both lines must subscribe to *QWEST CHOICE* Home on both lines at the rates specified in 105.9.1.J., preceding.

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105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

K. *QWEST CHOICE* Two-line Home (Cont'd)

3. Rates and Charges

- a. The monthly rates, following, must be and may only be applied in addition to the rates specified in 5.2.4 of the Exchange and Network Services Price Cap Tariff and 5.2.4, preceding, for residence individual and additional line flat rate service. Where applicable, incremental charges specified in 5.1 of the Exchange and Network Services Price Cap Tariff, apply.
- b. Existing *QWEST CHOICE* Two-line Home customers cannot take advantage of promotions for *QWEST CHOICE* Two-line Home or any of the service/feature specified in 105.9.1.K.1., preceding, unless specifically allowed by the terms and conditions of the promotion.
- c. Existing *QWEST CHOICE* Two-line Home customers may add or change features within the obsolete *QWEST CHOICE* Two-line Home Services specified in 105.9.1.K.1., preceding, without a nonrecurring charge while the service remains at the same address for the same customer.
- d. Existing *QWEST CHOICE* Two-line Home customers may add or change features as specified in 105.9.1.K.1.b., preceding, and the discounted features will apply where appropriate.
- e. Recurring rates and nonrecurring charges specified elsewhere apply to add or change any feature or service not specified 105.9.1.K.1., preceding.
- f. *QWEST CHOICE* Two-line Home will be provided at the following rates:

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Per individual and additional flat rate residence line	PGORB	[1]	\$12.81

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[1] The maximum rate shall be no higher than the sum of the highest rate(s) for the a-la-carte services/features available in the package.

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L. *PREFERREDCHOICE*

PREFERREDCHOICE is obsolete and is not available to new customers after August 16, 2004.

1. Description

PREFERREDCHOICE is a package of features available to residential customers in conjunction with an individual flat rate or additional flat rate access line. Residence customers subscribing to the package are entitled to unlimited use of the services/features specified below:

a. Standard Features

- Anonymous Call Rejection
- Call Forwarding
 - Busy Line/Don't Answer (expanded)
 - Busy Line (overflow)/Don't Answer
 - Variable
- Call Rejection
- Call Waiting
- Call Waiting ID
- Caller ID - Name and Number
- Continuous Redial
- Easy Access
- Last Call Return
- *LINE-BACKER*[1]
- Long Distance Alert
- Message Waiting Indication – Audible
- Message Waiting Indication – Audible/Visual
- Non-listed Service Listing
- *SECURITY SCREEN*
- Selective Call Waiting
- Talking Call Waiting
- Three-way Calling
- *QWEST* Receptionist - Name and Number
- Voice Messaging Service[2]

[1] Service found in 13.3, following.

[2] Service found in 10.12.1 of the Exchange and Network Services Catalog.

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L.1. (Cont'd)

- b. In addition to the standard features, a customer may select the following optional package of services.

- *CONVENIENCEPAK*
 - Call Following
 - Custom Ringing
 - Do Not Disturb
 - Priority Call
 - Selective Call Forwarding
 - Speed Calling 8
 - Speed Calling 30

2. Terms and Conditions

A customer may select an unlimited number of compatible services or features from the list in 105.9.1.L.1., preceding. All terms and conditions specified elsewhere for the respective services/features requested as part of this service shall apply.

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L. *PREFERREDCHOICE* (Cont'd)

3. Rates and Charges

- a. The monthly rates, following, must be and may only be applied in addition to the rates specified in 5.2.4 of the Exchange and Network Services Price Cap Tariff or 5.2.4, preceding, for residence individual or additional line flat rate service. Where applicable, incremental charges specified in 5.1 of the Exchange and Network Services Price Cap Tariff, apply.
- b. Existing *PREFERREDCHOICE* customers cannot take advantage of promotions for *PREFERREDCHOICE* or any of the services/features specified in 105.9.1.L.1., preceding, unless specifically allowed by the terms and conditions of the promotion.
- c. Existing *PREFERREDCHOICE* customers may add or change features within the obsolete *PREFERREDCHOICE* and optional packages at no charge while the service remains at the same address for the same customer.
- d. *PREFERREDCHOICE* and optional packages will be provided at the following rate.

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Per individual flat rate residence line with Voice Messaging Service	PGOFD	[1]	\$21.81
• Per additional flat rate residence line with Voice Messaging Service	PGOFD	[1]	24.99
• Per individual flat rate residence line without Voice Messaging Service	PGOFE	[1]	21.81
• Per additional flat rate residence line without Voice Messaging Service	PGOFE	[1]	24.99
• Optional <i>CONVENIENCEPAK</i>	FFK7N	[1]	5.00

[1] The maximum rate shall be no higher than the sum of the highest rate(s) for the a-la-carte services/features available in the package.

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105.9 PACKAGED SERVICES

105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE (Cont'd)

M. Two-line *PREFERREDCHOICE*

Two-line *PREFERREDCHOICE* is obsolete and is not available to new customers after August 16, 2004.

1. Description

- a. Two-line *PREFERREDCHOICE* is a package of features available to residential customers in conjunction with an individual flat rate and additional flat rate access line. Residence customers subscribing to the package are entitled to unlimited use of the standard services/features specified below:

- Anonymous Call Rejection
- Call Forwarding
 - Busy Line/Don't Answer (expanded)
 - Busy Line (overflow)/Don't Answer
 - Variable
- Call Rejection
- Call Waiting
- Call Waiting ID
- Caller ID - Name and Number
- Continuous Redial
- Easy Access
- Last Call Return
- *LINE-BACKER*[1]
- Long Distance Alert
- Message Waiting Indication - Audible
- Message Waiting Indication - Audible/Visual
- Non-listed Service Listing
- *SECURITY SCREEN*
- Selective Call Waiting
- Talking Call Waiting
- Three-way Calling
- *QWEST* Receptionist - Name and Number
- Voice Messaging Service[2]

[1] Service found in 13.3, following.

[2] Service found in 10.12.1 of the Exchange and Network Services Catalog.

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M.1. (Cont'd)

- b. In addition to the standard and optional features, a customer may select the following optional package of services.

- **CONVENIENCEPAK**
 - Call Following
 - Custom Ringing
 - Do Not Disturb
 - Priority Call
 - Selective Call Forwarding
 - Speed Calling 8
 - Speed Calling 30

2. Terms and Conditions

A customer may select an unlimited number of compatible features or the optional Privacy package from the list in 105.9.1.M.1., preceding. All features selected must be provided on the same line. Customers may subscribe to other packages and a la carte features on the second line at the appropriate rates. Customers wishing to have **PREFERREDCHOICE** features or the option **CONVENIENCEPAK** on both lines must subscribe to **PREFERREDCHOICE** at the rates specified in 105.9.1.L., preceding.

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M. Two-line *PREFERREDCHOICE* (Cont'd)

3. Rates and Charges

- a. The monthly rates, following, must be and may only be applied in addition to the rates specified in 5.2.4 of the Exchange and Network Services Price Cap Tariff and 5.2.4, preceding, for residence individual and additional line flat rate service. Where applicable, incremental charges specified in 5.1 of the Exchange and Network Services Price Cap Tariff, apply.
- b. Existing Two-line *PREFERREDCHOICE* customers cannot take advantage of promotions for Two-line *PREFERREDCHOICE* or any of the services/features specified in 105.9.1.M.1., preceding, unless specifically allowed by the terms and conditions of the promotion.
- c. Existing Two-line *PREFERREDCHOICE* customers may add or change features within the obsolete *PREFERREDCHOICE* and optional packages at no charge while the service remains at the same address for the same customer.
- d. Two-line *PREFERREDCHOICE* and optional packages will be provided at the following rate.

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Per individual and additional flat rate residence line with Voice Messaging Service	PGOFA	[1]	\$21.81
• Per individual and additional flat rate residence line without Voice Messaging Service	PGOFB	[1]	21.81
• Optional <i>CONVENIENCEPAK</i>	FFK7N	[1]	5.00

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[1] The maximum rate shall be no higher than the sum of the highest rate(s) for the a-la-carte services/features available in the package.

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105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE (Cont'd)

N. Business *CUSTOMCHOICE*

Business *CUSTOMCHOICE* is obsolete and is not available to new customers after April 11, 2005. Customers will be allowed to retain their obsolete packages only as long as they remain at the same location for the same customer.

1. Description

Business *CUSTOMCHOICE* is a package of features available to business customers in conjunction with an additional or individual flat rate access line. Business customers subscribing to the package are entitled to unlimited use of the services/features specified below:

- Anonymous Call Rejection
- Call Forwarding
 - Busy Line (Expanded)
 - Busy Line (External)
 - Busy Line (Overflow)
 - Busy Line/Don't Answer (Expanded)
 - Busy Line (External)/Don't Answer
 - Busy Line (Overflow)/Don't Answer
 - Busy Line (Programmable)
 - Don't Answer
 - Don't Answer (Expanded)
 - Don't Answer (Programmable)
 - Variable
- Call Transfer
- Call Waiting
- Call Waiting ID
- Caller ID Name and Number
- Calling Connection Plans[1]
 - Minutes Free
- Continuous Redial
- Custom Ringing
- Do Not Disturb
- Hunting
- Last Call Return

[1] For Terms and Conditions see 6.3.18, following.

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N.1. (Cont'd)

- Long Distance Alert
- Message Waiting Indication
- Priority Call
- Remote Access Forwarding
- Selective Call Forwarding
- Scheduled Forwarding
- Speed Call - 8 Number
- Speed Call - 30 Number
- Three-Way Calling
- QWEST Receptionist - Name & Number

2. Terms and Conditions

- a. A business customer may select an unlimited number of compatible services or features from the list in 105.9.1.N.1.a., preceding. All terms and conditions specified elsewhere apply for the respective services/features requested as part of this service.
- b. Existing Business *CUSTOMCHOICE* customers cannot take advantage of promotions for Business *CUSTOMCHOICE* or any of the services/features specified in 105.9.1.N.1.a, preceding, unless specifically allowed by the terms and conditions of the promotion.
- c. Business *CUSTOMCHOICE* is subject to a minimum billing period of one month.
- d. The Company may withdraw this offering to customers at any time with appropriate notice.

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N.2. (Cont'd)

- e. The monthly rate for Business *CUSTOMCHOICE* covered under the Rate Stabilization Plan (RSP) is guaranteed against Company initiated increases for the duration of the plan. The minimum RSP term is one year. The maximum RSP term is three years. Customers selecting an RSP will be sent a confirmation outlining the length of the commitment of the RSP and the method of computing the early termination charge. The confirmation will remind customers that the tariff provisions govern and the customer is obligated for the entire RSP commitment period. Rates will begin appearing on the first bill.
- f. Effective April 11, 2005, additional lines may not be added. The Termination Liability will apply on the same terms and conditions for lines installed prior to April 11, 2005.
- g. If the Company terminates the service for cause or the customer terminates the service in whole or in part without cause prior to the expiration date, the customer will pay termination charges. These charges are calculated at 15% of the remaining value of the terminated services over the remaining period, including any services added after the date of the original installation. Additional terms are specified in 2.2.14 of the Exchange and Network Services Price Cap Tariff.
- h. A termination charge will be waived if the customer places an order to discontinue the service and replaces the line(s) within the Qwest region, or subscribes to similarly guaranteed Company services at 115% of the current value of the original commitment.
- i. A termination charge will be waived when customers change to *QWEST CHOICE* Business or *QWEST CHOICE* Business Plus described in 5.9.1, preceding, or the Business Line Volume Purchase Plan described 5.2.13, preceding.

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N. Business *CUSTOMCHOICE* (Cont'd)

3. Rates and Charges

- a. The monthly rates that follow include the rates specified in 5.2.4 of the Exchange and Network Services Price Cap Tariff or 5.2.4, preceding, for business individual or additional line flat rate service. Where applicable, incremental charges specified in 5.1.6 of the Exchange and Network Services Price Cap Tariff, apply.
- b. Existing customers will not incur nonrecurring charges when switching from Business *CUSTOMCHOICE* to basic business line service or *QWEST CHOICE* Business or *QWEST CHOICE* Business Plus in Section 5, preceding.
- c. Existing Business *CUSTOMCHOICE* customers may add or change features within the obsolete Business *CUSTOMCHOICE* package while the service remains at the same address for the same customer.
- d. Business *CUSTOMCHOICE* will be provided at the following rates:

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
(1) Per individual or additional flat rate business line.	PGOCL	[1]	\$54.95
(2) Rate Stability Plan Per individual or additional flat rate business line[2]			
• 1 Year	PGOCN	[1]	47.95
• 2 Year	PGOCO	[1]	45.95
• 3 Year	PGOCQ	[1]	43.95

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- [1] The maximum rate shall be no higher than the sum of the highest rate(s) for the a-la-carte services/features available in the package.
- [2] Customers with service under a standard RSP that expires on or after April 11, 2005, will be billed at the rates and terms associated with the RSP period that they subscribed to until they move, disconnect the service or a change occurs in the rates or terms of the obsolete Business *CUSTOMCHOICE*.

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105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE (Cont'd)

O. *QWEST BUSINESS LINE PLUS*

QWEST BUSINESS LINE PLUS is obsolete and is not available to new customers after April 11, 2005. Customers will be allowed to retain their obsolete packages only as long as service remains at the same location for the same customer.

1. Description

QWEST BUSINESS LINE PLUS is a package of features available to business customers in conjunction with an individual or additional flat rate access line. Business customers subscribing to the package are entitled to the following standard features.

- Call Forwarding-Variable
- Call Transfer/Three-Way Calling

2. Terms and Conditions

- Customers subscribing to *QWEST BUSINESS LINE PLUS* are required to pay the monthly rates for service, whether or not all standard features are activated at initial installation. All terms and conditions specified elsewhere apply for the respective features as part of this service.
- QWEST BUSINESS LINE PLUS* is subject to a minimum billing period of one month.
- All *QWEST BUSINESS LINE PLUS* access lines must be associated with the same customer.
- The Company may withdraw this offering to customers at any time with appropriate notice.
- One primary directory listing is furnished without charge for each *QWEST BUSINESS LINE PLUS*. Directory listings of *QWEST BUSINESS LINE PLUS* may be provided at the regular business additional listing rate as specified in 5.7.1, preceding.
- Intercept Service will be provided on the main listed directory number.
- QWEST BUSINESS LINE PLUS* is not available on Public Communication Service.

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O.2. (Cont'd)

- h. The monthly rate for *QWEST BUSINESS LINE PLUS* covered under the Rate Stabilized Plan (RSP) is guaranteed against Company initiated increases for the duration of the plan. The minimum RSP term is 1 year. The maximum RSP term is 3 years. Customers selecting an RSP will be sent a confirmation outlining the features, the length of the RSP, and the method of computing the early termination charge. The confirmation will remind customers that the tariff provisions govern and the customer is obligated for the entire RSP commitment period. Rates will begin appearing on the first bill.
- i. Effective April 11, 2005, additional lines may not be added. The Termination Liability will apply on the same terms and conditions for lines installed prior to April 11, 2005.
- j. If Qwest terminates the Service(s) for Cause, or if a customer terminates the Services(s) in whole or in part without Cause before the expiration date, the Customer will pay termination charges calculated at 15% of the remaining value of the terminated Services over the remaining Term, including any Services added after the date of this commitment. Additional terms are as specified in 2.2.14 of the Exchange and Network Services Price Cap Tariff.

A termination charge will be waived if the Customer places an order to discontinue the service and replaces the line(s) within the Qwest region or purchases similar guaranteed Qwest services at 115% of the current value of the commitment.

- k. A termination charge will be waived when customers change to *QWEST CHOICE* Business or *QWEST CHOICE* Business Plus described in 5.9.1, preceding, or the Business Line Volume Purchase Plan described 5.2.13, preceding.
- l. Effective April 11, 2005, customers may not move the physical location of all or part of *QWEST BUSINESS LINE PLUS*.

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O. *QWEST BUSINESS LINE PLUS* (Cont'd)

3. Rates and Charges

- a. The monthly rates that follow include business individual flat rate or additional flat rate line service and the standard features. Where applicable, incremental charges specified in 5.1.6 of the Exchange and Network Services Price Cap Tariff, apply.
- b. Existing customers will not incur nonrecurring charges when switching from *QWEST BUSINESS LINE PLUS* to basic business line service or *QWEST CHOICE* Business or *QWEST CHOICE* Business Plus in Section 5, preceding.
- c. Existing *QWEST BUSINESS LINE PLUS* customers may add or change features within the obsolete *QWEST BUSINESS LINE PLUS* package while the service remains at the same address for the same customer. No additional packages may be added.
- d. *QWEST BUSINESS LINE PLUS* will be provided at the following rates:

USOC

- Month-to-Month Line

NLUDE

- Rate Stabilized Line

- 1 Year
- 2 Year
- 3 Year

NLUDY
NLUDZ
NLUDL

NONRECURRING CHARGE
MAXIMUM CURRENT

- Per individual or additional flat rate business line

[1]

\$42.50

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[1] The maximum rate shall be no higher than the sum of the highest rate(s) for the a-la-carte services/features available in the package.

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O.3.d. (Cont'd)

	MAXIMUM MONTHLY RATE MONTH-TO-MONTH	CURRENT MONTHLY RATE MONTH-TO-MONTH
• Per individual or additional flat rate business line	[1]	\$34.96
	MAXIMUM MONTHLY RATE[2]	
	1 YEAR	2 YEAR
• Per individual or additional flat rate business line	[1]	[1]
	CURRENT MONTHLY RATE[2]	
	1 YEAR	2 YEAR
• Per individual or additional flat rate business line	\$30.40	\$28.88

[1] The maximum rate shall be no higher than the sum of the highest rate(s) for the a-la-carte services/features available in the package.

[2] Customers with service under a standard RSP that expires on or after April 11, 2005, will be billed at the rates and terms associated with the RSP period that they subscribed to until they move, disconnect the service or a change occurs in the rates or terms of the obsolete *QWEST BUSINESS LINE PLUS*.

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105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE (Cont'd)

P. *QWEST CHOICE* Business

QWEST CHOICE Business in this configuration is obsolete and is not available to new customers after April 11, 2005. Customers will be allowed to retain their obsolete package only as long as service remains at the same location for the same customer.

1. Description

QWEST CHOICE Business is a package of features available to business customers in conjunction with an individual flat rate or additional flat rate access line. Business customers subscribing to the package will automatically be provided *UNISTAR* Service on their line and are entitled to choose five services/features from the following list in their package.

a. Standard Features

- Caller ID Family
 - Anonymous Call Rejection
 - Caller ID - Name and Number
- Call Forwarding Family
 - Call Forwarding Busy Line
 - Call Forwarding Busy Line/Don't Answer
 - Call Forwarding Don't Answer
 - Call Forwarding Variable
 - Remote Access Forwarding
- Call Transfer
- Call Waiting Family
 - Call Waiting
 - Call Waiting ID
 - Selective Call Waiting
 - Long Distance Alert
- Custom Ringing
- Dial Lock
- Directory Assistance (6 calls above allowance)
- Easy Access
- Hunting
- Last Call Return
- Message Waiting Indication – Audible or Audible/Visual
- Three-Way Calling
- Voice Messaging Service

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P.1. (Cont'd)

- b. In addition to choosing five services or features from the list in 105.9.1.P.1.a., preceding, a customer may also select one or more additional services or features from the list in 105.9.1.P.1.a., preceding, at rates and charges specified elsewhere. Directory Assistance and Voice Messaging cannot be selected as additional services or features.

2. Terms and Conditions

- a. All terms and conditions specified elsewhere for the respective services/features requested as part of this package shall apply.
- b. A customer choosing Caller ID - Name and Number will automatically be provided with Anonymous Call Rejection.
- c. A customer may choose one or more compatible features in the Call Forwarding Family as one of their selections.
- d. A customer may choose Call Waiting, Call Waiting ID or Selective Call Waiting from the Call Waiting Family as one of their selections. They may add Long Distance Alert as part of that selection.
- e. A customer who chooses Qwest Voice Messaging Service will also be provided with Call Forwarding Busy Line/Don't Answer, Easy Access and Message Waiting Indication as part of their Voice Messaging Service selection. A customer who wishes to use another provider's Voice Messaging Service will be provided with Call Forwarding Busy Line/Don't Answer, Easy Access and Message Waiting Indication and it will not be counted as one of their five selections of features/services.
- f. All services or features selected in the package can only be provided where technically available and compatible with other features the customer may choose to order.

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P. *QWEST CHOICE* Business (Cont'd)

3. Rates and Charges

- a. The monthly rates that follow include the rates specified in 5.2.4 of the Exchange and Network Services Price Cap Tariff or 5.2.4, preceding, for business individual or additional line flat rate service. Where applicable, incremental charges specified in 5.1 of the Exchange and Network Services Price Cap Tariff, apply.
- b. Existing *QWEST CHOICE* Business customers cannot take advantage of promotions for *QWEST CHOICE* Business or any of the services/features specified in 105.9.1.P.1.a., preceding, unless specifically allowed by the terms and conditions of the promotion.
- c. Existing *QWEST CHOICE* Business customers may add or change optional features at no charge within the obsolete *QWEST CHOICE* Business package while the service remains at the same address for the same customer. No additional packages may be added.
- d. Existing *QWEST CHOICE* Business customers may add or change features as specified in 105.9.1.P.1.b., preceding, and the discounted rates for the features will apply where appropriate.
- e. Recurring rates and nonrecurring charges specified elsewhere apply to add or change any feature or service not specified 105.9.1.P.1.a., preceding.
- f. *QWEST CHOICE* Business will be provided at the following rate:

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Per individual or additional flat rate business line	PGOBA	[1]	\$39.99

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[1] The maximum rate shall be no higher than the sum of the highest rate(s) for the a-la-carte services/features available in the package.

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105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE (Cont'd)

Q. *QWEST CHOICE* Two-line Business

Effective April 11, 2005, *QWEST CHOICE* Two-line Business is obsolete and is not available to new customers. Customers will be allowed to retain their obsolete package only as long as service remains at the same location for the same customer.

1. Description

QWEST CHOICE Two-line Business is a package of features available to business customers in conjunction with an individual flat rate line and an additional flat rate access line. Business customers subscribing to the package will automatically be provided *UNISTAR* Service on both lines, Call Forwarding Busy Line, Call Forwarding Don't Answer, Call Forwarding Busy Line/Don't Answer or Hunting on the additional line and are entitled to choose five services/features from the following list in their package.

a. Standard Features

- Caller ID Family
 - Anonymous Call Rejection
 - Caller ID - Name and Number
- Call Forwarding Family
 - Call Forwarding Busy Line
 - Call Forwarding Busy Line/Don't Answer
 - Call Forwarding Don't Answer
 - Call Forwarding Variable
 - Remote Access Forwarding
- Call Transfer
- Call Waiting Family
 - Call Waiting
 - Call Waiting ID
 - Selective Call Waiting
 - Long Distance Alert
- Custom Ringing
- Dial Lock
- Directory Assistance (6 calls above allowance)
- Easy Access
- Hunting
- Last Call Return
- Message Waiting Indication – Audible or Audible/Visual
- Three-Way Calling
- Voice Messaging Service

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105.9 PACKAGED SERVICES

105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

Q.1. (Cont'd)

- b. In addition to choosing five services or features from the list in 105.9.1.Q.1., preceding, a customer may also select one or more additional services or features from the list in 105.9.1.Q.1., preceding, at rates and charges specified elsewhere. Directory Assistance and Voice Messaging cannot be selected as additional services or features.
2. Terms and Conditions
 - a. All terms and conditions specified elsewhere for the respective services/features requested as part of this package shall apply.
 - b. A customer choosing Caller ID - Name and Number will automatically be provided with Anonymous Call Rejection.
 - c. A customer may choose one or more compatible features in the Call Forwarding Family as one of their selections.
 - d. A customer may choose Call Waiting, Call Waiting ID or Selective Call Waiting from the Call Waiting Family as one of their selections. They may add Long Distance Alert as part of that selection.
 - e. A customer who chooses Qwest Voice Messaging Service will also be provided with Call Forwarding Busy Line/Don't Answer, Easy Access and Message Waiting Indication as part of their Voice Messaging Service selection. A customer who wishes to use another provider's Voice Messaging Service will be provided with Call Forwarding Busy Line/Don't Answer, Easy Access and Message Waiting Indication and it will not be counted as one of their five selections of features/services.
 - f. All services or features selected in the package can only be provided where technically available and compatible with other features the customer may choose to order.
 - g. The five features selected in the package must be provided on the same line. Customers may subscribe to other features or services on the individual or additional line at the appropriate rates. Customers wishing to have *QWEST CHOICE* Business on both lines must subscribe to *QWEST CHOICE* Business on both lines at the rates specified in 105.9.1.P., preceding.

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105.9 PACKAGED SERVICES

105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

Q. *QWEST CHOICE* Two-line Business (Cont'd)

3. Rates and Charges

- a. The monthly rates that follow include the rates specified in 5.2.4 of the Exchange and Network Services Price Cap Tariff and 5.2.4, preceding, for business individual and additional line flat rate service. Where applicable, incremental charges specified in 5.1 of the Exchange and Network Services Tariff, apply.
- b. Existing *QWEST CHOICE* Two-line Business customers cannot take advantage of promotions for *QWEST CHOICE* Two-line Business or any of the services/features specified in 105.9.1.Q.1.a., preceding, unless specifically allowed by the terms and conditions of the promotion.
- c. Existing *QWEST CHOICE* Two-line Business customers may add or change optional features in 105.9.1.Q.1.a., preceding, at no charge within the obsolete *QWEST CHOICE* Two-line Business package while the service remains at the same address for the same customer. No additional obsolete packages may be added.
- d. Existing *QWEST CHOICE* Two-line Business customers may add or change features as specified in 105.9.1.Q.1.b., preceding, and the discounted rates for the features will apply where appropriate.
- e. Recurring rates and nonrecurring charges specified elsewhere apply to add or change any feature or service not specified 105.9.1.Q.1.a., preceding.
- f. *QWEST CHOICE* Two-line Business will be provided at the following rates:

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Per individual and additional flat rate business line	PGOBD	[1]	\$59.99

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[1] The maximum rate shall be no higher than the sum of the highest rate(s) for the a-la-carte services/features available in the package.

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105.9 PACKAGED SERVICES (Cont'd)

105.9.2 PACKAGES NOT ASSOCIATED WITH BASIC EXCHANGE SERVICE

A. Additional Lines Feature Packages

1. Description

- a. Additional Lines Feature Packages are optional packages available to residential customers. Additional Lines Feature Packages offers the customer a choice of subscribing to either the Fax Package, Teen/Roommate Package, or Home Office Package as described below.

(1) Fax Package

- Custom Ringing
- Continuous Redial
- Last Call Return

(2) Teen/Roommate Package

- Call Waiting
- 3-Way Calling
- Last Call Return

(3) Home Office Package

- Caller ID-Name and Number
- Call Forwarding-Variable
- 3-Way Calling
- Custom Ringing

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105.9 PACKAGED SERVICES

105.9.2 PACKAGES NOT ASSOCIATED WITH BASIC EXCHANGE SERVICE

A. Additional Lines Feature Packages (Cont'd)

2. Terms and Conditions

- a. The rates and charges are in addition to all rates and charges for the associated underlying service.
- b. All terms and conditions specified elsewhere for the respective services/features shall apply.
- c. Existing customers may continue to subscribe to the Additional Lines Feature Packages while the service remains at the same address for the same customer but, may not add or change packages.
- d. Packages available only on additional lines and only one package will be provided per additional line.
- e. Customers must agree to subscribe to all services in the packages.

3. Rates and Charges

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Fax Package, each line arranged	FPR2U	[1]	\$3.45
• Teen/Roommate Package, each line arranged	FPR3W	[1]	5.45
• Home Office Package, each line arranged	FPR4X	[1]	7.45

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[1] The maximum rate shall be no higher than the sum of the highest rate(s) for the a-la-carte services/features available in the package.

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105. OBSOLETE EXCHANGE SERVICES

105.10 RESALE/SHARING OF COMPANY SERVICES[1]

A. Customer-Owned Coin Operated Telephone (COCOT) Access Lines

1. COCOT Access Lines are provided for use with COCOTs subject to the availability of existing CO facilities and mechanized operator type services.
2. Fraud Protection as provided in this service offering will:
 - Not allow collect and third number billed calls to the COCOT Access Line;
 - Restrict operator assisted toll calls to collect, bill to third party, and calling card calls.
3. The COCOT Access Lines available are:
 - a. Measured *GUESTLINE*

Measured *GUESTLINE* is a service for which a monthly rate is billed to the customer. In addition to the monthly rate, usage charges specified, following, and in 5.2.1 of the Exchange and Network Services Price Cap Tariff, will apply to all outgoing calls completed on a local basis. This service provides:

- Access to the local and toll network;
- Access to 411 directory assistance;
- Free calls to the 911 emergency code;
- Prevents billing of collect and third number billed calls to the COCOT Access Lines;
- Operator assisted toll calls by station users are restricted to only collect calls, bill to third party calls, and calling card calls.

[1] A Basket 2 Service. See Preface Page 1, preceding.

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105.10 RESALE/SHARING OF COMPANY SERVICES[1]

A.3. (Cont'd)

b. Measured Full Resale

Measured Full Resale is a service for which a monthly rate is billed to the customer. In addition to the monthly rate, usage charges specified, following, and in 5.2.1 of the Exchange and Network Services Price Cap Tariff will apply to all outgoing calls completed on a local basis. This service provides:

- Access to the local and toll network;
- Access to 411 directory assistance;
- Free calls to the 911 emergency code;
- Direct dialed toll calling.

c. Measured Full Resale with Fraud Protection

Measured Full Resale with Fraud Protection is a service for which a monthly rate is billed to the customer. In addition to the monthly rate, usage charges specified, following, and in 5.2.1 of the Exchange and Network Services Price Cap Tariff will apply to all outgoing calls completed on a local basis. This service provides:

- Access to the local and toll network;
- Access to 411 directory assistance;
- Free calls to the 911 emergency code;
- Prevents billing of collect and third number billed calls to the COCOT Access Line;
- Operator assisted toll calls by station users are restricted to only collect calls, bill to third party calls, and calling card calls;
- Direct dialed toll calling.

[1] A Basket 2 Service. See Preface Page 1, preceding.

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105.10 RESALE/SHARING OF COMPANY SERVICES[1]

A.3. (Cont'd)

d. Flat *GUESTLINE*

Flat *GUESTLINE* is a service for which a monthly rate is billed to the customer. This service provides:

- Access to the local and toll network;
- Unlimited number of calls within the local calling area;
- Access to 411 directory assistance;
- Free calls to the 911 emergency code;
- Prevents billing of collect and third number billed calls to the COCOT Access Line;
- Operator assisted toll calls by station users are restricted to only collect calls, bill to third party calls, and calling card calls;

e. Flat Full Resale

Flat Full Resale is a service for which a monthly rate is billed to the customer. This service provides:

- Access to the local and toll network;
- Unlimited number of calls within the local calling area;
- Access to 411 directory assistance;
- Free calls to the 911 emergency code;
- Direct dialed toll calling.

[1] A Basket 2 Service. See Preface Page 1, preceding.

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105.10 RESALE/SHARING OF COMPANY SERVICES[1]

A.3. (Cont'd)

f. Flat Full Resale with Fraud Protection

Flat Full Resale with Fraud Protection is a service for which a monthly rate is billed to the customer. This service provides:

- Access to the local and toll network;
- Unlimited number of calls within the local calling area;
- Access to 411 directory assistance;
- Free calls to the 911 emergency code;
- Prevents billing of collect and third number billed calls to the COCOT Access Line;
- Operator assisted toll calls by station users are restricted to only collect calls, bill to third party calls, and calling card calls;
- Direct dialed toll calling.

4. COCOT Access Lines will be provided at the following rates and charges.

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Measured <i>GUESTLINE</i> , per line	192	\$ 58.05	\$19.35
• Measured Full Resale, per line	19Q	50.55	16.85
• Measured Full Resale with Fraud Restriction, per line	19V	58.05	19.35
• Flat <i>GUESTLINE</i> , per line	172	164.25	54.75
• Flat Full Resale, per line	1FY	159.75	53.25
• Flat Full Resale with Fraud Protection, per line	1FZ	167.25	55.75

[1] A Basket 2 Service. See Preface Page 1, preceding.

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105.10 RESALE/SHARING OF COMPANY SERVICES[1]

A. Customer-Owned Coin Operated Telephone (COCOT) Access Lines (Cont'd)

5. Measured Usage Charges

The rates specified below apply to full rate period calls. See 5.2.1 of the Exchange and Network Services Price Cap Tariff for applicable terms, conditions and discounts.

		FULL PERIOD INITIAL MINUTE	
	BAND	MAXIMUM	CURRENT
• Intra Wire Center	A	\$0.09	\$0.03
• Inter Wire Center			

OVER	UP TO AND INCLUDING	BAND	FULL PERIOD EACH ADDITIONAL MINUTE	
			MAXIMUM	CURRENT
0	25 miles	B	0.15	0.05
25	55 miles	C	0.18	0.06

		FULL PERIOD EACH ADDITIONAL MINUTE	
	BAND	MAXIMUM	CURRENT
• Intra Wire Center	A	\$0.03	\$0.01
• Inter Wire Center			

OVER	UP TO AND INCLUDING	BAND	FULL PERIOD EACH ADDITIONAL MINUTE	
			MAXIMUM	CURRENT
0	25 miles	B	0.05	0.015
25	55 miles	C	0.06	0.02

6. Directory Assistance charges, identified for PAL Service, will also be applicable to COCOT access lines.
7. See 5.2.A.4.b. of the Exchange and Network Services Price Cap Tariff for applicable nonrecurring change charges.

[1] A Basket 2 Service. See Preface Page 1, preceding.

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106. OBSOLETE MESSAGE TELECOMMUNICATION SERVICE

106.2 STANDARD SERVICE OFFERINGS

106.2.5 SPECIAL REVERSED CHARGE LONG DISTANCE SERVICE

A. General

1. Special Reversed Charge Long Distance (SRLD) Service provides an arrangement, in connection with MTS, whereby a customer offers their patrons, in certain designated exchanges, the privilege of calling them without the payment of a message charge and without having to request specific reversal of this charge.
2. Calls for the special number are accepted only when originating at telephones located in the exchange with which the special call number is associated and only those MTS calls placed by calling this special number are considered as coming within the scope of the service.
3. The customer assumes the charges for all MTS calls placed by calling this special number in each exchange.

B. Rates and Charges

The customer pays the operator-handled station-to-station rate for each completed call plus a nonrecurring charge for each selected exchange.

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Each Company exchange, Business	ENT	\$15.15	\$5.05
• Each exchange of another company, Business	ENV	[1]	[1]

[1] The rate of the other company applies.

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106.3 OPTIONAL SERVICE OFFERINGS

106.3.1 METROPOLITAN PREFERRED AREA CALLING SERVICE

A. General

1. Metropolitan Preferred Area Calling Service (METROPAC) is a measured rate outgoing-only intercity/intraLATA service which allows customers to dial station-to-station calls to other exchanges within the METROPAC calling area.
 - a. Business and residence customers may have METROPAC Service not to exceed their number of lines and outgoing trunks in service.
 - b. METROPAC Service is available to PAL customers with measured service.
 - c. METROPAC Service is not available with the following:
 - Semipublic PBX
 - Centrex
 - Flat Rated PAL
 - Service Stations
 - Foreign Exchange Service
 - Foreign Central Office Service in multi-toll rate center exchanges
2. METROPAC Service may be suspended without charge when the associated line is suspended.
3. This discount plan is not available with any other optional toll calling plan or MTS discount as specified in 6.2.1, preceding.
4. When two lines are arranged for Combination Access Service, both lines must be equipped for METROPAC Service.
5. The minimum contract period for METROPAC Service is one month.

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106.3 OPTIONAL SERVICE OFFERINGS

106.3.1 METROPOLITAN PREFERRED AREA CALLING SERVICE (Cont'd)

B. Rates and Charges

1. The initial period for METROPAC Service is three, six or nine hours of cumulative time per month for calls within the METROPAC calling area. Message time in excess of the initial period will be charged for at an additional period rate.
2. The initial period for customers with more than one line is three, six or nine hours times the number of lines equipped for METROPAC Service.
3. Customers with more than one line which bill to one number must have METROPAC Service on all lines. Each line must have the same initial calling allowance.
4. Residence Customers

		NONRECURRING CHARGE	
		MAXIMUM	CURRENT
• Per line		\$9.00	\$4.50
		MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
USOC			
• Initial Periods			
- 180 minute allowance	MMRX7	\$27.00	\$ 15.00 (1)
- 360 minute allowance[1]	MMRX8	48.60	20.00
- 540 minute allowance[1]	MMRX9	64.50	25.00 (1)
• Each additional minute	N/A	0.372	0.124

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[1] The 360 and 540 initial periods are available to the Aqua Fria, Ft. McDowell, Superstition and Vail Exchanges only.

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106.3 OPTIONAL SERVICE OFFERINGS

106.3.1 METROPOLITAN PREFERRED AREA CALLING SERVICE

B. Rates and Charges (Cont'd)

5. Business Customers

		NONRECURRING CHARGE	
		MAXIMUM	CURRENT
• Per line		\$17.00	\$8.50
		MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
USOC			
• Initial Periods			
- 180 minute allowance	MMBX7	\$27.00	\$ 15.00 (I)
- 360 minute allowance[1]	MMBX8	48.60	20.00
- 540 minute allowance[1]	MMBX9	64.50	25.00 (I)
• Each additional minute	N/A	0.372	0.124

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[1] The 360 and 540 initial periods are available to the Aqua Fria, Ft. McDowell, Superstition and Vail Exchanges only.

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106.3 OPTIONAL SERVICE OFFERINGS

106.3.1 METROPOLITAN PREFERRED AREA CALLING SERVICE

B. Rates and Charges (Cont'd)

6. Monthly rates do not contemplate the provision of monthly detail. If the customer requests detailed monthly billing, additional charges, based on the individual case, apply.
7. The charge for METROPAC Service for a part of a month is the proportionate part of the initial period.

C. METROPAC Calling Areas

EXCHANGE OR ZONE	EXCHANGES INCLUDED IN THE METROPAC CALLING AREA
Agua Fria	Wickenburg
Buckeye	Gila Bend
Chino Valley	Ash Fork and Cottonwood
Circle City	Wickenburg, Yarnell
Coronado	Hayden and San Manuel
Fort McDowell	Whitlow
Green Valley	Patagonia
Humboldt	Black Canyon, Camp Verde, Cottonwood

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106.3 OPTIONAL SERVICE OFFERINGS

106.3.1 METROPOLITAN PREFERRED AREA CALLING SERVICE

C. METROPAC Calling Areas (Cont'd)

EXCHANGE OR ZONE	EXCHANGES INCLUDED IN THE METROPAC CALLING AREA
Maricopa[1]	Higley and portions of the Phoenix Metropolitan Exchange (Chandler, Mesa, Tempe, Phoenix and Scottsdale)
Munds Park	Camp Verde, Cottonwood and Sedona
Sedona	Flagstaff and Munds Park
Superstition	Coolidge, Florence, and Whitlow
Tubac	Nogales and Patagonia
Vail	Benson and Patagonia
Whitlow[2]	Coolidge, Florence, Fort McDowell, Higley, Superior, Superstition and portions of the Phoenix Metropolitan Exchange (Chandler and portion of Mesa)

[1] Chandler West, Chandler Main, Chandler South, Gilbert, Tempe, Mesa, McClintock, Laveen, Phoenix South, Phoenix Southeast, Phoenix East, Phoenix Main, Phoenix West, Phoenix North, Scottsdale, Thunderbird, Shea and portions of: Phoenix Northwest, Phoenix Northeast, Maryvale, and Cactus.

[2] Chandler South, Chandler West, Chandler Main, Mesa and Gilbert.

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106.3 OPTIONAL SERVICE OFFERINGS (Cont'd)

106.3.18 CALLING CONNECTION PLANS

A. Description

MTS Calling Connection Plans (hereafter referred to as the Plans) are optional toll calling discount plans. The Plans are defined below.

Business Daytime Connection Plus

Customers subscribing to this Plan will be charged a monthly rate for which they receive a designated number of minutes of intraLATA toll. For all additional Plan calls, the customer will be charged a special rate specified in C., following. The monthly rate will always apply. In addition, customers will receive a discount on the customer-dialed calling card charge as specified in C., following.

City Connection

Customers subscribing to this plan are charged a monthly rate for which they may select a city most frequently called, as represented by a telephone company exchange, and for calls placed to that city, they receive a discount as specified in C., over the established MTS rates in effect. All additional calls receive a separate discount as specified in C., following. These discounts do not apply to operator service charges.

Minutes Free

Effective April 11, 2005, this plan is obsolete and is no longer offered to new customers. Existing customers who subscribe to the obsolete services Business CUSTOMCHOICE[1] or Centrex 21 Service[2] may retain this plan. The monthly rate for Business CUSTOMCHOICE or Centrex 21 Service will include a designated number of minutes of intraLATA toll. For all additional plan calls, the customer will be charged a special rate specified in C., following.

SIMPLE VALUE Calling Plan

This Plan is available to business customers. Customers subscribing to this Plan will be charged special rates based on the time-of-day and day-of-week as specified in C., following. This Plan applies only to intraLATA, dial station-to-station long distance calls.

[1] For Terms and Conditions see 105.9.1, preceding.

[2] For Terms and Conditions see 109.1.17, following.

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106.3 OPTIONAL SERVICE OFFERINGS

106.3.18 CALLING CONNECTION PLANS

A. Description (Cont'd)

Volume Calling Connection

Volume Calling Connection (VCC) and all options are Grandfathered to existing customers as of November 28, 2001. New subscribers or changes to existing plans are not allowed. Customers subscribing to this Plan are charged a special rate as specified in C., following. Customers also receive a discount based on the monthly MTS Plan usage billed to their account. Customers may have the option of selecting this Plan with or without Call Detail. In addition, customers will receive a discount on the customer-dialed calling card charge as specified in C., following.

A multilocation option is available to customers with additional locations within the state. Each different account(s) must have a legal or formal affiliation such as a partnership or subsidiary relationship with the main account. A maximum number of 25 accounts may be included in this category. These location account(s) must be authorized by the main account.

The main account and location account(s) will receive an additional discount specified in C., following. In addition, customers will receive a discount on the customer-dialed calling card charge as specified in C., following. Both the main account and each additional location account must be located within the state. The monthly rate specified in C. is applied to the main account only.

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106.3 OPTIONAL SERVICE OFFERINGS

106.3.18 CALLING CONNECTION PLANS

A. Description (Cont'd)

Tenant Calling Connection

The Tenant Calling Connection Plan is Grandfathered to existing customers as of November 28, 2001. New subscribers or changes to existing plans are not allowed. The Tenant Calling Connection Plan is available to building owners/managers and their tenants located in the same building. These customers are charged a special non-distance sensitive rate as specified in C.1., following. Customers also receive a discount based on the volume of monthly MTS usage billed to their account. The discount applies to the customer's total amount of intraLATA toll billed each month, per account. In addition, customers receive a discount on the calling card service charge as specified in C.1., following. The building owner/manager receives an additional discount as indicated in C.1., following, on their account and on each tenant's account.

Tenant Calling Connection will be offered in designated multi-tenant office buildings, shopping malls, and office parks in which the owner/manager agrees via contractual agreement to endorse the Company as the preferred telecommunications provider. Office buildings must have a minimum of 100,000 square feet of leasable space; shopping malls must have a minimum of 250,000 square feet of leasable space; and, office parks must have a total accumulated square footage for all buildings of at least 200,000 square feet, and all must be located in targeted cities. Additionally, at least one building within the office park must contain a minimum of 50,000 leasable square feet.

Office buildings with less than 200,000 square feet and shopping malls with less than 250,000 square feet will also qualify if the building is located in a targeted city and if the owner/manager of other buildings of more than 200,000 square feet or shopping malls of more than 250,000 square feet, subscribes to the plan at both locations.

B. Terms and Conditions

For Terms and Conditions see 6.3.18, preceding.

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NETWORK SERVICES

Qwest Corporation
Price Cap Tariff No. 2
Arizona

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106. OBSOLETE MESSAGE TELECOMMUNICATION SERVICE

106.3 OPTIONAL SERVICE OFFERINGS

106.3.18 CALLING CONNECTION PLANS (Cont'd)

C. Rates

Business Daytime Connection Plus

Customers subscribing to this Plan will receive a 30% discount on customer-dialed calling card charges.

USOC	MONTHLY RATE		MINUTES	RATE PERIOD			
				INITIAL (30 SECONDS)		ADDITIONAL (6 SECONDS)	
	MAX.	CUR.		MAX.	CUR.	MAX.	CUR.
OBK6X	\$25.20	\$11.00 (I)	0 - 60				
			61 and over	\$0.210	\$0.075 (I)	\$0.042	\$0.015(I)

City Connection

USOC	MONTHLY RATE		PRESELECTED RATE	DISCOUNT	
	MAX.	CUR.		ALL OTHER CITY	CALLS
OAPXX	\$3.00	\$3.00 (I)	20%	5%	

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106.3 OPTIONAL SERVICE OFFERINGS

106.3.18 CALLING CONNECTION PLANS

C. Rates (Cont'd)

Minutes Free

USOC	MINUTES	RATE PERIOD			
		INITIAL (30 SECONDS)		ADDITIONAL (6 SECONDS)	
		MAX.	CUR.	MAX.	CUR.
OBK5X	0 - 100	-	-	-	-
	101 and over	\$0.135	\$0.05 (I)	\$0.027	\$0.010 (I)

SIMPLE VALUE Calling Plan

USOC	INITIAL (30 SEC.)		RATE PERIOD ADD'L (6 SEC.)		INITIAL OR ADD'L MIN[3]	
	MAX.	CUR.	MAX.	CUR.	MAX.	CUR.
• Business OLGJX						
- Peak[2]	\$0.135	\$0.075 (I)	\$0.027	\$0.015 (I)	-	-
- Off-Peak[3]	0.135	0.075 (I)	0.027	0.015 (I)	-	-

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[1] Partial minutes are treated as full minutes for billing purposes.

[2] The peak rate period is from 7 A.M.-7 P.M., Monday through Friday.

[3] The off-peak rate period is from 7 P.M.-7 A.M., Monday through Friday, and 24 hours on Saturdays and Sundays.

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106. OBSOLETE MESSAGE TELECOMMUNICATION SERVICE

106.3 OPTIONAL SERVICE OFFERINGS

106.3.18 CALLING CONNECTION PLANS

C. Rates (Cont'd)

Volume Calling Connection and Multilocation Option

	USOC	MULTILOCATION DISCOUNT	MONTHLY RATE MAX.	CUR.
• Plan with Call Detail	OVDXX	—	\$15.00	\$8.00 (I)
• Plan without Call Detail	OVWXX	—	15.00	5.00
• Multilocation-Main Account	OVM1M	2%	15.00	8.00 (I)
• Multilocation-Location Account	OVM1A	2%	—	—

Customers will receive a 30% discount on the customer-dialed calling card charge, in accordance with 6.2.1.F., preceding.

The following table is used to apply rates for calls subscribed to under this Plan. The time periods for day, and evening/night/weekend are the same as found in 6.2.1.F., preceding.

	INITIAL PERIOD (30 SECONDS)		ADDITIONAL PERIOD (6 SECONDS)	
	MAXIMUM	CURRENT	MAXIMUM	CURRENT
• All days and hours	\$0.15	\$0.075 (I)	\$0.03	\$0.015 (I)

VOLUME DISCOUNT	
MONTHLY PLAN USAGE	ADDITIONAL DISCOUNT
\$ 50.00 - \$99.99	10%
100.00 and over	20%

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106.3 OPTIONAL SERVICE OFFERINGS

106.3.18 CALLING CONNECTION PLANS

C. Rates (Cont'd)

Tenant Calling Connection

Customers will receive a 30% discount on the customer-dialed calling card charge, in accordance with 6.2.1, preceding.

USOC	DISCOUNT	VOLUME DISCOUNT	
		MONTHLY PLAN USAGE	ADDITIONAL DISCOUNT
OVM3A	2%	\$ 50.00 - \$99.99	10%
		100.00 and over	20%

The following table is used to apply rates for calls subscribed to under this Plan. The time periods for day and evening/night/weekend are the same as found in 6.2.1, preceding.

	INITIAL PERIOD (30 SECONDS)		ADDITIONAL PERIOD (6 SECONDS)	
	MAXIMUM	CURRENT	MAXIMUM	CURRENT
• All days and hours	\$0.15	\$0.050	\$0.03	\$0.010

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PART 1 OF 2

BAR CODE # 0000057607

To review Part 2 please see:

BAR CODE #0000059976